

HEARTLAND FINANCIAL USA INC
Form 10-K
March 14, 2014

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934
For the fiscal year ended December 31, 2013

Commission File Number: 001-15393

HEARTLAND FINANCIAL USA, INC.

(Exact name of Registrant as specified in its charter)

Delaware

42-1405748

(State or other jurisdiction of incorporation or
organization)

(I.R.S. Employer identification number)

1398 Central Avenue, Dubuque, Iowa 52001

(563) 589-2100

(Address of principal executive offices) (Zip Code)

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of Class

Name of Each Exchange on Which Registered

Common Stock \$1.00 par value

The NASDAQ Global Select Market

Preferred Share Purchase Rights

Securities registered pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the Registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes No

Indicate by check mark if the Registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act.

Yes No

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the Registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of Registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

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Indicate by check mark whether the Registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of “large accelerated filer,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the Registrant is a shell company (as defined in Exchange Act Rule 12b-2). Yes
No

The aggregate market value of the voting and non-voting common equity held by non-affiliates of the Registrant, based on the last sales price quoted on the NASDAQ Global Select Market on June 30, 2013, the last business day of the registrant's most recently completed second fiscal quarter, was approximately \$380,609,222.

As of March 13, 2014, the Registrant had issued and outstanding 18,454,048 shares of common stock, \$1.00 par value per share.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Proxy Statement for the 2014 Annual Meeting of Stockholders are incorporated by reference into Part III.

HEARTLAND FINANCIAL USA, INC.

Form 10-K Annual Report

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PART I

SAFE HARBOR STATEMENT

This document (including information incorporated by reference) contains, and future oral and written statements of Heartland and its management may contain, forward-looking statements, within the meaning of such term in the Private Securities Litigation Reform Act of 1995, with respect to the financial condition, results of operations, plans, objectives, future performance and business of Heartland. Forward-looking statements, which may be based upon beliefs, expectations and assumptions of Heartland's management and on information currently available to management, are generally identifiable by the use of words such as "believe", "expect", "anticipate", "plan", "intend", "estimate", "may", "will", "would", "could", "should" or other similar expressions. Additionally, all statements in this document, including forward-looking statements, speak only as of the date they are made, and Heartland undertakes no obligation to update any statement in light of new information or future events.

Heartland's ability to predict results or the actual effect of future plans or strategies is inherently uncertain. The factors which could have a material adverse effect on the operations and future prospects of Heartland and its subsidiaries are detailed in the "Risk Factors" section included under Item 1A. of Part I of this Form 10-K. These risks and uncertainties should be considered in evaluating forward-looking statements and undue reliance should not be placed on such statements.

ITEM 1. BUSINESS

A. GENERAL DESCRIPTION

Heartland Financial USA, Inc. (individually referred to herein as "Parent Company" and together with all of its subsidiaries and affiliates, collectively referred to herein as "Heartland," "we," "us," or "our") is a multi-bank holding company registered under the Bank Holding Company Act of 1956, as amended (the "BHCA") that was originally formed in the state of Iowa in 1981 and reincorporated in the State of Delaware in 1993. Heartland's headquarters are located at 1398 Central Avenue, Dubuque, Iowa. Our website address is www.htlf.com. You can access, free of charge, our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K, our quarterly reports on Form 10-Q, current reports on Form 8-K and any other amendments to those reports, at our website under the Investor Relations tab, or at the Commission's website at www.sec.gov. Proxy materials for our upcoming 2014 Annual Shareholders Meeting to be held on May 21, 2014, will be available electronically via a link on our website at www.htlf.com.

At December 31, 2013, Heartland had total assets of \$5.92 billion, total loans of \$3.50 billion and total deposits of \$4.67 billion. Heartland's total capital as of December 31, 2013, was \$439.5 million. Net income available to common stockholders for 2013 was \$35.7 million.

Heartland conducts its community banking business through ten bank subsidiaries in the states of Iowa, Illinois, Wisconsin, New Mexico, Arizona, Montana, Colorado, Minnesota, Missouri and Kansas (collectively, the "Bank Subsidiaries"). All Bank Subsidiaries are members of the Federal Deposit Insurance Corporation (the "FDIC"). Listed below are our Bank Subsidiaries, which operate a total of 80 banking locations:

• Dubuque Bank and Trust Company, Dubuque, Iowa, is chartered under the laws of the state of Iowa.

• Galena State Bank & Trust Co., Galena, Illinois, is chartered under the laws of the state of Illinois.

• Riverside Community Bank, Rockford, Illinois, is chartered under the laws of the state of Illinois.

• Wisconsin Bank & Trust (formerly known as Wisconsin Community Bank), Madison, Wisconsin, is chartered under the laws of the state of Wisconsin.

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- New Mexico Bank & Trust, Albuquerque, New Mexico, is chartered under the laws of the state of New Mexico.
- Rocky Mountain Bank, Billings, Montana, is chartered under the laws of the state of Montana.
- Arizona Bank & Trust, Phoenix, Arizona, is chartered under the laws of the state of Arizona.
- Summit Bank & Trust, Broomfield, Colorado, is chartered under the laws of the state of Colorado.
- Minnesota Bank & Trust, Edina, Minnesota, is chartered under the laws of the state of Minnesota.
- Morrill & Janes Bank and Trust Company, Merriam, Kansas, is chartered under the laws of the state of Kansas.

Dubuque Bank and Trust Company also has two wholly-owned non-bank subsidiaries:

• DB&T Insurance, Inc., a multi-line insurance agency.

• DB&T Community Development Corp., a community development company with a primary purpose of partnering in low-income housing and historic rehabilitation projects.

Heartland has two active non-bank subsidiaries as listed below:

Citizens Finance Parent Co. is a consumer finance company with two wholly-owned subsidiaries:

Citizens Finance Co., a consumer finance company with offices in Iowa and Wisconsin.

Citizens Finance of Illinois Co., a consumer finance company with offices in Illinois.

Heartland Community Development Inc., a property management company with a primary purpose of holding and managing certain nonperforming assets acquired from the Bank Subsidiaries.

In addition, Heartland has issued trust preferred securities through seven special purpose trust subsidiaries formed for the purpose of offering the cumulative capital securities, including Heartland Financial Statutory Trust III, Heartland Financial Statutory Trust IV, Heartland Financial Statutory Trust V, Heartland Financial Statutory Trust VI, Heartland Financial Statutory Trust VII, Morrill & Janes Statutory Trust I, and Morrill & Janes Statutory Trust II.

All of Heartland's subsidiaries are wholly owned as of December 31, 2013. Heartland repurchased all minority shares of Minnesota Bank & Trust on April 15, 2013. Prior to April 15, 2013, Heartland owned 80% of the capital stock.

The principal business of our Bank Subsidiaries consists of making loans to and accepting deposits from businesses and individuals. Our Bank Subsidiaries provide full service commercial and retail banking in their communities. Both our loans and our deposits are generated primarily through strong banking and community relationships, and through management that is locally active. Our lending and investment activities are funded primarily by core deposits. This stable source of funding is achieved by developing strong banking relationships with customers through value-added product offerings, market pricing, convenience and high-touch service. Deposit products, which are insured by the FDIC to the full extent permitted by law, include checking and other demand deposit accounts, NOW accounts, savings accounts, money market accounts, certificates of deposit, individual retirement accounts, health savings accounts and other time deposits. Loans include commercial and industrial, small business, agricultural, real estate mortgage, consumer, home equity, and lines of credit.

We supplement the local services of our Bank Subsidiaries with a full complement of ancillary services, including trust and wealth management services, investment services and insurance services. We provide convenient electronic banking services and client access to account information through business and personal online banking, mobile banking, bill payment, remote deposit capture, treasury management services, VISA debit cards and automated teller machines.

Operating Strategy

Heartland's operating strategy is to maximize the benefits of a commercial banking model by:

1. Creating strong community ties through local bank delivery.

• Deeply rooted local leadership and boards

• Local community knowledge and relationships

• Local decision-making

• Independent charters

• Locally recognized brands

• Commitment to an exceptional customer experience

2. Providing extensive resources to increase revenue.

- Full range of commercial products, including government guaranteed lending and treasury management services
- Convenient and competitive retail products and services
- Residential mortgage origination
- Extensive menu of wealth management, investment services, insurance, leasing and consumer finance
- Unique approach to consultative relationship building
- Assistance with management of funding costs

3. Centralizing back-office operations for efficiency.

- Leverage expertise across all Bank Subsidiaries
 - Leading edge technology for account processing and delivery systems
 - Efficient back-office support for loan processing and deposit operations
-

Centralized loan underwriting and collections

Centralized loss management and risk analysis

We believe the personal and professional service offered to customers provides an appealing alternative to the "megabanks" resulting from mergers and acquisitions in the financial services industry. While we employ a community banking philosophy, we believe our size, combined with our complete line of financial products and services, is sufficient to effectively compete in our respective market areas. To remain price competitive, we also believe that we must manage expenses and gain economies of scale by centralizing back office support functions. Although each of our Bank Subsidiaries operates under the direction of its own board of directors, we have standard operating policies regarding asset/liability management, liquidity management, investment management, lending and deposit structure management.

Another component of our operating strategy is to encourage all directors, officers and employees to maintain a strong ownership interest in Heartland. We have established ownership guidelines for our directors and executive management and have made an employee stock purchase plan available to employees since 1996.

We maintain a strong community commitment by supporting the active participation of our employees, officers and board members in local charitable, civic, school, religious and community development activities.

Acquisition and Expansion Strategy

Our primary strategies are to increase profitability and diversify our market area and asset base by expanding existing subsidiaries through acquisitions and to grow organically by increasing our customer base in the markets we serve. In the current environment, we are seeking opportunities for growth through acquisitions. Although we are focused on opportunities in our existing and adjacent markets, we would consider an acquisition in a new market if it fit our business model and would be accretive to earnings within the first year. We typically consider acquisitions of established financial services organizations, primarily commercial banks or thrifts. We have also formed de novo banking institutions in locations determined to have market potential and management with banking expertise and a philosophy similar to our own.

In recent years, we have focused on markets with growth potential in the Midwestern and Western regions of the United States with a strategic goal to expand our presence in Western markets to 50% of total assets, thereby balancing the growth in our Western markets with the stability of our Midwestern markets. As of December 31, 2013, Heartland had approximately 35% of its assets in Western markets.

In August 2003, Heartland and a group of investors opened Arizona Bank & Trust, a de novo banking operation. In 2006, Arizona Bank & Trust expanded by acquiring Bank of the Southwest, a financial institution providing retail and commercial banking services in Phoenix and Tempe, Arizona. In December 2012, Heartland acquired Heritage Bank, N.A., a Phoenix-based commercial bank and subsidiary of Ameri-National Corporation of Overland Park, Kansas, which was merged into Arizona Bank & Trust in March 2013.

In June 2004, we acquired Rocky Mountain Bancorporation, Inc., the one-bank holding company of Rocky Mountain Bank. Headquartered in Billings, Montana, Rocky Mountain Bank has banking locations throughout the state.

In November 2006, we opened Summit Bank & Trust, a de novo banking operation in Broomfield, Colorado. In 2007, Summit Bank & Trust opened two additional branch locations.

In April 2008, we opened Minnesota Bank & Trust in Edina, Minnesota. The capital structure of Minnesota Bank & Trust was very similar to that used with our other de novo banks. Heartland provided 80% of the \$16.5 million initial

capital and the remaining 20% was provided by a group of local investors. In April 2013, Heartland acquired the 20% minority interest.

In July 2009, Galena State Bank & Trust Co. acquired the deposits of The Elizabeth State Bank in Elizabeth, Illinois in a whole bank with loss sharing transaction facilitated by the FDIC. In addition to assuming all of the deposits of the failed bank, Galena State Bank & Trust Co. purchased \$53.6 million of assets.

In July 2012, Dubuque Bank and Trust Company purchased three retail banking offices from Liberty Bank, FSB in its Dubuque, Iowa market. The transaction included deposits of \$53.8 million, loans of \$9.4 million and certain other assets.

In November 2012, Heartland acquired First Shares Inc., parent company of First National Bank of Platteville in Platteville, Wisconsin. The transaction included assets of \$128.0 million, loans of \$84.9 million and deposits of \$114.2 million. Simultaneous

with closing of the transaction, First National Bank was merged into Heartland's Wisconsin Bank & Trust subsidiary. The merger added three communities in southwestern Wisconsin to the bank's service area.

In October 2013, Heartland acquired Morrill Bancshares, Inc., parent company of Morrill & Janes Bank and Trust Company, in Merriam, Kansas. The transaction included assets at fair value of approximately \$810.8 million, loans of approximately \$377.7 million, and deposits of approximately \$665.3 million. The merger added two states to our footprint.

In November 2013, Dubuque Bank & Trust Company acquired Freedom Bank from River Valley Bancorp, Inc., in its Sterling, Illinois market. Freedom Bank, with assets of \$67.1 million has three retail branch locations in Whiteside and Mercer Counties in Illinois. Freedom Bank operated independently as a subsidiary of Dubuque Bank and Trust Company until March 2014 when it was merged into Riverside Community Bank.

Primary Business Segments

General

The Bank Subsidiaries provide a wide range of commercial and consumer banking services to businesses and individuals. These activities include credit and deposit products along with investment management, trust, retirement plan services, and brokerage and investment services.

Our bankers actively solicit the business of new companies entering their market areas as well as established members of the Bank Subsidiaries' respective business communities. We believe that our Bank Subsidiaries are successful in attracting new customers in their markets through professional service, competitive pricing, innovative structures, convenient locations and proactive communications.

Commercial Banking

The Bank Subsidiaries have a strong commercial loan base generated primarily through contacts and relationships in the communities they serve. The current portfolios of the Bank Subsidiaries reflect the businesses in those communities and include a wide range of business loans, including lines of credit for working capital and operational purposes and term loans for the acquisition of equipment and real estate. Although most loans are made on a secured basis, loans may be made on an unsecured basis where warranted by the overall financial condition of the borrower. Terms of commercial business loans generally range from one to five years.

Closely integrated with our credit programs is a significant emphasis on treasury management services that expedite our business clients' ability to monitor, accumulate and disburse funds efficiently. A major feature of our electronic banking services is fraud detection and protection.

Many of the businesses in the communities we serve are small to mid-sized businesses, and commercial lending to small businesses has been, and continues to be, an emphasis for our Bank Subsidiaries. Wisconsin Bank & Trust, Rocky Mountain Bank and New Mexico Bank & Trust are each designated as a Preferred Lender by the U.S. Small Business Administration (SBA). Wisconsin Bank & Trust is designated as an SBA Certified Lender, and five of our banks are designated as SBA Express Lenders. These banks are Dubuque Bank and Trust Company, Riverside Community Bank, Wisconsin Bank & Trust, Minnesota Bank & Trust and Morrill & Janes Bank and Trust Company. Additionally, Wisconsin Bank & Trust has been granted USDA Certified Lender status for the USDA Rural Development Business and Industry loan program. We believe that these guaranteed loans help the communities in which we operate and provide us with a source of income and solid future lending relationships with local businesses as they grow and prosper.

Our commercial loans and leases are primarily made based on the identified cash flow of the borrower and secondarily on the underlying collateral provided by the borrower. We value the collateral for most of these loans and leases based upon its liquidation value and require personal guarantees in most instances. The primary repayment risks of commercial loans and leases are that the cash flow of the borrowers may be unpredictable, and the collateral securing these loans may fluctuate in value.

In 2012, Heartland announced that we had teamed with BluePath Finance LLC to provide upfront financing for the installation of energy-efficient building products used by commercial and industrial companies, as well as the non-profit and public sectors. We believe our relationship with BluePath can help our customers become more energy efficient. BluePath can provide the financial model to accomplish this and help companies realize a bottom-line benefit by reducing costs and increasing profits.

In order to limit underwriting risk, we attempt to ensure that all loan personnel are well trained. We use the RMA Diagnostic Assessment in assessing the credit skills and training needs for our credit personnel and have developed specific individualized

training. All new lending personnel are expected to complete a similar diagnostic training program. We assist all of the commercial and agricultural lenders of our Bank Subsidiaries in the analysis and underwriting of credit through centralized staff in the credit administration department.

Although the lending personnel of our Bank Subsidiaries report to their respective board of directors each month, we use an internal loan review function to analyze credits of our Bank Subsidiaries and provide periodic reports to those boards of directors. We have attempted to identify problem loans at an early date and to aggressively seek resolution of these situations.

The downturn in the overall economy that negatively impacted our overall asset quality between 2008 and 2011 resulted in the formation of an internal Special Assets group to focus on resolving problem assets. All commercial or agricultural loans in a default or workout status are assigned to the Special Assets group. Special Assets personnel are also responsible for marketing repossessed properties and meet with representatives from each bank on a monthly basis.

Small Business Banking

In 2013, Heartland established a Small Business Lending Center dedicated to serving the credit needs of small businesses with annual sales generally under \$5 million. The Center is designed to provide quick turnaround on customer credit requests on a wide variety of credit products. We are of the belief that this is an underserved market segment and see additional opportunity in serving this market with deposit and electronic banking services as well as wealth management and brokerage services. Most of the Bank Subsidiaries have added business bankers to serve the distinct banking needs of this customer segment.

Agricultural Loans

Agricultural loans are emphasized by those Bank Subsidiaries with operations in and around rural markets, including Dubuque Bank and Trust Company, Rocky Mountain Bank, Wisconsin Bank & Trust's Monroe and Platteville banking centers, New Mexico Bank & Trust's Clovis banking offices and the Morrill & Janes Bank & Trust Company's northeast Kansas banking offices. Dubuque Bank and Trust Company is one of the largest agricultural lenders in the State of Iowa. Agricultural loans constituted approximately 11% of our total loan portfolio at December 31, 2013. Dubuque Bank and Trust Company, Wisconsin Bank & Trust and Morrill & Janes Bank and Trust Company are designated Preferred Lenders by the USDA Farm Service Agency (FSA). In making agricultural loans, we have policies designating a primary lending area for each Bank Subsidiary, in which a majority of its agricultural operating and real estate loans are made. Under this policy, loans in a secondary market area must be secured by real estate.

Agricultural loans, many of which are secured by crops, machinery and real estate, are provided to finance capital improvements and farm operations as well as acquisitions of livestock and machinery. Agricultural loans present unique credit risks relating to adverse weather conditions, loss of livestock due to disease or other factors, declines in market prices for agricultural products and the impact of government regulations. The ultimate repayment of agricultural loans is dependent upon the profitable operation or management of the agricultural entity.

In underwriting agricultural loans, the lending personnel of our Bank Subsidiaries work closely with their customers to review budgets and cash flow projections for the ensuing crop year. These budgets and cash flow projections are monitored closely during the year and reviewed with the customers at least annually. The Bank Subsidiaries also work closely with governmental agencies, including the Farm Services Agency, to help agricultural customers obtain credit enhancement products such as loan guarantees or interest assistance.

Residential Real Estate Mortgage Lending

Mortgage lending remains a focal point for Heartland as we continue to build our residential real estate lending business. As long-term interest rates have remained at relatively low levels during the past several years, many

customers elected mortgage loans that are fixed rate with fifteen- or thirty-year maturities. We usually sell these loans into the secondary market and retain servicing. We believe that mortgage servicing on sold loans provides a relatively steady source of fee income compared to fees generated solely from mortgage origination operations. Moreover, the retention of servicing provides an opportunity to maintain ongoing contact with borrowers and cross-sell a wide variety of additional services like checking, savings, consumer loans, wealth management and investment products. At December 31, 2013, total residential real estate mortgage loans serviced for others totaled \$3.05 billion.

As with agricultural and commercial loans, we encourage participation in lending programs sponsored by U.S. government agencies when justified by market conditions. Loans insured or guaranteed under programs through the Veterans Administration (the "VA") and the Federal Home Administration (the "FHA") are offered at all of the Bank Subsidiaries.

Late in 2010, we announced a significant enhancement to our residential mortgage lending capabilities with the creation of a mortgage lending unit in the Phoenix, Arizona market. Our mortgage unit now provides residential mortgage lending services

at all Bank Subsidiaries and operating under the brand, National Residential Mortgage, serves the non-Heartland markets of metro San Diego, California; Reno, Nevada; Buffalo, Wyoming; Meridian, Idaho; Minot, North Dakota; Portland, Oregon; Seattle, Washington; and Omaha, Nebraska. Administrative and back office support for these operations is performed by "Heartland Mortgage," a division of our lead bank, Dubuque Bank and Trust Company.

Dubuque Bank and Trust Company received approval in 2012 to be a Ginnie Mae (GNMA) issuer for the GNMA I and II single-family mortgage-backed securities program. The approval allows Dubuque Bank and Trust Company to pool and securitize Federal Housing Administration (FHA) loans, Department of Veterans Affairs loans, and Department of Agriculture's Rural Development loans, and provides an avenue for increasing growth by adding these loans to the servicing portfolio.

Retail Banking

A wide variety of retail banking services are delivered through our 80 banking centers. Services include transaction, savings, money market accounts, certificates of deposit, IRAs and HSAs. Brokerage services, including fixed rate annuity products are also provided in many locations. Consumer lending services of our Bank Subsidiaries include a broad array of consumer loans, including motor vehicle, home improvement, home equity line of credit (HELOC), fixed rate home equity and personal lines of credit. Consumer loans typically have shorter terms, lower balances, higher yields and higher risks of default than one- to four-family residential mortgage loans. Consumer loan collections are dependent on the borrower's continuing financial stability, and are therefore more likely to be affected by adverse personal circumstances.

Our consumer finance subsidiary, Citizens Finance Parent Co., specializes in consumer lending and currently serves the consumer credit needs of over 11,000 customers from twelve locations in Iowa, Illinois and Wisconsin. Citizens Finance Parent Co. typically lends to borrowers with past credit problems or limited credit histories. Heartland expects to incur a higher level of credit losses on Citizens Finance Parent Co. loans compared to consumer loans originated by the Bank Subsidiaries. Correspondingly, returns on these loans are anticipated to be higher than those at the Bank Subsidiaries.

Wealth Management and Retirement Plan Services

Dubuque Bank and Trust Company, Galena State Bank & Trust Co., Riverside Community Bank, Wisconsin Bank & Trust, New Mexico Bank & Trust, Arizona Bank & Trust, Minnesota Bank & Trust, and Morrill & Janes Bank and Trust Company offer trust and investment services in their respective communities. In those markets that do not yet warrant a full trust department, the sales and administration is performed by Dubuque Bank and Trust Company personnel. As of December 31, 2013, total Heartland trust assets were \$1.8 billion, \$1.6 billion of which were assets under management. Collectively, the Bank Subsidiaries provide a full complement of trust and investment services for individuals and corporations. Heartland also specializes in Retirement Plan Services, offering business clients customized 401(k), 403(b), and Profit Sharing plans.

Heartland has formed a strategic alliance with LPL Financial Institution Services, a division of LPL Financial, to operate independent securities offices at all of the Bank Subsidiaries. Through LPL Financial, Heartland offers a full array of investment services including mutual funds, annuities, retirement products, education savings products, brokerage services, employer sponsored plans and insurance products. A complete line of vehicle, property and casualty, life and disability insurance is also offered by Heartland through DB&T Insurance.

B. MARKET AREAS

Dubuque Bank and Trust Company

Dubuque Bank and Trust Company is primarily located in Dubuque County, Iowa, which encompasses the city of Dubuque and a number of surrounding rural communities. The city of Dubuque is located in northeastern Iowa, on the

Mississippi River, approximately 175 miles west of Chicago, Illinois, and approximately 200 miles northeast of Des Moines, Iowa. It is strategically situated at the intersection of the state borders of Iowa, Illinois and Wisconsin. Based upon the results of the 2010 census, the city of Dubuque had a total population of 57,637 and Dubuque County had a total population of 93,653.

The principal office of Heartland and Dubuque Bank and Trust Company's main office currently occupy the same building. Heartland's operations center is located directly across the street from Dubuque Bank and Trust Company's main office. A second leased location in downtown Dubuque is occupied by Heartland's credit administration function and Dubuque Bank and Trust Company's mortgage servicing operations. In addition to its main banking office, Dubuque Bank and Trust Company operates eight branch offices in Dubuque County, two branch offices in Keokuk, Iowa, one branch office in Carthage, Illinois and one branch office in East Dubuque, Illinois. In June 2011, Heartland combined its First Community Bank charter with its Dubuque Bank and Trust Company charter. The consolidation of charters was designed to realize efficiencies in operating costs, audits, regulatory examinations and insurance premiums. The First Community Bank offices located in Keokuk and Carthage serve customers in the tri-county region of Lee County, Iowa; Hancock County, Illinois; and Clark County, Missouri. According to the 2010 census, the population of Keokuk, primarily an industrial community, is 10,780 and the population of

Lee County is 35,862. In November 2013, Dubuque Bank and Trust Company acquired Freedom Bank of Sterling, Illinois. In March 2014, Dubuque Bank and Trust Company transferred the shares of Freedom Bank to Heartland by dividend and Freedom Bank was simultaneously merged into Riverside Community Bank.

As a subsidiary of Dubuque Bank and Trust Company, DB&T Insurance has substantially the same market area as its parent organization.

The administrative and back office support for National Residential Mortgage, the brand name used for residential mortgage lending services at our non-footprint locations, operates as a division of Dubuque Bank and Trust Company from an office facility in Scottsdale, Arizona. In 2013, additional satellite offices were opened in Greenwood Village, Colorado and Edina, Minnesota.

Dubuque Bank and Trust Company also operates residential mortgage loan production offices, under the National Residential Mortgage brand name, in metro San Diego, California; Reno and Carson City, Nevada; Portland, Oregon; Seattle, Washington; and Omaha, Nebraska.

Galena State Bank & Trust Co.

Galena State Bank & Trust Co.'s main office is in Galena, Illinois, approximately 20 miles east of Dubuque and 155 miles west of Chicago. Galena State Bank & Trust Co. also operates a second office in Galena, Illinois, an office in Stockton, Illinois, and an office in Elizabeth, Illinois. The four banking offices are located in Jo Daviess County, which has a population of 22,678, according to the 2010 census.

Riverside Community Bank

Riverside Community Bank is located on the northeast edge of Rockford, Illinois, which is approximately 75 miles west of Chicago in Winnebago County. In addition to its main banking office, Riverside Community Bank has three branch offices, all of which are located in the Winnebago County area. Based on the 2010 census, the county had a population of 295,266, and the city of Rockford had a population of 152,871. Effective on March 7, 2014, Freedom Bank was merged into Riverside Community Bank, and its three offices in Sterling, Rock Falls and Seaton, Illinois, became branches of Riverside Community Bank.

Wisconsin Bank & Trust

Wisconsin Bank & Trust's main office is located in Madison, Wisconsin, in Dane County. The bank operates three branch offices in the Madison suburbs, one branch office in Monroe, Wisconsin, and three branch offices in southwestern Wisconsin in Platteville, Lancaster and Hazel Green. Based on the 2010 census, the Madison Metropolitan Statistical Area has a population of 568,593, and the population of the City of Madison is 233,209. The city of Monroe is approximately 50 miles southwest of Madison in Green County. Wisconsin Bank & Trust has two additional banking offices in the cities of Sheboygan and De Pere, which are located in the northeastern Wisconsin counties of Sheboygan and Brown, respectively. The bank operates three residential mortgage loan production offices in the Wisconsin cities of Green Bay, Madison and Milwaukee.

New Mexico Bank & Trust

New Mexico Bank & Trust operates nine banking offices in or around Albuquerque, New Mexico, three offices in and around Clovis, New Mexico, and two offices in Santa Fe, New Mexico. Located in Bernalillo County, the Albuquerque Metropolitan Statistical Area has a 2010 population of 907,775 and the City of Albuquerque has a 2010 population of 545,852. Clovis, the county seat for Curry County, is located approximately 220 miles east of Albuquerque, 100 miles northwest of Lubbock, Texas, and 105 miles southwest of Amarillo, Texas, and has a population of 37,775. Santa Fe, located in Santa Fe County, has a population of 67,947. New Mexico Bank & Trust operates residential mortgage loan production offices in Albuquerque and Clovis.

Arizona Bank & Trust

Arizona Bank & Trust currently operates seven offices, including one in Phoenix, one in Mesa, one in Tempe, two in Chandler, one in Gilbert and one in Scottsdale. These cities are all located in the Phoenix metropolitan area within Maricopa County. Based on the 2010 Census, the Phoenix metro area is the 14th largest metro area by population in the United States with approximately 4.2 million people. Arizona Bank & Trust operates one residential mortgage loan production office in Scottsdale.

Rocky Mountain Bank

Rocky Mountain Bank operates from ten banking locations throughout the State of Montana. Rocky Mountain Bank's main office and two additional branch offices operate in Billings, which is the state's largest city and an agricultural, retail and business center. Billings is also the county seat of Yellowstone County, which has a 2010 Census population of 147,972 and the city has a population of 104,170. The bank has one banking office in northeastern Montana in the city of Plentywood. Its

remaining six banking offices are spread throughout the western corridor of Montana in the cities of Bozeman, Bigfork, Kalispell, Plains, Stevensville and Whitehall. Rocky Mountain Bank operates residential mortgage loan production offices in Buffalo, Wyoming; Meridian, Idaho; and the Montana cities of Missoula, Whitefish, Great Falls and Libby.

Summit Bank & Trust

The main facility for Summit Bank & Trust is located in Broomfield, Colorado. The city and county of Broomfield are located in the northwestern tier of the Denver-Aurora Metropolitan Area. The population of Broomfield, according to the 2010 Census, is 55,889. Broomfield is the sixteenth most populous city in the State of Colorado. A second banking location was opened in June of 2007 in Thornton, just west of the Denver International Airport and a third banking location was added in October of 2007 in Erie, Colorado, which is approximately 25 miles north of Denver. Summit Bank & Trust operates residential mortgage loan production offices in Denver and Greenwood Village, Colorado.

Minnesota Bank & Trust

Minnesota Bank & Trust currently operates from a leased facility in Edina, Minnesota, a first-tier suburb of Minneapolis. The population of Edina was 47,941 in 2010 according to the U.S. Census Bureau. Minnesota Bank & Trust operates a residential mortgage loan production office in Minot, North Dakota and two additional offices in metro Minneapolis.

Morrill & Janes Bank and Trust Company

Morrill & Janes Bank and Trust Company operates 11 banking locations in the greater Kansas City and northeast Kansas markets. Morrill & Janes Bank and Trust Company is headquartered in Merriam, Kansas in the southwestern tier of the Kansas City Metropolitan Area. According to the 2010 Census, the population of Merriam is 11,003 and the population of the Kansas City metro area is approximately 2.0 million people.

Citizens Finance Parent Co.

Citizens Finance Parent Co. is headquartered in Dubuque, Iowa. Its two subsidiary companies have offices in Dubuque, Davenport and Cedar Rapids, Iowa; Madison, Appleton, and Milwaukee, Wisconsin; and the Illinois cities of Loves Park, Tinley Park, Crystal Lake, Elgin, Aurora and Peoria.

The following table sets forth certain information concerning the Bank Subsidiaries as of December 31, 2013, dollars in thousands:

| | Charter Location | Year Acquired or Opened | Number Of Bank Offices | Total Portfolio Loans | Total Deposits |
|---|------------------|-------------------------|------------------------|-----------------------|----------------|
| Bank Subsidiaries | | | | | |
| Dubuque Bank and Trust Company ⁽¹⁾ | Dubuque, IA | 1935 | 16 | \$915,377 | \$1,116,154 |
| Galena State Bank & Trust Co. | Galena, IL | 1992 | 4 | \$183,639 | \$244,505 |
| Riverside Community Bank | Rockford, IL | 1995 | 4 | \$186,739 | \$353,046 |
| Wisconsin Bank & Trust | Madison, WI | 1997 | 10 | \$459,594 | \$531,371 |
| New Mexico Bank & Trust | Albuquerque, NM | 1998 | 14 | \$529,808 | \$765,572 |
| Arizona Bank & Trust | Phoenix, AZ | 2003 | 7 | \$329,211 | \$368,059 |
| Rocky Mountain Bank | Billings, MT | 2004 | 10 | \$316,702 | \$380,011 |
| Summit Bank & Trust | Broomfield, CO | 2006 | 3 | \$73,150 | \$101,447 |
| Minnesota Bank & Trust | Edina, MN | 2008 | 1 | \$101,491 | \$154,812 |
| Morrill & Janes Bank and Trust Company | Merriam, KS | 2013 | 11 | \$384,685 | \$692,038 |

(1) Includes the three branch offices, \$37,616 portfolio loans and \$52,089 deposits of Freedom Bank, which was subsequently merged into Riverside Community Bank in March 2014.

C. COMPETITION

We encounter competition in all areas of our business. To compete effectively, develop our market base, maintain flexibility, and keep pace with changing economic and social conditions, we continuously refine and develop our products and services. The principal methods of competing in the financial services industry are through product selection, personal service and convenience.

The market areas of our Bank Subsidiaries are highly competitive. Many financial institutions based in the communities surrounding the Bank Subsidiaries actively compete for customers within our market area. We also face competition from

finance companies, insurance companies, mortgage companies, securities brokerage firms, money market funds, loan production offices and other providers of financial services. Under the Gramm-Leach-Bliley Act, effective in 2000, securities firms and insurance companies that elect to become financial holding companies may acquire banks and other financial institutions. The Gramm-Leach-Bliley Act significantly changed, and we anticipate the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act") will further change, when fully implemented, the competitive environment in which we operate. The financial services industry is also likely to become more competitive as technological advances enable more companies to provide financial services. These technological advances may diminish the importance of depository institutions and other financial intermediaries in the transfer of funds between parties.

We compete for loans principally through the range and quality of the services we provide, with an emphasis on building long-lasting relationships. Our strategy is to serve our customers above and beyond their expectations through excellence in customer service and needs-based selling. We believe that our long-standing presence in the communities we serve and the personal service we emphasize enhance our ability to compete favorably in attracting and retaining individual and business customers. We actively solicit deposit-oriented clients and compete for deposits by offering personal attention, combined with electronic banking convenience, professional service and competitive interest rates.

D. EMPLOYEES

At December 31, 2013, Heartland employed 1,676 full-time equivalent employees. We place a high priority on staff development, which involves extensive training in a variety of areas, including customer service training. New employees are selected based upon their technical skills and customer service capabilities. None of our employees are covered by a collective bargaining agreement. The Predictive Index[®] system is utilized to assist with placing potential employees in new positions and with evaluating current positions. We offer a variety of employee benefits, and we consider our employee relations to be excellent.

E. INTERNET ACCESS

Heartland maintains an Investor Relations website at www.htlf.com. We offer our Annual Report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and other reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended (the "Exchange Act") free of charge from our website.

F. SUPERVISION AND REGULATION

General

Financial institutions, their holding companies, and their affiliates are extensively regulated under federal and state law. As a result, the growth and earnings performance of Heartland may be affected not only by management decisions and general economic conditions, but also by the requirements of federal and state statutes and by the regulations and policies of various bank regulatory authorities.

As a bank holding company with subsidiary banks chartered under the laws of nine different states, Heartland is regulated by the Board of Governors of the Federal Reserve System (the "Federal Reserve"). Each of the Bank Subsidiaries is regulated by the FDIC as its principal federal regulator and one of the following as its state regulator: the Arizona State Banking Department (the "Arizona Department"), the Colorado Department of Regulatory Agencies, Division of Banking (the "Colorado Division"), the Illinois Department of Financial and Professional Regulation (the "Illinois DFPR"), the Iowa Superintendent of Banking (the "Iowa Superintendent"), the State Bank

Commissioner of Kansas Division of Banking (the "Kansas Division"), the Minnesota Department of Commerce: Division of Financial Institutions (the "Minnesota Division"), the Montana Division of Banking and Financial Institutions (the "Montana Division"), the New Mexico Financial Institutions Division (the "New Mexico FID"), the Division of Banking of the Wisconsin Department of Financial Institutions (the "Wisconsin DFI").

Heartland also operates a consumer finance company, Citizens Finance Parent Co., with state licenses in Iowa, Illinois and Wisconsin and as such is subject to regulation by the state banking authorities for those states. Further, the Dodd-Frank Act created the Bureau of Consumer Financial Protection (the "CFPB"), which has supervisory authority over banks with assets of more than \$10 billion and over nonbank entities that provide consumer financial services and products. The CFPB has supervisory authority over Heartland's consumer finance subsidiary, and rulemaking authority for federal laws covering the consumer financial services and products offered by all Heartland subsidiaries.

As a recipient of Capital Purchase Program (the "CPP") funds under the Troubled Asset Relief Program (the "TARP") established by the Emergency Economic Stabilization Act of 2008 (the "EESA") until September 15, 2011, and a participant in

the Small Business Lending Fund (the "SBLF") established by the Small Business Jobs Act of 2010, Heartland is also subject to direct supervision by the United States Department of the Treasury (the "U.S. Treasury").

Federal and state laws and regulations generally applicable to financial institutions regulate, among other things, the scope of business, the kinds and amounts of investments, reserve requirements, capital levels, the establishment of branches, mergers and consolidations and the payment of dividends. This system of supervision and regulation establishes a comprehensive framework for the respective operations of Heartland and its subsidiaries and is intended primarily for the protection of the FDIC-insured deposits and depositors of the Bank Subsidiaries, rather than stockholders.

The following is a summary of material elements of the regulatory framework that applies to Heartland and its subsidiaries. It does not describe all of the statutes, regulations and regulatory policies that apply, nor does it restate all of the requirements of those that are described. As such, the following is qualified in its entirety by reference to applicable law. Significant changes in the regulation of banks and bank holding companies have occurred since the adoption of the Dodd-Frank Wall Street Reform and Consumer Protection Act in 2010 (the "Dodd-Frank Act"). Among other things, the Dodd-Frank Act created the CFPB and provided the CFPB with broad authority to regulate consumer financial products and services; reduced interchange fees on debit card transactions, revised the deposit insurance limits and assessment base for assessing deposits, and directed the banking agencies to adopt rules regulating proprietary trading, risk retention on mortgage originations, and compensation practices with mortgage originators. The CFPB has examination and enforcement authority over all banks with more than \$10 billion in assets. Banks with \$10 billion or less in assets will continue to be examined for compliance with the consumer laws and regulations of the CFPB by their primary bank regulators. Heartland does not currently have assets in excess of \$10 billion, but it may at some point in the future. Although many of these regulations are described below, the federal agencies that regulate Heartland and its Bank Subsidiaries are required to adopt other regulations under the Dodd-Frank Act. Any change in regulations or regulatory policies, or further change in applicable law, may have a material effect on the business of Heartland and its subsidiaries.

Heartland

General

Heartland, as the sole shareholder of Dubuque Bank and Trust Company, New Mexico Bank & Trust, Rocky Mountain Bank, Wisconsin Bank & Trust, Galena State Bank & Trust Co., Riverside Community Bank, Arizona Bank & Trust, Summit Bank & Trust, Minnesota Bank & Trust, and Morrill & Janes Bank and Trust Company, is a bank holding company. As a bank holding company, Heartland is registered with, and is subject to regulation by, the Federal Reserve under the Bank Holding Company Act ("BHCA"). In accordance with Federal Reserve policy, Heartland is expected to act as a source of financial and managerial strength to the Bank Subsidiaries and to commit resources to support the Bank Subsidiaries in circumstances where Heartland might not otherwise do so. In addition, under the Dodd-Frank Act, the FDIC has backup enforcement authority over a depository institution holding company, such as Heartland, if the conduct or threatened conduct of the holding company poses a risk to the Deposit Insurance Fund, although such authority may not be used if the holding company is in sound condition and does not pose a foreseeable and material risk to the insurance fund.

Under the BHCA, Heartland is subject to periodic examination by the Federal Reserve. Heartland is also required to file with the Federal Reserve periodic reports of Heartland's operations and such additional information regarding Heartland and its subsidiaries as the Federal Reserve may require.

Acquisitions, Activities and Change in Control

The primary purpose of a bank holding company is to control and manage banks. The BHCA generally requires the prior approval of the Federal Reserve for any merger involving a bank holding company or any acquisition by a bank

holding company. Subject to certain conditions (including certain deposit concentration limits established by the BHCA), the Federal Reserve may allow a bank holding company to acquire banks located in any State of the United States. In approving interstate acquisitions, the Federal Reserve is required to give effect to applicable state law limitations on the aggregate amount of deposits that may be held by the acquiring bank holding company and its insured depository institution affiliates in the state in which the target bank is located (provided that those limits do not discriminate against out-of-state depository institutions or their holding companies).

The BHCA generally prohibits Heartland from acquiring direct or indirect ownership or control of more than 5% of the voting shares of any company that is not a bank and from engaging in any business other than that of banking, managing and controlling banks, or furnishing services to banks and their subsidiaries. This general prohibition is subject to a number of exceptions. The principal exception allows bank holding companies to engage in, and to own shares of companies engaged in, certain businesses found by the Federal Reserve to be “so closely related to banking ... as to be a proper incident thereto.” This authority would permit Heartland to engage in a variety of banking-related businesses, including consumer finance, equipment

leasing, mortgage banking, brokerage, and the operation of a computer service bureau (including software development). Under the Dodd-Frank Act, however, any such non-bank subsidiary would be subject to regulation no less stringent than that applicable to the lead bank of the bank holding company. The BHCA generally does not place territorial restrictions on the domestic activities of non-bank subsidiaries of bank holding companies.

Additionally, bank holding companies that meet certain eligibility requirements prescribed by the BHCA and elect to operate as financial holding companies may engage in, or own shares in companies engaged in, a wider range of nonbanking activities. As of the date of this filing, Heartland has not applied for approval to operate as a financial holding company.

Federal law also prohibits any person or persons acting in concert from acquiring “control” of an FDIC-insured depository institution or its holding company without prior notice to the appropriate federal bank regulator or any other company acquiring “control” without Federal Reserve approval to become a bank holding company. “Control” is conclusively presumed to exist upon the acquisition of 25% or more of the outstanding voting securities of a bank or bank holding company, but may arise at 10% ownership for companies with registered securities, such as Heartland, and under certain other circumstances. Each of the Bank Subsidiaries is generally subject to similar restrictions on changes in control under the law of the state granting its charter.

Capital Requirements

Bank holding companies are required to maintain minimum levels of capital in accordance with Federal Reserve capital adequacy guidelines, separate from and in addition to the capital requirements applicable to subsidiary financial institutions. If a bank holding company is not well-capitalized, it will have difficulty engaging in acquisition transactions and if its capital levels fall below the minimum required levels, a bank holding company, among other things, may be denied approval to acquire or establish additional banks or non-bank businesses.

The Federal Reserve's capital guidelines applicable to bank holding companies, like the regulations applicable to subsidiary banks, require holding companies to comply with both (i) a risk-based requirement expressed as a percentage of total assets weighted according to risk; and (ii) a leverage requirement expressed as a percentage of total assets. Although the amount of capital required for holding companies is generally the same as required for subsidiary banks as described under “The Bank Subsidiaries-Capital Requirements” below, historically the form of capital has differed for holding companies and allowed the inclusion of certain hybrid instruments, such as trust preferred, in Tier 1 capital. Under the Dodd-Frank Act, these distinctions were eliminated for instruments issued after May 19, 2010. Although the distinctions are also phased out for trust preferred issued by larger institutions prior to that date, the trust preferred issued by Heartland, as a holding company with less than \$15 billion in assets, are grandfathered as Tier 1 capital by the Dodd-Frank Act.

As described below under the caption “The Bank Subsidiaries-Regulatory Capital,” on July 2, 2013, the Federal Reserve approved revised regulatory capital rules applicable to both banks and bank holding companies that implement revisions recommended by The Basel Committee on Banking Supervision to the Basel capital framework (the “Basel III Rules”). The Basel III rules become effective for Heartland commencing on January 1, 2015, but are phased in through January 1, 2019.

As of December 31, 2013, Heartland had regulatory capital in excess of the Federal Reserve's minimum requirements.

Treasury Regulation

Bank holding companies that received funding under the TARP CPP or the SBLF are subject to direct regulation by the U.S. Treasury. The TARP CPP, created by the U.S. Treasury in 2008, allowed qualifying financial institutions to sell senior preferred stock and common stock warrants to the U.S. Treasury and include the senior preferred stock as Tier 1 capital under the Federal Reserve's capital guidelines. Under this program, in December 2008 Heartland issued

and sold to the U.S. Treasury \$81.7 million of its senior preferred stock together with a 10-year warrant to purchase 609,687 shares of Heartland's common stock at \$20.10 per share. Although the capital raised through TARP CPP provided Heartland with considerable regulatory flexibility during 2009 and 2010, the regulations that governed institutions that received TARP CPP contained a number of troubling restrictions relating to dividends and on compensation paid to executive officers.

Under the SBLF, and starting in 2011, the U.S. Treasury made available up to \$30.0 billion of capital to qualifying banks and allowed certain participants in the TARP CPP to refinance the senior preferred stock issued under the TARP CPP with SBLF funds. Under the SBLF, the U.S. Treasury purchased senior perpetual non-cumulative preferred stock with a liquidation preference of \$1,000 per share. Like the preferred stock issued under TARP, the preferred stock issued under the SBLF is non-voting (except in limited circumstances) and qualifies as Tier 1 capital under the Federal Reserve's guidelines.

Heartland applied for and received SBLF Funding on September 15, 2011, issuing 81,698 shares of its Senior Non-Cumulative Perpetual Preferred Stock, Series C (the "Series C Preferred Stock"), to the U.S. Treasury. Heartland simultaneously used the \$81.7 million received under the SBLF to redeem the 81,698 shares of senior preferred stock it had issued under the TARP CPP

program. As part of this transaction, Heartland recorded a charge of \$2.6 million representing the unamortized discount on the TARP senior preferred stock that was redeemed. Further, on September 28, 2011, Heartland repurchased the warrant to purchase 609,687 shares of its common stock that it issued to the U.S. Treasury under the TARP CPP program for \$1.8 million.

The Series C Preferred Stock issued under the SBLF requires quarterly dividends payable to the U.S. Treasury initially equal to 5.00% of the liquidation value of the Preferred Stock. The dividend rate payable under the Series C Preferred Stock is subject to reduction during the second to tenth quarters after issuance (through December 31, 2013, for Heartland) based upon increases in Heartland's qualified small business lending ("QSBL") over a baseline amount. Based upon increases in its QSBL through September 30, 2013, the dividend rate payable by Heartland will be fixed at 1.00% through March 15, 2016, but will increase to 9.00% if the SBLF funding has not been repaid by March 16, 2016.

The terms of the Series C Preferred Stock also prohibit Heartland from paying dividends on its common stock, or repurchasing shares, to the extent that, after payment of such dividends or repurchases, Heartland's Tier 1 Capital would be less than \$247.7 million. If Heartland fails to declare and pay dividends on the Series C Preferred Stock in a given quarter, then Heartland may not pay dividends on or repurchase any common stock for the next three quarters, except in very limited circumstances. If any Series C Preferred Stock remains outstanding on the tenth anniversary of issuance, Heartland may not pay any further dividends on its common stock or any other junior stock until the Series C Preferred Stock is redeemed in full.

Dividend Payments

In addition to the restrictions imposed under the SBLF, Heartland's ability to pay dividends to its stockholders may be affected by both general corporate law considerations, and policies of the Federal Reserve applicable to bank holding companies. As a Delaware corporation, Heartland is subject to the limitations of the Delaware General Corporation Law (the "DGCL"), which allows Heartland to pay dividends only out of its surplus (as defined and computed in accordance with the provisions of the DGCL) or if Heartland has no such surplus, out of its net profits for the fiscal year in which the dividend is declared and/or the preceding fiscal year. In addition, policies of the Federal Reserve caution that a bank holding company should not pay cash dividends unless its net income available to common stockholders over the past year has been sufficient to fully fund the dividends and the prospective rate of earnings retention appears consistent with its capital needs, asset quality, and overall financial condition. The Federal Reserve also possesses enforcement powers over bank holding companies and their non-bank subsidiaries to prevent or remedy actions that represent unsafe or unsound practices or violations of applicable statutes and regulations. Among these powers is the ability to proscribe the payment of dividends by banks and bank holding companies.

The Bank Subsidiaries

General

All of the Bank Subsidiaries are state chartered, non-member banks, which means that they are all formed under state law and are not members of the Federal Reserve System. As such, each bank is subject to direct regulation by the banking authorities in the State in which it was chartered, as well as by the FDIC as its primary federal regulator.

Dubuque Bank and Trust Company is an Iowa-chartered bank. As an Iowa-chartered bank, Dubuque Bank and Trust Company is subject to the examination, supervision, reporting and enforcement requirements of the Iowa Superintendent, the chartering authority for Iowa banks.

Galena State Bank & Trust Co. and Riverside Community Bank are Illinois-chartered banks. As Illinois-chartered banks, Galena State Bank & Trust Co. and Riverside Community Bank are subject to the examination, supervision, reporting and enforcement requirements of the Illinois DFPR, the chartering authority for Illinois banks.

New Mexico Bank & Trust is a New Mexico-chartered bank. As a New Mexico-chartered bank, New Mexico Bank & Trust is subject to the examination, supervision, reporting and enforcement requirements of the New Mexico FID, the chartering authority for New Mexico banks.

Rocky Mountain Bank is a Montana-chartered bank. As a Montana-chartered bank, Rocky Mountain Bank is subject to the examination, supervision, reporting and enforcement requirements of the Montana Division, the chartering authority for Montana banks.

Wisconsin Bank & Trust is a Wisconsin-chartered bank. As a Wisconsin-chartered bank, Wisconsin Bank & Trust is subject to the examination, supervision, reporting and enforcement requirements of the Wisconsin DFI, the chartering authority for Wisconsin banks.

Summit Bank & Trust is a Colorado-chartered bank. As a Colorado-chartered bank, Summit Bank & Trust is subject to the examination, supervision, reporting and enforcement requirements of the Colorado Division, the chartering authority for Colorado banks.

Arizona Bank & Trust is an Arizona-chartered bank. As an Arizona-chartered bank, Arizona Bank & Trust is subject to the examination, supervision, reporting and enforcement requirements of the Arizona Department, the chartering authority for Arizona banks.

Minnesota Bank & Trust is a Minnesota-chartered bank. As a Minnesota-chartered bank, Minnesota Bank & Trust is subject to the examination, supervision, reporting and enforcement requirements of the Minnesota Division, the chartering authority for Minnesota banks.

Morrill & Janes Bank and Trust Company is a Kansas-chartered bank. As a Kansas-chartered bank, Morrill & Janes Bank and Trust Company is subject to the examination, supervision, reporting and enforcement requirements of the Kansas Division, the chartering authority for Kansas banks.

Deposit Insurance

The FDIC is an independent federal agency that insures the deposits, up to \$250,000 per depositor, of federally insured banks and savings institutions and safeguards the safety and soundness of the commercial banking and thrift industries.

As FDIC-insured institutions, the Bank Subsidiaries are required to pay deposit insurance premium assessments to the FDIC based upon a risk-based assessment system. Under this system, each institution is assigned a risk classification based upon its capital levels and the level of supervisory concern it poses. The rate of insurance premium the institution pays was based on this risk classification and the amount of its deposits until April 1, 2011. Currently, FDIC insurance assessments are based upon average total consolidated assets minus tangible equity of the insured bank.

The Dodd-Frank Act directed that the minimum deposit insurance fund reserve ratio would increase from 1.15% to 1.35% by September 30, 2020, and the cost of the increase will be borne by depository institutions with assets of \$10 billion or more. The Dodd-Frank Act also provides the FDIC with discretion to determine whether to pay rebates to insured depository institutions when its deposit insurance reserves exceed certain thresholds. Previously, the FDIC was required to give rebates to depository institutions equal to the excess once the reserve ratio exceeded 1.50%, and was required to rebate 50% of the excess over 1.35% but not more than 1.50% of insured deposits.

The FDIC established a Temporary Liquidity Guarantee Program on October 23, 2008, under which the FDIC fully guaranteed all non-interest-bearing transaction accounts and all senior unsecured debt of insured depository institutions or their qualified holding companies issued between October 14, 2008, and October 31, 2009. Heartland did not opt out of the program and as such, was assessed ten basis points during the first quarter of 2010 and fifteen basis points for the remainder of 2010 for transaction account balances in excess of \$250,000 and, since it did not issue any senior unsecured debt during the designated time period, was not assessed the applicable rate of 75 basis points on the amount of debt issued. The guarantee of non-interest-bearing transaction accounts was twice extended by the FDIC, and under the Dodd-Frank Act was extended to December 31, 2012, and made applicable to all institutions, without further assessment.

In addition, all institutions with deposits insured by the FDIC are required to pay assessments to fund interest payments on bonds issued by the Financing Corporation, an agency of the Federal government established to recapitalize the predecessor to the Savings Association Insurance Fund. During 2012, the assessment rate was 0.0165% of total deposits and during 2013 was .00160 % of total deposits. These assessments will continue until the

Financing Corporation bonds mature in 2019.

Supervisory Assessments

Each of the Bank Subsidiaries is required to pay supervisory assessments to its respective state banking regulator to fund the operations of that agency. In general, the amount of the assessment is calculated on the basis of each institution's total assets. During 2013, the Bank Subsidiaries paid supervisory assessments totaling \$659,000.

Capital Requirements

Under current federal regulations, the Bank Subsidiaries are subject to the following minimum capital standards: (i) a leverage requirement consisting of a minimum ratio of Tier 1 capital to total assets (the "Leverage Ratio") of 3.0% for the most highly-rated banks with a minimum requirement of at least 4.0% for all others; and (ii) a risk-based capital requirement consisting of a minimum ratio of Tier 1 capital to total risk-weighted assets (the "Tier1 Risk-Based Capital Ratio") of 4.0% and (iii) a risk-based capital requirement consisting of a minimum ratio of total capital to total risk-weighted assets (the "Total Risk-Based Capital Ratio") of 8.0%. For purposes of these capital standards, Tier 1 capital consists primarily of permanent stockholders'

equity less intangible assets (other than certain loan servicing rights and purchased credit card relationships). Total capital consists primarily of Tier 1 capital plus certain other debt and equity instruments that do not qualify as Tier 1 capital and, for Heartland, a portion of its allowance for loan and lease losses.

The Basel III Rules, which will be effective for Heartland and the Bank Subsidiaries on January 1, 2015, will (1) increase the minimum Leverage Ratio to 4.0% for all banks, (2) increase the Tier 1 Risk-Based Capital Ratio to 6.0% on January 1, 2015 and to 8.5% on January 1, 2019, and (3) create a new requirement to maintain a ratio of common equity Tier 1 Capital ("Common Tier 1 Capital") to risk-weighted assets of 4.5% on January 1, 2015, gradually increasing to 7.0% on January 1, 2019. The Basel III Rules require inclusion in Common Tier 1 Capital of the effects of other comprehensive income adjustments, such as gains and losses on securities held to maturity, that are currently excluded from the definition of Tier 1 capital, but allow institutions, such as Heartland, to make a one-time election not to include those effects. Further, under the Basel III rules, if an institution grows beyond \$15 billion in assets and makes an acquisition, its ability to include trust preferred securities in Tier 1 capital is phased out. Heartland and its subsidiary banks intend to elect not to include the effects of other comprehensive income in Common Tier 1 Capital.

The capital requirements described above are minimum requirements. Higher capital levels will be required if warranted by the particular circumstances or risk profiles of individual institutions. For example, federal regulations provide that additional capital may be required to take adequate account of, among other things, interest rate risk or the risks posed by concentrations of credit, nontraditional activities or securities trading activities. As a de novo bank, Minnesota Bank & Trust is required to maintain higher Tier 1 capital to assets ratios for the first seven years of its operations (through April 2016).

Further, federal law and regulations provide various incentives for financial institutions to maintain regulatory capital at levels in excess of minimum regulatory requirements. For example, a financial institution generally must be "well-capitalized" to engage in acquisitions, and well-capitalized institutions may qualify for exemptions from prior notice or application requirements otherwise applicable to certain types of activities and may qualify for expedited processing of other required notices or applications. Additionally, one of the criteria that determines a bank holding company's eligibility to operate as a financial holding company is a requirement that both the holding company and all of its financial institution subsidiaries be "well-capitalized." Under current federal regulations, in order to be "well-capitalized" a financial institution must maintain a Total Risk-Based Capital Ratio of 10.0% or greater, a Tier 1 Risk-Based Capital Ratio of 6.0% or greater and a Leverage Ratio of 5.0% or greater. In order to be "well-capitalized" under the new Basel III Rules, a bank or bank holding company will be required to have a Total Risk-Based Capital Ratio of 10.0% or greater, a Tier 1 Risk-Based Capital Ratio of 8.0% or greater, a Leverage Ratio of 5.0% or greater, and a Common Tier 1 Capital Ratio of 6.5% or greater.

Federal law also provides the federal banking regulators with broad power to take prompt corrective action to resolve the problems of undercapitalized institutions. The extent of the regulators' powers depends on whether the institution in question is "adequately capitalized," "undercapitalized," "significantly undercapitalized" or "critically undercapitalized," in each case as defined by regulation. Depending upon the capital category to which an institution is assigned, the regulators' corrective powers include: (i) requiring the institution to submit a capital restoration plan; (ii) limiting the institution's asset growth and restricting its activities; (iii) requiring the institution to issue additional capital stock (including additional voting stock) or to be acquired; (iv) restricting transactions between the institution and its affiliates; (v) restricting the interest rate the institution may pay on deposits; (vi) ordering a new election of directors of the institution; (vii) requiring that senior executive officers or directors be dismissed; (viii) prohibiting the institution from accepting deposits from correspondent banks; (ix) requiring the institution to divest certain subsidiaries; (x) prohibiting the payment of principal or interest on subordinated debt; and (xi) ultimately, appointing a receiver for the institution.

As of December 31, 2013: (i) none of the Bank Subsidiaries was subject to a directive from its primary federal regulator to increase its capital; (ii) each of the Bank Subsidiaries exceeded its minimum regulatory capital requirements under applicable capital adequacy guidelines; (iii) each of the Bank Subsidiaries was “well-capitalized,” as defined by applicable regulations; and (iv) each of the Bank Subsidiaries subject to a directive to maintain capital higher than the regulatory capital requirements, as discussed below under “Safety and Soundness Standards,” complied with the directive.

Liability of Commonly Controlled Institutions

Under federal law, institutions insured by the FDIC may be liable for any loss incurred by, or reasonably expected to be incurred by, the FDIC in connection with the default of commonly controlled FDIC-insured depository institutions or any assistance provided by the FDIC to commonly controlled FDIC-insured depository institutions in danger of default. Because Heartland controls each of the Bank Subsidiaries, the Bank Subsidiaries are commonly controlled for purposes of these provisions of federal law.

Anti-Money Laundering

The Bank Secrecy Act, the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001 (the "PATRIOT Act") and other related federal laws and regulations require financial institutions, including the Bank Subsidiaries, to implement policies and procedures relating to anti-money laundering, customer identification and due diligence requirements and the reporting of certain types of transactions and suspicious activity.

Dividend Payments

The primary source of funds for Heartland is dividends from the Bank Subsidiaries. In general, the Bank Subsidiaries may only pay dividends either out of their historical net income after any required transfers to surplus or reserves have been made or out of their retained earnings.

The payment of dividends by any financial institution is affected by the requirement to maintain adequate capital pursuant to applicable capital adequacy guidelines and regulations, and a financial institution generally is prohibited from paying any dividends if, following payment thereof, the institution would be undercapitalized. As described above, each of the Bank Subsidiaries exceeded its minimum capital requirements under applicable guidelines as of December 31, 2013. Minnesota Bank & Trust is subject to the FDIC's further prohibition on the payment of dividends during the first seven years of a bank's operations, allowing cash dividends to be paid only from net operating income, and prohibiting the payment of dividends until an appropriate allowance for loan and lease losses has been established and overall capital is adequate.

As of December 31, 2013, approximately \$137.0 million was available to be paid as dividends by the Bank Subsidiaries. Notwithstanding the availability of funds for dividends, however, the FDIC may prohibit the payment of any dividends by the Bank Subsidiaries.

Transactions with Affiliates

The Federal Reserve regulates transactions between Heartland and its subsidiaries. Generally, the Federal Reserve Act and Regulation W, as amended by the Dodd-Frank Act, limit Heartland's banking subsidiaries to lending and other "covered transactions" with affiliates. The aggregate amount of covered transactions a banking subsidiary may enter into with an affiliate may not exceed 10% of the capital stock and surplus of the banking subsidiary. The aggregate amount of covered transactions with all affiliates may not exceed 20% of the capital stock and surplus of the banking subsidiary.

Covered transactions with affiliates are also subject to collateralization requirements and must be conducted on arm's length terms. Covered transactions include (a) a loan or extension of credit by the banking subsidiary, including derivative contracts, (b) a purchase of securities issued to a banking subsidiary, (c) a purchase of assets by the banking subsidiary unless otherwise exempted by the Federal Reserve, (d) acceptance of securities issued by an affiliate to the banking subsidiary as collateral for a loan, and (e) the issuance of a guarantee, acceptance or letter of credit by the banking subsidiary on behalf of an affiliate.

Insider Transactions

The Bank Subsidiaries are subject to certain restrictions imposed by federal law on extensions of credit to Heartland and its subsidiaries, on investments in the stock or other securities of Heartland and its subsidiaries and the acceptance of the stock or other securities of Heartland or its subsidiaries as collateral for loans made by the Bank Subsidiaries. Certain limitations and reporting requirements are also placed on extensions of credit by each of the Bank Subsidiaries to its directors and officers, to directors and officers of Heartland and its subsidiaries, to principal stockholders of Heartland and to "related interests" of such directors, officers and principal stockholders. In addition, federal law and regulations may affect the terms upon which any person who is a director or officer of Heartland or any of its subsidiaries or a principal stockholder of Heartland may obtain credit from banks with which the Bank Subsidiaries maintain correspondent relationships.

Safety and Soundness Standards

The federal banking agencies have adopted guidelines that establish operational and managerial standards to promote the safety and soundness of federally insured depository institutions. The guidelines set forth standards for internal controls, information systems, internal audit systems, loan documentation, credit underwriting, interest rate exposure, asset growth, compensation, fees and benefits, asset quality and earnings. In general, the safety and soundness guidelines prescribe the goals to be achieved in each area, and each institution is responsible for establishing its own procedures to achieve those goals. If an institution fails to comply with any of the standards set forth in the guidelines, the institution's primary federal regulator may require the institution to submit a plan for achieving and maintaining compliance. If an institution fails to submit an acceptable compliance plan, or fails in any material respect to implement a compliance plan that has been accepted by its primary federal regulator, the regulator is required to issue an order directing the institution to cure the deficiency. Until the deficiency cited in the regulator's order is cured, the regulator may restrict the institution's rate of growth, require the institution to increase its capital, restrict the rates the institution pays on deposits or require the institution to take any action the regulator deems appropriate under the

circumstances. Noncompliance with the standards established by the safety and soundness guidelines may also constitute grounds for other enforcement action by the federal banking regulators, including cease and desist orders and civil money penalty assessments.

Branching Authority

Each of the Bank Subsidiaries has the authority, pursuant to the laws under which it is chartered, to establish branches anywhere in the state in which its main office is located, subject to the receipt of all required regulatory approvals.

Federal law permits state and national banks to merge with banks in other states subject to: (i) regulatory approval; (ii) federal and state deposit concentration limits; and (iii) state law limitations requiring the merging bank to have been in existence for a minimum period of time (not to exceed five years) prior to the merger. Under the Dodd-Frank Act, banks are permitted to establish new branches in another state to the same extent as banks chartered in the other state.

State Bank Investments and Activities

Each of the Bank Subsidiaries generally is permitted to make investments and engage in activities directly or through subsidiaries as authorized by the laws of the state under which it is chartered. However, under federal law and FDIC regulations, FDIC-insured state banks are prohibited, subject to certain exceptions, from making or retaining equity investments of a type, or in an amount, that are not permissible for a national bank. Federal law and FDIC regulations also prohibit FDIC-insured state banks and their subsidiaries, subject to certain exceptions, from engaging as principal in any activity that is not permitted for a national bank unless the bank meets, and continues to meet, its minimum regulatory capital requirements and the FDIC determines the activity would not pose a significant risk to the deposit insurance fund of which the bank is a member.

Incentive Compensation Policies and Restrictions

In July 2010, the federal banking agencies issued guidance that applies to all banking organizations supervised by the agencies. Pursuant to the guidance, to be consistent with safety and soundness principles, Heartland's incentive compensation arrangements should: (1) provide employees with incentives that appropriately balance risk and reward; (2) be compatible with effective controls and risk management; and (3) be supported by strong corporate governance including active and effective oversight by Heartland's board of directors.

In addition, in March 2011, the federal banking agencies, along with the Federal Housing Finance Agency, and the Securities and Exchange Commission, released a proposed rule intended to ensure that regulated financial institutions design their incentive compensation arrangements to account for risk. Specifically, the proposed rule would require compensation practices for Heartland to be consistent with the following principles: (1) compensation arrangements appropriately balance risk and financial reward; (2) such arrangements are compatible with effective controls and risk management; and (3) such arrangements are supported by strong corporate governance. In addition, financial institutions with \$1 billion or more in assets would be required to have policies and procedures to ensure compliance with the rule and would be required to submit annual reports to their primary federal regulator. The comment period has closed and a final rule has not yet been published; however, Heartland believes it is in compliance with the rule as currently proposed.

The Volcker Rule and Proprietary Trading

In December 2013, federal banking regulators jointly issued a final rule to implement the "Volcker Rule" under the Dodd-Frank Act, which prohibits banking entities (including Heartland and the Bank Subsidiaries) from engaging in proprietary trading of securities, derivatives and certain other financial instruments for the entity's own account, and prohibits certain interests in, or relationships with, a hedge fund or private equity fund. It also imposes rules regarding compliance programs. The final rule will become effective April 1, 2014. Heartland does not believe that it engages in any significant amount of proprietary trading as defined in the Volcker Rule and that any impact would be minimal. Heartland has reviewed its investment portfolio to determine if any investments meet the Volcker Rule's definition of

covered funds. Based on the review, Heartland believes that any impact related to investments considered to be covered funds would not have a significant effect on its financial condition or results of operations. However, Heartland may be required to divest certain investments subject to the Volcker Rule by mid-2015.

Federal Reserve Liquidity Regulations

Federal Reserve regulations, as presently in effect, require depository institutions to maintain non-interest earning reserves against their transaction accounts (primarily NOW and regular checking accounts), as follows: (i) for transaction accounts aggregating \$10.7 million or less, there is no reserve requirement; (ii) for transaction accounts over \$10.7 million and up to \$55.2 million, the reserve requirement is 3% of total transaction accounts; and (iii) for transaction accounts aggregating in excess of \$55.2 million, the reserve requirement is \$1.335 million plus 10% of the aggregate amount of total transaction

accounts in excess of \$55.2 million. These reserve requirements are subject to annual adjustment by the Federal Reserve. The Bank Subsidiaries are in compliance with the foregoing requirements.

Community Reinvestment Act Requirements

The Community Reinvestment Act requires the Bank Subsidiaries to have a continuing and affirmative obligation in a safe and sound manner to help meet the credit needs of its entire community, including low- and moderate-income neighborhoods. The FDIC and the respective state regulators regularly assess the Bank Subsidiaries' record of meeting the credit needs of its communities. Applications for additional acquisitions would be affected by the evaluation of the Bank Subsidiaries' effectiveness in meeting their Community Reinvestment Act requirements.

Consumer Protection

Each of the Bank Subsidiaries is subject to a number of statutes and regulations designed to protect consumers. These include statutes and regulations applicable to loan operations which govern disclosures of credit terms (the Truth-in-Lending Act and Regulation Z), prohibit discrimination in the extension of credit (the Equal Credit Opportunity Act and Regulation B), govern the use and provision of information to consumer reporting agencies (the Fair Credit Reporting Act) and govern debt collection practices (the Fair Debt Collection Practices Act) and statutes and regulations applicable to deposit operations, which govern disclosure of deposit terms (the Truth in Savings Act and Regulation DD) and the availability of deposit funds (Regulation CC). Other such laws and regulations impose duties to maintain the confidentiality of consumer information and provide privacy policy disclosures (the Gramm-Leach-Bliley Act and the Right to Financial Privacy Act) and those governing electronic fund transfers (the Electronic Funds Transfer Act and Regulation E). The CFPB and other federal agencies have and will continue to propose and finalize rules relating to these statutes and regulations.

Mortgage Operations

Each of the Banking Subsidiaries is subject to a number of rules affecting residential mortgages, including the Home Mortgage Disclosure Act and Regulation C and the Real Estate Settlement Procedures Act ("RESPA") and Regulation X. Over the last year, the CFPB and other federal agencies have proposed and finalized a number of rules affecting residential mortgages. These rules implement the Dodd-Frank Act amendments to the Equal Credit Opportunity Act, the Truth in Lending Act and RESPA. The final rules, among other things, impose requirements regarding procedures to ensure compliance with "ability to repay" requirements, new or revised disclosure requirements, policies and procedures for servicing mortgages, and additional rules and restrictions regarding mortgage loan originator compensation and qualification and registration requirements for individual loan originator employees.

Ability-to-Repay and Qualified Mortgage Rule

Pursuant to the Dodd Frank Act, the CFPB issued a final rule on January 10, 2013 (effective on January 10, 2014), amending Regulation Z as implemented by the Truth in Lending Act, requiring mortgage lenders to make a reasonable and good faith determination based on verified and documented information that a consumer applying for a mortgage loan has a reasonable ability to repay the loan according to its terms. Mortgage lenders are required to determine consumers' ability to repay in one of two ways. The first alternative requires the mortgage lender to consider the following eight underwriting factors when making the credit decision: (1) current or reasonably expected income or assets; (2) current employment status; (3) the monthly payment on the covered transaction; (4) the monthly payment on any simultaneous loan; (5) the monthly payment for mortgage-related obligations; (6) current debt obligations, alimony, and child support; (7) the monthly debt-to-income ratio or residual income; and (8) credit history. Alternatively, the mortgage lender can originate "qualified mortgages," which are entitled to a presumption that the creditor making the loan satisfied the ability-to-repay requirements. In general, a "qualified mortgage" is a mortgage loan without negative amortization, interest-only payments, balloon payments, or terms exceeding 30 years. In addition, to be a qualified mortgage the points and fees paid by a consumer cannot exceed 3% of the total loan amount. Qualified mortgages that are "higher-priced" (e.g. subprime loans) garner a rebuttable presumption of compliance with the ability-to-repay rules, while qualified mortgages that are not "higher-priced" (e.g. prime loans) are

given a safe harbor of compliance. Heartland primarily originates compliant qualified mortgages.

Interchange Fees

The Durbin Amendment (a provision of the Dodd-Frank Act) required the Federal Reserve to establish a cap on the interchange fees that merchants pay banks for electronic clearing of debit transactions. The Federal Reserve issued final rules implementing the Durbin Amendment which were effective October 1, 2011, and, among other things, established standards for assessing whether debit card interchange fees received by debit card issuers were reasonable and proportional costs incurred by issuers and established maximum permissible interchange fees. In July 2013, a Washington, D.C. District Court judge invalidated the interchange fee rule. If upheld, the decision would keep in place current interchange fee transaction standards until new regulations or interim standards are drafted. The decision has been appealed and a stay is in effect. The final impact of this decision on the Banking Subsidiaries will depend on factors such as the outcome of the appeal and the substance of any new or

revised regulations that are promulgated. The Durbin Amendment currently applies to banks with greater than \$10 billion in assets. Heartland does not currently have assets in excess of \$10 billion, but it may at some point in the future.

ITEM 1A. RISK FACTORS

In addition to the other information in this Annual Report on Form 10-K, stockholders or prospective investors should carefully consider the following risk factors that may adversely affect our business, financial results or stock price. Additional risks that we currently do not know about or currently view as immaterial may also impair our business or adversely impact our financial results or stock price.

Credit Risks

Our business and financial results are significantly affected by general business and economic conditions. Our business activities and earnings are affected by general business conditions in the United States and particularly in the states in which our Bank Subsidiaries operate. Factors such as the volatility of interest rates, home prices and real estate values, unemployment, credit defaults, increased bankruptcies, decreased consumer spending and household income, volatility in the securities markets, and the cost and availability of capital negatively impacted our business during the recession. Although financial markets have stabilized and we are currently benefiting from a modest economic recovery, certain segments of the economy continue to be depressed. Further economic deterioration that affects household and/or corporate incomes could result in renewed credit deterioration and reduced demand for credit or fee-based products and services, negatively impacting our performance. In addition, changes in securities market conditions and monetary fluctuations could adversely affect the availability and terms of funding necessary to meet our liquidity needs.

We could suffer material credit losses if we do not appropriately manage our credit risk.

There are risks inherent in making any loan, including risks inherent in dealing with individual borrowers, risks of nonpayment, risks resulting from uncertainties as to the future value of collateral and risks resulting from changes in economic and industry conditions. We attempt to minimize our credit risk through prudent loan application approval procedures, careful monitoring of the concentration of our loans within specific industries and periodic independent reviews of outstanding loans by our loan review department. However, changes in the economy can cause the assumptions that we made at origination to change and can cause borrowers to be unable to make payments on their loans, and significant changes in collateral values such as those that occurred in 2009 and 2010 can cause us to be unable to collect the full value of loans we make. We cannot assure you that such approval and monitoring procedures will reduce these credit risks.

Commercial loans, which present risks related to the value of the assets that serve as collateral, make up a significant portion of our loan portfolio.

Commercial loans were \$2.48 billion (including \$1.53 billion of commercial real estate loans), or approximately 71% of our total loan portfolio as of December 31, 2013. Our commercial loans are primarily made based on the identified cash flow of the borrower and secondarily on the underlying collateral provided by the borrower. Most often, this collateral consists of accounts receivable, inventory, machinery or real estate. In the case of loans secured by accounts receivable, the availability of funds for the repayment of these loans may be substantially dependent on the ability of the borrower to collect amounts due from its customers. The other types of collateral securing these loans may depreciate over time, may be difficult to appraise and may fluctuate in value based on the success of the business.

Our loan portfolio has a large concentration of commercial real estate loans, which involve risks specific to real estate value.

Commercial real estate lending is a large portion of our commercial loan portfolio. These loans were \$1.53 billion, or approximately 62%, of our total commercial loan portfolio as of December 31, 2013. The market value of real estate can fluctuate significantly in a short period of time as a result of market conditions in the geographic area in which the real estate is located. Adverse developments affecting real estate values could negatively affect some of our commercial real estate loans, and further developments could increase the credit risk associated with our loan portfolio. Non-owner occupied commercial real estate loans typically are dependent, in large part, on sufficient income from the properties securing the loans to cover operating expenses and debt service. A weaker economy has an impact on the absorption period associated with lot and land development loans. When the source of repayment is reliant on the successful and timely sale of lots or land held for resale, a default on these loans becomes a greater risk. Economic events or governmental regulations outside of the control of the borrower or lender could negatively impact the future cash flow and market values of the affected properties.

The construction, land acquisition and development loans that are part of our commercial real estate loans present project completion risks, as well as, the risks applicable to other commercial real estate loans.

Our commercial real estate loans also include commercial construction loans, including land acquisition and development, which involve additional risks because funds are advanced based upon estimates of costs and the estimated value of the completed project. Because of the uncertainties inherent in estimating construction costs, as well as the market value of the completed project and the effects of governmental regulation on real property, it is relatively difficult to evaluate accurately the total funds required to complete a project and the related loan-to-value ratio. As a result, commercial construction loans often involve the disbursement of substantial funds with repayment dependent, in part, on the success of the ultimate project and the ability of the borrower to sell or lease the property, rather than the ability of the borrower or guarantor to repay principal and interest. If our appraisal of the value of the completed project proves to be overstated, we may have inadequate security for the repayment of the loan upon completion of construction of the project.

We may encounter issues with environmental law compliance if we take possession, through foreclosure or otherwise, of the real property that secures a commercial real estate loan.

A significant portion of our loan portfolio is secured by real property. During the ordinary course of business, we may foreclose on and take title to properties securing certain loans. In doing so, there is a risk that hazardous or toxic substances could be found on these properties. If hazardous or toxic substances are found, we may be liable for remediation costs, as well as for personal injury and property damage. Environmental laws may require us to incur substantial expenses which may materially reduce the affected property's value or limit our ability to use or sell the affected property. In addition, future laws or more stringent interpretations or enforcement policies with respect to existing laws may increase our exposure to environmental liability. Although we have policies and procedures to perform an environmental review before initiating any foreclosure action on real property, these reviews may not be sufficient to detect all potential environmental hazards. The remediation costs and any other financial liabilities associated with an environmental hazard could have a material adverse effect on our financial condition and results of operations.

Our agricultural loans are often dependent upon the health of the agricultural industry in the location of the borrower, and the ability of the borrower to repay may be affected by many factors outside of the borrower's control. At December 31, 2013, agricultural real estate loans totaled \$207.0 million or 6% of our total loan and lease portfolio. Payments on agricultural real estate loans are dependent on the profitable operation or management of the farm property securing the loan. The success of the farm may be affected by many factors outside the control of the borrower, including adverse weather conditions that prevent the planting of a crop or limit crop yields (such as hail, drought and floods), loss of livestock due to disease or other factors, declines in market prices for agricultural products (both domestically and internationally) and the impact of government regulations (including changes in price supports, subsidies and environmental regulations). In addition, many farms are dependent on a limited number of key individuals whose injury or death may significantly affect the successful operation of the farm. If the cash flow from a farming operation is diminished, the borrower's ability to repay the loan may be impaired. The primary crops in our market areas are corn, soybeans, peanuts and wheat. Accordingly, adverse circumstances affecting these crops could have an adverse effect on our agricultural real estate loan portfolio.

We also originate agricultural operating loans. At December 31, 2013, these loans totaled \$169.7 million or 5% of our total loan and lease portfolio. As with agricultural real estate loans, the repayment of operating loans is dependent on the successful operation or management of the farm property. Likewise, agricultural operating loans involve a greater degree of risk than lending on residential properties, particularly in the case of loans that are unsecured or secured by rapidly depreciating assets such as farm equipment or assets such as livestock or crops. The primary livestock in our market areas include dairy cows, hogs and feeder cattle. In these cases, any repossessed collateral for a defaulted loan may not provide an adequate source of repayment of the outstanding loan balance as a result of the greater likelihood of damage, loss or depreciation.

Our one- to four-family residential mortgage loans may result in lower yields and profitability.

One- to four-family residential mortgage loans comprised \$349.3 million or approximately 10% of our loan and lease portfolio at December 31, 2013, with approximately 64% secured by properties located in the Midwest. These loans generally result in lower yields and lower profitability for us than other loans in Heartland's portfolio and are generally made on the basis of the borrower's ability to make repayments from his or her employment and the value of the property securing the loan.

Our consumer loans generally have a higher degree of risk of default than our other loans.

At December 31, 2013, consumer loans totaled \$294.1 million or approximately 8% of our total loan and lease portfolio. Consumer loans typically have shorter terms and lower balances with higher yields as compared to one- to four-family residential mortgage loans, but generally carry higher risks of default. Consumer loan collections are dependent on the borrower's continuing financial stability, and thus are more likely to be affected by adverse personal circumstances.

Furthermore, the application of various federal and state laws, including bankruptcy and insolvency laws, may limit the amount that can be recovered on these loans.

Our allowance for loan losses may prove to be insufficient to absorb losses in our loan portfolio.

We establish our allowance for loan losses in consultation with management of the Bank Subsidiaries and maintain it at a level considered appropriate by management to absorb probable loan losses that are inherent in the portfolio. The amount of future loan losses is susceptible to changes in economic, operating and other conditions, including changes in interest rates, which may be beyond our control, and such losses may exceed current estimates. In each year from 2008 through 2011, we were required to record provisions for loan losses in excess of our pre-2008 historical experience because of the impact of the economy and real estate values on some of our borrowers, resulting in charge-offs and an increased level of nonperforming assets. At December 31, 2013, our allowance for loan losses as a percentage of total loans, exclusive of loans covered by loss share agreements, was 1.19% and as a percentage of total nonperforming loans was approximately 98%. Although we believe that the allowance for loan losses is appropriate to absorb losses on any existing loans that may become uncollectible, we cannot predict loan losses with certainty, and we cannot assure you that our allowance for loan losses will prove sufficient to cover actual loan losses in the future. Further significant provisions, or charge-offs against our allowance that result in provisions, could have a significant negative impact on our profitability. Loan losses in excess of our reserves may adversely affect our business, financial condition and results of operations.

Our business is concentrated in and dependent upon the continued growth and welfare of the various markets that we serve.

We operate over a wide area, including markets in Iowa, Illinois, Wisconsin, Arizona, New Mexico, Montana, Colorado, Minnesota, and Kansas, and our financial condition, results of operations and cash flows are subject to changes in the economic conditions in those areas. Our success depends upon the business activity, population, income levels, deposits and real estate activity in those areas. Although our customers' business and financial interests may extend well beyond our market areas, adverse economic conditions that affect our specific market area could reduce our growth rate, affect the ability of our customers to repay their loans to us and generally affect our financial condition and results of operations.

Our expansion into new markets through National Residential Mortgage could subject us to economic risks in markets with which we are less familiar.

We have expanded our residential real estate mortgage production capability by adding personnel and capacity in our Heartland Mortgage and National Residential Mortgage unit, and have added residential loan production offices with new personnel in several new geographies. Although we have generally sold the mortgages we originate through National Residential Mortgage into the secondary market, we may elect to retain mortgages in our portfolio in the future, and regardless of such retention have some liability as the originator and servicer of the mortgages. If we inaccurately monitor credit risk in these markets, or retain personnel for National Residential Mortgage who do not accurately report and monitor credit risk, our operations could be negatively affected. Further, new rules promulgated by the CFPB in 2013 may impact our origination and servicing of mortgage loans by eliminating incentives for mortgage personnel and requiring other changes in origination practices.

Liquidity and Interest Rate Risks

Changes in interest rates and other conditions could negatively impact our results of operations.

Our profitability is in part a function of the spread between the interest rates earned on investments and loans and the interest rates paid on deposits and other interest-bearing liabilities. Like most banking institutions, our net interest spread and margin will be affected by general economic conditions and other factors, including fiscal and monetary policies of the federal government, that influence market interest rates and our ability to respond to changes in such rates. At any given time, our assets and liabilities will be such that they are affected differently by a given change in

interest rates. As a result, an increase or decrease in rates, the length of loan terms or the mix of adjustable and fixed rate loans in our portfolio could have a positive or negative effect on our net income, capital and liquidity. We measure interest rate risk under various rate scenarios and using specific criteria and assumptions. A summary of this process, along with the results of our net interest income simulations, is presented under the heading “Quantitative and Qualitative Disclosures About Market Risk” included under Item 7A of Part II of this Form 10-K. Although we believe our current level of interest rate sensitivity is reasonable and effectively managed, significant fluctuations in interest rates may have an adverse effect on our business, financial condition and results of operations.

Revenue from our mortgage banking operations is sensitive to changes in economic conditions, decreased economic activity, a slowdown in the housing market, higher interest rates or new legislation and may adversely impact our profits.

Our mortgage banking division, conducted through our Heartland Mortgage and National Residential Mortgage unit, provided a significant portion of our consolidated revenue during 2012. Our overall mortgage banking revenue is highly dependent upon the volume of loans we originate and sell in the secondary market. Mortgage loan production levels are sensitive to changes in economic conditions and suffer from decreased economic activity, a slowdown in the housing market and higher interest rates.

The mild increase in mortgage interest rates nationwide during 2013 significantly impacted mortgage volumes of most mortgage banking operations, including our own, negatively impacting our mortgage banking revenue in 2013 relative to 2012. Generally, any additional sustained period of decreased economic activity or higher interest rates could adversely affect mortgage originations and, consequently, reduce our income from mortgage lending activities.

The value of our mortgage servicing rights can decline during periods of falling interest rates and we may be required to take a charge against earnings for the decreased value.

A mortgage servicing right ("MSR") is the right to service a mortgage loan for a fee. We acquire MSRs when we originate mortgage loans and keep the servicing rights after we sell the loans. We carry MSRs at the lower of amortized cost or estimated fair value. Fair value is the present value of estimated future net servicing income, calculated based on a number of variables, including assumptions about the likelihood of prepayment by borrowers. Changes in interest rates can affect prepayment assumptions. When interest rates fall, borrowers are more likely to prepay their mortgage loans by refinancing them at a lower rate. As the likelihood of prepayment increases, the fair value of our MSRs can decrease. Each quarter we evaluate our MSRs for impairment based on the difference between the carrying amount and fair value. If temporary impairment exists, we establish a valuation allowance through a charge to earnings for the amount by which the carrying amount exceeds fair value.

The derivative instruments that we use to hedge interest rate risk associated with the loans held for sale and rate locks on our mortgage banking business are complex and can result in significant losses.

We typically use derivatives and other instruments to hedge changes in the value of loans held for sale and interest rate lock commitments. We generally do not hedge all of our risk, and we may not be successful in hedging any of the risk. Hedging is a complex process, requiring sophisticated models and constant monitoring, and is not a perfect science. We may use hedging instruments that may not perfectly correlate with the value or income being hedged. We could incur significant losses from our hedging activities. There may be periods where we elect not to use derivatives and other instruments to hedge mortgage banking interest rate risk.

The market for loans held for sale with secondary purchasers, including government-sponsored entities ("GSEs"), has changed during recent years and further changes could impair the gains we recognize on sale of mortgage loans. We sell most of the mortgage loans we originate in order to reduce our credit risk and provide funding for additional loans. We rely on GSEs to purchase loans that meet their conforming loan requirements and on other capital markets investors to purchase loans that do not meet those requirements, referred to as "nonconforming" loans. During the past few years investor demand for nonconforming loans has fallen sharply, increasing credit spreads and reducing the liquidity for those loans. In response to the reduced liquidity in the capital markets, we may retain more nonconforming loans. When we retain a loan, not only do we keep the credit risk of the loan, but we also do not receive any sale proceeds that could be used to generate new loans. Continued lack of liquidity could limit our ability to fund, and thus originate, new mortgage loans, reducing the fees we earn from originating and servicing loans. In addition, we cannot assure that GSEs will not materially limit their purchases of conforming loans because of capital constraints or changes in their criteria for conforming loans (e.g., maximum loan amount or borrower eligibility). Each of the GSEs is currently in conservatorship, with its primary regulator, the Federal Housing Finance Agency acting as conservator. We cannot predict if, when or how the conservatorship will end, or any associated changes to the business structure and operations of the GSEs that could result. As noted above, there are various proposals to reform the housing finance market in the U.S., including the role of the GSEs in the housing finance market. The extent and timing of any such regulatory reform regarding the housing finance market and the GSEs, including whether the GSEs will continue to exist in their current form, as well as any effect on Heartland's business and financial results, are uncertain.

Our growth may require us to raise additional capital in the future, but that capital may not be available when it is needed.

We are required by federal and state regulatory authorities to maintain adequate levels of capital to support our operations. We anticipate that our existing capital resources will satisfy our capital requirements for the foreseeable future. However, we may at some point need to raise additional capital to support continued growth, both internally and through acquisitions. Our ability to raise additional capital, if needed, will depend on conditions in the capital markets at that time, which are outside of our control, and on our financial performance. Accordingly, we cannot assure you of our ability to raise additional capital if needed on terms acceptable to us. If we cannot raise additional capital when needed, our ability to further expand our operations through internal growth and acquisitions could be materially impaired.

We rely on dividends from our subsidiaries for most of our revenue.

The primary source of funds for Heartland is dividends from the Bank Subsidiaries. In general, the Bank Subsidiaries may only pay dividends either out of their historical net income after any required transfers to surplus or reserves have been made or out of their retained earnings. The payment of dividends by any financial institution is affected by the requirement to maintain adequate capital pursuant to applicable capital adequacy guidelines and regulations, and a financial institution generally is prohibited from paying any dividends if, following payment thereof, the institution would be undercapitalized. These dividends

are the principal source of funds to pay dividends on Heartland's common stock and preferred stock, and to pay interest and principal on the debt.

Operational Risks

We have a continuing need for technological change and we may not have the resources to effectively implement new technology.

The financial services industry is undergoing rapid technological changes with frequent introductions of new technology-driven products and services. In addition to being able to better serve customers, the effective use of technology increases efficiency and enables financial institutions to reduce costs. Our future success will depend, in part, upon our ability to address the needs of our customers by using technology to provide products and services that will satisfy customer demands for convenience, as well as, to create additional efficiencies in our operations as we continue to grow and expand our market areas. Many of our larger competitors have substantially greater resources to invest in technological improvements. As a result, they may be able to offer additional or superior products to those that we will be able to offer, which would put us at a competitive disadvantage.

System failure or breaches of our network security could subject us to increased operating costs as well as litigation and other liabilities.

The computer systems and network infrastructure we use could be vulnerable to unforeseen problems. Our operations are dependent upon our ability to protect our computer equipment against damage from physical theft, fire, power loss, telecommunications failure or a similar catastrophic event, as well as from security breaches, denial of service attacks, viruses, worms and other disruptive problems caused by hackers. Any damage or failure that causes an interruption in our operations could have a material adverse effect on our financial condition and results of operations. Computer break-ins, phishing and other disruptions could also jeopardize the security of information stored in and transmitted through our computer systems and network infrastructure, which may result in significant liability to us and may cause existing and potential customers to refrain from doing business with us. Although we, with the help of third-party service providers, intend to continue to implement security technology and establish operational procedures to prevent such damage, there can be no assurance that these security measures will be successful. In addition, advances in computer capabilities, new discoveries in the field of cryptography or other developments could result in a compromise or breach of the algorithms we and our third-party service providers use to encrypt and protect customer transaction data. A failure of such security measures could have a material adverse effect on our financial condition and results of operations.

We are subject to risks from employee errors, customer or employee fraud and data processing system failures and errors.

Employee errors and employee or customer misconduct could subject us to financial losses or regulatory sanctions and seriously harm our reputation. Misconduct by our employees could include hiding unauthorized activities from us, improper or unauthorized activities on behalf of our customers or improper use of confidential information. It is not always possible to prevent employee errors and misconduct, and the precautions we take to prevent and detect this activity may not be effective in all cases. Employee errors could also subject us to financial claims for negligence. We maintain a system of internal controls and insurance coverage to mitigate against operational risks, including data processing system failures and errors and customer or employee fraud. Should our internal controls fail to prevent or detect an occurrence, or if any resulting loss is not insured or exceeds applicable insurance limits, it could have a material adverse effect on our business, financial condition and results of operations.

Our market and growth strategy relies heavily on our management team, and the unexpected loss of key managers may adversely affect our operations.

Much of our success to date has been influenced strongly by our ability to attract and to retain senior management experienced in banking and financial services and familiar with the communities in our different market areas.

Because our service areas are spread over such a wide geographical area, our management headquartered in Dubuque, Iowa, is dependent on the effective leadership and capabilities of the management in our local markets for the continued success of Heartland. Our ability to retain executive officers, the current management teams and loan officers of our operating subsidiaries will continue to be important to the successful implementation of our strategy. It is also critical, as we grow, to be able to attract and retain qualified additional management and loan officers with the appropriate level of experience and knowledge about our market area to implement our community-based operating strategy. The unexpected loss of services of any key management personnel, or the inability to recruit and retain qualified personnel in the future, could have an adverse effect on our business, financial condition and results of operations.

Reduction in the value, or impairment of our investment securities, can impact our earnings and common stockholders' equity.

We maintained a balance of \$1.90 billion, or 32% of our assets, in investment securities at December 31, 2013. Changes in market interest rates can affect the value of these investment securities, with increasing interest rates generally resulting in a

reduction of value. Although the reduction in value from temporary increases in market rates does not affect our income until the security is sold, it does result in an unrealized loss recorded in other comprehensive income that can reduce our common stockholders' equity. Further, we must periodically test our investment securities for other-than-temporary impairment in value. In assessing whether the impairment of investment securities is other-than-temporary, we consider the length of time and extent to which the fair value has been less than cost, the financial condition and near-term prospects of the issuer, and the intent and ability to retain our investment in the security for a period of time sufficient to allow for any anticipated recovery in fair value in the near term.

We have recorded goodwill as a result of acquisitions that can significantly affect our earnings if it becomes impaired. Under current accounting standards, goodwill is not amortized but, instead, is subject to impairment tests on at least an annual basis or more frequently if an event occurs or circumstances change that reduce the fair value of a reporting unit below its carrying amount. Although we do not anticipate impairment charges, if we conclude that some portion of our goodwill may be impaired, a non-cash charge for the amount of such impairment would be recorded against earnings. Such a charge would have no impact on tangible capital. A decline in our stock price or occurrence of a triggering event following any of our quarterly earnings releases and prior to the filing of the periodic report for that period could, under certain circumstances, cause us to perform a goodwill impairment test and result in an impairment charge being recorded for that period which was not reflected in such earnings release. At December 31, 2013, we had goodwill of \$35.6 million, representing approximately 8% of stockholders' equity.

We have substantial deferred tax assets that could require a valuation allowance and a charge against earnings if we conclude that the tax benefits represented by the assets are unlikely to be realized. Our balance sheet reflected approximately \$39.7 million of deferred tax assets at December 31, 2013, that represents differences in the timing of the benefit of deductions, credits and other items for accounting purposes and the benefit for tax purposes. To the extent we conclude that the value of this asset is not more likely than not to be realized, we would be obligated to record a valuation allowance against the asset, impacting our earnings during the period in which the valuation allowance is recorded. Assessing the need for, or the sufficiency of, a valuation allowance requires management to evaluate all available evidence, both negative and positive. Positive evidence necessary to overcome the negative evidence includes whether future taxable income in sufficient amounts and character within the carryback and carryforward periods is available under the tax law. When negative evidence (e.g., cumulative losses in recent years, history of operating losses or tax credit carryforwards expiring unused) exists, more positive evidence than negative evidence will be necessary. If the positive evidence is not sufficient to exceed the negative evidence, a valuation allowance for deferred tax assets is established. The impact of each of these impairment matters could have a material adverse effect on our business, results of operations, and financial condition.

Strategic and External Risks

Government regulation can result in limitations on our operations.

We operate in a highly regulated environment and are subject to supervision and regulation by a number of governmental regulatory agencies, including the Federal Reserve, the FDIC, the CFPB, and the various state agencies where we have a bank presence. Regulations adopted by these agencies, which are generally intended to provide protection for depositors and customers rather than for the benefit of stockholders, govern a comprehensive range of matters relating to ownership and control of our shares, our acquisition of other companies and businesses, permissible activities for us to engage in, maintenance of adequate capital levels and other aspects of our operations. These bank regulators possess broad authority to prevent or remedy unsafe or unsound practices or violations of law deemed to be unfair, abusive and deceptive acts and practices. The laws and regulations applicable to the banking industry could change at any time and we cannot predict the effects of these changes on our business and profitability. Increased regulation could increase our cost of compliance and adversely affect profitability. For example, new legislation or regulation may limit the manner in which we may conduct our business, including our ability to offer new products, obtain financing, attract deposits, make loans and achieve satisfactory interest spreads. The CFPB's

extensive rulemaking in particular may impact our residential mortgage origination and servicing business.

The soundness of other financial institutions could adversely affect our liquidity and operations.

Our ability to engage in routine funding transactions could be adversely affected by the actions and commercial soundness of other financial institutions. Financial services institutions are interrelated as a result of trading, clearing, counterparty or other relationships. We have exposure to many different counterparties, and we routinely execute transactions with counterparties in the financial industry, including brokers and dealers, commercial banks, investment banks, and other institutional clients. As a result, defaults by, or even rumors or questions about, one or more financial services institutions, or the financial services industry generally, have led to market-wide liquidity problems and could lead to losses or defaults by Heartland or the Bank Subsidiaries or by other institutions. Many of these transactions expose us to credit risk in the event of default of our counterparty or client. In addition, our credit risk may be exacerbated when the collateral held by us cannot be realized upon or

is liquidated at prices not sufficient to recover the full amount of the financial instrument exposure due us. There is no assurance that any such losses would not materially and adversely affect our results of operations.

Further downgrades in the U.S. government's sovereign credit rating could present risks to Heartland. In 2012, ratings agencies have downgraded the sovereign credit rating they publish for, or otherwise negatively revised their outlook for, the U.S. government, and have indicated that they will continue to assess fiscal projections, as well as the medium-term economic outlook for the United States. This development, combined with uncertainty caused by political gridlock, creates a risk of an additional downgrade to the sovereign credit rating of the U.S. government, including the ratings of U.S. Treasury securities. If such a downgrade were to occur, the value and liquidity of instruments issued, insured or guaranteed by institutions, agencies or instrumentalities directly linked to the U.S. government could be adversely affected. Instruments of this nature are often held by financial institutions, including Heartland, for investment, liquidity planning and collateral purposes. A downgrade of the sovereign credit ratings of the U.S. government and perceived creditworthiness of U.S. government-related obligations could impact Heartland's liquidity.

We may experience difficulties in managing our growth and our growth strategy involves risks that may negatively impact our net income.

As part of our general growth strategy, we recently acquired several banks and may acquire additional banks that we believe provide a strategic and geographic fit with our business. We cannot predict the number, size or timing of acquisitions. To the extent that we grow through acquisitions, we cannot assure you that we will be able to adequately and profitably manage this growth. Acquiring other banks and businesses will involve risks commonly associated with acquisitions, including:

- potential exposure to unknown or contingent liabilities of banks and businesses we acquire;
- exposure to potential asset quality issues of the acquired bank or related business;
- difficulty and expense of integrating the operations and personnel of banks and businesses we acquire;
- potential disruption to our business;
- potential restrictions on our business resulting from the regulatory approval process;
- potential diversion of our management's time and attention; and
- the possible loss of key employees and customers of the banks and businesses we acquire.

In addition to acquisitions, we may expand into additional communities or attempt to strengthen our position in our current markets by undertaking additional de novo bank formations or branch openings. Based on our experience, we believe that it generally takes three years or more for new banking facilities to first achieve operational profitability, due to the impact of organization and overhead expenses and the start-up phase of generating loans and deposits. To the extent that we undertake additional branching and de novo bank and business formations, we are likely to continue to experience the effects of higher operating expenses relative to operating income from the new operations, which may have an adverse effect on our levels of reported net income, return on average equity and return on average assets.

We face intense competition in all phases of our business and competitive factors could adversely affect our business. The banking and financial services business in our markets is highly competitive and is currently undergoing significant change. Our competitors include large regional banks, local community banks, online banks, thrifts, securities and brokerage companies, mortgage companies, insurance companies, finance companies, money market mutual funds, credit unions and other non-bank financial service providers, and increasingly these competitors provide integrated financial services over a broad geographic area. Some of our competitors may also have access to governmental programs that impact their position in the marketplace favorably. Increased competition in our markets may result in a decrease in the amounts of our loans and deposits, reduced spreads between loan rates and deposit

rates or loan terms that are more favorable to the borrower. Any of these results could have a material adverse effect on our ability to grow and remain profitable.

Legal, Compliance and Reputational Risks

Recent legislation has impacted our operations, and additional legislation and rulemaking could impact us adversely. New laws passed during the past five years, together with regulations adopted or to be adopted by the banking agencies under those laws, significantly impact financial institutions. The Dodd-Frank Act is particularly far reaching, establishing the CFPB with broad authority to administer and enforce a new federal regulatory framework of consumer financial regulation, changing the base for deposit insurance assessments, introducing regulatory rate-setting for interchange fees charged to merchants for debit card transactions, enhancing the regulation of consumer mortgage banking, changing the methods and standards for resolution of troubled institutions, and changing the Tier 1 regulatory capital ratio calculations for bank holding companies. In particular, the new Basel III Rules that establish new and increasing capital requirements may limit or otherwise restrict how Heartland uses its capital, including application for dividends and stock repurchases, and may require Heartland to increase its capital. Many of the provisions of the Dodd-Frank Act have extended implementation periods and delayed effective dates and

will require additional rulemaking by various regulatory agencies, and many could have far reaching implications on our operations. Accordingly, Heartland cannot currently quantify the ultimate impact of this legislation and the related future rulemaking, but expects that the legislation may have a detrimental impact on revenues and expenses, require Heartland to change certain of its business practices, increase Heartland's capital requirements and otherwise adversely affect its business.

Other changes in the laws, regulations and policies governing financial services companies could alter our business environment and adversely affect operations.

The Board of Governors of the Federal Reserve System regulates the supply of money and credit in the United States. Its fiscal and monetary policies determine, in a large part, our cost of funds for lending and investing and the return that can be earned on those loans and investments, both of which affect our net interest margin. Federal Reserve Board policies can also materially affect the value of financial instruments that we hold, such as debt securities and mortgage servicing rights. Recent changes in the laws and regulations that apply to us have been significant. Further dramatic changes in statutes, regulations or policies could affect us in substantial and unpredictable ways, including limiting the types of financial services and products that we offer and/or increasing the ability of non-banks to offer competing financial services and products. We cannot predict whether any of this potential legislation will be enacted, and if enacted, the effect that it or any regulations would have on our financial condition or results of operations.

We may be required to repurchase mortgage loans or reimburse investors and others as a result of breaches in contractual representations and warranties.

We sell residential mortgage loans to various parties, including GSEs and other financial institutions that purchase mortgage loans for investment or private label securitization. The agreements under which we sell mortgage loans and the insurance or guaranty agreements with the FHA and VA contain various representations and warranties regarding the origination and characteristics of the mortgage loans, including ownership of the loan, compliance with loan criteria set forth in the applicable agreement, validity of the lien securing the loan, absence of delinquent taxes or liens against the property securing the loan, and compliance with applicable origination laws. We may be required to repurchase mortgage loans, indemnify the investor or insurer, or reimburse the investor or insurer for credit losses incurred on loans in the event of a breach of contractual representations or warranties that is not remedied within a period (usually 90 days or less) after we receive notice of the breach. Contracts for mortgage loan sales to the GSEs include various types of specific remedies and penalties that could be applied to inadequate responses to repurchase requests. Similarly, the agreements under which we sell mortgage loans require us to deliver various documents to the investor, and we may be obligated to repurchase any mortgage loan as to which the required documents are not delivered or are defective. We establish a mortgage repurchase liability related to the various representations and warranties that reflect management's estimate of losses for loans which we have a repurchase obligation. Our mortgage repurchase liability represents management's best estimate of the probable loss that we may expect to incur for the representations and warranties in the contractual provisions of our sales of mortgage loans. Because the level of mortgage loan repurchase losses depends upon economic factors, investor demand strategies and other external conditions that may change over the life of the underlying loans, the level of the liability for mortgage loan repurchase losses is difficult to estimate and requires considerable management judgment. If economic conditions and the housing market deteriorate or future investor repurchase demand and our success at appealing repurchase requests differ from past experience, we could experience increased repurchase obligations and increased loss severity on repurchases, requiring additions to the repurchase liability.

Our participation in the SBLF subjects us to certain reporting obligations and imposes restrictions on the payment of dividends on our common stock and the repurchase of shares of our common stock.

Under the SBLF, we have quarterly reporting obligations to the U. S. Treasury that were used to determine the dividend rate to be paid on the Series C Preferred Stock issued to the U.S. Treasury. The interest rate on the \$81.7 million of SBLF funds will remain at 1.00% through March 15, 2016, but will increase to 9.00% if we do not redeem the Series C Preferred Stock by that time.

The terms of the SBLF securities purchase agreement between us and the U.S. Treasury also prohibits us from paying dividends on our common stock, or repurchasing shares, to the extent that, after payment of such dividends or repurchases, our Tier 1 Capital would generally fall below \$247.7 million. Additionally, if we fail to pay an SBLF dividend in a given quarter, we may not pay dividends on or repurchase any common stock for the next three quarters, except in very limited circumstances. If any of the Series C Preferred Stock issued to the U.S. Treasury has not been redeemed by September 15, 2021, the tenth anniversary of issuance, we may not pay any further dividends on our common stock until the Series C Preferred Stock is redeemed in full.

Negative publicity could adversely impact our business and financial results.

Reputation risk, or the risk to our earnings and capital from negative publicity, is inherent to our business. Current public uneasiness with the United States banking system heightens this risk, as banking customers often transfer news regarding financial difficulties or even failure of some institutions, to fear of financial difficulty or failure of even the most secure

institutions. In this climate, any negative news may become cause for curtailment of business relationships, withdrawal of funds or other actions that can have a compounding effect, and could adversely affect our operations.

Our ability to obtain reimbursement from the FDIC under loss share agreements depends on our compliance with the terms of those loss share agreements.

Under loss share agreements we have with the FDIC relating to assets of The Elizabeth State Bank that we purchased, we are obligated to certify to the FDIC on a quarterly basis our compliance with the terms of the loss share agreements as a prerequisite to obtaining reimbursement from the FDIC for realized losses on the covered assets. These agreements have specific, detailed and cumbersome compliance, servicing, notification and reporting requirements. Our failure to comply with the terms of the agreements or to properly service the loans and other real estate owned under the requirements of the agreements may cause a specific asset or group of assets to lose eligibility for loss share payments from the FDIC. Additionally, management may decide to forgo loss share coverage on certain assets to allow greater flexibility over the management of those assets. As of December 31, 2013, Heartland had \$5.7 million of loans and \$58,000 of other real estate owned, or a total of \$5.8 million (0.1% percent of total assets), covered by loss share agreements with the FDIC.

Market Risks

Our stock price can be volatile.

Our stock price can fluctuate widely in response to a variety of factors, including: actual or anticipated variations in our quarterly operating results; recommendations by securities analysts; acquisitions or business combinations; capital commitments by or involving Heartland or our Bank Subsidiaries; operating and stock price performance of other companies that investors deem comparable to us; new technology used or services offered by our competitors; new reports relating to trends, concerns and other issues in the financial services industry; and changes in government regulations. General market fluctuations, industry factors and general economic and political conditions and events have caused a decline in our stock price in the past, and these factors, as well as, interest rate changes, continued unfavorable credit loss trends, or unforeseen events such as terrorist attacks could cause our stock price to be volatile regardless of our operating results.

Certain banking laws and the Heartland Stockholder Rights Plan may have an anti-takeover effect.

Certain federal banking laws, including regulatory approval requirements, could make it more difficult for a third party to acquire Heartland, even if doing so would be perceived to be beneficial to Heartland's shareholders. In addition, Heartland's Amended and Restated Rights Agreement (the "Rights Plan") is intended to discourage any person from acquiring 15% or more of Heartland's outstanding stock (with certain limited exceptions). The combination of these provisions may inhibit a non-negotiated merger or other business combination, which, in turn, could adversely affect the market price of Heartland's common stock.

ITEM 1B. UNRESOLVED STAFF COMMENTS

As of December 31, 2013, Heartland had no unresolved staff comments.

ITEM 2. PROPERTIES

The following table is a listing of Heartland's principal operating facilities as of December 31, 2013:

| Name and Main Facility Address | Main Facility Square Footage | Main Facility Owned or Leased | Number of Locations ⁽¹⁾ |
|--|------------------------------|-------------------------------|------------------------------------|
| Heartland Financial USA, Inc. 1398 Central Avenue Dubuque, IA 52001 | 65,000 | Owned | 3 |
| Dubuque Bank and Trust Company 1398 Central Avenue Dubuque, IA 52001 | 65,500 | Owned | 29 |
| Galena State Bank & Trust Co. 971 Gear Street Galena, IL 61036 | 18,000 | Owned | 4 |
| Riverside Community Bank 6855 E. Riverside Blvd. Rockford, IL 60114 | 8,000 | Owned | 4 |
| Wisconsin Bank & Trust 8240 Mineral Point Rd. Madison, WI 53719 | 19,000 | Owned | 13 |
| New Mexico Bank & Trust 320 Gold NW Albuquerque, NM 87102 | 11,400 | Lease term through 2016 | 16 |
| Arizona Bank & Trust 2036 E. Camelback Rd. Phoenix, AZ 85016 | 14,000 | Owned | 8 |
| Rocky Mountain Bank 2615 King Avenue West Billings, MT 59102 | 16,600 | Owned | 16 |
| Summit Bank & Trust 2002 E. Coalton Road Broomfield, CO 80027 | 14,000 | Owned | 5 |
| Minnesota Bank & Trust 7701 France Avenue South, Suite 110 Edina, MN 55435 | 6,100 | Lease term through 2018 | 4 |
| Morrill & Janes Bank and Trust Company 6740 Antioch Road Merriam, KS 66204 | 7,500 | Lease term through 2022 | 11 |
| Citizens Finance Parent Co. 1275 Main Street Dubuque, IA 52001 | 5,600 | Owned | 12 |

(1) Includes loan production offices.

The corporate office of Heartland is located in Dubuque Bank and Trust Company's main office. A majority of the support functions provided to the Bank Subsidiaries by Heartland are performed in two leased facilities: one located at 1301 Central Avenue in Dubuque, Iowa, which is leased from Dubuque Bank and Trust Company, and the other located at 700 Locust Street, Suite 300 in Dubuque, Iowa.

ITEM 3. LEGAL PROCEEDINGS

There are no material pending legal proceedings to which Heartland or its subsidiaries are a party at December 31, 2013, other than ordinary routine litigation incidental to their respective businesses. While the ultimate outcome of current legal proceedings cannot be predicted with certainty, it is the opinion of management that the resolution of these legal actions should not have a material effect on Heartland's consolidated financial position or results of operations.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable

EXECUTIVE OFFICERS

The names and ages of the executive officers of Heartland as of December 31, 2013, position held by these officers on that date and other positions held with Heartland and its subsidiaries are set forth below:

| Name | Age | Position with Heartland and Subsidiaries and Principal Occupation |
|----------------------|-----|--|
| Lynn B. Fuller | 64 | Chairman, President and Chief Executive Officer of Heartland; Vice Chairman of Dubuque Bank and Trust Company, Wisconsin Bank & Trust, New Mexico Bank & Trust, Arizona Bank & Trust, Rocky Mountain Bank, Summit Bank & Trust and Minnesota Bank & Trust; Chairman of Citizens Finance Parent Co. |
| Bryan R. McKeag | 53 | Executive Vice President and Chief Financial Officer of Heartland; Treasurer of Citizens Finance Parent Co. |
| Kenneth J. Erickson | 62 | Executive Vice President, Chief Credit Officer of Heartland; Executive Vice President, Lending, of Dubuque Bank and Trust Company; Vice Chairman of Citizens Finance Parent Co. |
| Douglas J. Horstmann | 60 | Executive Vice President, Lending, of Heartland; Director, President and Chief Executive Officer of Dubuque Bank and Trust Company; Vice Chairman of Galena State Bank & Trust Co. and Riverside Community Bank |
| John J. Berg | 62 | Executive Vice President, Marketing and Sales of Heartland |
| Brian J. Fox | 65 | Executive Vice President, Operations of Heartland |
| David L. Horstmann | 64 | Executive Vice President, Finance/Corporate Strategy of Heartland |

Lynn B. Fuller has been a Director of Heartland and of Dubuque Bank and Trust Company since 1984 and has been President of Heartland since 1987. Until 2004, Mr. Fuller had been a Director of Galena State Bank & Trust Co. since 1992 and Riverside Community Bank since 1995. He has been a Director of Wisconsin Bank & Trust since 1997, New Mexico Bank & Trust since 1998, Arizona Bank & Trust since 2003, Summit Bank & Trust since 2006, Minnesota Bank & Trust since 2008 and Heritage Bank, N.A. from 2012 until its merger with Arizona Bank & Trust in 2013. Mr. Fuller became a director of Morrill & Janes Bank and Trust Company in January 2014. Mr. Fuller joined Dubuque Bank and Trust Company in 1971 as a consumer loan officer and was named Dubuque Bank and Trust Company's Executive Vice President and Chief Executive Officer in 1985. Mr. Fuller was President of Dubuque Bank and Trust Company from 1987 until 1999 at which time he was named Chief Executive Officer of Heartland. Mr. Fuller is the brother-in-law of Mr. James F. Conlan, who is a director of Heartland.

Bryan R. McKeag joined Heartland in 2013 as Chief Financial Officer. Prior to joining Heartland, Mr. McKeag served as Executive Vice President, Corporate Controller and Principal Accounting Officer with Associated Banc-Corp in Green Bay, Wisconsin. He is an inactive holder of the certified public accountant certification.

Kenneth J. Erickson was named Executive Vice President, Chief Credit Officer, of Heartland in 1999. Mr. Erickson has been employed by Dubuque Bank and Trust Company since 1975, and was appointed Vice President, Commercial Loans in 1985, Senior Vice President, Lending in 1989 and Executive Vice President in 2000. He was named Vice Chairman of Citizens Finance Co. in 2004. Prior to 2004, Mr. Erickson was Senior Vice President at Citizens Finance Co. Mr. Erickson was named Vice Chairman of Citizens Finance Parent Co. when it was formed in 2013.

Douglas J. Horstmann was named Executive Vice President, Lending, of Heartland in 2012. Mr. Horstmann previously served as Senior Vice President, Lending, of Heartland since 1999. He has been employed by Dubuque Bank and Trust Company since 1980, was appointed Vice President, Commercial Loans in 1985, Senior Vice President, Lending in 1989, Executive Vice President, Lending in 2000 and Director, President and Chief Executive Officer in 2004. Mr. Horstmann also served as Vice Chairman of First Community Bank from 2007 until its merger with Dubuque Bank and Trust Company in 2011. In 2013, Mr. Horstmann was elected a Director of Galena State Bank & Trust Co. and Riverside Community Bank. Prior to joining Dubuque Bank and Trust Company, Mr.

Horstmann was an examiner for the Iowa Division of Banking. Mr. Horstmann is the brother of David L. Horstmann, Heartland's Executive Vice President, Finance/Corporate Strategy.

John J. Berg joined Heartland in 2005 as Senior Vice President, Marketing and Sales. In 2008, he was promoted to Executive Vice President, Marketing and Sales. Mr. Berg's background includes over 30 years of retail marketing and banking experience. Previous to joining Heartland, Mr. Berg served as Vice President and Marketing Director of First Federal Capital Bank in LaCrosse, Wisconsin. His prior experience includes marketing management positions with commercial banks and savings banks in West Des Moines, Iowa; St. Louis, Missouri; Waterloo, Iowa; and Lansing, Michigan.

Brian J. Fox joined Heartland in 2010 as Executive Vice President, Operations. From 2008 until joining Heartland, Mr. Fox served as Chief Information Officer of First Olathe Bancshares in Overland Park, Kansas. One year after joining First Olathe Bancshares,

he was asked to help its principal subsidiary, First National Bank of Olathe, comply with a formal agreement it had entered with the Office of the Comptroller of the Currency (the "OCC") and served as its Chief Risk Officer. In October 2011, First National Bank of Olathe was placed in receivership by the OCC. For the eight years prior to joining First Olathe Bancshares, Mr. Fox drew on his 30 years experience at various banking organizations to provide consulting services to over 100 community banks as Senior Consultant at Vitex, Inc. His areas of responsibility have included strategic planning, credit administration, loan workouts, information technology, project management, mortgage banking, deposit operations and loan operations.

David L. Horstmann joined Heartland in 2004 as Vice President, Finance. In 2009, he was promoted to Senior Vice President, Finance. In 2013, he was named Executive Vice President, Finance/Corporate Strategy and served as Interim Chief Financial Officer from July 2013 through September 2013. Prior to joining Heartland, Mr. Horstmann was vice president of finance and operations at Wartburg Theological Seminary in Dubuque, Iowa from 2001 to 2004. He was a founding director and the executive vice president and chief financial officer of Premier Bank in Dubuque, Iowa from 1998 to 2001. His experience includes various executive and financial positions between 1978 and 1998 with Mercantile Bank of Eastern Iowa, Mercantile Bank, FSB of Davenport, Iowa, Harvest Savings Bank of Dubuque, Iowa and Dubuque Savings and Loan Association. Mr. Horstmann is an inactive holder of the certified public accountant certification. Mr. Horstmann is the brother of Douglas J. Horstmann, Heartland's Executive Vice President, Lending.

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Heartland's common stock was held by approximately 2,300 stockholders of record as of March 14, 2014, and approximately 2,100 additional stockholders held shares in street name. The common stock of Heartland has been quoted on the NASDAQ Stock Market since May 2003 under the symbol "HTLF" and is a NASDAQ Global Select Market security.

For the periods indicated, the following table shows the range of reported prices per share of Heartland's common stock in the NASDAQ Global Select Market. These quotations represent inter-dealer prices without retail markups, markdowns, or commissions and do not necessarily represent actual transactions.

| Calendar Quarter | High | Low |
|------------------|---------|---------|
| 2013: | | |
| First | \$27.58 | \$23.13 |
| Second | 28.00 | 22.29 |
| Third | 30.00 | 26.50 |
| Fourth | 29.81 | 26.18 |
| 2012: | | |
| First | \$17.70 | \$14.82 |
| Second | 24.00 | 15.10 |
| Third | 28.26 | 22.67 |
| Fourth | 28.70 | 24.98 |

Cash dividends have been declared by Heartland quarterly during the two years ending December 31, 2013. A special dividend of \$0.10 per common share was declared and paid in December 2012. The following table sets forth the cash dividends per share paid on Heartland's common stock for the past two years:

| Calendar Quarter | 2013 | 2012 |
|------------------|--------|--------|
| First | \$0.10 | \$0.10 |
| Second | 0.10 | 0.10 |
| Third | 0.10 | 0.10 |
| Fourth | 0.10 | 0.20 |

Heartland's ability to pay dividends to stockholders is largely dependent upon the dividends it receives from the Bank Subsidiaries, and the Bank Subsidiaries are subject to regulatory limitations on the amount of cash dividends they may pay. Heartland is also subject to direct regulatory limitations on the amount of dividends it may pay under the terms of its Series C Preferred Stock issued under the SBLF. See "Business – Supervision and Regulation – Heartland – Dividend Payments" and "Business – Supervision and Regulation - The Bank Subsidiaries – Dividend Payments" and "Note 18 Capital Issuance and Redemption to Consolidated Financial Statements" for a more detailed description of these limitations.

Heartland has issued junior subordinated debentures in several private placements. Under the terms of the debentures, Heartland may be prohibited, under certain circumstances, from paying dividends on shares of its common stock. None of these circumstances currently exist.

Effective January 24, 2008, Heartland's board of directors authorized management to acquire and hold up to 500,000 shares of common stock as treasury shares at any one time. During participation in the Treasury's Capital Purchase Program, which was terminated on September 15, 2011, Heartland was prohibited from any repurchase, redemption,

or acquisition of its common stock, except for certain repurchases to the extent of increases in shares outstanding because of issuances under existing benefit plans. Heartland and its affiliated purchasers made no purchases of its common stock during the quarter ended December 31, 2013.

Effective October 18, 2013, Heartland issued 1,402,431 shares of its common stock as partial consideration for the purchase of Morrill Bancshares, Inc., the holding company of Morrill & Janes Bank and Trust Company with an aggregate value of \$38.8 million. Effective December 31, 2013, Heartland issued 3,894 shares of its common stock to directors of Dubuque Bank and

Trust Company and Wisconsin Bank & Trust, at their election, as compensation for their service on the Board during 2013. These shares of Heartland common stock were issued without registration under the Securities Act of 1933 in reliance upon the exemption set forth in Section 4(a)(2) and Rule 506 promulgated thereunder.

The following table and graph show a five-year comparison of cumulative total returns for Heartland, the NASDAQ Composite Index, the NASDAQ Bank Stock Index and the SNL Bank and Thrift Index. Figures for our common stock represent inter-dealer quotations, without retail markups, markdowns or commissions and do not necessarily represent actual transactions. The table and graph were prepared at our request by SNL Financial, LC.

Cumulative Total Return Performance

| | 12/31/2008 | 12/31/2009 | 12/31/2010 | 12/31/2011 | 12/31/2012 | 12/31/2013 |
|-------------------------------|------------|------------|------------|------------|------------|------------|
| Heartland Financial USA, Inc. | \$100.00 | \$71.73 | \$89.55 | \$80.84 | \$141.00 | \$157.63 |
| NASDAQ Composite | \$100.00 | \$145.36 | \$171.74 | \$170.38 | \$200.63 | \$281.22 |
| NASDAQ Bank | \$100.00 | \$83.70 | \$95.55 | \$85.52 | \$101.50 | \$143.84 |
| SNL Bank and Thrift | \$100.00 | \$98.66 | \$110.14 | \$85.64 | \$115.00 | \$157.46 |

COMPARISON OF FIVE YEAR CUMULATIVE TOTAL RETURN*

ASSUMES \$100 INVESTED ON DECEMBER 31, 2008

*Total return assumes reinvestment of dividends

ITEM 6. SELECTED FINANCIAL DATA

The following tables contain selected historical financial data for Heartland for the years ended December 31, 2013, 2012, 2011, 2010, and 2009. The selected historical consolidated financial information set forth below is qualified in its entirety by reference to, and should be read in conjunction with, Heartland's consolidated financial statements and notes thereto, included elsewhere in this report and Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations."

SELECTED FINANCIAL DATA

(Dollars in thousands, except per share data)

| | For the Years Ended December 31, | | | | |
|--|----------------------------------|------------|------------|------------|------------|
| | 2013 | 2012 | 2011 | 2010 | 2009 |
| STATEMENT OF INCOME DATA | | | | | |
| Interest income | \$199,511 | \$189,338 | \$191,737 | \$198,932 | \$203,293 |
| Interest expense | 35,683 | 39,182 | 46,343 | 55,880 | 70,530 |
| Net interest income | 163,828 | 150,156 | 145,394 | 143,052 | 132,763 |
| Provision for loan and lease losses | 9,697 | 8,202 | 29,365 | 32,508 | 39,377 |
| Net interest income after provision for loan and lease losses | 154,131 | 141,954 | 116,029 | 110,544 | 93,386 |
| Noninterest income | 89,618 | 108,662 | 59,577 | 52,329 | 52,704 |
| Noninterest expenses | 196,561 | 183,381 | 137,296 | 129,239 | 132,520 |
| Income taxes | 10,335 | 17,384 | 10,302 | 9,846 | 7,196 |
| Net income | 36,853 | 49,851 | 28,008 | 23,788 | 6,374 |
| Net (income) loss available to noncontrolling interest, net of tax | (64) | (59) | 36 | 115 | 188 |
| Net income attributable to Heartland | 36,789 | 49,792 | 28,044 | 23,903 | 6,562 |
| Preferred dividends and discount | (1,093) | (3,400) | (7,640) | (5,344) | (5,344) |
| Net income available to common stockholders | \$35,696 | \$46,392 | \$20,404 | \$18,559 | \$1,218 |
| PER COMMON SHARE DATA | | | | | |
| Net income – diluted | \$2.04 | \$2.77 | \$1.23 | \$1.13 | \$0.07 |
| Cash dividends | 0.40 | 0.50 | 0.40 | 0.40 | 0.40 |
| Dividend payout ratio | 19.61 % | 18.05 % | 32.52 % | 35.14 % | 53.24 % |
| Book value | \$19.44 | \$19.02 | \$16.29 | \$15.26 | \$14.38 |
| Tangible book value per share ⁽¹⁾ | 16.90 | 17.03 | 14.62 | 13.54 | 12.52 |
| Weighted average shares outstanding-diluted | 17,460,066 | 16,768,602 | 16,575,506 | 16,461,679 | 16,325,320 |

(1) Tangible common equity is common equity excluding goodwill and other intangible assets. Tangible assets is assets excluding goodwill and other intangible assets.

(2) Tax equivalent using a 35% tax rate.

SELECTED FINANCIAL DATA (Continued)

(Dollars in thousands, except per share data)

| | For the Years Ended December 31, | | | | | |
|---|----------------------------------|-------------|-------------|-------------|-------------|---|
| | 2013 | 2012 | 2011 | 2010 | 2009 | |
| BALANCE SHEET DATA | | | | | | |
| Investments and federal funds sold | \$1,895,044 | \$1,561,957 | \$1,326,794 | \$1,264,564 | \$1,175,217 | |
| Loans held for sale | 46,665 | 96,165 | 53,528 | 23,904 | 17,310 | |
| Total loans and leases receivable | 3,502,701 | 2,828,802 | 2,494,631 | 2,364,787 | 2,363,002 | |
| Allowance for loan and lease losses | 41,685 | 38,715 | 36,808 | 42,693 | 41,848 | |
| Total assets | 5,923,716 | 4,990,553 | 4,305,058 | 3,999,455 | 4,012,991 | |
| Total deposits | 4,666,499 | 3,845,660 | 3,210,113 | 3,034,048 | 3,050,389 | |
| Long-term obligations | 350,109 | 389,025 | 372,820 | 362,527 | 451,429 | |
| Preferred equity | 81,698 | 81,698 | 81,698 | 78,483 | 77,224 | |
| Common stockholders' equity | 357,762 | 320,107 | 268,520 | 250,608 | 235,057 | |
| EARNINGS PERFORMANCE DATA | | | | | | |
| Return on average total assets | 0.70 | % 1.04 | % 0.50 | % 0.46 | % 0.03 | % |
| Return on average stockholders' equity | 10.87 | 15.78 | 7.77 | 7.51 | 0.51 | |
| Net interest margin ratio ⁽²⁾ | 3.78 | 3.98 | 4.16 | 4.12 | 3.99 | |
| Earnings to fixed charges: | | | | | | |
| Excluding interest on deposits | 3.02x | 3.34x | 2.51x | 2.43x | 1.58x | |
| Including interest on deposits | 1.96 | 2.15 | 1.70 | 1.55 | 1.18 | |
| ASSET QUALITY RATIOS | | | | | | |
| Nonperforming assets to total assets | 1.23 | % 1.59 | % 2.39 | % 3.07 | % 2.71 | % |
| Nonperforming loans and leases to total loans and leases | 1.21 | 1.53 | 2.31 | 3.87 | 3.35 | |
| Net loan and lease charge-offs to average loans and leases | 0.22 | 0.23 | 1.46 | 1.31 | 1.38 | |
| Allowance for loan and lease losses to total loans and leases | 1.19 | 1.37 | 1.48 | 1.82 | 1.80 | |
| Allowance for loan and lease losses to nonperforming loans and leases | 98.27 | 89.71 | 64.09 | 47.12 | 53.56 | |
| CONSOLIDATED CAPITAL RATIOS | | | | | | |
| Average equity to average assets | 8.09 | % 8.47 | % 8.47 | % 8.13 | % 8.40 | % |
| Average common equity to average assets | 6.46 | 6.58 | 6.45 | 6.13 | 6.32 | |
| Total capital to risk-adjusted assets | 14.69 | 15.35 | 15.87 | 16.23 | 15.20 | |
| Tier 1 leverage | 13.19 | 13.36 | 14.08 | 14.06 | 13.53 | |

(1) Tangible common equity is common equity excluding goodwill and other intangible assets. Tangible assets is assets excluding goodwill and other intangible assets.

(2) Tax equivalent using a 35% tax rate.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following presents management's discussion and analysis of the consolidated financial condition and results of operations of Heartland as of the dates and for the periods indicated. This discussion should be read in conjunction with the Selected Financial Data, Heartland's Consolidated Financial Statements and the Notes thereto and other financial data appearing elsewhere in this report. The Consolidated Financial Statements include the accounts of Heartland and its subsidiaries. All of Heartland's subsidiaries are wholly-owned.

CRITICAL ACCOUNTING POLICIES

The preparation of financial statements requires management to make estimates and judgments that affect the reported amounts of assets, liabilities, income and expenses. These estimates are based upon historical experience and on various other assumptions that management believes are reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions. The estimates and judgments that management believes have the most effect on Heartland's reported financial position and results of operations are as follows:

Allowance For Loan And Lease Losses

The process utilized by Heartland to estimate the allowance for loan and lease losses is considered a critical accounting policy for Heartland. The allowance for loan and lease losses represents management's estimate of identified and unidentified probable losses in the existing loan portfolio. Therefore, the accuracy of this estimate could have a material impact on Heartland's earnings. The allowance for loan and lease losses is determined using factors that include the overall composition of the loan portfolio, general economic conditions, types of loans, loan collateral values, past loss experience, loan delinquencies, and potential losses from identified substandard and doubtful credits.

For loans individually evaluated and determined to be impaired, the allowance is allocated on a loan-by-loan basis as deemed necessary. These estimates reflect consideration of one of three impairment measurement methods as of the evaluation date:

- the present value of expected future cash flows discounted at the loan's effective interest rate;
- the loan's observable market price; or
- the fair value of the collateral if the loan is collateral dependent.

All other loans, including individually evaluated loans determined not to be impaired, are segmented into groups of loans with similar risk characteristics for evaluation and analysis. Loss rates for various collateral types of commercial and agricultural loans are established through assigned discount factors based upon the realizable value historically received on the various types of collateral. For smaller commercial and agricultural loans, residential real estate loans and consumer loans, a historic loss rate is established for each group of loans based upon a twelve-quarter weighted moving average loss rate. The appropriateness of the allowance for loan and lease losses is monitored on an ongoing basis by the loan review staff, senior management and the boards of directors of each Bank Subsidiary.

There can be no assurances that the allowance for loan and lease losses will be adequate to cover all loan losses, but management believes that the allowance for loan and lease losses was appropriate at December 31, 2013. While management uses available information to provide for loan and lease losses, the ultimate collectibility of a substantial portion of the loan portfolio and the need for future additions to the allowance will be based on changes in economic

conditions. Should the economic climate deteriorate, borrowers may experience difficulty, and the level of nonperforming loans, charge-offs, and delinquencies could rise and require further increases in the provision for loan and lease losses. In addition, various regulatory agencies, as an integral part of their examination process, periodically review the allowance for loan and lease losses carried by the Heartland subsidiaries. Such agencies may require us to make additional provisions to the allowance based upon their judgment about information available to them at the time of their examinations.

Our allowance for loan and lease losses methodology includes the establishment of a dual risk rating system, which allows the utilization of a probability of default and loss given default for commercial and agricultural loans in the calculation of the allowance for loan lease losses. In addition to the allowance methodology, our software also has the ability to perform stress testing and migration analysis on various portfolio segments.

Goodwill And Other Intangibles

We record all assets and liabilities acquired in purchase acquisitions, including intangibles, at fair value. Goodwill and indefinite-lived assets are not amortized but are subject, at a minimum, to annual tests for impairment. In certain situations, interim impairment tests may be required if events occur or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying amount. Other intangible assets are amortized over their estimated useful lives using straight-line and accelerated methods and are subject to impairment if events or circumstances indicate a possible inability to realize the carrying amount.

The initial recognition of goodwill and other intangible assets and subsequent impairment analysis require us to make subjective judgments concerning estimates of how the acquired assets will perform in the future using valuation methods including discounted cash flow analysis. Additionally, estimated cash flows may extend beyond five years and, by their nature, are difficult to determine over an extended timeframe. Events and factors that may significantly affect the estimates include, among others, competitive forces, customer behaviors, changes in revenue growth trends, cost structures, technology, changes in discount rates and market conditions. In determining the reasonableness of cash flow estimates, Heartland reviews historical performance of the underlying assets or similar assets in an effort to assess and validate assumptions utilized in its estimates.

In assessing the fair value of reporting units, we may consider the stage of the current business cycle and potential changes in market conditions in estimating the timing and extent of future cash flows. Also, we often utilize other information to validate the reasonableness of our valuations including public market comparables, and multiples of recent mergers and acquisitions of similar businesses. Valuation multiples may be based on revenue, price-to-earnings and tangible capital ratios of comparable companies and business segments. These multiples may be adjusted to consider competitive differences, including size, operating leverage and other factors. The carrying amount of a reporting unit is determined based on the capital required to support the reporting unit's activities, including its tangible and intangible assets. The determination of a reporting unit's capital allocation requires judgment and considers many factors, including the regulatory capital regulations and capital characteristics of comparable companies in relevant industry sectors. In certain circumstances, we will engage a third-party to independently validate its assessment of the fair value of its reporting units.

We assess the impairment of identifiable intangible assets, long lived assets and related goodwill whenever events or changes in circumstances indicate the carrying value may not be recoverable. Factors considered important, which could trigger an impairment review include the following:

- Significant under-performance relative to expected historical or projected future operating results.
- Significant changes in the manner of use of the acquired assets or the strategy for the overall business.
- Significant negative industry or economic trends.
- Significant decline in the market price for our common stock over a sustained period; and market capitalization relative to net book value.
- For intangible assets and long-lived assets, if the carrying value of the asset exceeds the undiscounted cash flows from such asset.

Heartland conducted an internal assessment of the goodwill both collectively and at its subsidiaries in both 2012 and 2013 and determined no further goodwill impairment charges were required.

OVERVIEW

Heartland is a diversified financial services company providing banking, mortgage, wealth management, investments, insurance and consumer finance services to individuals and businesses. Heartland currently has ten banking

subsidiaries with 80 locations in 59 communities in Iowa, Illinois, Wisconsin, New Mexico, Arizona, Montana, Colorado, Minnesota, Kansas and Missouri and loan production offices in California, Nevada, Wyoming, Idaho, North Dakota, Oregon, Washington and Nebraska. In addition, Heartland has separate subsidiaries in the consumer finance, insurance and property management businesses. Our primary strategy is to balance our focus on increasing profitability with asset growth and diversification through acquisitions, de novo bank formations and branch openings within existing market areas.

Our results of operations depend primarily on net interest income, which is the difference between interest income from interest earning assets and interest expense on interest bearing liabilities. Noninterest income, which includes service charges and fees, loan servicing income, trust income, brokerage and insurance commissions, securities gains and gains on sale of loans, also affects our results of operations. Our principal operating expenses, aside from interest expense, consist of the provision for loan and lease losses, salaries and employee benefits, occupancy and equipment costs, professional fees and FDIC insurance

premiums. During the most recent years, our operating expenses have also been significantly impacted by net losses on repossessed assets.

Net income recorded for 2013 was \$36.8 million, compared to \$49.8 million recorded during 2012, a decrease of \$13.0 million or 26%. Net income available to common stockholders was \$35.7 million, or \$2.04 per diluted common share, for the year ended December 31, 2013, compared to \$46.4 million, or \$2.77 per diluted common share, earned during the prior year. Return on average common equity was 10.87% and return on average assets was 0.70% for 2013, compared to 15.78% and 1.04%, respectively, for 2012.

The reduction in earnings for 2013 was due to a decline in income from our mortgage lending operations, offset in part by increased earnings from our community banking. Earnings for 2013, in comparison to 2012, were most positively affected by increases in net interest income, loan servicing income and service charges and fees, combined with decreases in net loss on repossessed assets and other noninterest expenses. These improvements were more than offset by a decline in gains on sale of loans, reduced securities gains and increases in salaries and employee benefits, occupancy and professional fees expenses. Net interest income was \$163.8 million during 2013 compared to \$150.2 million during 2012, an increase of \$13.6 million. Loan servicing income increased \$3.1 million and service charges and fees increased \$2.4 million, while net loss on repossessed assets decreased \$2.7 million and other noninterest expenses decreased \$4.1 million. The most significant contributing factors to the reduced earnings in 2013 as compared to 2012 were gains on sale of loans, which decreased \$21.8 million, and salaries and employee benefits, which increased \$12.5 million.

Net income recorded for 2012 was a record \$49.8 million, compared to \$28.0 million recorded during 2011, an increase of \$21.8 million or 78%. Net income available to common stockholders was \$46.4 million, or \$2.77 per diluted common share, for 2012, compared to \$20.4 million, or \$1.23 per diluted common share, earned during 2011. Return on average common equity was 15.78% and return on average assets was 1.04% for 2012, compared to 7.77% and 0.50%, respectively, for 2011.

The factors contributing most significantly to the increased earnings in 2012 compared to 2011 were the continued expansion of mortgage operations, coupled with a reduced provision for loan and lease losses and increased net interest income. Gains on sale of loans were \$49.2 million during 2012 compared to \$11.4 million during 2011, a \$37.8 million increase, and loan servicing income was \$11.3 million during 2012 compared to \$5.9 million during 2011, a \$5.4 million increase. The provision for loan and lease losses during 2012 was \$8.2 million compared to \$29.4 million during 2011, a decrease of \$21.2 million. Net interest income was \$150.2 million during 2012 compared to \$145.4 million during 2011, an increase of \$4.8 million. The effect of these positive factors was offset somewhat by an increase in salaries and employee benefits, which totaled \$105.7 million during 2012 compared to \$75.5 million during 2011, a \$30.2 million increase and other noninterest expenses, which totaled \$26.2 million during 2012 compared to \$15.7 million during 2011, a \$10.5 million increase.

On October 18, 2013, Heartland completed a merger transaction with Morrill Bancshares, Inc., the holding company for Morrill & Janes Bank and Trust Company, based in Merriam, Kansas. On the date of merger, Morrill & Janes Bank and Trust Company had total loans valued at \$377.7 million and total deposits valued at \$665.3 million. After the merger, Morrill & Janes Bank and Trust Company became Heartland's tenth independent, state-chartered, bank subsidiary and continues to operate under its current name and management team. The aggregate purchase price, which was based on the tangible book value of Morrill Bancshares, Inc., was approximately \$55.4 million, \$16.6 million or 30% of which was paid in cash, and \$38.8 million or 70% of which was paid by delivery of 1,402,431 shares of Heartland common stock.

On November 22, 2013, Heartland acquired Freedom Bank in Sterling, Illinois, from its parent company, River Valley Bancorp, Inc., a Davenport, Iowa-based bank holding company. The acquisition of Freedom Bank was arranged

through a negotiated transfer of ownership with Heartland's flagship bank, Dubuque Bank and Trust Company. On the date of acquisition, Freedom Bank had total loans valued at \$39.3 million and total deposits valued at \$54.1 million. Freedom Bank operated independently as a subsidiary of Dubuque Bank and Trust Company until March 2014 when it was merged into Riverside Community Bank, Heartland's Rockford, Illinois-based bank.

During 2012, Heartland completed three acquisitions. On July 13, 2012, the purchase of three retail banking offices from Liberty Bank, FSB in the Dubuque, Iowa market was completed through Dubuque Bank and Trust Company. It included loans of \$9.4 million and deposits of \$53.8 million. On November 16, 2012, Heartland completed the purchase of First Shares, Inc. headquartered in Platteville, Wisconsin. Simultaneous with closing of this transaction, First National Bank of Platteville was merged into Heartland's Wisconsin Bank & Trust subsidiary. The merger expanded the number of Wisconsin Bank & Trust locations from seven to ten and added three communities in southwestern Wisconsin to the bank's service area. The transaction included, at fair value, assets of \$128.0 million, loans of \$84.9 million and deposits of \$114.2 million. Finally, on December 7, 2012, Heartland completed the purchase of Heritage Bank, N.A. located in Phoenix, Arizona. Heritage Bank, N.A. operated as

a separate charter until late in the first quarter of 2013 when it merged into Heartland's Arizona Bank & Trust subsidiary. The transaction included, at fair value, assets of \$109.1 million, loans of \$63.4 million and deposits of \$83.3 million.

Total assets were \$5.92 billion at December 31, 2013, an increase of \$933.2 million or 19% since December 31, 2012. On the date acquired, Morrill & Janes Bank and Trust Company had \$810.8 million in assets and Freedom Bank had \$67.1 million in assets. Securities represented 32% of Heartland's total assets at December 31, 2013, compared to 31% at year-end 2012. Total loans and leases held to maturity were \$3.50 billion at December 31, 2013, compared to \$2.82 billion at year-end 2012, an increase of \$675.4 million or 24%, with \$595.2 million of the increase occurring during the fourth quarter. Included in the loan growth for the fourth quarter of 2013 were \$377.7 million of loans acquired in the Morrill & Janes merger and \$39.3 million acquired in the Freedom acquisition. Excluding these acquisitions, loan growth totaled \$258.4 million or 9% for 2013. Commercial and commercial real estate loans, which totaled \$2.48 billion at December 31, 2013, increased \$478.6 million or 24% since year-end 2012, with \$295.6 million attributable to the acquisitions. Residential mortgage loans, which totaled \$349.3 million at December 31, 2013, increased \$99.7 million or 40% since year-end 2012, with \$56.9 million attributable to the acquisitions. Agricultural and agricultural real estate loans, which totaled \$376.7 million at December 31, 2013, increased \$48.4 million or 15% since year-end 2012, with \$49.4 million attributable to the acquisitions. Consumer loans, which totaled \$294.1 million at December 31, 2013, increased \$48.5 million or 20% since year-end 2012, with \$15.0 million attributable to the acquisitions.

Total deposits were \$4.67 billion at December 31, 2013, compared to \$3.85 billion at year-end 2012, an increase of \$820.8 million or 21%, with \$665.3 million attributable to the Morrill & Janes merger and \$54.1 million attributable to the Freedom acquisition. Demand deposits totaled \$1.24 billion at December 31, 2013, an increase of \$264.3 million or 27% since year-end 2012, with \$91.6 million attributable to the acquisitions. Exclusive of \$543.6 million acquired, savings deposits decreased \$12.8 million or 1% since year-end 2012. Certificates of deposit decreased \$58.5 million or 7% when excluding \$84.2 million in acquired certificates of deposit. The composition of Heartland's deposits continued its positive trend as no-cost demand deposits as a percentage of total deposits were 27% at December 31, 2013, compared to 25% at December 31, 2012, while higher-cost certificates of deposit as a percentage of total deposits were 19% at December 31, 2013, compared to 23% at December 31, 2012.

Total assets were \$4.99 billion at December 31, 2012, an increase of \$685.5 million or 16% since December 31, 2011. Included in this asset growth were \$290.6 million in assets acquired in acquisitions during the year. Securities represented 31% of total assets at both December 31, 2012 and 2011. Total loans and leases held to maturity were \$2.82 billion at December 31, 2012, compared to \$2.48 billion at year-end 2011, an increase of \$340.3 million or 14%. Exclusive of \$157.7 million in loans attributable to the acquisitions, loan growth during 2012 was \$182.6 million or 7%. Commercial and commercial real estate loans, which totaled \$2.00 billion at December 31, 2012, increased \$191.9 million or 11% since year-end 2011, with \$83.7 million attributable to the acquisitions. Residential mortgage loans, which totaled \$249.7 million at December 31, 2012, increased \$55.3 million or 28% since year-end 2011, with \$26.3 million attributable to acquisitions. Agricultural and agricultural real estate loans, which totaled \$328.3 million at December 31, 2012, increased \$65.3 million or 25% since year-end 2011, with \$37.7 million of this growth attributable to the acquisitions. Consumer loans, which totaled \$245.7 million at December 31, 2012, increased \$25.6 million or 12% since year-end 2011, with \$10.1 million of the growth attributable to acquisitions.

Total deposits were \$3.85 billion at December 31, 2012, compared to \$3.21 billion at year-end 2011, an increase of \$635.5 million or 20%. Exclusive of the \$251.3 million in deposits attributable to the acquisitions, deposit growth during 2012 was \$384.2 million or 12%.

RESULTS OF OPERATIONS

Net Interest Income

Net interest income is the difference between interest income earned on earning assets and interest expense paid on interest bearing liabilities. As such, net interest income is affected by changes in the volume and yields on earning assets and the volume and rates paid on interest bearing liabilities. Net interest margin is the ratio of tax equivalent net interest income to average earning assets.

Net interest margin, expressed as a percentage of average earning assets, was 3.78% during 2013 compared to 3.98% during 2012 and 4.16% during 2011. These declines are a result of the sustained low interest rate environment where yields on the securities and loan portfolios declined at a greater pace than rates paid on deposits and other borrowings. With deposit rates at close to the bottom of their manageable range and reinvestment rates on maturing securities at dramatically lower levels, the sustainability of net interest margin as a percentage at current levels will be contingent on management's ability to shift dollars

from the securities portfolio into the loan portfolio. Management believes net interest margin in dollars will continue to increase as the amount of earning assets grows.

On a tax-equivalent basis, interest income increased \$12.3 million or 6% to \$209.0 million from \$196.7 million during 2012 and decreased \$939,000 or less than 1% from \$197.7 million in 2011. Average earning assets increased \$620.0 million or 16% during 2013 compared to 2012, with approximately \$171.4 million of the growth attributable to the acquisitions completed during the fourth quarter. Average earning assets increased \$322.3 million or 9% during 2012 compared to 2011, with approximately \$45.0 million attributable to acquisitions completed during the last half of 2012. The average interest rate earned on total average earning assets was 4.56% during 2013 compared to 4.97% during 2012 and 5.43% during 2011. The overall yield earned on the securities portfolio was 2.63% in 2013 compared to 2.97% in 2012 and 3.69% in 2011, a decrease of 34 basis points in 2013 and 72 basis points during 2012. The overall yield earned on the loan portfolio was 5.61% in 2013 compared to 5.95% in 2012 and 6.36% in 2011, a decrease of 34 basis points in 2013 and 41 basis points during 2012. The composition of average earning assets changed as the percentage of average loans, which are typically the highest yielding asset, to total average earning assets was 65% during 2013 compared to 67% during 2012 and 65% during 2011.

Interest expense decreased \$3.5 million or 9% during 2013 to \$35.7 million compared to \$39.2 million during 2012 and decreased \$7.2 million or 15% during 2012 from \$46.3 million during 2011. Even though average interest bearing liabilities increased \$348.5 million or 11% for 2013 and \$175.8 million or 6% for 2012, the average interest rate paid on Heartland's deposits and borrowings declined during both years. The average interest rate paid on Heartland's interest bearing deposits and borrowings was 1.01% in 2013 compared to 1.23% in 2012 and 1.53% in 2011.

Contributing to these improvements in interest expense was a continued change in the mix of deposits as balances shifted from higher cost certificates of deposit to lower cost interest-bearing deposits. Average savings balances, as a percentage of total average interest bearing deposits, was 71% during 2013 compared to 69% during 2012 and 65% for 2011. Additionally, the average interest rate paid on savings deposits was 0.32% during 2013 compared to 0.38% during 2012 and 0.57% during 2011. Management continues to look for opportunities to reduce Heartland's funding costs. Certificates of deposit maturing within the next six months total \$281.2 million at an average weighted interest rate of 1.19%, and an additional \$215.9 million matures in the second half of the year at an average interest rate of 1.50%. For the past several months, the average renewal interest rate on maturing certificates of deposit has been ranging between 0.30% and 0.50%. The rates currently paid on our non-maturity deposits are effectively approaching a floor and we believe there is less flexibility to pay lower rates on these deposits in the future.

Net interest income on a tax-equivalent basis totaled \$173.3 million during 2013, an increase of \$15.7 million or 10% from the \$157.6 million recorded during 2012. Net interest income on a tax-equivalent basis increased \$6.2 million or 4% during 2012 from the \$151.3 million recorded during 2011.

We attempt to manage our balance sheet to minimize the effect that a change in interest rates has on our net interest margin. We plan to continue to work toward improving both our earning asset and funding mix through targeted organic growth strategies, which we believe will result in additional net interest income. We believe our net interest income simulations reflect a well-balanced and manageable interest rate posture. Approximately 40% of our commercial and agricultural loan portfolios consist of floating rate loans that reprice based upon changes in the national prime or LIBOR interest rate. Since nearly 70% of these floating rate loans have interest rate floors that are currently in effect, an upward movement in the national prime interest rate or LIBOR would not have an immediate positive effect on our interest income. Item 7A of this Form 10-K contains additional information about the results of our most recent net interest income simulations. Note 12 to the consolidated financial statements contains a detailed discussion of the derivative instruments we have utilized to manage interest rate risk.

The following table provides certain information relating to our average consolidated balance sheets and reflects the yield on average earning assets and the cost of average interest bearing liabilities for the years indicated, in thousands.

Dividing income or expense by the average balance of assets or liabilities derives such yields and costs. Average balances are derived from daily balances, and nonaccrual loans and loans held for sale are included in each respective loan category. Assets with tax favorable treatment are evaluated on a tax-equivalent basis assuming a federal income tax rate of 35%. Tax favorable assets generally have lower contractual pre-tax yields than fully taxable assets. A tax-equivalent yield is calculated by adding the tax savings to the interest earned on tax favorable assets and dividing by the average balance of the tax favorable assets.

ANALYSIS OF AVERAGE BALANCES, TAX EQUIVALENT YIELDS AND RATES⁽¹⁾

| | For the Year Ended December 31, | | | | | | | | |
|--|---------------------------------|-----------|-------|---------------------|-----------|-------|---------------------|-----------|-------|
| | 2013 | | | 2012 | | | 2011 | | |
| | Average Balance | Interest | Rate | Average Balance | Interest | Rate | Average Balance | Interest | Rate |
| EARNING ASSETS | | | | | | | | | |
| Securities: | | | | | | | | | |
| Taxable | \$ 1,198,777 | \$ 21,501 | 1.79% | \$ 1,015,624 | \$ 22,129 | 2.18% | \$ 1,069,747 | \$ 34,095 | 3.19% |
| Nontaxable ⁽¹⁾ | 395,578 | 20,452 | 5.17 | 283,735 | 16,459 | 5.80 | 190,399 | 12,362 | 6.49 |
| Total securities | 1,594,355 | 41,953 | 2.63 | 1,299,359 | 38,588 | 2.97 | 1,260,146 | 46,457 | 3.69 |
| Interest bearing deposits | 9,242 | 12 | 0.13 | 5,658 | 8 | 0.14 | 3,179 | 3 | 0.09 |
| Federal funds sold | 1,417 | 1 | 0.07 | 556 | 4 | 0.72 | 430 | 1 | 0.23 |
| Loans and Leases: ⁽²⁾ | | | | | | | | | |
| Commercial and residential real estate ⁽¹⁾ | | | | | | | | | |
| Commercial real estate ⁽¹⁾ | 2,078,594 | 105,239 | 5.06 | 1,889,891 | 100,644 | 5.33 | 1,748,669 | 100,024 | 5.72 |
| Residential mortgage | 344,606 | 14,511 | 4.21 | 293,850 | 13,142 | 4.47 | 198,312 | 10,172 | 5.13 |
| Agricultural and agricultural real estate ⁽¹⁾ | 331,622 | 17,494 | 5.28 | 282,519 | 15,896 | 5.63 | 255,615 | 15,553 | 6.08 |
| Consumer Fees on loans | 261,611 | 24,210 | 9.25 | 230,192 | 22,874 | 9.94 | 216,268 | 20,526 | 9.49 |
| | — | 5,556 | — | — | 5,580 | — | — | 4,939 | — |
| Less: allowance for loan and lease losses | (39,151) | — | — | (39,757) | — | — | (42,693) | — | — |
| Net loans and leases | 2,977,282 | 167,010 | 5.61 | 2,656,695 | 158,136 | 5.95 | 2,376,171 | 151,214 | 6.36 |
| Total earning assets | 4,582,296 | 208,976 | 4.56 | 3,962,268 | 196,736 | 4.97 | 3,639,926 | 197,675 | 5.43 |
| NONEARNING ASSETS | | | | | | | | | |
| Total nonearning assets | 500,835 | | | 501,397 | | | 431,885 | | |
| TOTAL ASSETS | \$ 5,083,131 | | | \$ 4,463,665 | | | \$ 4,071,811 | | |
| INTEREST BEARING LIABILITIES | | | | | | | | | |
| Savings | \$ 2,101,295 | \$ 6,674 | 0.32% | \$ 1,763,233 | \$ 6,736 | 0.38% | \$ 1,589,697 | \$ 9,090 | 0.57% |
| Time, \$100,000 and over | 315,623 | 4,403 | 1.40 | 272,338 | 4,776 | 1.75 | 265,664 | 5,928 | 2.23 |
| Other time deposits | 532,157 | 8,891 | 1.67 | 531,351 | 10,718 | 2.02 | 590,767 | 14,206 | 2.40 |
| Short-term borrowings | 257,084 | 808 | 0.31 | 252,849 | 818 | 0.32 | 202,183 | 893 | 0.44 |
| Other borrowings | 339,578 | 14,907 | 4.39 | 377,478 | 16,134 | 4.27 | 373,119 | 16,226 | 4.35 |
| Total interest bearing liabilities | 3,545,737 | 35,683 | 1.01 | 3,197,249 | 39,182 | 1.23 | 3,021,430 | 46,343 | 1.53 |
| NONINTEREST BEARING LIABILITIES | | | | | | | | | |

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| | | | |
|--|-------------|-------------|-------------|
| Noninterest bearing deposits | 1,064,177 | 829,566 | 667,952 |
| Accrued interest and other liabilities | 62,161 | 58,572 | 37,551 |
| Total noninterest bearing liabilities | 1,126,338 | 888,138 | 705,503 |
| STOCKHOLDERS' EQUITY | 411,056 | 378,278 | 344,878 |
| TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY | \$5,083,131 | \$4,463,665 | \$4,071,811 |
| Net interest income ⁽¹⁾ | \$ 173,293 | \$ 157,554 | \$ 151,332 |
| Net interest spread ⁽¹⁾ | 3.55% | 3.74% | 3.90% |
| Net interest income to total earning assets ⁽¹⁾ | 3.78% | 3.98% | 4.16% |
| Interest bearing liabilities to earning assets | 77.38 % | 80.69 % | 83.01 % |

(1) Tax equivalent basis is calculated using a tax rate of 35%.

(2) Nonaccrual loans are included in average loans outstanding.

The following table presents the dollar amount of changes in interest income and interest expense for the major components of interest earning assets and interest bearing liabilities, in thousands. It quantifies the changes in interest income and interest expense related to changes in the average outstanding balances (volume) and those changes caused by fluctuating interest rates. For each category of interest earning assets and interest bearing liabilities, information is provided on changes attributable to (i) changes in volume, calculated by multiplying the difference between the average balance for the current period and the average balance for the prior period by the rate for the prior period, and (ii) changes in rate, calculated by multiplying the difference between the rate for the current period and the rate for the prior period by the average balance for the prior period. The unallocated change has been allocated pro rata to volume and rate variances.

ANALYSIS OF CHANGES IN NET INTEREST INCOME⁽¹⁾

| | For the Years Ended December 31, 2013 Compared to 2012 | | | 2012 Compared to 2011 | | |
|---|---|-------------------|-----------------|-------------------------|-------------------|----------------|
| | Change Due to Volume | Rate | Net | Change Due to Volume | Rate | Net |
| EARNING ASSETS / INTEREST INCOME | | | | | | |
| Investment securities: | | | | | | |
| Taxable | \$3,634 | \$(4,262) | \$(628) | \$(1,650) | \$(10,316) | \$(11,966) |
| Municipals ⁽¹⁾ | 5,935 | (1,942) | 3,993 | 5,530 | (1,433) | 4,097 |
| Interest bearing deposits | 5 | (1) | 4 | 3 | 2 | 5 |
| Federal funds sold | 3 | (6) | (3) | — | 3 | 3 |
| Loans and leases ⁽¹⁾⁽²⁾ | 18,338 | (9,464) | 8,874 | 17,106 | (10,184) | 6,922 |
| TOTAL EARNING ASSETS | 27,915 | (15,675) | 12,240 | 20,989 | (21,928) | (939) |
| LIABILITIES / INTEREST EXPENSE | | | | | | |
| Interest bearing deposits: | | | | | | |
| Savings | 1,176 | (1,238) | (62) | 911 | (3,265) | (2,354) |
| Time, \$100,000 and over | 691 | (1,064) | (373) | 146 | (1,298) | (1,152) |
| Other time deposits | 16 | (1,843) | (1,827) | (1,340) | (2,148) | (3,488) |
| Short-term borrowings | 14 | (24) | (10) | 195 | (270) | (75) |
| Other borrowings | (1,654) | 427 | (1,227) | 188 | (280) | (92) |
| TOTAL INTEREST BEARING LIABILITIES | 243 | (3,742) | (3,499) | 100 | (7,261) | (7,161) |
| NET INTEREST INCOME | \$27,672 | \$(11,933) | \$15,739 | \$20,889 | \$(14,667) | \$6,222 |

(1) Tax equivalent basis is calculated using a tax rate of 35%.

(2) Nonaccrual loans are included in average loans outstanding.

In both years, the decrease in rates on deposits and borrowings had a significant positive impact on net interest income, with the increase in the volume of these interest bearing liabilities having only a very slight negative impact. In 2013, the increase in the volume of earning assets more than offset the decrease in rate earned on these assets resulting in \$12.2 million of the \$15.7 million net increase in interest income, while the increased interest income resulting from the higher volume of these assets in 2012 did not quite offset the decrease in interest income resulting from the decreased rate on assets in 2012. In both years the decreasing rates had a significant negative impact on net interest income as asset yields declined more significantly than the rates paid on liabilities, but these decreases in rate were more than offset by the increase in interest income resulting from increased volume of earning assets.

Provision For Loan And Lease Losses

The allowance for loan and lease losses is established through a provision charged to expense to provide, in Heartland management's opinion, an appropriate allowance for loan and lease losses. In determining that the allowance for loan and lease losses is appropriate, management uses factors that include the overall composition of the loan portfolio, general economic conditions, types of loans, loan collateral values, past loss experience, loan delinquencies, substandard credits, and doubtful credits. For additional details on the specific factors considered, refer to the discussion under the captions "Critical Accounting Policies" and "Allowance For Loan and Lease Losses" in this report. Heartland believes the allowance for loan and lease losses as of December 31, 2013, was at a level commensurate with the overall risk exposure of the loan portfolio. However, if economic conditions should become more unfavorable, certain borrowers may experience difficulty and the level of nonperforming loans, charge-offs and delinquencies could rise and require further increases in the provision for loan and lease losses.

Exclusive of loans covered under loss sharing agreements, the allowance for loan and lease losses at December 31, 2013, was 1.19% of loans and leases and 98.27% of nonperforming loans compared to 1.37% of loans and leases and 89.71% of nonperforming loans at December 31, 2012, and 1.48% of loans and leases and 64.09% of nonperforming loans at December 31, 2011. Exclusive of acquired loans, for which a valuation reserve is recorded, the allowance for loan and lease losses at December 31, 2013, was 1.42% of loans and leases and 105.70% of nonperforming loans. The provision for loan losses was \$9.7 million during 2013 compared to \$8.2 million during 2012 and \$29.4 million during 2011. The increased provision in 2013 was primarily a result of a provision to create a specific allowance for a single impaired loan, resulting in an aggregate allowance for loan and lease losses on impaired loans of \$6.7 million at December 31, 2013, and an allowance on non-impaired loans, exclusive of acquisitions, of \$35.0 million. A reduction in the level of the allowance for loan and lease losses maintained for impaired loans was the primary contributor to the lower provision during 2012. The portion of the allowance for loan and lease losses maintained for impaired loans was \$4.6 million at December 31, 2012, leaving the allowance on non-impaired loans, exclusive of acquisitions, relatively stable at 1.32% of loans and leases at December 31, 2012, compared to 1.31% at December 31, 2011. The provision for loan and lease losses began increasing with the recession in 2008, as depressed economic conditions resulted in increased delinquencies. Particularly affected were our Western markets in Arizona and Montana. The increased, although moderated, provisions continued during 2011 as some individual credits continued to be impacted and updated appraised values of collateral reflected a decline in property values due primarily to a lack of recent comparable sales and an extension of absorption periods. During 2013 and 2012, the provision returned to a pre-recession level, as property values stabilized and, in some areas, increased.

Noninterest Income

The table below summarizes Heartland's noninterest income for the years indicated, in thousands.

NONINTEREST INCOME

| | For the Years Ended December 31, | | | % Change | | | |
|---|----------------------------------|----------|----------|-----------|-----------|--------|---|
| | 2013 | 2012 | 2011 | 2013/2012 | 2012/2011 | | |
| Service charges and fees | \$17,660 | \$15,242 | \$14,303 | 16 | % 7 | % | |
| Loan servicing income | 14,413 | 11,300 | 5,932 | 28 | | 90 | |
| Trust fees | 11,708 | 10,478 | 9,856 | 12 | | 6 | |
| Brokerage and insurance commissions | 4,561 | 3,702 | 3,511 | 23 | | 5 | |
| Securities gains, net | 7,121 | 13,998 | 13,104 | (49 |) | 7 | |
| Gain on trading account securities, net | 1,421 | 47 | 89 | 2,923 | | (47 |) |
| Impairment loss on securities | — | (981 |) — | 100 | | — | |
| Gains on sale of loans held for sale | 27,430 | 49,198 | 11,366 | (44 |) | 333 | |
| Valuation adjustment on mortgage servicing rights | 496 | (477 |) (19 |) 204 | | (2,411 |) |
| Income on bank owned life insurance | 1,555 | 1,442 | 1,349 | 8 | | 7 | |

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| | | | | | | | |
|--------------------------|----------|-----------|----------|-----|----|-------|---|
| Other noninterest income | 3,253 | 4,713 | 86 | (31 |) | 5,380 | |
| Total Noninterest Income | \$89,618 | \$108,662 | \$59,577 | (18 |)% | 82 | % |

Noninterest income was \$89.6 million in 2013 compared to \$108.7 million in 2012, a decrease of \$19.1 million or 18%, driven primarily by decreases in gains on sale of loans held for sale from our mortgage banking operations, and from decreased gains on sale of securities. These decreases were partially offset by increases in other fee income categories. During 2012, noninterest

income was \$108.7 million compared to \$59.6 million in 2011, an increase of \$49.1 million or 82% driven almost exclusively from significantly increased gains on sale of loans held for sale and servicing income from our mortgage banking operations.

Service charges and fees increased \$2.4 million or 16% from 2012 to 2013 and increased \$939,000 or 7% from 2011 to 2012.

Service charges on checking and savings accounts totaled \$4.8 million during 2013 compared to \$3.9 million during 2012, an increase of \$927,000 or 24%. For 2012, service charges on checking and savings accounts increased \$590,000 or 18% from \$3.3 million recorded in 2011. Overdraft fees totaled \$5.8 million during 2013, \$5.5 million during 2012 and \$5.4 million during 2011. Interchange revenue from activity on bank debit cards, along with surcharges on ATM activity, resulted in service charges and fees of \$6.1 million during 2013, \$5.1 million during 2012 and \$5.0 million during 2011. These increases are primarily attributable to a larger demand deposit customer base in 2013, a portion of which is due to the acquisitions completed during the last half of 2012.

Loan servicing income increased \$3.1 million or 28% for 2013 and \$5.4 million or 90% for 2012. Included in loan servicing income are the fees collected for the servicing of mortgage loans for others, which are dependent upon the aggregate outstanding balance of these loans, rather than quarterly production and sale of mortgage loans. Fees collected for the servicing of mortgage loans for others were \$6.9 million during 2013 compared to \$4.4 million during 2012 and \$3.6 million during 2011. The portfolio of mortgage loans serviced for others by Heartland totaled \$3.05 billion at December 31, 2013, compared to \$2.20 billion at December 31, 2012, and \$1.54 billion at December 31, 2011. Two additional components of loan servicing income related to the mortgage loans serviced for others portfolio, mortgage servicing rights and amortization of mortgage servicing rights, are dependent upon the level of loans Heartland originates and sells into the secondary market, which in turn is highly influenced by market interest rates for home mortgage loans. Mortgage servicing rights income was \$12.8 million during 2013 compared to \$11.5 million during 2012 and \$3.7 million during 2011. The amortization of mortgage servicing rights was \$7.3 million during 2013 compared to \$6.6 million during 2012 and \$3.6 million during 2011. Note 8 to the consolidated financial statements contains a discussion about our mortgage servicing rights. Significant expansion of our National Residential Mortgage unit, together with historically low interest rates, combined to generate significantly higher residential mortgage loan origination activity during 2012. Slightly increasing and more stable interest rates in 2013 resulted in less refinancing activity and less loan origination activity in 2013.

The following table summarizes Heartland's residential mortgage loan activity for the years indicated, in thousands:

| | As of and For the Years Ended December 31, | | |
|---|--|-------------|-------------|
| | 2013 | 2012 | 2011 |
| Mortgage Servicing Fees | \$6,897 | \$4,431 | \$3,605 |
| Mortgage Servicing Rights Income | 12,769 | 11,451 | 3,723 |
| Mortgage Servicing Rights Amortization | (7,314 |) (6,597 |) (3,637 |
| Total Residential Mortgage Loan Servicing Income | \$12,352 | \$9,285 | \$3,691 |
| Valuation Adjustment on Mortgage Servicing Rights | \$496 | \$(477 |) \$(19 |
| Gains On Sale of Loans Held For Sale | \$26,959 | \$48,907 | \$11,134 |
| Residential Mortgage Loans Originated | \$1,484,949 | \$1,647,650 | \$608,236 |
| Residential Mortgage Loans Sold | \$1,421,497 | \$1,531,563 | \$452,930 |
| Residential Mortgage Loan Servicing Portfolio | \$3,045,893 | \$2,199,486 | \$1,541,517 |

Gains on sale of loans held for sale totaled \$27.4 million during 2013 compared to \$49.2 million during 2012 and \$11.4 million during 2011, which result primarily from the gain or loss on sales of mortgage loans into the secondary market, related fees and fair value marks on the associated derivatives. As reflected in the table above, the volume of residential mortgage loans sold totaled \$1.42 billion during 2013 compared to \$1.53 billion during 2012 and \$452.9 million during 2011. Refinancing activity increased during the last half of 2011 as long-term mortgage loan rates fell

to all-time lows and continued throughout 2012 and then tapered off during 2013 as residential mortgage loan interest rates increased. For the fourth quarter of 2013, refinancing activity represented 35% of Heartland's total mortgage loan originations compared to 71% during the fourth quarter of 2012.

In 2011, we began the expansion of our residential mortgage loan operations with the opening of loan production offices in both existing states, as well the new states of California and Nevada during 2011; Wyoming, Nevada, Idaho and North Dakota during 2012; and Oregon, Washington and Nebraska during 2013.

Trust fees increased \$1.2 million or 12% during 2013 and \$622,000 or 6% during 2012. A large portion of trust fees are based upon the market value of the trust assets under management, which was \$1.62 billion at December 31, 2013, compared to \$1.38 billion at December 31, 2012, and \$1.36 billion at December 31, 2011. Those values fluctuate throughout the year as market

conditions improve or decline. The total number of trust accounts was 1,944 at December 31, 2013, compared to 1,950 at December 31, 2012, and 1,987 at December 31, 2011.

Brokerage and insurance commissions increased \$859,000 or 23% during 2013 and \$191,000 or 5% during 2012. These fees benefited from a more active securities market in 2013.

Securities gains totaled \$7.1 million during 2013 compared to \$14.0 million during 2012 and \$13.1 million during 2011. As market interest rates began to increase in the last three quarters of 2013, the value of Heartland's securities portfolio was impacted, making the realization of securities gains more difficult. During both years 2012 and 2011, volatility in the bond market provided opportunities to swap securities from one sector of the portfolio to another without significantly changing the duration of the portfolio. During 2012, we implemented a strategy of selling short duration (less than 1.5 years) mortgage-backed securities and replacing with well-structured, non-callable bonds, which are expected to protect us under a wider range of possible interest rate scenarios and decrease susceptibility to the mortgage prepayment risk associated with mortgage-backed securities. Strategies implemented during 2011 included the sale of taxable municipal bonds and reinvestment into tax-exempt municipal bonds and the shift of a portion of the securities portfolio from agencies to treasuries and shorter-term mortgage-backed securities. Additionally, during 2013, two private label Z tranche securities with a book value of \$31,000 were sold at a gain of \$1.6 million. During 2011, one of these private label Z tranche securities with a book value of \$10,000 was sold at a gain of \$1.4 million. Five of these Z tranche securities remain in Heartland's securities available for sale portfolio at a book value of \$89,000 and a market value of \$3.3 million at December 31, 2013. Management has not determined when any future sales of these Z tranche securities will occur.

Offsetting, in part, the securities gains during 2012 was an impairment loss on three private-label mortgage-backed securities totaling \$981,000 recorded during the first quarter of 2012. This impairment charge related to a decline in the credit quality of these securities. Management does not anticipate further declines on these or any other securities within the portfolio due to credit quality, but will continue to monitor the portfolio for any further declines. Based on its analysis, management believes it is prudent to continue to hold these securities as their economic value exceeds their market value.

Trading securities experienced net gains of \$1.4 million during 2013 compared to \$47,000 during 2012 and \$89,000 during 2011. The net gains in 2013 were primarily attributable to shares of Fannie Mae preferred stock Heartland has held in its trading securities portfolio since 2008. Subsequent to December 31, 2013, this stock was sold.

Other noninterest income was \$3.3 million during 2013 compared to \$4.7 million during 2012 and \$86,000 during 2011. Affecting other noninterest income were payments due to or from the FDIC under loss share agreements associated with The Elizabeth State Bank acquisition completed in 2009. Payments due to the FDIC totaled \$913,000 during 2011, whereas payments due from the FDIC totaled \$463,000 during 2013 and \$203,000 during 2012. Included in other noninterest income during 2013 was \$438,000 in gains on two real estate properties obtained through collection efforts on nonperforming loans. Included in other noninterest income during 2012 was \$2.0 million in equity earnings which resulted from the sale of two low-income housing projects within partnerships in which Dubuque Bank and Trust Company was a member and a \$682,000 write up on the appraised value of real property obtained through collection efforts on nonperforming loans.

Noninterest Expenses

The following table summarizes Heartland's noninterest expenses for the years indicated, in thousands.

NONINTEREST EXPENSES

| | For the Years Ended December 31, | | | % Change | |
|---|----------------------------------|------------|------------|-----------|-----------|
| | 2013 | 2012 | 2011 | 2013/2012 | 2012/2011 |
| Salaries and employee benefits | \$ 118,224 | \$ 105,727 | \$ 75,537 | 12 % | 40 % |
| Occupancy | 13,459 | 10,629 | 9,363 | 27 | 14 |
| Furniture and equipment | 8,040 | 6,326 | 5,636 | 27 | 12 |
| Professional fees | 17,532 | 15,338 | 12,567 | 14 | 22 |
| FDIC insurance assessments | 3,544 | 3,292 | 3,777 | 8 | (13) |
| Advertising | 5,294 | 5,294 | 4,292 | — | 23 |
| Intangible assets amortization | 1,063 | 562 | 572 | 89 | (2) |
| Net loss on repossessed assets | 7,244 | 9,969 | 9,807 | (27) | 2 |
| Other noninterest expenses | 22,161 | 26,244 | 15,745 | (16) | 67 |
| Total Noninterest Expenses | \$ 196,561 | \$ 183,381 | \$ 137,296 | 7 % | 34 % |
| Efficiency ratio, fully taxable equivalent ⁽¹⁾ | 76.84 | % 72.71 | % 69.41 | % | |

(1) Efficiency ratio, fully taxable equivalent, is noninterest expense, divided by the sum of taxable equivalent net interest income plus noninterest income, excluding securities gains (losses), net. This efficiency ratio is presented on a taxable equivalent basis, which adjusts net interest income for the tax-favored status of certain loans and investment securities. Management believes this measure to be the preferred industry measurement of net interest income as it enhances the comparability of net interest income arising from taxable and tax-exempt sources, and it excludes certain specific revenue items (such as investment securities gains (losses), net). This is a non-GAAP measure.

Noninterest expenses totaled \$196.6 million in 2013 compared to \$183.4 million in 2012, a \$13.2 million or 7% increase. During 2013, significant increases in salaries and employee benefits, occupancy, furniture and equipment and professional fees were partially offset by decreases in net losses on repossessed assets and other noninterest expenses. Noninterest expenses totaled \$183.4 million in 2012 compared to \$137.3 million in 2011, a \$46.1 million or 34% increase. Categories contributing most significantly to the increase during 2012 were salaries and employee benefits, occupancy, professional fees, advertising and other noninterest expenses.

The largest component of noninterest expense, salaries and employee benefits, increased \$12.5 million or 12% in 2013 and \$30.2 million or 40% in 2012. A large portion of these increases resulted from the expansion of Heartland's residential loan origination operations, with a smaller portion attributable to the additional employees joining Heartland through the acquisitions completed during the last two quarters of 2012. On a sequential quarterly basis, salaries and employee benefits expense decreased during the third quarter of 2013 and were relatively flat during the first half of 2013 as expansion of Heartland's mortgage banking operations slowed. A large portion of the increase during 2012 resulted from the expansion of residential loan origination and the addition of personnel in the Heartland Mortgage and National Residential Mortgage unit. Commission expense, a large portion of which is associated with mortgage loan origination activity, was \$19.3 million during 2013, \$19.8 million during 2012 and \$6.8 million during 2011. Additionally, the accrual for incentive plan compensation payouts was significantly higher in 2012, in direct correlation with the higher earnings and the reinstatement of incentive compensation for Heartland's executive officers after the repayment of TARP (Troubled Asset Relief Program) funds. Full-time equivalent employees totaled 1,676 on December 31, 2013, compared to 1,498 on December 31, 2012. The acquisitions completed in the fourth quarter of 2013 added 133 full-time equivalent employees representing 75% of this increase. Total average full-time equivalent employees were 1,339 during 2012 compared to 1,098 during 2011.

Occupancy expense increased \$2.8 million or 27% in 2013 and \$1.3 million or 14% in 2012. Furniture and equipment expense increased \$1.7 million or 27% during 2013 and \$690,000 or 12% during 2012. These increases primarily resulted from the residential loan origination operations expansion and the acquisitions completed during the last two quarters of 2012.

Professional fees increased \$2.2 million or 14% during 2013 and \$2.8 million or 22% during 2012. These increases were primarily attributable to Heartland's expansion of its mortgage loan origination operations and the services provided to Heartland by third-party consultants, including those performed in relation to acquisitions.

Advertising expense remained consistent at \$5.3 million during 2013 and 2012 compared to \$4.3 million during 2011. Promotional expenses increased during 2012 commensurate with our residential mortgage expansion, increased media

advertising for retail checking accounts and television and radio production expenses for branding campaigns, which continued to be utilized in 2013.

Net losses on repossessed assets totaled \$7.2 million during 2013 compared to \$10.0 million during 2012 and \$9.8 million during 2011. The majority of the losses during 2012 and 2011 resulted from valuation adjustments due to reductions in real estate values.

Other noninterest expenses were \$22.2 million during 2013 compared to \$26.2 million during 2012 and \$15.7 million during 2011. Included in other noninterest expenses during the fourth quarter of both years were writedowns on investments in commercial and residential real estate projects which qualified for historic rehabilitation tax credits totaling \$623,000 during 2013 and \$5.8 million during 2012. These writedowns were \$596,000 in 2013 and \$5.3 million in 2012. Also included in the 2012 noninterest expenses were \$442,000 in costs incurred for early termination fees on service contracts, severance payouts and retention bonuses paid as a result of the acquisitions. Provisions to fund a repurchase reserve for the potential buyback of residential mortgage loans were recorded in the amount of \$530,000 during 2013, \$2.6 million during 2012 and \$613,000 during 2011, the first year we began such a provision. Also included in the 2012 other noninterest expenses was a \$302,000 charge for an early payment fee and remaining unamortized issuance costs due to the early redemption of \$5.0 million of trust preferred securities. The 2011 noninterest expenses included a \$403,000 writedown on land in Phoenix, Arizona, which had originally been purchased for branch expansion but has now been listed for sale. Additionally, a large portion of the increases in other noninterest expenses in both years was attributable to the expansion of our mortgage origination operations.

Income Taxes

Heartland's effective tax rate was 21.9% for 2013 compared to 25.9% for 2012 and 26.9% for 2011. Heartland's income taxes included the net effect of federal historic rehabilitation tax credits totaling \$898,000 for 2013 and \$5.8 million in 2012. During 2011, Heartland's income taxes included a \$404,000 refund for state taxes attributable to the 2007 and 2008 tax years. Federal low-income housing tax credits included in Heartland's effective tax rate totaled \$798,000 during all three years of 2013, 2012 and 2011. Heartland's effective tax rate is also affected by the level of tax-exempt interest income which, as a percentage of pre-tax income, was 37.3% during 2013, 20.4% during 2012 and 28.8% during 2011. The tax-equivalent adjustment for this tax-exempt interest income was \$9.5 million during 2013, \$7.4 million during 2012 and \$5.9 million during 2011.

Segment Reporting

Heartland has two reportable segments: community and other banking and retail mortgage banking. Revenues from community and other banking operations consist primarily of interest earned on loans and investment securities and fees from deposit services. Retail mortgage banking operating revenues consist of interest earned on mortgage loans held for sale, gains on sales of loans into the secondary market, the servicing of mortgage loans for various investors and loan origination fee income. See Note 21 to our consolidated financial statements for further information regarding our segment reporting.

Income before taxes for the community and other banking segment for 2013 was \$50.8 million compared to \$48.0 million for 2012 and \$36.8 million for 2011. The increases in both periods were primarily a result of increased net interest income and a lower provision for loan and lease losses; increases in the other noninterest income categories of services charges and fees, trust fees and brokerage and insurance commissions; offset in part by increased noninterest expenses, particularly in the categories of salaries and employee benefits, occupancy, furniture and equipment and professional fees, primarily as a result of the acquisitions completed in the third and fourth quarters of 2012. The community and other banking segment also benefited from significantly higher gains on sale of securities during 2012. Net interest income in this segment was \$161.5 million for 2013 compared to \$147.9 million for 2012 and

\$145.1 million for 2011. Provision for loan and lease losses was \$9.7 million for 2013 compared to \$8.2 million for 2012 and \$29.4 million for 2011. Noninterest income totaled \$49.8 million for 2013 compared to \$50.9 million for 2012 and \$44.8 million for 2011. Noninterest expense was \$150.8 million for 2013 compared to \$142.6 million for 2012 and \$123.7 million for 2011.

The retail mortgage banking segment recorded a loss before taxes of \$3.6 million for 2013 compared to income before taxes of \$19.2 million for 2012 and \$1.5 million for 2011. The decrease in 2013 is reflective of the change in long-term interest rates during the second and third quarters of 2013, resulting in lower loan originations, and the effect higher interest rates have on the gains on sale of loans into the secondary market. Also contributing to the decreases in income before taxes for the retail mortgage banking segment were additional expenses incurred during 2013 due to expansion efforts. Net interest income for this segment was \$2.4 million for 2013 compared to \$2.3 million for 2012 and \$296,000 for 2011. Noninterest income totaled \$39.8 million during 2013 compared to \$57.7 million during 2012 and \$14.8 million during 2011 reflecting primarily gains on sale of loans held for sale. Noninterest expense was \$45.8 million during 2013 compared to \$40.7 million during 2012 and \$13.6 million during 2011.

FINANCIAL CONDITION

Total assets were \$5.92 billion at December 31, 2013, an increase of \$933.2 million or 19% since December 31, 2012. Included in the asset growth for 2013 were \$810.8 million of assets acquired in the Morrill & Janes merger and \$67.1 million in assets acquired in the Freedom acquisition. Total assets were \$4.99 billion at December 31, 2012, an increase of \$685.5 million or 16% since December 31, 2011. Included in the asset growth for 2012 were the \$53.5 million in assets acquired from Liberty Bank, FSB, \$128.0 million in assets acquired in the First Shares, Inc. transaction and \$109.1 million acquired in the Heritage Bank acquisition.

Lending Activities

Heartland's major source of income is interest on loans and leases. The table below presents the composition of Heartland's loan and lease portfolio at the end of the years indicated, in thousands:

LOAN AND LEASE PORTFOLIO

| | As of December 31, | | 2012 | | 2011 | | 2010 | | 2009 | |
|--|--------------------|---------|-------------|---------|-------------|---------|-------------|---------|-------------|---------|
| | Amount | % | Amount | % | Amount | % | Amount | % | Amount | % |
| Loans and leases receivable held to maturity: | | | | | | | | | | |
| Commercial | \$950,197 | 27.16 % | \$712,308 | 25.22 % | \$646,116 | 25.97 % | \$559,012 | 23.79 % | \$422,347 | 18.08 % |
| Commercial real estate | 1,529,683 | 43.70 | 1,289,184 | 45.62 | 1,163,784 | 46.79 | 1,160,962 | 49.43 | 1,250,087 | 53.52 |
| Agricultural and agricultural real estate | 376,735 | 10.76 | 328,311 | 11.62 | 262,975 | 10.57 | 250,943 | 10.68 | 256,780 | 10.99 |
| Residential mortgage | 349,349 | 9.98 | 249,689 | 8.84 | 194,436 | 7.82 | 163,726 | 6.97 | 175,059 | 7.49 |
| Consumer | 294,145 | 8.40 | 245,678 | 8.70 | 220,099 | 8.85 | 214,515 | 9.13 | 231,709 | 9.92 |
| Gross loans and leases receivable held to maturity | 3,500,109 | 100.00% | 2,825,170 | 100.00% | 2,487,410 | 100.00% | 2,349,158 | 100.00% | 2,335,982 | 100.00% |
| Unearned discount | (168) | | (676) | | (2,463) | | (2,581) | | (2,491) | |
| Deferred loan fees | (2,989) | | (2,945) | | (3,663) | | (2,590) | | (2,349) | |
| Total net loans and leases receivable held to maturity | \$3,496,952 | | \$2,821,549 | | \$2,481,284 | | \$2,343,987 | | \$2,331,142 | |

| | | | | | | | | | | |
|--|-------------|----------|-------------|----------|-------------|----------|-------------|----------|-------------|----------|
| Loans covered under loss share agreements: Commercial and commercial real estate | \$2,314 | 40.24 % | \$3,074 | 42.38 % | \$6,380 | 47.80 % | \$10,056 | 48.34 % | \$15,068 | 47.29 % |
| Agricultural and agricultural real estate | 543 | 9.45 | 748 | 10.31 | 1,659 | 12.43 | 2,723 | 13.09 | 8,984 | 28.20 |
| Residential mortgage | 2,280 | 39.66 | 2,645 | 36.47 | 4,158 | 31.15 | 5,792 | 27.85 | 3,626 | 11.38 |
| Consumer | 612 | 10.65 | 786 | 10.84 | 1,150 | 8.62 | 2,229 | 10.72 | 4,182 | 13.13 |
| Total loans covered under loss share agreements | 5,749 | 100.00 % | 7,253 | 100.00 % | 13,347 | 100.00 % | 20,800 | 100.00 % | 31,860 | 100.00 % |
| Allowance for loan and lease losses | (41,685) | | (38,715) | | (36,808) | | (42,693) | | (41,848) | |
| Loans and leases receivable, net | \$3,461,016 | | \$2,790,087 | | \$2,457,823 | | \$2,322,094 | | \$2,321,154 | |

Loans held for sale totaled \$46.7 million at December 31, 2013, a decrease of \$49.5 million or 52% since year-end 2012. These balances decreased as mortgage loan origination activity slowed during 2013. Loans held for sale at December 31, 2012, were significantly higher than the year-end 2011 total of \$53.6 million as management began the pooling of certain newly originated mortgage loans into mortgage-backed securities prior to delivery into the secondary market beginning in the fourth quarter of 2012.

The table below sets forth the remaining maturities of loans and leases by category, including loans held for sale and loans covered by loss share agreements, and excluding unearned discount and deferred loan fees, as of December 31, 2013, in thousands:

MATURITY AND RATE SENSITIVITY OF LOANS AND LEASES⁽¹⁾

| | One Year or Less | Over 1 Year Through 5 Years | | Over 5 Years | | Total |
|---|---------------------|--------------------------------|------------------|---------------|------------------|-------------|
| | | Fixed Rate | Floating Rate | Fixed Rate | Floating Rate | |
| Commercial | \$420,851 | \$169,806 | \$139,507 | \$95,426 | \$124,689 | \$950,279 |
| Commercial real estate | 314,903 | 541,918 | 284,874 | 140,859 | 249,361 | 1,531,915 |
| Residential real estate | 120,325 | 35,919 | 16,794 | 95,912 | 129,090 | 398,040 |
| Agricultural and agricultural real estate | 176,922 | 110,887 | 21,884 | 24,249 | 43,590 | 377,532 |
| Consumer | 68,558 | 75,959 | 17,142 | 22,487 | 110,611 | 294,757 |
| Lease financing, net | — | — | — | — | — | — |
| Total | \$1,101,559 | \$934,489 | \$480,201 | \$378,933 | \$657,341 | \$3,552,523 |

(1) Maturities based upon contractual dates

Total loans and leases held to maturity were \$3.50 billion at December 31, 2013, compared to \$2.82 billion at year-end 2012, an increase of \$675.4 million or 24%, with \$595.2 million of the increase occurring during the fourth quarter. Included in the loan growth for the fourth quarter of 2013 were \$377.7 million acquired in the Morrill & Janes merger and \$39.3 million acquired in the Freedom acquisition. Excluding these acquisitions, loan growth totaled \$178.3 million or 6% for the fourth quarter of 2013 and \$258.4 million or 9% for the full year of 2013. Total loans and leases held to maturity at December 31, 2012, increased \$340.3 million or 14% from \$2.35 billion at December 31, 2011, with \$173.6 million occurring during the fourth quarter, \$18.4 million during the third quarter, \$97.2 million during the second quarter and \$51.1 million during the first quarter. Included in the loan growth for the fourth quarter of 2012 were \$84.9 million in loans acquired in the First Shares, Inc. acquisition and \$63.4 million acquired in the Heritage Bank acquisition. Loan growth for the third quarter of 2012 included \$9.4 million in loans acquired from Liberty Bank, FSB. Excluding acquisitions, loan growth for 2012 totaled \$182.6 million or 7%. The loan category experiencing the majority of the growth during both 2013 and 2012 was commercial and commercial real estate loans.

The commercial and commercial real estate loan category continues to be the primary focus for all the Bank Subsidiaries. These loans comprised 71% of the loan portfolio at both year-end 2013 and 2012 compared to 73% at year-end 2011. Commercial and commercial real estate loans, which totaled \$2.48 billion at December 31, 2013, increased \$478.6 million or 24% since year-end 2012, with \$295.6 million attributable to the acquisitions. Commercial and commercial real estate loans increased \$191.9 million or 11% during 2012. Exclusive of \$83.7 million attributable to the acquisitions, this growth was \$108.2 million or 6%. Exclusive of the acquisitions, approximately 62% of the 2013 growth and 73% of the 2012 growth occurred at our banks in the Midwest. During the first quarter of 2013, we launched our small business loan center, designed to provide easy access to credit and fast turnaround time for the small business customer, and add efficiencies in the handling of these customers by our business bankers. Most of our bank subsidiaries have selected dedicated staff to serve this market niche.

The initial 5.00% dividend rate payable on the preferred stock issued to the U.S. Treasury under the SBLF was subject to reduction during the second through ninth quarter after issuance (through September 30, 2013, for Heartland) based upon increases in qualified small business lending ("QSBL") over a baseline amount, and could be reduced to as low as 1.00% if QSBL increased by ten percent or more over that period. After adjustments for acquisitions, Heartland's baseline amount was determined to be \$1.01 billion, which required growth in QSBL of \$101.0 million to have the

dividend rate reduced to 1.00%. Through December 31, 2012, Heartland's QSBL had grown by \$123.0 million or 12.1%, regressed to \$103.2 million or 10.2% at March 31, 2013, \$104.7 million or 10.4% at June 30, 2013, and \$117.6 million at September 30, 2013. As a result of its QSBL, the dividend rate on Heartland's \$81.7 million preferred stock issued to the U.S. Treasury was 2.00% for the first quarter of 2013, 1.00% for the remaining quarters of 2013 and will be 1.00% for each quarter through March 2016.

Residential mortgage loans, which totaled \$349.3 million at December 31, 2013, increased \$99.7 million or 40% since year-end 2012. Exclusive of \$56.9 million attributable to the acquisitions, residential mortgage loans grew \$42.8 million or 17% from year-end 2012. During 2012, residential mortgage loans increased \$55.3 million or 28% since year-end 2011. Exclusive of \$26.3 million attributable to acquisitions, this growth was \$29.0 million or 15%. Growth in both years was primarily attributable to the expansion in this line of business.

Agricultural and agricultural real estate loans, which totaled \$376.7 million at December 31, 2013, increased \$48.4 million or 15% since year-end 2012. Exclusive of \$49.4 million attributable to the acquisitions, agricultural and agricultural real estate loans decreased \$1.0 million or less than 1% since year-end 2012. During 2012, agricultural and agricultural real estate loans increased \$65.3 million or 25% since year-end 2011. Exclusive of \$37.7 million attributable to the acquisitions, this growth was \$27.6 million or 10%. Approximately 81% of Heartland's agricultural loans at year-end 2013 were borrowers located in the Midwest. The agricultural loan portfolio is well diversified between grains, dairy, hogs and cattle.

Consumer loans, which totaled \$294.1 million at December 31, 2013, increased \$48.5 million or 20% since year-end 2012. Exclusive of \$15.0 million attributable to the acquisitions, consumer loans increased \$33.5 million or 14% since year-end 2012. During 2012, consumer loans increased \$25.6 million or 12% since year-end 2011. Exclusive of \$10.1 million attributable to acquisitions, this growth was \$15.5 million or 7% during 2012. Consumer loans at Heartland's consumer finance subsidiary, Citizens Finance Parent Co., comprised 23% of the total consumer loan portfolio at December 31, 2013, compared to 27% at both December 31, 2012 and 2011. We continue to look for opportunities to expand this line of business. A tenth office was opened in Peoria, Illinois in 2011 and an eleventh office was opened in Elgin, Illinois in 2012.

Although repayment risk exists on all loans, different factors influence repayment risk for each type of loan. The primary risks associated with commercial and agricultural loans are the quality of the borrower's management and the health of national and regional economies. Additionally, repayment of commercial and agricultural real estate loans may be influenced by fluctuating property values and concentrations of loans in a specific type of real estate. Repayment on loans to individuals, including those on residential real estate, are dependent on the borrower's continuing financial stability as well as the value of the collateral underlying these credits, and thus are more likely to be affected by adverse personal circumstances and deteriorating economic conditions. These risks are described in more detail in Item 1A. "Risk Factors" of this Form 10-K. We monitor loan concentrations and do not believe we have excessive concentrations in any specific industry.

Our strategy with respect to the management of these types of risks, whether loan demand is weak or strong, is to encourage the Bank Subsidiaries to follow tested and prudent loan policies and underwriting practices which include: (i) granting loans on a sound and collectible basis; (ii) ensuring that primary and secondary sources of repayment are adequate in relation to the amount of the loan; (iii) administering loan policies through a board of directors; (iv) developing and maintaining adequate diversification of the loan portfolio as a whole and of the loans within each loan category; and (v) ensuring that each loan is properly documented and, if appropriate, guaranteed by government agencies and that insurance coverage is adequate.

Loans and leases secured by real estate, either fully or partially, totaled \$2.21 billion or 63% of total loans and leases at December 31, 2013, and \$1.91 billion or 68% of total loans and leases at December 31, 2012. Approximately 55% of the non-farm, nonresidential loans are owner occupied. The largest categories within our real estate secured loans are listed below, in thousands:

| LOANS SECURED BY REAL ESTATE | As of December 31, | |
|---|--------------------|-----------|
| | 2013 | 2012 |
| Residential real estate, excluding residential construction and residential lot loans | \$566,397 | \$523,071 |
| Industrial, manufacturing, business and commercial | 240,502 | 241,369 |
| Agriculture | 199,998 | 211,823 |
| Retail | 154,786 | 171,974 |
| Office | 160,343 | 154,681 |
| Land development and lots | 98,157 | 104,716 |
| Hotel, resort and hospitality | 97,514 | 96,928 |

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| | | |
|------------------------------------|-------------|-------------|
| Multi-family | 98,214 | 76,606 |
| Food and beverage | 73,588 | 79,222 |
| Warehousing | 65,724 | 74,634 |
| Health services | 49,070 | 45,469 |
| Residential construction | 36,865 | 31,351 |
| All other | 99,396 | 101,866 |
| Loans acquired in 4th quarter 2013 | 272,157 | — |
| Total loans secured by real estate | \$2,212,711 | \$1,913,710 |

We regularly monitor and continue to develop systems to oversee the quality of our loan portfolio. Under our internal loan review program, loan review officers are responsible for reviewing existing loans and leases, testing loan ratings assigned by loan officers, identifying potential problem loans and leases and monitoring the adequacy of the allowance for loan and lease losses at the Bank Subsidiaries. An integral part of our loan review program is a loan rating system, under which a rating is assigned to each loan and lease within the portfolio based on the borrower's financial position, repayment ability, collateral position and repayment history.

The table below presents the amounts of nonperforming loans and leases and other nonperforming assets on the dates indicated, in thousands:

NONPERFORMING ASSETS

| | As of December 31, | | | | | |
|---|--------------------|----------|-----------|-----------|-----------|---|
| | 2013 | 2012 | 2011 | 2010 | 2009 | |
| Not covered under loss share agreements: | | | | | | |
| Nonaccrual loans and leases | \$42,394 | \$43,156 | \$57,435 | \$90,512 | \$78,118 | |
| Loans and leases contractually past due 90 days or more | 24 | — | — | 85 | 17 | |
| Total nonperforming loans and leases | 42,418 | 43,156 | 57,435 | 90,597 | 78,135 | |
| Other real estate | 29,794 | 35,470 | 43,506 | 31,731 | 30,205 | |
| Other repossessed assets | 397 | 542 | 648 | 302 | 501 | |
| Total nonperforming assets not covered under loss share agreements | \$72,609 | \$79,168 | \$101,589 | \$122,630 | \$108,841 | |
| Covered under loss share agreements: | | | | | | |
| Nonaccrual loans and leases | \$783 | \$1,259 | \$3,345 | \$4,901 | \$4,170 | |
| Loans and leases contractually past due 90 days or more | — | — | — | — | — | |
| Total nonperforming loans and leases | 783 | 1,259 | 3,345 | 4,901 | 4,170 | |
| Other real estate | 58 | 352 | 881 | 271 | 363 | |
| Other repossessed assets | — | — | — | — | — | |
| Total nonperforming assets covered under loss share agreements | \$841 | \$1,611 | \$4,226 | \$5,172 | \$4,533 | |
| Restructured loans ⁽¹⁾ | \$19,353 | \$21,121 | \$25,704 | \$23,719 | \$46,656 | |
| Nonperforming loans and leases not covered under loss share agreements to total loans and leases receivable | 1.21 | % 1.53 | % 2.31 | % 3.87 | % 3.35 | % |
| Nonperforming assets not covered under loss share agreements to total loans and leases receivable plus repossessed property | 2.06 | % 2.77 | % 4.02 | % 5.16 | % 4.61 | % |
| Nonperforming assets not covered under loss share agreements to total assets | 1.23 | % 1.59 | % 2.39 | % 3.07 | % 2.71 | % |

(1) Represents accruing restructured loans performing according to their restructured terms.

The tables below summarize the changes in Heartland's nonperforming assets, including those covered by loss share agreements, during 2013 and 2012, in thousands:

| | Nonperforming Loans | Other Real Estate Owned | Other Reposessed Assets | Total Nonperforming Assets |
|---|------------------------|----------------------------|-------------------------------|----------------------------------|
| December 31, 2012 | \$44,415 | \$35,822 | \$542 | \$80,779 |
| Loan foreclosures | (18,956 |) 18,343 | 613 | — |
| Net loan recoveries | (6,727 |) — | — | (6,727 |
| New nonperforming loans | 44,884 | — | — | 44,884 |
| Reduction of nonperforming loans ⁽¹⁾ | (20,415 |) — | — | (20,415 |
| OREO/Reposessed sales proceeds | — | (19,081 |) (546 |) (19,627 |
| OREO/Reposessed assets writedowns, net | — | (5,232 |) (179 |) (5,411 |
| Net activity at Citizens Finance Parent Co. | — | — | (33 |) (33 |
| December 31, 2013 | \$43,201 | \$29,852 | \$397 | \$73,450 |

(1) Includes principal reductions and transfers to performing status.

| | Nonperforming Loans | Other Real Estate Owned | Other Reposessed Assets | Total Nonperforming Assets |
|---|------------------------|----------------------------|-------------------------------|----------------------------------|
| December 31, 2011 | \$60,780 | \$44,387 | \$648 | \$105,815 |
| Loan foreclosures | (28,942 |) 28,751 | 191 | — |
| Net loan recoveries | (6,295 |) — | — | (6,295 |
| New nonperforming loans | 33,439 | — | — | 33,439 |
| Reduction of nonperforming loans ⁽¹⁾ | (14,567 |) — | — | (14,567 |
| OREO/Reposessed sales proceeds | — | (30,009 |) (364 |) (30,373 |
| OREO/Reposessed assets writedowns, net | — | (7,307 |) (156 |) (7,463 |
| Net activity at Citizens Finance Parent Co. | — | — | 223 | 223 |
| December 31, 2012 | \$44,415 | \$35,822 | \$542 | \$80,779 |

(1) Includes principal reductions and transfers to performing status.

Nonperforming loans, exclusive of those covered under loss sharing agreements, were \$42.4 million or 1.21% of total loans and leases at December 31, 2013, compared to \$43.2 million or 1.53% of total loans and leases at December 31, 2012, and \$57.4 million or 2.31% of total loans and leases at December 31, 2011. Approximately 63%, or \$27.3 million, of Heartland's nonperforming loans at December 31, 2013, had individual loan balances exceeding \$1.0 million, the largest of which was \$6.8 million. These nonperforming loans, to an aggregate of 8 borrowers, were primarily located in the Midwestern states and were spread over six different industry classifications. At December 31, 2012, approximately 53%, or \$22.9 million, of our nonperforming loans had individual loan balances exceeding \$1.0 million. These nonperforming loans, to an aggregate of 12 borrowers, were primarily located in the Western states and were spread over eight different industry classifications. The portion of Heartland's nonperforming loans covered by government guarantees was \$236,000 at December 31, 2013, compared to \$1.7 million at December 31, 2012, and \$2.7 million at December 31, 2011.

Delinquencies in each of the loan portfolios continue to be well-managed. Loans delinquent 30 to 89 days as a percent of total loans were 0.30% at December 31, 2013, compared to 0.32% at December 31, 2012, and 0.23% at December 31, 2011.

Other real estate owned was \$29.9 million at December 31, 2013, compared to \$35.8 million at December 31, 2012, and \$44.4 million at December 31, 2011. Liquidation strategies have been identified for all the assets held in other real estate owned. Management continues to market these properties through an orderly liquidation process instead of a quick liquidation process in order to avoid discounts greater than the projected carrying costs. During 2013, \$6.0 million of other real estate owned was sold during the fourth quarter, \$2.7 million during the third quarter, \$5.3 million during the second quarter and \$3.3 million during the first quarter. During 2012, \$7.0 million of other real estate owned was sold during the fourth quarter, \$4.2 million during the third quarter, \$5.9 million during the second quarter and \$12.4 million during the first quarter. During 2011, \$21.8

million of other real estate owned was sold, \$5.4 million during the fourth quarter, \$6.2 million during the third quarter, \$4.9 million during the second quarter and \$5.3 million during the first quarter.

In certain circumstances, we may modify the terms of a loan to maximize the collection of amounts due. In most cases, the modification is either a reduction in interest rate, conversion to interest only payments, extension of the maturity date or a reduction in the principal balance. Generally, the borrower is experiencing financial difficulties or is expected to experience difficulties in the near-term, so a concessionary modification is granted to the borrower that would otherwise not be considered. Restructured loans accrue interest as long as the borrower complies with the revised terms and conditions and has demonstrated repayment performance at a level commensurate with the modified terms over several payment cycles. Although many of our loan restructurings occur on a case-by-case basis in connection with ongoing loan collection processes, we have also participated in certain restructuring programs for residential real estate borrowers. In general, certain residential real estate borrowers facing an interest rate reset that are current in their repayment status, are allowed to retain the lower of their existing interest rate or the market interest rate as of their interest reset date. Our Bank Subsidiaries participate in the U.S. Department of the Treasury Home Affordable Modification Program ("HAMP") for loans in its servicing portfolio. HAMP gives qualifying homeowners an opportunity to refinance into more affordable monthly payments, with the U.S. Department of the Treasury compensating us for a portion of the reduction in monthly amounts due from borrowers participating in this program. We also utilize a similar mortgage loan restructuring program for certain borrowers within our portfolio loans.

We had an aggregate balance of \$32.4 million in restructured loans at December 31, 2013, of which \$13.1 million was classified as nonaccrual and \$19.3 million were accruing according to the restructured terms. At December 31, 2012, we had \$26.0 million in restructured loans, of which \$4.5 million was classified as nonaccrual and \$21.1 million was accruing interest according to the restructured terms.

At December 31, 2013, \$115.7 million or 51% of the consumer loans originated by the Bank Subsidiaries were in home equity lines of credit ("HELOCs") compared to \$95.0 million or 53% at December 31, 2012, and \$90.6 million or 56% at December 31, 2011. Under our policy guidelines for the underwriting of these lines of credit, the customer may receive advances of up to 90% of the value of the property securing the line, provided the customer qualifies for Tier I classification, our internal ranking for customers considered to possess a high credit quality profile. Additionally, to qualify for advances up to 90% of the value of the property securing the line, the first mortgage must be held by Heartland and the customer must escrow for both taxes and insurance. Otherwise, HELOCs are established at an 80% loan to value.

The Bank Subsidiaries have not been active in the origination of subprime loans. Consistent with our community banking model, which includes meeting the legitimate credit needs within the communities served, the Bank Subsidiaries may make loans to borrowers possessing subprime characteristics if there are mitigating factors present that reduce the potential default risk of the loan.

Allowance For Loan And Lease Losses

The process we use to determine the appropriateness of the allowance for loan and lease losses is considered a critical accounting practice for Heartland. The allowance for loan and lease losses represents management's estimate of identified and unidentified probable losses in the existing loan portfolio. For additional details on the specific factors considered, refer to the critical accounting policies section of this report.

Exclusive of loans covered under loss sharing agreements, the allowance for loan and lease losses at December 31, 2013, was 1.19% of loans and leases and 98.27% of nonperforming loans compared to 1.37% of loans and leases and 89.71% of nonperforming loans at December 31, 2012, and 1.48% of loans and leases and 64.09% of nonperforming loans at December 31, 2011. Exclusive of acquired loans, for which a valuation reserve is recorded, the allowance for

loan and lease losses at December 31, 2013, was 1.42% of loans and leases and 105.70% of nonperforming loans in comparison with 1.45% of loans and leases and 90.54% of nonperforming loans at December 31, 2012. The allowance for loan and lease losses as a percentage of loans and leases declined in both years as several credit relationships considered impaired, for which specific reserves had been provided, were charged-off or transitioned to other real estate owned. The provision for loan losses was \$9.7 million during 2013 compared to \$8.2 million during 2012 and \$29.4 million during 2011. The increased provision in 2013 was primarily a result of a provision to create a specific allowance for a single impaired loan, resulting in an aggregate allowance for loan and lease losses on impaired loans of \$6.7 million at December 31, 2013, and an allowance on non-impaired loans, exclusive of acquisitions, of \$35.0 million. A reduction in the level of the allowance for loan and lease losses maintained for impaired loans was the primary contributor to the lower provision during 2012. The portion of the allowance for loan and lease losses maintained for impaired loans was \$4.6 million at December 31, 2012, leaving the allowance on non-impaired loans, exclusive of acquisitions, relatively stable at 1.32% of loans and leases at December 31, 2012, compared to 1.31% at December 31, 2011. The allowance for loan and lease losses related to total impaired loans was \$5.5 million at December 31, 2011.

Although the aggregate annual provision for loan losses moderated in 2012, additions to the allowance for loan and lease losses continued during 2011 as the sluggish economic recovery and the long-term affect of adverse economic conditions impacted individual credits and continued to impact the value of collateral when appraisals were obtained.

The amount of net charge-offs not covered by loss share agreements recorded by us was \$6.6 million during 2013 compared to \$5.9 million during 2012 and \$36.3 million during 2011. As a percentage of average loans and leases, net charge-offs were 0.22% during 2013 compared to 0.23% during 2012 and 1.46% during 2011. A large portion of the net charge-offs during both years was related to nonfarm nonresidential real estate and construction, land development and other land loans, including residential lot loans. We recognize charge-offs on certain collateral dependent loans by writing down the loan balance to an estimated net realizable value based on the anticipated disposition value. Citizens Finance Parent Co., our consumer finance subsidiary, experienced net charge-offs of \$3.3 million during 2013 compared to \$2.5 million during 2012 and \$1.6 million during 2011. Net losses as a percentage of average loans, net of unearned, at Citizens were 4.91% for 2013 compared to 3.88% for 2012 and 2.99% for 2011. Loans with payments past due for more than thirty days at Citizens were 2.46% of gross loans at year-end 2013 compared to 2.15% of gross loans at year-end 2012 and 3.79% at year-end 2011. Although we may periodically experience a charge-off of more significance on an individual credit, we feel our credit culture remains solid.

The table below summarizes activity in the allowance for loan and lease losses for the years indicated, including amounts of loans and leases charged off, amounts of recoveries, additions to the allowance charged to income, additions related to acquisitions and the ratio of net charge-offs to average loans and leases outstanding, in thousands:
ANALYSIS OF ALLOWANCE FOR LOAN AND LEASE LOSSES

| | As of December 31, | | | | | |
|---|--------------------|----------|----------|----------|----------|---|
| | 2013 | 2012 | 2011 | 2010 | 2009 | |
| Allowance at beginning of year | \$38,715 | \$36,808 | \$42,693 | \$41,848 | \$35,651 | |
| Charge-offs: | | | | | | |
| Commercial and commercial real estate | 5,711 | 8,697 | 32,474 | 27,191 | 27,888 | |
| Residential real estate | 1,036 | 988 | 1,878 | 1,641 | 1,869 | |
| Agricultural and agricultural real estate | 23 | 1 | 167 | 301 | 496 | |
| Consumer | 4,777 | 4,818 | 5,461 | 4,917 | 4,712 | |
| Total charge-offs | 11,547 | 14,504 | 39,980 | 34,050 | 34,965 | |
| Recoveries: | | | | | | |
| Commercial and commercial real estate | 3,397 | 7,160 | 3,919 | 1,585 | 1,073 | |
| Residential real estate | 158 | 164 | 46 | 19 | 79 | |
| Agricultural and agricultural real estate | 110 | 81 | 33 | 152 | 32 | |
| Consumer | 1,155 | 804 | 732 | 631 | 601 | |
| Total recoveries | 4,820 | 8,209 | 4,730 | 2,387 | 1,785 | |
| Net charge-offs ⁽¹⁾⁽²⁾ | 6,727 | 6,295 | 35,250 | 31,663 | 33,180 | |
| Provision for loan and lease losses | 9,697 | 8,202 | 29,365 | 32,508 | 39,377 | |
| Allowance at end of year | \$41,685 | \$38,715 | \$36,808 | \$42,693 | \$41,848 | |
| Net charge-offs to average loans and leases | 0.22 | % 0.23 | % 1.46 | % 1.31 | % 1.38 | % |

(1) Includes net charge-offs at Citizens Finance Parent Co. of \$3,274 for 2013, \$2,468 for 2012, \$1,608 for 2011, \$1,605 for 2010, and \$1,942 for 2009.

(2) Includes net charge-offs on loans covered under loss share agreements of \$114 for 2013, \$409 for 2012, (\$1,065) for 2011, \$798 for 2010 and \$1,344 for 2009.

The table below shows our allocation of the allowance for loan and lease losses by types of loans and leases and the amount of unallocated reserves, in thousands:

ALLOCATION OF ALLOWANCE FOR LOAN AND LEASE LOSSES

| | As of December 31, 2013 | | 2012 | | 2011 | | 2010 | | 2009 | |
|--|----------------------------|--|----------|--|----------|--|----------|--|----------|--|
| | Amount | Loan Category to Gross Loans & Leases Receivable | Amount | Loan Category to Gross Loans & Leases Receivable | Amount | Loan Category to Gross Loans & Leases Receivable | Amount | Loan Category to Gross Loans & Leases Receivable | Amount | Loan Category to Gross Loans & Leases Receivable |
| Commercial and commercial real estate ⁽¹⁾ | \$27,251 | 70.86 % | \$25,861 | 70.84 % | \$25,170 | 72.76 % | \$30,850 | 73.22 % | \$33,602 | 71.60 % |
| Residential real estate | 3,720 | 9.98 | 3,543 | 8.84 | 3,001 | 7.82 | 2,381 | 6.97 | 1,691 | 7.49 |
| Agricultural and agricultural real estate | 2,992 | 10.76 | 2,138 | 11.62 | 1,763 | 10.57 | 2,147 | 10.68 | 2,852 | 10.99 |
| Consumer | 7,722 | 8.40 | 7,173 | 8.70 | 6,874 | 8.85 | 6,315 | 9.13 | 3,566 | 9.92 |
| Unallocated | — | | — | | — | | 1,000 | | 137 | |
| Total allowance for loan and lease losses | \$41,685 | | \$38,715 | | \$36,808 | | \$42,693 | | \$41,848 | |

(1) For 2013, the amount allocated to commercial was \$13,099 and the amount allocated to commercial real estate was \$14,152. For 2012, the amount allocated to commercial was \$11,388 and the amount allocated to commercial real estate was \$14,473.

Management allocates the allowance for loan and lease losses by pools of risk within each loan portfolio. The allocation of the allowance for loan and lease losses by loan portfolio is made for analytical purposes and is not necessarily indicative of the trend of future loan and lease losses in any particular category. The total allowance for loan and lease losses is available to absorb losses from any segment of the loan portfolio.

Securities

The composition of Heartland's securities portfolio is managed to maximize the return on the portfolio while considering the impact it has on Heartland's asset/liability position and liquidity needs. Securities represented 32% of Heartland's total assets at December 31, 2013, compared to 31% at year-end 2012. Total available for sale securities as of December 31, 2013, were \$1.63 billion, an increase of \$143.6 million or 10% since December 31, 2012. The 2013 acquisitions included \$355.7 million of available for sale securities. Total available for sale securities as of December 31, 2012, were \$1.49 billion, an increase of \$240.3 million or 19% since December 31, 2011. The 2012 acquisitions included available for sale securities of \$24.5 million.

The table below presents the composition of the securities portfolio, including trading, available for sale and held to maturity, by major category, in thousands:

SECURITIES PORTFOLIO COMPOSITION

| | As of December 31, 2013 | | 2012 | | 2011 | | |
|---|----------------------------|-------------------|---------------|-------------------|---------------|-------------------|---|
| | Amount | % of Portfolio | Amount | % of Portfolio | Amount | % of Portfolio | |
| U.S. government corporations and agencies | \$218,303 | 11.52 | % \$21,444 | 1.37 | % \$107,147 | 8.08 | % |
| Mortgage-backed securities | 1,149,920 | 60.68 | 1,043,241 | 66.79 | 834,185 | 62.88 | |
| Obligation of states and political subdivisions | 498,149 | 26.29 | 474,907 | 30.41 | 335,799 | 25.31 | |
| Other securities | 28,672 | 1.51 | 22,365 | 1.43 | 49,461 | 3.73 | |
| Total securities | \$1,895,044 | 100.00 | % \$1,561,957 | 100.00 | % \$1,326,592 | 100.00 | % |

The percentage of Heartland's securities portfolio comprised of U.S. government corporation and agencies was 12% at December 31, 2013, compared to 1% at December 31, 2012. Mortgage-backed securities comprised 61% of Heartland's securities portfolio at December 31, 2013, compared to 67% at December 31, 2012, and 63% at December 31, 2011. The change in the composition of the securities portfolio during 2013 was partially a result of the Morrill & Janes merger, as approximately 46% of its securities were held in U.S. government corporations and agency securities, 49% in mortgage-backed securities and the remainder in municipal securities. Additionally, a portion of the proceeds from maturities, paydowns and sales were used to fund loan growth during 2013. During 2012, the composition of the securities portfolio was shifted from

lower-yielding U.S. government corporate and agency securities into mortgage-backed securities and obligations of states and political subdivisions.

Approximately 87% of Heartland's mortgage-backed securities were issuances of government-sponsored enterprises at December 31, 2013, compared to 80% at December 31, 2012. Heartland's securities portfolio had an expected duration of 4.50 years as of December 31, 2013, compared to 4.30 years at year-end 2012.

The Volcker Rule prohibits insured depository institutions and their holding companies from engaging in proprietary trading except in limited circumstances, and prohibits them from owning equity interests in excess of 3% of Tier 1 Capital in private equity and hedge funds. The Volcker Rule will not have a material impact on Heartland's investment securities portfolio. For additional information on the Volcker Rule, see the discussion under the "Business - F. Supervision and Regulation - The Bank Subsidiaries - The Volcker Rule and Proprietary Trading" heading of Part I, Item 1 of this report.

At December 31, 2013, we had \$21.8 million of other securities, including capital stock in the various Federal Home Loan Banks of which the Bank Subsidiaries are members and all of which were classified as other securities held at cost.

The tables below present the contractual maturities for the debt securities in the securities portfolio at December 31, 2013, by major category and classification as available for sale or held to maturity, in thousands. Expected maturities will differ from contractual maturities, as borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

SECURITIES AVAILABLE FOR SALE PORTFOLIO MATURITIES

| | Within One Year | | After One But Within Five Years | | After Five But Within Ten Years | | After Ten Years | | Mortgage-backed and equity securities | | Total | |
|---|-----------------|-------|---------------------------------|-------|---------------------------------|-------|-----------------|---------|---------------------------------------|-------|-------------|-------|
| | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield |
| U.S. government corporations and agencies | \$7,995 | 0.92% | \$134,672 | 0.96% | \$75,636 | 3.73% | \$— | — | % \$— | — | % \$218,303 | 1.35 |
| Obligations of states and political subdivisions ⁽¹⁾ | 4,905 | 4.17 | 16,773 | 3.50 | 24,192 | 0.02 | 220,754 | 3.37 | — | — | 266,624 | 3.51 |
| Mortgage backed securities | — | — | — | — | — | — | — | — | 1,143,947 | 2.66 | 1,143,947 | 1.88 |
| Equity securities | — | — | — | — | — | — | — | — | 5,028 | — | 5,028 | — |
| Total | \$12,900 | 2.16% | \$151,445 | 1.25% | \$99,828 | 2.54% | \$220,754 | 337.40% | \$1,148,975 | 2.66% | \$1,633,902 | 2.31 |

(1) Rates on obligations of states and political subdivisions have been adjusted to tax equivalent yields using a 34% tax rate.

SECURITIES HELD TO MATURITY PORTFOLIO MATURITIES

| | Within One Year | | After One But Within Five Years | | After Five But Within Ten Years | | After Ten Years | | Mortgage-backed and equity securities | | Total | |
|--|-----------------|-------|---------------------------------|-------|---------------------------------|-------|-----------------|-------|---------------------------------------|-------|--------|-------|
| | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield | Amount | Yield |

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| | | | | | | | | | | | | |
|---|-----|----|-----|----|----------|-------|-----------|-------|---------|-------|-----------|-------|
| Obligations of states and political subdivisions ⁽¹⁾ | \$— | —% | \$— | —% | \$53,121 | 4.27% | \$178,404 | 4.04% | \$— | —% | \$231,525 | 5.84% |
| Mortgage backed and equity securities | — | — | — | — | — | — | — | — | 5,973 | 9.95 | 5,973 | 9.95 |
| Total | \$— | —% | \$— | —% | \$53,121 | 5.87% | \$178,404 | 4.04% | \$5,973 | 9.95% | \$237,498 | 6.36% |

(1) Rates on obligations of states and political subdivisions have been adjusted to tax equivalent yields using a 34% tax rate.

Some of the debt securities held in our available for sale portfolio had market values below their amortized cost basis at December 31, 2013. Because the majority of the decline in market value is attributable to changes in interest rates and not credit quality, and because we have the ability and intent to hold those investments until a recovery of fair value, which may be maturity, we did not consider those investments to be other-than-temporarily impaired at December 31, 2013. See Note 4 to our consolidated financial statements for further discussion regarding unrealized losses on our securities portfolio.

Deposits

The table below sets forth the distribution of our average deposit account balances and the average interest rates paid on each category of deposits for the years indicated, in thousands:

AVERAGE DEPOSITS

| | For the Years Ended December 31, | | | | | | | | |
|------------------------------------|----------------------------------|---------------------|-----------------------|------------------|---------------------|-----------------------|------------------|---------------------|-----------------------|
| | 2013 | | | 2012 | | | 2011 | | |
| | Average Deposits | Percent of Deposits | Average Interest Rate | Average Deposits | Percent of Deposits | Average Interest Rate | Average Deposits | Percent of Deposits | Average Interest Rate |
| Demand deposits | \$1,064,177 | 26.52 % | — % | \$829,566 | 24.43 % | — % | \$667,952 | 21.45 % | — % |
| Savings | 2,101,295 | 52.36 | 0.32 | 1,763,233 | 51.91 | 0.38 | 1,589,697 | 51.05 | 0.57 |
| Time deposits less than \$100,000 | 532,157 | 13.26 | 1.67 | 531,351 | 15.64 | 2.02 | 590,767 | 18.97 | 2.40 |
| Time deposits of \$100,000 or more | 315,623 | 7.86 | 1.40 | 272,338 | 8.02 | 1.75 | 265,664 | 8.53 | 2.23 |
| Total deposits | \$4,013,252 | 100.00 % | | \$3,396,488 | 100.00 % | | \$3,114,080 | 100.00 % | |

Total average deposits increased \$616.8 million or 18% during 2013. Exclusive of \$145.6 million attributable to the acquisitions completed in the fourth quarter of 2013, total average deposits increased \$471.2 million or 14%. During 2012, total average deposits increased \$282.4 million or 9%. Exclusive of \$45.9 million attributable to acquisitions, this growth was \$236.5 million or 8%. During both years, this growth was weighted more heavily in our Midwestern markets, which were responsible for 62% of the growth during 2013 and 71% of the growth during 2012. The percentage of our total average deposit balances attributable to branch banking offices in our Western markets was 38% during 2013, 39% during 2012 and 41% during 2011.

The composition of Heartland's deposits continued to shift from higher cost certificates of deposit to no cost demand deposits during 2013, as average demand deposits increased \$234.6 million or 28%. Exclusive of acquisitions, average demand deposits increased \$216.5 million or 26% during 2013. For 2012, average demand deposits increased \$161.6 million or 24%. Exclusive of acquisitions, average demand deposits increased \$153.7 million or 23% during 2012. The result is an improving mix of total deposits, with demand deposits representing 27%, savings representing 54% and time deposits representing 19% at December 31, 2013. At year-end 2012, demand deposits represented 25% of total deposits, savings represented 52% and time deposits represented 23%. At year-end 2011, demand deposits represented 22% of total deposits, savings represented 52% and time deposits represented 26%. The percentage of our total average demand deposit balances attributable to branch banking offices in our Western markets was 44% during 2013, 55% during 2012 and 47% during 2011.

Average savings deposit balances increased by \$338.1 million or 19% during 2013. Exclusive of acquisitions, average savings deposit balances increased \$226.2 million or 13% during 2013. For 2012, average savings deposit balances increased \$173.5 million or 11%. Exclusive of acquisitions, average savings deposit balances increased \$159.2 million or 10% during 2012. The percentage of our total average savings deposit balances attributable to branch banking offices in our Western markets was 35% in 2013, 37% in 2012 and 38% in 2011.

Average time deposits increased \$44.1 million or 5% during 2013 and, exclusive of those balances acquired through acquisitions, \$28.4 million or 4%. For 2012, average time deposits decreased \$52.7 million or 6% and, without acquisitions, \$76.3 million or 9%. The decrease in time deposits during 2012 was attributable to an increased emphasis on growing our customer base in non-maturity deposit products instead of higher-cost certificates of deposit. The Bank Subsidiaries priced time deposit products competitively to retain existing relationship-based deposit

customers, but not to retain certificate of deposit only customers or to attract new customers. Additionally, due to the low interest rates, many certificate of deposit customers elected to place their maturing balances in checking or savings accounts while waiting for interest rates to improve. The percentage of our total average time deposit balances attributable to branch banking offices in our Western markets was 39% during 2013, 40% during 2012 and 41% during 2011.

Average brokered time deposits as a percentage of total average deposits were 1% during both 2013 and 2012. The reliance on brokered time deposits has decreased during more recent years as the Bank Subsidiaries were able to grow deposits in their own markets at comparable or lower interest rates.

The following table sets forth the amount and maturities of time deposits of \$100,000 or more at December 31, 2013, in thousands:

TIME DEPOSITS \$100,000 AND OVER

| | December 31, 2013 |
|---------------------------------|-------------------|
| 3 months or less | \$56,420 |
| Over 3 months through 6 months | 79,114 |
| Over 6 months through 12 months | 75,073 |
| Over 12 months | 143,577 |
| | \$354,184 |

Borrowings

Short-term borrowings generally include federal funds purchased, securities sold under agreements to repurchase, short-term FHLB advances and discount window borrowings from the Federal Reserve Bank. These funding alternatives are utilized in varying degrees depending on their pricing and availability. All of Heartland's bank subsidiaries own FHLB stock in either the Chicago, Dallas, Des Moines, Seattle, San Francisco or Topeka FHLB, enabling them to borrow funds from their respective FHLB for short- or long-term purposes under a variety of programs. As of December 31, 2013, the amount of short-term borrowings was \$408.8 million compared to \$224.6 million at year-end 2012, an increase of \$184.2 million or 82%, primarily due to increases in short-term FHLB advances and federal funds purchased. Short-term FHLB advances totaled \$105.0 million at December 31, 2013, in comparison with \$10.0 million at December 31, 2012.

All of the bank subsidiaries provide retail repurchase agreements to their customers as a cash management tool, sweeping excess funds from demand deposit accounts into these agreements. This source of funding does not increase the bank's reserve requirements. Although the aggregate balance of these retail repurchase agreements is subject to variation, the account relationships represented by these balances are principally local. The balances of retail repurchase agreements were \$234.7 million at December 31, 2013, compared to \$203.4 million at December 31, 2012, an increase of \$31.3 million or 15%.

Also included in short-term borrowings are the revolving credit lines Heartland has with unaffiliated banks, primarily to provide liquidity to Heartland. On June 14, 2013, Heartland replaced its \$5.0 million unsecured revolving credit line with a \$20.0 million unsecured revolving credit line with the same unaffiliated bank. On November 12, 2013, Heartland chose not to renew one of its two revolving credit lines in the amount of \$5.0 million with an unaffiliated bank. There was no balance outstanding on Heartland's revolving credit lines on either December 31, 2013, or December 31, 2012.

The following table reflects information regarding our short-term borrowings as of December 31, 2013, 2012, and 2011, in thousands:

| SHORT-TERM BORROWINGS | As of and For the Years Ended | | | |
|---|-------------------------------|-----------|-----------|---|
| | December 31, | | | |
| | 2013 | 2012 | 2011 | |
| Balance at end of period | \$408,756 | \$224,626 | \$270,081 | |
| Maximum month-end amount outstanding | 408,756 | 298,662 | 270,081 | |
| Average month-end amount outstanding | 274,352 | 248,048 | 197,527 | |
| Weighted average interest rate at year-end | 0.19 | % 0.31 | % 0.35 | % |
| Weighted average interest rate for the year | 0.31 | % 0.32 | % 0.44 | % |

Other borrowings include all debt arrangements Heartland and its subsidiaries have entered into with original maturities that extend beyond one year. As of December 31, 2013, the amount of other borrowings was \$350.1

million, a decrease of \$38.9 million or 10% since year-end 2012.

At December 31, 2013, long-term FHLB borrowings totaled \$113.5 million compared to \$143.2 million at December 31, 2012, a decrease of \$29.7 million or 21%. Total FHLB borrowings at December 31, 2013, had an average interest rate of 3.06% and an average maturity of 1.50 years. The interest rate on \$74.5 million of these advances changes quarterly at a spread over 3-month LIBOR. When considering the earliest possible call date on these advances, the average maturity is shortened to 10 months.

Structured wholesale repurchase agreements totaled \$60.0 million at December 31, 2013 and \$85.0 million at December 31, 2012, a decrease of \$25.0 million or 29% due to the maturity of one contract.

The outstanding balance on Heartland's amortizing term loan with an unaffiliated bank was \$11.7 million at December 31, 2013, compared to \$13.0 million at December 31, 2012.

Heartland also had senior notes totaling \$37.5 million outstanding at both December 31, 2013, and December 31, 2012. These senior notes mature with respect to \$17.5 million on December 1, 2015, \$7.0 million on each of February 1, 2017, and February 1, 2018, and \$6.0 million on February 1, 2019. The senior notes are unsecured and bear interest at 5.00% per annum payable quarterly.

The balances outstanding on trust preferred capital securities issued by Heartland are also included in other borrowings. On March 7, 2012, Heartland exercised its call option on \$5.0 million of its trust preferred capital securities that were at a fixed rate of 10.60%. The prepayment fee of \$238,000 and the remaining unamortized issuance costs of \$64,000 were expensed upon redemption. A schedule of Heartland's trust preferred offerings outstanding as of December 31, 2013, is as follows, in thousands:

TRUST PREFERRED OFFERINGS

| | Amount Issued | Issuance Date | Interest Rate | Interest Rate as of 12/31/13 ⁽¹⁾ | Interest Rate as of 12/31/13 ⁽¹⁾ | Maturity Date | Callable Date |
|---|---------------|---------------|------------------|---|---|---------------|---------------|
| Heartland Financial Statutory Trust III | \$20,619 | 10/10/2003 | 8.25% | 8.25 | % | 10/10/2033 | 03/31/2014 |
| Heartland Financial Statutory Trust IV | 25,774 | 03/17/2004 | 2.75% over LIBOR | 2.99 | % ⁽²⁾ | 03/17/2034 | 03/17/2014 |
| Heartland Financial Statutory Trust V | 20,619 | 01/31/2006 | 1.33% over LIBOR | 1.57 | % ⁽³⁾ | 04/07/2036 | 04/07/2014 |
| Heartland Financial Statutory Trust VI | 20,619 | 06/21/2007 | 6.75% | 6.75 | % ⁽⁴⁾ | 09/15/2037 | 03/15/2014 |
| Heartland Financial Statutory Trust VII | 20,619 | 06/26/2007 | 1.48% over LIBOR | 1.72 | % ⁽⁵⁾ | 09/01/2037 | 06/01/2014 |
| Morrill Statutory Trust I | 8,524 | 12/26/2002 | 3.25% over LIBOR | 3.50 | % | 12/26/2032 | 03/26/2014 |
| Morrill Statutory Trust II | 8,086 | 12/17/2003 | 2.85% over LIBOR | 3.09 | % | 12/17/2033 | 12/17/2014 |
| | \$124,860 | | | | | | |

(1) Effective weighted average interest rate as of December 31, 2013, was 5.85% due to interest rate swap transactions on the variable rate securities as discussed in Note 12 to Heartland's consolidated financial statements.

(2) Effective interest rate as of December 31, 2013, was 5.33% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

(3) Effective interest rate as of December 31, 2013, was 4.69% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

(4) Interest rate is fixed at 6.75% through June 15, 2017 then resets to 1.48% over LIBOR for the remainder of the term.

(5) Effective interest rate as of December 31, 2013, was 4.70% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

Subsequent to year end, Heartland entered into two interest rate swap transactions to fix the interest rates on the trust preferred debt assumed by Heartland with the Morrill & Janes Bank and Trust Company transaction. The swaps fix the effective interest rate on Morrill Statutory Trust I debt to 4.92% and the effective interest rate on Morrill Statutory Trust II to 4.51% for five years. In addition, subsequent to year end, Heartland entered into a forward starting interest rate swap transaction to replace the interest rate swap on Heartland's Statutory Trust IV debt, which expires on March

17, 2014. The new effective interest rate is 5.00% compared to 5.33% and is fixed for seven years.

CAPITAL RESOURCES

Heartland's risk-based capital ratios, which take into account the different credit risks among banks' assets, met all capital adequacy requirements over the past three years. Tier 1 and total risk-based capital ratios were 13.19% and 14.69%, respectively on December 31, 2013 compared to 13.36% and 15.35%, respectively, on December 31, 2012, and compared to 14.08% and 15.87%, respectively, on December 31, 2011. At December 31, 2013, our leverage ratio, the ratio of Tier 1 capital to total average assets, was 9.67% compared to 9.84% at December 31, 2012, and 10.24% at December 31, 2011. Heartland and our Bank Subsidiaries have been, and will continue to be, managed to meet the well-capitalized requirements under the regulatory framework for prompt corrective action. To be categorized as well capitalized under the regulatory framework, bank holding companies and banks must maintain minimum total risk-based, Tier 1 risk-based and Tier 1 leverage ratios of 10%, 6% and 5%, respectively. The most recent notification from the FDIC categorized Heartland and each of the Bank Subsidiaries as well capitalized under the regulatory framework for prompt corrective action. There are no conditions or events since that notification that management believes have changed each institution's category.

Heartland's capital ratios are detailed in the tables below, in thousands:

RISK-BASED CAPITAL RATIOS⁽¹⁾

| | As of and For the Years Ended December 31, | | | | | |
|------------------------------------|--|---------|-------------|---------|-------------|---------|
| | 2013 | | 2012 | | 2011 | |
| | Amount | Ratio | Amount | Ratio | Amount | Ratio |
| Capital Ratios: | | | | | | |
| Tier 1 capital | \$537,964 | 13.19 % | \$463,371 | 13.36 % | \$427,145 | 14.08 % |
| Tier 1 capital minimum requirement | 163,126 | 4.00 % | 138,743 | 4.00 % | 121,357 | 4.00 % |
| Excess | \$374,838 | 9.19 % | \$324,628 | 9.36 % | \$305,788 | 10.08 % |
| Total capital | \$599,038 | 14.69 % | \$532,502 | 15.35 % | \$481,513 | 15.87 % |
| Total capital minimum requirement | 326,252 | 8.00 % | 277,485 | 8.00 % | 242,715 | 8.00 % |
| Excess | \$272,786 | 6.69 % | \$255,017 | 7.35 % | \$238,798 | 7.87 % |
| Total risk-adjusted assets | \$4,078,154 | | \$3,468,565 | | \$3,033,935 | |

(1) Based on the risk-based capital guidelines of the Federal Reserve, a bank holding company is required to maintain a Tier 1 capital to risk-adjusted assets ratio of 4.00% and total capital to risk-adjusted assets ratio of 8.00%.

LEVERAGE RATIOS⁽¹⁾

| | As of and For the Years Ended December 31, | | | | | |
|---|--|--------|-------------|--------|-------------|---------|
| | 2013 | | 2012 | | 2011 | |
| | Amount | Ratio | Amount | Ratio | Amount | Ratio |
| Capital Ratios: | | | | | | |
| Tier 1 capital | \$537,964 | 9.67 % | \$463,371 | 9.84 % | \$427,145 | 10.24 % |
| Tier 1 capital minimum requirement ⁽²⁾ | 222,432 | 4.00 % | 188,284 | 4.00 % | 166,865 | 4.00 % |
| Excess | \$315,532 | 5.67 % | \$275,087 | 5.84 % | \$260,280 | 6.24 % |
| Average adjusted assets | \$5,560,796 | | \$4,707,110 | | \$4,171,625 | |

(1) The leverage ratio is defined as the ratio of Tier 1 capital to average total assets.

(2) We have established a minimum target leverage ratio of 4.00%. Based on Federal Reserve guidelines, a bank holding company generally is required to maintain a leverage ratio of 3.00% plus an additional cushion of at least 100 basis points.

Under the Basel III Rules, which are effective for Heartland on January 1, 2015, the minimum capital ratios will be increased and a new Common Tier 1 Capital Ratio will be added. For more information about these new requirements,

see the discussion under the "Business - F. Supervision and Regulation - The Bank Subsidiaries - Capital Requirements" headings under Part I, Item 1 of this report. Management believes that as of December 31, 2013, Heartland would meet all of the capital adequacy requirements under the Basel III Rules on a fully phased-in basis if such requirements were currently effective.

Heartland filed a universal shelf registration statement with the SEC on August 28, 2013, which became effective on September 9, 2013, to register up to \$75.0 million in securities. The shelf registration statement provides Heartland with the ability to raise capital, subject to SEC rules and limitations, if Heartland's board of directors decides to do so.

Minnesota Bank & Trust, Heartland's tenth bank, began operations on April 15, 2008, in Edina, Minnesota. Heartland's initial investment in this de novo bank was \$13.2 million, or 80%, of the \$16.5 million initial capital. All minority stockholders entered into a stock transfer agreement that imposed certain restrictions on the sale, transfer or other disposition of their shares in Minnesota Bank & Trust and allowed, but did not require, Heartland to repurchase the shares from investors after five years of operations. On April 15, 2013, Heartland completed the repurchase of all minority shares of Minnesota Bank & Trust. The shareholders were offered the option to receive Heartland common stock for the portion of the repurchase price that represented their original investment and to also receive the appreciation in their original investment in the form of Heartland common stock. Six shareholders elected to receive 51,015 shares of Heartland common stock for all or a portion of their investment and the remaining shareholders elected to receive cash totaling \$3.2 million.

Common stockholders' equity was \$357.8 million at December 31, 2013, compared to \$320.1 million at year-end 2012. Book value per common share was \$19.44 at December 31, 2013, compared to \$19.02 at year-end 2012. Changes in common stockholders' equity and book value per common share are the result of earnings, dividends paid, stock transactions and mark-to-market adjustment for unrealized gains and losses on securities available for sale. As a result of increases in market interest rates on many debt securities during the last three quarters of 2013, Heartland's unrealized gains and losses on securities available for sale, net of applicable taxes, were at an unrealized loss of \$15.1 million at December 31, 2013, compared to an unrealized gain of \$20.5 million at December 31, 2012.

On December 19, 2008, Heartland received \$81.7 million through participation in the TARP CPP. On September 15, 2011, Heartland sold to the U.S. Treasury \$81.7 million of its Series C Preferred Stock under the SBLF. Simultaneous with receipt of the SBLF funds, Heartland redeemed the \$81.7 million of preferred stock issued to the U.S. Treasury in December 2008 under the TARP CPP. On September 28, 2011, Heartland repurchased a warrant to purchase 609,687 shares of Heartland common stock from the U.S. Treasury that had been issued under the TARP CPP at a purchase price of \$1.8 million. Note 18 to the financial statements contains a detailed discussion about of the capital issuance and redemptions.

We continue to explore opportunities to expand our footprint of independent community banks. Given the current issues in the banking industry, we have changed our strategic growth initiatives from de novo banks and branching to acquisitions. Attention will be focused on markets we currently serve, where there would be an opportunity to grow market share, achieve efficiencies and provide greater convenience for current customers. Future expenditures relating to expansion efforts, in addition to those identified above, are not estimable at this time.

COMMITMENTS AND CONTRACTUAL OBLIGATIONS

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The Bank Subsidiaries evaluate each customer's creditworthiness on a case-by-case basis. The amount of collateral obtained, if deemed necessary by the Bank Subsidiaries upon extension of credit, is based upon management's credit evaluation of the counterparty. Collateral held varies but may include accounts receivable, inventory, property, plant and equipment and income-producing commercial properties. Standby letters of credit and financial guarantees written are conditional commitments issued by the Bank Subsidiaries to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements. The credit risk involved in

issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. At December 31, 2013, and December 31, 2012, commitments to extend credit aggregated \$1.14 billion and \$844.6 million, and standby letters of credit aggregated \$39.7 million and \$29.5 million, respectively.

The following table summarizes our significant contractual obligations and other commitments as of December 31, 2013, in thousands:

CONTRACTUAL OBLIGATIONS AND OTHER COMMITMENTS

| | Total | Payments Due By Period | | | |
|---------------------------------|-------------|------------------------|-----------------------|------------------------|-------------------------|
| | | Less than One Year | One to Three Years | Three to Five Years | More than Five Years |
| Contractual obligations: | | | | | |
| Time certificates of deposit | \$892,676 | \$497,059 | \$259,602 | \$99,474 | \$36,541 |
| Long-term debt obligations | 350,109 | 140,838 | 51,439 | 22,387 | 135,445 |
| Operating lease obligations | 25,163 | 3,890 | 6,855 | 4,582 | 9,836 |
| Purchase obligations | 13,648 | 2,581 | 4,394 | 3,861 | 2,812 |
| Other long-term liabilities | 2,614 | 254 | 506 | 506 | 1,348 |
| Total contractual obligations | \$1,284,210 | \$644,622 | \$322,796 | \$130,810 | \$185,982 |
| Other commitments: | | | | | |
| Lines of credit | \$1,144,020 | \$870,283 | \$149,407 | \$48,450 | \$75,880 |
| Standby letters of credit | 39,702 | 27,839 | 11,426 | 253 | 184 |
| Total other commitments | \$1,183,722 | \$898,122 | \$160,833 | \$48,703 | \$76,064 |

On a consolidated basis, we maintain a large balance of short-term securities that, when combined with cash from operations, we believe are adequate to meet our funding obligations.

At the parent company level, routine funding requirements consist primarily of dividends paid to stockholders, including the U.S. Treasury under the SBLF, debt service on our revolving credit arrangements and our trust preferred securities issuances, and payments for acquisitions. The parent company obtains the funding to meet these obligations from dividends collected from the Bank Subsidiaries and the issuance of debt securities. At December 31, 2013, Heartland's revolving credit agreement with an unaffiliated bank provided a maximum borrowing capacity of \$20.0 million, of which none was outstanding. This credit agreement contains specific financial covenants which are listed in Note 11 to the consolidated financial statements. At December 31, 2013, Heartland was in compliance with these covenants.

The ability of Heartland to pay dividends to its stockholders is dependent upon dividends paid by its subsidiaries. The Bank Subsidiaries are subject to statutory and regulatory restrictions on the amount they may pay in dividends. To maintain acceptable capital ratios in the Heartland banks, certain portions of their retained earnings are not available for the payment of dividends. Retained earnings that could be available for the payment of dividends to Heartland under the regulatory capital requirements to remain well-capitalized totaled approximately \$137.0 million as of December 31, 2013.

LIQUIDITY

Liquidity refers to our ability to maintain a cash flow that is adequate to meet maturing obligations and existing commitments, to withstand fluctuations in deposit levels, to fund operations and to provide for customers' credit needs. The liquidity of Heartland principally depends on cash flows from operating activities, investment in and maturity of assets, changes in balances of deposits and borrowings and its ability to borrow funds in the money or capital markets.

Operating activities provided cash of \$135.6 million during 2013 compared to \$48.7 million during 2012 and \$58.5 million during 2011. The biggest contributor to this change was activity in loans originated for sale which provided cash of \$50.0 during 2013 compared to using cash of \$42.6 million during 2012 and \$29.6 million during 2011. Cash used for the payment of income taxes was \$5.5 million during 2013 compared to \$12.2 million in 2012 and \$7.1

million during 2011.

Investing activities used cash of \$324.0 million during 2013, \$349.7 million during 2012 and \$200.0 million during 2011. The proceeds from securities sales, paydowns and maturities were \$777.4 million during 2013 as compared to \$871.1 million during 2012 and \$789.8 million during 2011. Purchases of securities used cash of \$869.3 million during 2013 as compared to \$1.08 billion during 2012 and \$788.5 million during 2011. The net increase in loans and leases used cash of \$284.8 million in 2013, \$211.6 million in 2012 and \$207.0 million in 2011. Net cash received in acquisitions was \$50.0 million in 2013 and \$61.8 million in 2012. No acquisitions were completed in 2011.

Financing activities provided cash of \$145.6 million during 2013, \$339.2 million during 2012 and \$208.8 million during 2011. A net increase in deposit accounts provided cash of \$101.4 million during 2013 compared to \$384.6 million during 2012 and \$176.1 million during 2011. Activity in short-term borrowings provided cash of \$114.5 million during 2013 compared to using cash of \$45.5 million during 2012 and providing cash of \$34.2 million during 2011. Cash proceeds from other borrowings were \$5.2 million during 2013 compared to \$11.7 million during 2012 and \$18.6 million during 2011. Repayment of other borrowings used cash of \$66.9 million during 2013 compared to \$6.8 million during 2012 and \$8.3 million during 2011.

Management of investing and financing activities, and market conditions, determine the level and the stability of net interest cash flows. Management attempts to mitigate the impact of changes in market interest rates to the extent possible, so that balance sheet growth is the principal determinant of growth in net interest cash flows.

Our short-term borrowing balances are dependent on commercial cash management and smaller correspondent bank relationships and, as such, will normally fluctuate. We believe these balances, on average, to be stable sources of funds; however, we intend to rely on deposit growth and additional FHLB borrowings in the future.

In the event of short-term liquidity needs, the Bank Subsidiaries may purchase federal funds from each other or from correspondent banks and may also borrow from the Federal Reserve Bank. Additionally, the Bank Subsidiaries' FHLB memberships give them the ability to borrow funds for short- and long-term purposes under a variety of programs.

Heartland's revolving credit agreement with an unaffiliated bank provides a maximum borrowing capacity of \$20.0 million, of which no amount was borrowed at December 31, 2013. This credit agreement contains specific covenants, with which Heartland was in compliance on December 31, 2013.

EFFECTS OF INFLATION

Consolidated financial data included in this report has been prepared in accordance with U.S. generally accepted accounting principles. Presently, these principles require reporting of financial position and operating results in terms of historical dollars, except for available for sale securities, trading securities, derivative instruments, certain impaired loans and other real estate which require reporting at fair value. Changes in the relative value of money due to inflation or recession are generally not considered.

In management's opinion, changes in interest rates affect the financial condition of a financial institution to a far greater degree than changes in the inflation rate. While interest rates are greatly influenced by changes in the inflation rate, they do not change at the same rate or in the same magnitude as the inflation rate. Rather, interest rate volatility is based on changes in the expected rate of inflation, as well as on changes in monetary and fiscal policies. A financial institution's ability to be relatively unaffected by changes in interest rates is a good indicator of its capability to perform in today's volatile economic environment. Heartland seeks to insulate itself from interest rate volatility by ensuring that rate-sensitive assets and rate-sensitive liabilities respond to changes in interest rates in a similar time frame and to a similar degree. See Item 7A of this Form 10-K for a discussion on the process Heartland utilizes to mitigate market risk.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risk is the risk of loss arising from adverse changes in market prices and rates. Heartland's market risk is comprised primarily of interest rate risk resulting from its core banking activities of lending and deposit gathering. Interest rate risk measures the impact on earnings from changes in interest rates and the effect on current fair market values of Heartland's assets, liabilities and off-balance sheet contracts. The objective is to measure this risk and

manage the balance sheet to avoid unacceptable potential for economic loss.

Management continually develops and applies strategies to mitigate market risk. Exposure to market risk is reviewed on a regular basis by the asset/liability committees of the banks and, on a consolidated basis, by Heartland's executive management and board of directors. Darling Consulting Group, Inc. has been engaged to provide asset/liability management position assessment and strategy formulation services to Heartland and its bank subsidiaries. At least quarterly, a detailed review of the balance sheet risk profile is performed for Heartland and each of its bank subsidiaries. Included in these reviews are interest rate sensitivity analyses, which simulate changes in net interest income in response to various interest rate scenarios. These analyses consider current portfolio rates, existing maturities, repricing opportunities and market interest rates, in addition to prepayments and growth under different interest rate assumptions. Selected strategies are modeled prior to implementation to determine their effect on Heartland's interest rate risk profile and net interest income. Management does not believe that Heartland's primary market risk exposures have changed significantly in 2013 when compared to 2012.

The core interest rate risk analysis utilized by Heartland examines the balance sheet under increasing and decreasing interest scenarios that are neither too modest nor too extreme. All rate changes are ramped over a 12-month horizon based upon a parallel shift in the yield curve and then maintained at those levels over the remainder of the simulation horizon. Using this approach, management is able to see the effect that both a gradual change of rates (year 1) and a rate shock (year 2 and beyond) could have on Heartland's net interest income. Starting balances in the model reflect actual balances on the "as of" date, adjusted for material and significant transactions. Pro-forma balances remain static. This enables interest rate risk embedded within the existing balance sheet structure to be isolated from the interest rate risk often caused by growth in assets and liabilities. Due to the low interest rate environment, the simulations under a decreasing interest rate scenario were prepared using a 100 basis point shift in rates. The most recent reviews at December 31, 2013, and 2012, provided the following results, in thousands:

| | 2013 | % Change | 2012 | % Change | |
|-----------------------|--------------|-----------|---------------|-----------|----|
| | Net Interest | From Base | Net Interest | From Base | |
| | Margin | | Margin | | |
| Year 1 | | | | | |
| Down 100 Basis Points | \$ 172,488 | (0.61 |)% \$ 145,370 | (0.57 |)% |
| Base | \$ 173,551 | | \$ 146,203 | | |
| Up 200 Basis Points | \$ 173,688 | 0.08 | % \$ 148,611 | 1.65 | % |
| Year 2 | | | | | |
| Down 100 Basis Points | \$ 165,098 | (4.87 |)% \$ 142,521 | (2.52 |)% |
| Base | \$ 173,297 | (0.15 |)% \$ 146,591 | 0.27 | % |
| Up 200 Basis Points | \$ 181,179 | 4.40 | % \$ 156,944 | 7.35 | % |

We use derivative financial instruments to manage the impact of changes in interest rates on our future interest income or interest expense. We are exposed to credit-related losses in the event of nonperformance by the counterparties to these derivative instruments, but believe we have minimized the risk of these losses by entering into the contracts with large, stable financial institutions. The estimated fair market values of these derivative instruments are presented in Note 12 to the consolidated financial statements.

We enter into financial instruments with off balance sheet risk in the normal course of business to meet the financing needs of our customers. These financial instruments include commitments to extend credit and standby letters of credit. These instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the consolidated balance sheets. Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates and may require collateral from the borrower. Standby letters of credit are conditional commitments issued by Heartland to guarantee the performance of a customer to a third party up to a stated amount and with specified terms and conditions. These commitments to extend credit and standby letters of credit are not recorded on the balance sheet until the instrument is exercised.

Heartland holds a securities trading portfolio that would also be subject to elements of market risk. These securities are carried on the balance sheet at fair value. These securities had a carrying value of \$1.8 million at December 31, 2013, and \$380,000 at December 31, 2012, and in both cases were less than 1% of total assets.

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

HEARTLAND FINANCIAL USA, INC.

CONSOLIDATED BALANCE SHEETS

(Dollars in thousands, except per share data)

| | Notes | As of December 31, | |
|---|---------------|--------------------|--------------------|
| | | 2013 | 2012 |
| ASSETS | | | |
| Cash and due from banks | 3 | \$ 118,441 | \$ 160,223 |
| Federal funds sold and other short-term investments | | 6,829 | 7,831 |
| Cash and cash equivalents | | 125,270 | 168,054 |
| Time deposits in other financial institutions | | 3,355 | — |
| Securities: | | | |
| Trading, at fair value | | 1,801 | 380 |
| Available for sale, at fair value (cost of \$1,659,456 at December 31, 2013, and \$1,456,821 at December 31, 2012) | 4 | 1,633,902 | 1,490,331 |
| Held to maturity, at cost (fair value of \$237,437 at December 31, 2013, and \$55,982 at December 31, 2012) | 4 | 237,498 | 55,502 |
| Other investments, at cost | 4 | 21,843 | 15,744 |
| Loans held for sale | | 46,665 | 96,165 |
| Loans and leases receivable: | 5 | | |
| Held to maturity | | 3,496,952 | 2,821,549 |
| Loans covered by loss share agreements | | 5,749 | 7,253 |
| Allowance for loan and lease losses | 6 | (41,685) | (38,715) |
| Loans and leases receivable, net | | 3,461,016 | 2,790,087 |
| Premises, furniture and equipment, net | 7 | 135,714 | 128,294 |
| Other real estate, net | | 29,852 | 35,822 |
| Goodwill | 8 | 35,583 | 30,627 |
| Other intangible assets, net | 8 | 32,959 | 18,486 |
| Cash surrender value on life insurance | | 81,110 | 75,480 |
| FDIC indemnification asset | | 249 | 749 |
| Other assets | | 76,899 | 84,832 |
| TOTAL ASSETS | | \$5,923,716 | \$4,990,553 |
| LIABILITIES AND EQUITY | | | |
| LIABILITIES: | | | |
| Deposits: | 9 | | |
| Demand | | \$ 1,238,581 | \$ 974,232 |
| Savings | | 2,535,242 | 2,004,438 |
| Time | | 892,676 | 866,990 |
| Total deposits | | 4,666,499 | 3,845,660 |
| Short-term borrowings | 10 | 408,756 | 224,626 |
| Other borrowings | 11 | 350,109 | 389,025 |
| Accrued expenses and other liabilities | | 58,892 | 126,703 |
| TOTAL LIABILITIES | | 5,484,256 | 4,586,014 |
| STOCKHOLDERS' EQUITY: | | | |
| Preferred stock (par value \$1 per share; authorized 20,604 shares; none issued or outstanding) | 16, 17, 18 | — | — |
| Series A Junior Participating preferred stock (par value \$1 per share; authorized 16,000 shares; none issued or outstanding) | | — | — |

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| | | |
|--|--------------------|--------------------|
| Series C Fixed Rate Non-Cumulative Perpetual preferred stock (par value \$1 per share; liquidation value \$81.7 million; authorized, issued and outstanding 81,698 shares) | 81,698 | 81,698 |
| Common stock (par value \$1 per share; authorized 25,000,000 shares; issued 18,399,156 shares at December 31, 2013 and 16,827,835 shares at December 31, 2012) | 18,399 | 16,828 |
| Capital surplus | 91,632 | 50,359 |
| Retained earnings | 265,067 | 236,279 |
| Accumulated other comprehensive income (loss) | (17,336 |) 16,641 |
| Treasury stock at cost (0 shares at both December 31, 2013 and December 31, 2012) | — | — |
| TOTAL STOCKHOLDERS' EQUITY | 439,460 | 401,805 |
| Noncontrolling interest | — | 2,734 |
| TOTAL EQUITY | 439,460 | 404,539 |
| TOTAL LIABILITIES AND EQUITY | \$5,923,716 | \$4,990,553 |

See accompanying notes to consolidated financial statements.

HEARTLAND FINANCIAL USA, INC.
CONSOLIDATED STATEMENTS OF INCOME
(Dollars in thousands, except per share data)

| | Notes | For the Years Ended December 31, | | |
|--|--------|----------------------------------|----------------|----------------|
| | | 2013 | 2012 | 2011 |
| INTEREST INCOME: | | | | |
| Interest and fees on loans and leases | 5 | \$164,702 | \$156,499 | \$149,603 |
| Interest on securities: | | | | |
| Taxable | | 21,501 | 22,129 | 28,195 |
| Nontaxable | | 13,295 | 10,698 | 13,935 |
| Interest on federal funds sold | | 1 | 4 | 3 |
| Interest on interest bearing deposits in other financial institutions | | 12 | 8 | 1 |
| TOTAL INTEREST INCOME | | 199,511 | 189,338 | 191,737 |
| INTEREST EXPENSE: | | | | |
| Interest on deposits | 9 | 19,968 | 22,230 | 29,224 |
| Interest on short-term borrowings | | 808 | 818 | 893 |
| Interest on other borrowings (includes \$2,069 of interest expense related to derivatives reclassified from accumulated other comprehensive income for the year ended December 31, 2013) | | 14,907 | 16,134 | 16,226 |
| TOTAL INTEREST EXPENSE | | 35,683 | 39,182 | 46,343 |
| NET INTEREST INCOME | | 163,828 | 150,156 | 145,394 |
| Provision for loan and lease losses | 6 | 9,697 | 8,202 | 29,365 |
| NET INTEREST INCOME AFTER PROVISION FOR LOAN AND LEASE LOSSES | | 154,131 | 141,954 | 116,029 |
| NONINTEREST INCOME: | | | | |
| Service charges and fees | | 17,660 | 15,242 | 14,303 |
| Loan servicing income | | 14,413 | 11,300 | 5,932 |
| Trust fees | | 11,708 | 10,478 | 9,856 |
| Brokerage and insurance commissions | | 4,561 | 3,702 | 3,511 |
| Securities gains, net (includes \$7,121 of net security gains reclassified from accumulated other comprehensive income for the year ended December 31, 2013) | | 7,121 | 13,998 | 13,104 |
| Gain on trading account securities | | 1,421 | 47 | 89 |
| Impairment loss on securities | | — | (981) | — |
| Gains on sale of loans held for sale | | 27,430 | 49,198 | 11,366 |
| Valuation adjustment on mortgage servicing rights | | 496 | (477) | (19) |
| Income on bank owned life insurance | | 1,555 | 1,442 | 1,349 |
| Other noninterest income | | 3,253 | 4,713 | 86 |
| TOTAL NONINTEREST INCOME | | 89,618 | 108,662 | 59,577 |
| NONINTEREST EXPENSES: | | | | |
| Salaries and employee benefits | 14, 16 | 118,224 | 105,727 | 75,537 |
| Occupancy | 15 | 13,459 | 10,629 | 9,363 |
| Furniture and equipment | 7 | 8,040 | 6,326 | 5,636 |
| Professional fees | | 17,532 | 15,338 | 12,567 |
| FDIC insurance assessments | | 3,544 | 3,292 | 3,777 |
| Advertising | | 5,294 | 5,294 | 4,292 |
| Intangible assets amortization | 8 | 1,063 | 562 | 572 |
| Net loss on repossessed assets | | 7,244 | 9,969 | 9,807 |
| Other noninterest expenses | | 22,161 | 26,244 | 15,745 |

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| | | | | |
|---|----|----------|----------|----------|
| TOTAL NONINTEREST EXPENSES | | 196,561 | 183,381 | 137,296 |
| INCOME BEFORE INCOME TAXES | | 47,188 | 67,235 | 38,310 |
| Income taxes (includes \$1,884 of income tax expense reclassified from accumulated other comprehensive income for the year ended December 31, 2013) | 13 | 10,335 | 17,384 | 10,302 |
| NET INCOME | | 36,853 | 49,851 | 28,008 |
| Net (income) loss available to noncontrolling interest, net of tax | | (64 |) (59 |) 36 |
| NET INCOME ATTRIBUTABLE TO HEARTLAND | | 36,789 | 49,792 | 28,044 |
| Preferred dividends and discount | | (1,093 |) (3,400 |) (7,640 |
| NET INCOME AVAILABLE TO COMMON STOCKHOLDERS | | \$35,696 | \$46,392 | \$20,404 |
| EARNINGS PER COMMON SHARE - BASIC | | \$2.08 | \$2.81 | \$1.24 |
| EARNINGS PER COMMON SHARE - DILUTED | | \$2.04 | \$2.77 | \$1.23 |
| CASH DIVIDENDS DECLARED PER COMMON SHARE | | \$0.40 | \$0.50 | \$0.40 |

See accompanying notes to consolidated financial statements.

HEARTLAND FINANCIAL USA, INC.
 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
 (Dollars in thousands)

| | For the Years Ended December 31, | | |
|--|----------------------------------|-----------|-----------|
| | 2013 | 2012 | 2011 |
| NET INCOME | \$36,853 | \$49,851 | \$28,008 |
| OTHER COMPREHENSIVE INCOME | | | |
| Securities: | | | |
| Net change in unrealized gain (loss) on securities | (50,883) | 20,988 | 22,751 |
| Reclassification adjustment for net gains realized in net income | (7,121) | (12,981) | (13,104) |
| Net change in non-credit related other than temporary impairment | 95 | (612) | — |
| Income taxes | 22,119 | (2,750) | (3,374) |
| Other comprehensive income (loss) on securities | (35,790) | 4,645 | 6,273 |
| Derivatives used in cash flow hedging relationships: | | | |
| Unrealized gain (loss) on derivatives | 754 | (2,204) | (6,053) |
| Reclassification adjustment for net losses on derivatives realized in net income | 2,069 | 1,984 | 1,996 |
| Income taxes | (1,010) | 69 | 1,414 |
| Other comprehensive income (loss) on cash flow hedges | 1,813 | (151) | (2,643) |
| Other comprehensive income (loss) | (33,977) | 4,494 | 3,630 |
| Comprehensive income | 2,876 | 54,345 | 31,638 |
| Less: comprehensive (income) loss attributable to noncontrolling interest | (64) | (59) | 36 |
| COMPREHENSIVE INCOME ATTRIBUTABLE TO HEARTLAND | \$2,812 | \$54,286 | \$31,674 |

See accompanying notes to consolidated financial statements.

HEARTLAND FINANCIAL USA, INC.
CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY
(Dollars in thousands, except per share data)

| | Heartland Financial USA, Inc. Stockholders' Equity | | | | | | | |
|---|--|-----------------|--------------------|----------------------|---|-------------------|-----------------------------|-----------------|
| | Preferred Stock | Common Stock | Capital Surplus | Retained Earnings | Accumulated Other Comprehensive Income (Loss) | Treasury Stock | Non-controlling Interest | Total Equity |
| Balance at January 1, 2011 | \$78,483 | \$16,612 | \$44,628 | \$184,525 | \$ 8,517 | \$(3,674) | \$ 2,693 | \$331,784 |
| Comprehensive income | | | | 28,044 | 3,630 | | (36) | 31,638 |
| Sale of noncontrolling interest | | | | | | | 18 | 18 |
| Cumulative preferred dividends accrued and discount accretion | 3,215 | | | (3,215) | | | | — |
| Repurchase of Series B preferred stock and warrants | (81,698) | | (1,800) | | | | | (83,498) |
| Issuance of Series C preferred stock | 81,698 | | | | | | | 81,698 |
| Cash dividends declared: | | | | | | | | |
| Preferred, \$50.00 per share | | | | (4,606) | | | | (4,606) |
| Common, \$0.40 per share | | | | (6,566) | | | | (6,566) |
| Purchase of 54,723 shares of common stock | | | | | | (389) | | (389) |
| Issuance of 114,458 shares of common stock | | | (773) | | | 2,309 | | 1,536 |
| Commitments to issue common stock | | | 1,278 | | | | | 1,278 |
| Balance at December 31, 2011 | \$81,698 | \$16,612 | \$43,333 | \$198,182 | \$ 12,147 | \$(1,754) | \$ 2,675 | \$352,893 |
| Balance at January 1, 2012 | \$81,698 | \$16,612 | \$43,333 | \$198,182 | \$ 12,147 | \$(1,754) | \$ 2,675 | \$352,893 |
| Comprehensive income | | | | 49,792 | 4,494 | | 59 | 54,345 |

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| | | | | | | | | |
|--|----------|----------|----------|-----------|-------------|----------|---------|-----------|
| Cash dividends declared: | | | | | | | | |
| Preferred, \$36.60 per share | | | | (3,400) | | | | (3,400) |
| Common, \$0.50 per share | | | | (8,295) | | | | (8,295) |
| Purchase of 131,326 shares of common stock | | | | | | (2,937) | | (2,937) |
| Issuance of 474,371 shares of common stock | 216 | | 4,872 | | | 4,691 | | 9,779 |
| Commitments to issue common stock | | | 2,154 | | | | | 2,154 |
| Balance at December 31, 2012 | \$81,698 | \$16,828 | \$50,359 | \$236,279 | \$16,641 | \$— | \$2,734 | \$404,539 |
| Balance at January 1, 2013 | \$81,698 | \$16,828 | \$50,359 | \$236,279 | \$16,641 | \$— | \$2,734 | \$404,539 |
| Comprehensive income | | | | 36,789 | (33,977) | | 64 | 2,876 |
| Cash dividends declared: | | | | | | | | |
| Preferred, \$13.39 per share | | | | (1,093) | | | | (1,093) |
| Common, \$0.40 per share | | | | (6,908) | | | | (6,908) |
| Purchase of noncontrolling interest | | | | | | (2,798) | | (2,798) |
| Purchase of 76,755 shares of common stock | | | | | | (2,102) | | (2,102) |
| Issuance of 1,648,076 shares of common stock | 1,571 | | 39,445 | | | 2,102 | | 43,118 |
| Commitments to issue common stock | | | 1,828 | | | | | 1,828 |
| Balance at December 31, 2013 | \$81,698 | \$18,399 | \$91,632 | \$265,067 | \$(17,336) | \$— | \$— | \$439,460 |

See accompanying notes to consolidated financial statements.

HEARTLAND FINANCIAL USA, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Dollars in thousands)

| | For the Years Ended | | |
|---|----------------------|----------------------|----------------------|
| | December 31, 2013 | December 31, 2012 | December 31, 2011 |
| CASH FLOWS FROM OPERATING ACTIVITIES: | | | |
| Net income | \$36,853 | \$49,851 | \$28,008 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Depreciation and amortization | 17,240 | 14,141 | 11,184 |
| Provision for loan and lease losses | 9,697 | 8,202 | 29,365 |
| Net amortization of premium on securities | 29,355 | 22,858 | 14,939 |
| Provision for deferred taxes | 2,761 | 505 | 4,363 |
| Securities gains, net | (7,121) | (13,998) | (13,104) |
| Increase in trading account securities | (1,421) | (47) | (89) |
| Impairment loss on securities | — | 981 | — |
| Stock based compensation | 1,828 | 2,154 | 1,278 |
| Write downs and losses on repossessed assets | 2,799 | 6,953 | 7,079 |
| Loans originated for sale | (1,381,319) | (1,572,117) | (479,221) |
| Proceeds on sales of loans held for sale | 1,458,704 | 1,578,678 | 460,963 |
| Net gains on sales of loans held for sale | (27,430) | (49,198) | (11,366) |
| (Increase) decrease in accrued interest receivable | 243 | (1,323) | 1,397 |
| Decrease in prepaid expenses | 8,279 | 2,916 | 2,969 |
| Decrease in accrued interest payable | (949) | (1,001) | (701) |
| Capitalization of mortgage servicing rights | (12,769) | (11,451) | (3,723) |
| Valuation adjustment on mortgage servicing rights | (496) | 477 | 19 |
| Other, net | (666) | 10,117 | 5,124 |
| NET CASH PROVIDED BY OPERATING ACTIVITIES | 135,588 | 48,698 | 58,484 |
| CASH FLOWS FROM INVESTING ACTIVITIES: | | | |
| Purchase of time deposits in other financial institutions | (3,605) | — | — |
| Proceeds from the sale of securities available for sale | 546,532 | 576,083 | 493,167 |
| Proceeds from the sale of other securities | 5,588 | 4,694 | — |
| Proceeds from the maturity of and principal paydowns on securities available for sale | 222,881 | 288,736 | 295,137 |
| Proceeds from the maturity of and principal paydowns on securities held to maturity | 2,170 | 1,576 | 1,461 |
| Proceeds from the maturity of time deposits and other investments | 250 | 36 | — |
| Purchase of securities available for sale | (861,967) | (1,076,962) | (788,543) |
| Purchase of other investments | (7,288) | (851) | — |
| Net increase in loans and leases | (284,843) | (211,565) | (207,027) |
| Purchase of bank owned life insurance policies | (2,835) | (4,571) | (3,140) |
| Capital expenditures | (10,481) | (19,787) | (6,719) |
| Net cash acquired | 49,665 | 61,778 | — |
| Proceeds from sale of equipment | 137 | 460 | — |
| Proceeds on sale of OREO and other repossessed assets | 19,839 | 30,660 | 15,692 |
| NET CASH USED BY INVESTING ACTIVITIES | (323,957) | (349,713) | (199,972) |

HEARTLAND FINANCIAL USA, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS, CONTINUED
(Dollars in thousands)

| | For the Years Ended | | |
|--|----------------------|----------------------|----------------------|
| | December 31, 2013 | December 31, 2012 | December 31, 2011 |
| CASH FLOWS FROM FINANCING ACTIVITIES: | | | |
| Net increase in demand deposits and savings accounts | 159,946 | 417,988 | 275,890 |
| Net decrease in time deposit accounts | (58,548) |) (33,339 |) (99,825 |
| Net increase (decrease) in short-term borrowings | 114,450 | (45,455 |) 34,217 |
| Proceeds from other borrowings | 5,160 | 11,700 | 18,565 |
| Repayments of other borrowings | (66,885) |) (6,806 |) (8,272 |
| Purchase of noncontrolling interest | (2,798) |) — | — |
| Proceeds from issuance of preferred stock | — | — | 81,698 |
| Redemption of preferred stock | — | — | (81,698) |
| Redemption of warrants | — | — | (1,800) |
| Purchase of treasury stock | (2,102) |) (2,937 |) (389) |
| Proceeds from issuance of common stock | 4,265 | 9,557 | 1,428 |
| Excess tax benefits on exercised stock options | 98 | 222 | 108 |
| Dividends paid | (8,001) |) (11,695 |) (11,172) |
| NET CASH PROVIDED BY FINANCING ACTIVITIES | 145,585 | 339,235 | 208,750 |
| Net increase (decrease) in cash and cash equivalents | (42,784) |) 38,220 | 67,262 |
| Cash and cash equivalents at beginning of year | 168,054 | 129,834 | 62,572 |
| CASH AND CASH EQUIVALENTS AT END OF PERIOD | \$ 125,270 | \$ 168,054 | \$ 129,834 |
| Supplemental disclosures: | | | |
| Cash paid for income/franchise taxes | \$5,459 | \$12,197 | \$7,133 |
| Cash paid for interest | \$36,632 | \$40,183 | \$47,044 |
| Loans transferred to OREO | \$14,531 | \$28,751 | \$41,933 |
| Purchases of securities available for sale, accrued, not paid | \$18,306 | \$61,923 | \$55,349 |
| Securities transferred from available for sale to held to maturity | \$179,528 | \$— | \$— |
| Stock consideration granted for acquisition | \$38,755 | \$— | \$— |

See accompanying notes to consolidated financial statements.



HEARTLAND FINANCIAL USA, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

ONE
SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Operations - Heartland Financial USA, Inc. ("Heartland") is a multi-bank holding company primarily operating full-service banking offices serving communities in and around Dubuque and Lee Counties in Iowa; Jo Daviess, Hancock, Winnebago, Whiteside and Mercer Counties in Illinois; Dane, Green, Sheboygan, Brown and Grant Counties in Wisconsin; Bernalillo, Curry and Santa Fe Counties in New Mexico; Maricopa County in Arizona; Flathead, Gallatin, Jefferson, Ravalli, Sanders, Sheridan and Yellowstone Counties in Montana; Broomfield, Adams and Boulder Counties in Colorado; Hennepin County in Minnesota; Johnson, Doniphan, Brown, Pottawatomie, and Atchison Counties in Kansas; and Jackson County in Missouri. The principal services of Heartland, through its subsidiaries, are FDIC-insured deposit accounts and related services, and loans to businesses and individuals. The loans consist primarily of commercial and commercial real estate, agricultural and agricultural real estate and residential real estate. In addition to the full-service banking offices, Heartland provides residential real estate loans, under the brand National Residential Mortgage, through loan production offices in San Diego, California; Reno, Nevada; Buffalo, Wyoming; Meridian, Idaho; Minot, North Dakota; Portland, Oregon; Seattle, Washington; and Omaha, Nebraska.

Principles of Presentation - The consolidated financial statements include the accounts of Heartland and its subsidiaries: Dubuque Bank and Trust Company; Galena State Bank & Trust Co.; Riverside Community Bank; Wisconsin Bank & Trust; New Mexico Bank & Trust; Arizona Bank & Trust; Rocky Mountain Bank; Summit Bank & Trust; Minnesota Bank & Trust; Morrill & Janes Bank and Trust Company; Citizens Finance Parent Co.; DB&T Insurance, Inc.; DB&T Community Development Corp.; Heartland Community Development, Inc.; Citizens Finance Co.; Citizens Finance of Illinois Co.; Heartland Financial Statutory Trust III; Heartland Financial Statutory Trust IV; Heartland Financial Statutory Trust V; Heartland Financial Statutory Trust VI; Heartland Financial Statutory Trust VII; Morrill Statutory Trust I; and Morrill Statutory Trust II. All of Heartland's subsidiaries are wholly-owned as of December 31, 2013; prior to April 2013, Heartland had been an 80% owner of Minnesota Bank & Trust. All significant intercompany balances and transactions have been eliminated in consolidation. The noncontrolling interest in the majority-owned subsidiaries is noted on the consolidated balance sheets and on the consolidated statements of income.

The consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles and prevailing practices within the banking industry. In preparing such financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities as of the date of the balance sheet and revenues and expenses for the period. Actual results could differ significantly from those estimates. A material estimate that is particularly susceptible to significant change relates to the determination of the allowance for loan and lease losses.

Cash and Cash Equivalents - For purposes of reporting cash flows, cash and cash equivalents include cash on hand, amounts due from banks, federal funds sold and other short-term investments. Generally, federal funds are purchased and sold for one-day periods.

Trading Securities - Trading securities represent those securities Heartland intends to actively trade and are stated at fair value with changes in fair value reflected in noninterest income.

Securities Available for Sale - Available for sale securities consist of those securities not classified as held to maturity or trading, which management intends to hold for indefinite periods of time or that may be sold in response to changes in interest rates, prepayments or other similar factors. Available for sale securities are stated at fair value with any unrealized gain or loss, net of applicable income tax, reported as a separate component of stockholders' equity. Security premiums and discounts are amortized/accreted using the interest method over the period from the purchase date to the expected maturity or call date of the related security. Declines in the fair value of investment securities available for sale (with certain exceptions for debt securities noted below) that are deemed to be other-than-temporary are charged to earnings as a realized loss, and a new cost basis for the securities is established. In evaluating whether impairment is other-than-temporary, Heartland considers the length of time and extent to which the fair value has been less than cost, the financial condition and near-term prospects of the issuer, and the intent and ability of Heartland to retain its investment in the issuer for a period of time sufficient to allow for any anticipated recovery in fair value

in the near term. Declines in the fair value of debt securities below amortized cost are deemed to be other-than-temporary in circumstances where: (1) Heartland has the intent to sell a security; (2) it is more likely than not that Heartland will be required to sell the security before recovery of its amortized cost basis; or (3) Heartland does not expect to recover the entire amortized cost basis of the security. If Heartland intends to sell a security or if it is more likely than not that Heartland will be required to sell the security before recovery, an other-than-temporary impairment write-down is recognized in earnings equal to the difference between the security's amortized cost basis and its fair value. If Heartland does not intend to sell the security and it is not more likely than not that it will be required to sell the security before recovery, the other-than-temporary impairment write-down is separated into an amount representing credit loss, which is recognized in noninterest income, and an amount related to all other factors, which is recognized in other comprehensive income. Realized securities gains or losses on securities sales (using specific identification method) and declines in value judged to be other-than-temporary are included in investment securities gains, net, in the consolidated statements of income.

Securities Held to Maturity - Securities which Heartland has the ability and positive intent to hold to maturity are classified as held to maturity. Such securities are stated at amortized cost, adjusted for premiums and discounts that are amortized/accreted using the interest method over the period from the purchase date to the expected maturity or call date of the related security. Unrealized losses determined to be other-than-temporary are charged to noninterest income.

Loans and Leases - Interest on loans is accrued and credited to income based primarily on the principal balance outstanding. Income from leases is recorded in decreasing amounts over the term of the contract resulting in a level rate of return on the lease investment. Heartland's policy is to discontinue the accrual of interest income on any loan or lease when, in the opinion of management, there is a reasonable doubt as to the timely collection of the interest and principal, normally when a loan or lease is 90 days past due. When interest accruals are deemed uncollectible, interest credited to income in the current year is reversed and interest accrued in prior years is charged to the allowance for loan and lease losses. Nonaccrual loans and leases are returned to an accrual status when, in the opinion of management, the financial position of the borrower indicates that there is no longer any reasonable doubt as to the timely payment of interest and principal.

Under Heartland's credit policies, a loan is impaired when, based on current information and events, it is probable that Heartland will be unable to collect all amounts due according to the contractual terms of the agreement. Loan impairment is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, except where more practical, at the observable market price of the loan or the fair value of the collateral if the loan is collateral dependent.

Net nonrefundable loan and lease origination fees and certain direct costs associated with the lending process are deferred and recognized as a yield adjustment over the life of the related loan or lease.

Troubled Debt Restructured Loans - Loans are considered trouble debt restructured loans ("TDR") if concessions have been granted to borrowers that are experiencing financial difficulty. The concessions granted generally involve the modification of terms of the loan, such as changes in payment schedule or interest rate, which generally would not otherwise be considered. TDRs can involve loans remaining on nonaccrual, moving to nonaccrual, or continuing on accrual status, depending on the individual facts and circumstances of the borrower. Nonaccrual TDRs are included and treated consistently with all other nonaccrual loans. In addition, all accruing TDRs are reported and accounted for as impaired loans. Generally, TDRs remain on nonaccrual until the customer has attained a sustained period of repayment performance under the modified loan terms (generally a minimum of six months). However, performance prior to the restructuring, or significant events that coincide with the restructuring, are considered in assessing whether the borrower can meet the new terms and whether the loan should be returned to or maintained on accrual status. If the borrower's ability to meet the revised payment schedule is not reasonably assured, the loan remains on nonaccrual

status.

A loan that is a TDR that has an interest rate consistent with market rates at the time of restructuring and is in compliance with its modified terms in the calendar year after the year in which the restructuring took place is no longer considered a TDR. To be considered in compliance with its modified terms, a loan that is a TDR must be in accrual status and must be current or less than 30 days past due under the modified repayment terms; however, the loan will continue to be considered impaired. A loan that has been modified at a below market rate will remain classified as a TDR and an impaired loan. If the borrower's financial conditions improve to the extent that the borrower qualifies for a new loan with market terms, the new loan will not be considered a TDR or impaired if Heartland's credit analysis shows the borrower's ability to perform under the new market terms.

Loans Held for Sale - Loans held for sale are stated at the lower of cost or fair value on an aggregate basis. Gains or losses on sales are recorded in noninterest income. Direct loan origination costs and fees are deferred at origination of the loan. These deferred costs and fees are recognized in noninterest income as part of the gain or loss on sales of loans upon sale of the loan.

Mortgage Servicing and Transfers of Financial Assets - Heartland regularly sells residential mortgage loans to others on a non-recourse basis. Sold loans are not included in the accompanying consolidated balance sheets. Heartland generally retains the right to service the sold loans for a fee. At December 31, 2013 and 2012, Heartland was servicing loans for others with aggregate unpaid principal balances of \$3.05 billion and \$2.20 billion, respectively.

Allowance for Loan and Lease Losses - The allowance for loan and lease losses is maintained at a level estimated by management to provide for known and inherent risks in the loan and lease portfolios. The allowance is based upon a continuing review of past loan and lease loss experience, current economic conditions, volume growth, the underlying collateral value of the loans and leases and other relevant factors. Loans and leases which are deemed uncollectible are charged off and deducted from the allowance. Provisions for loan and lease losses and recoveries on previously charged-off loans and leases are added to the allowance.

Reserve for Unfunded Commitments - This reserve is maintained at a level that, in the opinion of management, is adequate to absorb probable losses associated with Heartland's commitment to lend funds under existing agreements such as letters or lines of credit. Management determines the adequacy of the reserve for unfunded commitments based upon reviews of delinquencies, current economic conditions, the risk characteristics of the various categories of commitments and other relevant factors. The reserve is based on estimates, and ultimate losses may vary from the current estimates. These estimates are evaluated on a regular basis and, as adjustments become necessary, they are reported in earnings in the periods in which they become known. Draws on unfunded commitments that are considered uncollectible at the time funds are advanced are charged to the allowance. Provisions for unfunded commitment losses are added to the reserve for unfunded commitments, which is included in the Accrued Expenses and Other Liabilities section of the consolidated balance sheets.

Premises, Furniture and Equipment - Premises, furniture and equipment are stated at cost less accumulated depreciation. The provision for depreciation of premises, furniture and equipment is determined by straight-line and accelerated methods over the estimated useful lives of 18 to 39 years for buildings, 15 years for land improvements and 3 to 7 years for furniture and equipment.

Other Real Estate - Other real estate represents property acquired through foreclosures and settlements of loans. Property acquired is recorded at the estimated fair value of the property less disposal costs. The excess of carrying value over fair value less disposal costs is charged against the allowance for loan and lease losses. Subsequent write downs estimated on the basis of later valuations, gains or losses on sales and net expenses incurred in maintaining such properties are charged to other noninterest expense.

Goodwill and Intangible Assets - Intangible assets consist of goodwill, core deposit intangibles, customer relationship intangibles and mortgage servicing rights. Goodwill represents the excess of the purchase price of acquired subsidiaries' net assets over their fair value. Heartland assesses goodwill for impairment annually, and more frequently if events occur which may indicate possible impairment, and assesses goodwill at the reporting unit level, also giving consideration to overall enterprise value as part of that assessment. In evaluating goodwill for impairment, Heartland first assesses qualitative factors to determine whether it is more likely than not (that is, a likelihood of more than 50%) that the fair value of a reporting unit is less than its carrying amount. If Heartland concludes that it is more likely than not that the fair value of a reporting unit is more than its carrying value, then no further testing of goodwill assigned to the reporting unit is required. However, if Heartland concludes that it is more likely than not that the fair value of a reporting unit is less than its carrying value, then Heartland performs a two-step goodwill impairment test to identify potential goodwill impairment and measure the amount of goodwill impairment to recognize, if any. In the first step, the fair value of a reporting unit is compared to its carrying amount, including goodwill. If the fair value of the reporting unit exceeds its carrying amount, goodwill is not considered impaired and it is not necessary to continue to step two of the impairment process. If the fair value of the reporting unit is less than the carrying amount, step two is performed. In step two, the implied fair value of goodwill is compared to the carrying value of the reporting unit's

goodwill. The implied fair value of goodwill is computed as a residual value after allocating the fair value of the reporting unit to its assets and liabilities. Heartland estimates the fair value of its reporting units using market multiples of comparable entities, including recent transactions, or a combination of market multiples and discounted cash flow methodology. These methods incorporate assumptions specific to the entity, such as the use of financial forecasts.

Core deposit intangibles are amortized over eight to eighteen years on an accelerated basis. Customer relationship intangibles are amortized over 22 years on an accelerated basis. Periodically, Heartland reviews the intangible assets for events or circumstances that may indicate a change in the recoverability of the underlying basis, except mortgage servicing rights which are reviewed quarterly.

Mortgage servicing rights associated with loans originated and sold, where servicing is retained, are initially capitalized at fair value and recorded on the consolidated statements of income as a component of loan servicing income. The values of these capitalized servicing rights are amortized as an offset to the servicing revenue earned in relation to the servicing revenue expected to be earned. The carrying values of these rights are reviewed quarterly for impairment based on the calculation of their fair value as performed by an outside third party. For purposes of measuring impairment, the rights are stratified into certain risk characteristics including loan type, note rate, prepayment trends and external market factors. Valuation allowances of \$0 and \$496,000 were required as of December 31, 2013 and December 31, 2012, respectively.

Bank-Owned Life Insurance - Heartland and its subsidiaries have purchased life insurance policies on the lives of certain officers. The one-time premiums paid for the policies, which coincide with the initial cash surrender value, are recorded as an asset. Increases or decreases in the cash surrender value, other than proceeds from death benefits, are recorded as noninterest income (loss). Proceeds from death benefits first reduce the cash surrender value attributable to the individual policy and then any additional proceeds are recorded as noninterest income.

Income Taxes - Heartland and its subsidiaries file a consolidated federal income tax return and separate or combined income or franchise tax returns as required by the various states. Heartland recognizes certain income and expenses in different time periods for financial reporting and income tax purposes. The provision for deferred income taxes is based on an asset and liability approach and represents the change in deferred income tax accounts during the year, including the effect of enacted tax rate changes. A valuation allowance is provided to reduce deferred tax assets if their expected realization is deemed not to be more likely than not.

A tax position is recognized as a benefit only if it is "more likely than not" that the tax position would be sustained in a tax examination. The amount recognized is the largest amount of tax benefit that is greater than 50% likely of being realized on examination. Heartland recognizes interest and penalties related to income tax matters in income tax expense.

Derivative Financial Instruments - Heartland uses derivative financial instruments as part of its interest rate risk management, including interest rate swaps, caps, floors, collars and certain interest rate lock commitments and forward sales of securities related to mortgage banking activities. FASB Accounting Standards Codification (ASC) Topic 815 establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. As required by ASC 815, Heartland records all derivatives on the balance sheet at fair value. The accounting for changes in the fair value of derivatives depends on the intended use of the derivative and the resulting designation. Derivatives used to hedge the exposure to variability in expected future cash flows, or other types of forecasted transactions, are considered cash flow hedges. To qualify for hedge accounting, Heartland must comply with the detailed rules and documentation requirements at the inception of the hedge, and hedge effectiveness is assessed at inception and periodically throughout the life of each hedging relationship. Hedge ineffectiveness, if any, is measured periodically throughout the life of the hedging relationship.

For derivatives designated as cash flow hedges, the effective portion of changes in the fair value of the derivative is initially reported in other comprehensive income and subsequently reclassified to interest income or expense when the hedged transaction affects earnings, while the ineffective portion of changes in the fair value of the derivative, if any, is recognized immediately in other noninterest income. Heartland assesses the effectiveness of each hedging relationship by comparing the cumulative changes in cash flows of the derivative hedging instrument with the cumulative changes in cash flows of the designated hedged item or transaction. No component of the change in the fair value of the hedging instrument is excluded from the assessment of hedge effectiveness.

Heartland had no fair value hedging relationships at December 31, 2013 or 2012. Derivatives not qualifying for hedge accounting, classified as free-standing derivatives, have all changes in the fair value recorded on the consolidated

statements of income through noninterest income.

Heartland does not use derivatives for trading or speculative purposes. Derivatives not designated as hedges are not speculative and are used to manage Heartland's exposure to interest rate movements and other identified risks, but do not meet the strict hedge accounting requirements of ASC 815.

Segment Reporting - Public business enterprises are required to report information about operating segments in financial statements and selected information about operating segments in financial reports issued to shareholders. Operating segments are components of an enterprise about which separate financial information is available that is evaluated regularly by management in determining how to allocate resources and to assess effectiveness of the segments' performance. Generally, financial information is required to be reported on the basis that is used internally for evaluating segment performance and

deciding how to allocate resources to segments. Heartland has two reporting segments, one for community banking and one for mortgage banking operations.

Rate Lock Commitments - Through its mortgage banking activities, Heartland commits to originate mortgage loans whereby the interest rate on the loan is determined prior to funding (i.e. rate lock commitments). These commitments that relate to loans that will be sold to third parties when funded are accounted for as derivative instruments. The period of time between the issuance of a loan commitment and closing and sale of the loan generally ranges between 15 to 90 days. Heartland protects itself from changes in interest rates by entering into loan purchase agreements with third party investors that provide for the investor to purchase loans at the same terms, including interest rate, as committed to the borrower. Under the contractual relationship with these third party investors, Heartland is obligated to sell the loan to the investor, and the investor is obligated to buy the loan, only if the loan closes. No other obligation exists. Heartland is not exposed to losses nor will it realize gains related to its rate lock commitments due to changes in interest rates as a result of these contractual relationships with third party investors.

Fair Value Measurements - Fair value represents the estimated price at which an orderly transaction to sell an asset or transfer a liability would take place between market participants at the measurement date under current market conditions (i.e. an exit price concept). Fair value measurement is based upon quoted prices, if available. If quoted prices are not available, fair values are measured using discounted cash flow or other valuation techniques. Inputs into the valuation methods are subjective in nature, involve uncertainties, and require significant judgment and therefore cannot be determined with precision. Accordingly, the derived fair value estimates presented herein are not necessarily indicative of the amounts Heartland could realize in a current market exchange. Assets and liabilities are categorized into three levels based on the markets in which the assets and liabilities are traded and the reliability of the assumptions used to determine the fair value. In instances where the determination of the fair value measurement is based on inputs from different levels of the fair value hierarchy, the level in the fair value hierarchy in which the entire fair value measurement falls is based on the lowest level input that is significant to the fair value measurement in its entirety. Heartland's assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment and considers factors specific to the asset or liability. Below is a brief description of each fair value level:

Level 1 — Valuation is based upon quoted prices for identical instruments in active markets.

Level 2 — Valuation is based upon quoted prices for similar instruments in active markets, or similar instruments in markets that are not active, and model-based valuation techniques for all significant assumptions are observable in the market.

Level 3 — Valuation is generated from model-based techniques that use at least one significant assumption not observable in the market. These unobservable assumptions reflect estimates of assumptions that market participants would use in pricing the asset or liability. Valuation techniques include use of option pricing models, discounted cash flow models and similar techniques.

Treasury Stock - Treasury stock is accounted for by the cost method, whereby shares of common stock reacquired are recorded at their purchase price. When treasury stock is reissued, any difference between the sales proceeds, or fair value when issued for business combinations, and the cost is recognized as a charge or credit to capital surplus.

Trust Department Assets - Property held for customers in fiduciary or agency capacities is not included in the accompanying consolidated balance sheets, as such items are not assets of the Heartland banks.

Earnings Per Share - Basic earnings per share is determined using net income available to common stockholders and weighted average common shares outstanding. Diluted earnings per share is computed by dividing net income available to common stockholders by the weighted average common shares and assumed incremental common shares issued. Amounts used in the determination of basic and diluted earnings per share for the years ended December 31, 2013, 2012 and 2011, are shown in the table below:

| (Dollars and number of shares in thousands, except per share data) | 2013 | 2012 | 2011 |
|---|----------|----------|----------|
| Net income attributable to Heartland | \$36,789 | \$49,792 | \$28,044 |
| Preferred dividends and discount | (1,093) | (3,400) | (7,640) |
| Net income available to common stockholders | \$35,696 | \$46,392 | \$20,404 |
| Weighted average common shares outstanding for basic earnings per share | 17,199 | 16,518 | 16,437 |
| Assumed incremental common shares issued upon exercise of stock options | 261 | 251 | 139 |
| Weighted average common shares for diluted earnings per share | 17,460 | 16,769 | 16,576 |
| Earnings per common share — basic | \$2.08 | \$2.81 | \$1.24 |
| Earnings per common share — diluted | \$2.04 | \$2.77 | \$1.23 |
| Number of antidilutive stock options excluded from diluted earnings per share computation | 99 | 106 | 514 |

Effect of New Financial Accounting Standards - In July 2012, the FASB issued ASU No. 2012-02, "Testing Indefinite-Lived Intangible Assets for Impairment," which permits an entity to make a qualitative assessment to determine whether it is more likely than not that an indefinite-lived intangible asset, other than goodwill, is impaired. Currently, entities are required to quantitatively test indefinite-lived intangible assets for impairment at least annually and more frequently if indicators of impairment exist. Under the new standard, if an entity concludes, based on an evaluation of all relevant qualitative factors, that it is not more likely than not that the fair value of an indefinite-lived intangible asset is less than its carrying amount, it will not be required to perform the quantitative impairment test for that asset. Heartland adopted this standard on January 1, 2013, and the adoption did not have an impact on the results of operations, financial position and liquidity.

In September 2012, the FASB issued ASU No. 2012-06, "Subsequent Accounting for an Indemnification Asset Recognized at the Acquisition Date as a Result of a Government-Assisted Acquisition of a Financial Institution," to address diversity in practice about how to subsequently measure an indemnification asset for a government-assisted acquisition that includes a loss-sharing agreement. This accounting standards update requires a reporting entity to account for a change in the subsequent measurement of the indemnification asset on the same basis as the changes in the asset subject to indemnification. Heartland adopted this standard on January 1, 2013, and the adoption did not have a material impact on the accounting for its loss share receivable from the FDIC under its various loss share agreements.

In February 2013, the FASB issued ASU No. 2013-02, "Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income," to address further disclosure of reclassification amounts out of other comprehensive income. The guidance requires that a reporting entity present, either in a single note or parenthetically on the face of the financial statements, the effect of significant amounts reclassified from each component of accumulated other comprehensive income based on its source and income statement line items affected by the reclassification. Heartland adopted this standard on January 1, 2013, and the adoption did not have an impact on the results of operations, financial position and liquidity.

In July 2013, the FASB issued ASU No. 2013-11, "Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists," to eliminate the diversity in practice and to increase the comparability of financial statements among companies. The guidance requires that a

reporting entity generally must show an unrecognized tax benefit, or a portion of an unrecognized tax benefit, for a net operating loss, or NOL, carryforward, similar tax loss or tax credit carryforward as a reduction of a deferred tax asset. However, the entity should present the unrecognized tax benefit as a liability and not as a reduction of a deferred tax asset if the carryforward or tax loss is not available on the financial statement date to settle any additional income tax liability that would result from the disallowance of the tax position under the applicable tax law, or the applicable tax law does not require the company to use, and the company does not intend to use, the carryforward or tax loss to settle additional income taxes resulting from the disallowance of the tax position. The guidance does not require any new recurring disclosures because it does not affect the recognition or measurement of uncertain tax positions. The new standard is effective for fiscal years, and interim periods within those years, beginning after December 15, 2013, and should be applied prospectively to all unrecognized tax benefits that exist at the effective date. Early adoption

and retrospective application are both permitted. Heartland does not expect the adoption of this standard to have a material impact on the results of operations, financial position, and liquidity.

In January 2014, the FASB issued ASU 2014-01, "Accounting for Investments in Qualified Affordable Housing Projects." The amendments in ASU 2014-01 to Topic 323, "Equity Investments and Joint Ventures," provide guidance on accounting for investments by a reporting entity in flow-through limited liability entities that manage or invest in affordable housing projects that qualify for the low-income housing tax credit. The amendments permit reporting entities to make an accounting policy election to account for their investments in qualified affordable housing projects using the proportional amortization method if certain conditions are met. Under the proportional amortization method, an entity amortizes the initial cost of the investment in proportion to the tax credits and other tax benefits received and recognizes the net investment performance in the income statement as a component of income tax expense (benefit). The amendments are effective for fiscal years, and interim periods within those years, beginning after December 31, 2014 and should be applied retrospectively to all periods presented. Early adoption is permitted. Heartland is in the process of evaluating the impact that adoption of this guidance will have on the results of operations, financial position, and liquidity.

In January 2014, the FASB issued ASU 2014-04, "Receivables-Troubled Debt Restructurings by Creditors: Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans Upon Foreclosure." The amendments in ASU 2014-04 clarify that an in-substance foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (i) the creditor obtaining legal title to the residential real estate property upon completion of a foreclosure or (ii) the borrower conveying all interest in the residential real estate property to the creditor to satisfy the loan through completion of a deed in lieu of foreclosure or similar legal agreement. ASU 2014-04 also requires disclosure of both the amount of foreclosed residential real estate property held by the creditor and the recorded investment in loans collateralized by residential real estate property that are in the process of foreclosure. The amendments are effective for fiscal years, and interim periods within those years, beginning after December 15, 2014, with early adoption permitted. Once adopted, an entity can elect either (i) a modified retrospective transition method or (ii) a prospective transition method. The modified retrospective transition method is applied by means of a cumulative-effect adjustment to residential mortgage loans and foreclosed residential real estate properties existing as of the beginning of the period for which the amendments of ASU 2014-04 are effective, with real estate reclassified to loans measured at the carrying value of the real estate at the date of adoption and loans reclassified to real estate measured at the lower of net carrying value of the loan or the fair value of the real estate less costs to sell at the date of adoption. The prospective transition method is applied by means of applying the amendments of ASU 2014-04 to all instances of receiving physical possession of residential real estate properties that occur after the date of adoption. Heartland does not expect the adoption of this standard to have a material impact on the results of operations, financial position, and liquidity.

TWO ACQUISITIONS

On October 18, 2013, Heartland completed the purchase of Morrill Bancshares, Inc., the holding company of Morrill & Janes Bank and Trust Company. ("Morrill"), based in Merriam, Kansas. Under the terms of the purchase agreement, the aggregate purchase price, which was based upon the September 30, 2013 tangible book value of Morrill Bancshares, Inc., was approximately \$55.4 million, \$16.6 million or 30% of which was paid in cash, and \$38.8 million or 70% of which was paid by delivery of 1,402,431 shares of Heartland common stock. The transaction included, at fair value, total assets of \$810.8 million, loans of \$377.7 million, and deposits of \$665.3 million. Morrill operates as Heartland's tenth independent, state-chartered, bank subsidiary under its current name and management team.

The assets and liabilities of Morrill were recorded on the consolidated balance sheet at estimated fair value on the acquisition date. The following table represents, in thousands, the amounts recorded on the consolidated balance sheet as of October 18, 2013:

| | As of October 18, 2013 |
|--|------------------------|
| Fair value of consideration paid | |
| Common Stock (1,402,431 shares) | \$38,755 |
| Cash | 16,619 |
| Total consideration paid | 55,374 |
| Fair value of assets acquired | |
| Cash and due from banks | 61,316 |
| Securities: | |
| Securities available for sale | 339,362 |
| Securities held to maturity | 3,086 |
| Other securities | 4,139 |
| Loans held for sale | 97 |
| Loans held to maturity | 377,565 |
| Premises, furniture and equipment, net | 4,867 |
| Other real estate, net | 1,296 |
| Other intangible assets, net | 8,694 |
| Other assets | 5,389 |
| Total assets | 805,811 |
| Fair value of liabilities assumed | |
| Deposits | 665,297 |
| Short term borrowings | 62,450 |
| Other borrowings | 22,809 |
| Other liabilities | 4,837 |
| Total liabilities assumed | 755,393 |
| Fair value of net assets acquired | 50,418 |
| Goodwill resulting from acquisition | \$4,956 |

Heartland recognized goodwill of \$5.0 million which is calculated as the excess of both the consideration exchanged and the liabilities assumed as compared to the fair value of identifiable assets acquired. Goodwill resulted from expected operational synergies, an enhanced market area, cross-selling opportunities, and expanded product lines. See Note 8 for further information on goodwill.

Pro Forma Information: The following pro forma information presents the results of operations for the year ended December 31, 2013 as if the Morrill acquisition occurred on January 1, 2012. The Freedom acquisition and acquisitions in 2012 are not deemed to be significant and are therefore excluded from the pro forma information in the table below:

(Dollars in thousands, except per share data)

| | December 31, 2013 | December 31, 2012 |
|----------------------------|-------------------|-------------------|
| Net interest income | \$181,310 | \$168,475 |
| Net income | \$39,043 | \$52,052 |
| Basic earnings per share | \$2.27 | \$3.15 |
| Diluted earnings per share | \$2.24 | \$3.10 |

The above pro forma results are presented for illustrative purposes and are not intended to represent or be indicative of the actual results of operations of the merged companies that would have been achieved had the acquisition occurred at January 1, 2012, nor are they intended to represent or be indicative of future results of operations. The pro forma results do not include expected operating cost savings as a result of the acquisition. These pro forma results require significant estimates and judgments particularly as it relates to valuation and accretion of income associated with the acquired loans.

Heartland incurred \$466,000 of pre-tax merger related expenses in 2013. The merger expenses are reflected on the consolidated income statement for the applicable period and are reported primarily in the categories of salaries and benefits and professional fees.

Acquired loans were preliminarily recorded at fair value based on a discounted cash flow valuation methodology that considers, among other things, projected default rates, loss given defaults, and recovery rates. No allowance for credit losses was carried over from the acquisition. The balance of nonaccrual loans at acquisition date was \$688,000.

On November 22, 2013, Heartland acquired Freedom Bank ("Freedom") in Sterling, Illinois, from its parent company, River Valley Bancorp, Inc., a Davenport, Iowa-based bank holding company. The acquisition was arranged through a negotiated transfer of ownership with Dubuque Bank and Trust Company. The transaction included, at fair value, total assets of \$67.1 million, loans of \$39.3 million, and deposits of \$54.1 million at acquisition date. On March 7, 2014, Dubuque Bank and Trust Company transferred the shares of Freedom, with no stock or cash consideration paid, to Heartland, and Freedom was simultaneously merged with Riverside Community Bank subsidiary by dividend.

On July 13, 2012, Heartland completed the purchase of three retail banking offices from Liberty Bank, FSB ("Liberty Bank") in its Dubuque, Iowa market. The purchase was completed through Heartland's Dubuque Bank and Trust Company subsidiary. It included deposits of \$53.8 million and loans of \$9.4 million.

On November 16, 2012, Heartland completed the purchase of First Shares, Inc. ("FSI"), the bank holding company for the First National Bank of Platteville in Platteville, Wisconsin. Simultaneous with the closing of the transaction, First National Bank of Platteville merged into Heartland's Wisconsin Bank & Trust subsidiary. Under the terms of the agreement, the outstanding shares of FSI were converted into a combination of cash and shares of Heartland common stock, with stock consideration totaling 60% of the \$10.5 million purchase price. The transaction included, at fair value, total assets of \$128.0 million, loans of \$84.9 million and deposits of \$114.2 million.

On December 7, 2012, Heartland completed the purchase of Heritage Bank, N.A. ("Heritage") located in Phoenix, Arizona. Heartland acquired Heritage in an all-cash transaction valued at approximately \$15.6 million. The transaction included, at fair value, assets of \$109.1 million, loans of \$63.4 million and deposits of \$83.3 million. Heritage Bank merged with Heartland's Arizona Bank & Trust subsidiary on March 15, 2013.

THREE
CASH AND DUE FROM BANKS

The Heartland banks are required to maintain certain average cash reserve balances as a non-member bank of the Federal Reserve System. The reserve balance requirements at December 31, 2013 and 2012, were \$28.7 million and \$12.1 million, respectively.

FOUR SECURITIES

The amortized cost, gross unrealized gains and losses and estimated fair values of securities available for sale as of December 31, 2013, and December 31, 2012, are summarized in the table below, in thousands:

| | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Estimated Fair Value |
|--|-------------------|------------------------------|-------------------------------|----------------------------|
| December 31, 2013 | | | | |
| Securities available for sale: | | | | |
| U.S. government corporations and agencies | \$220,157 | \$147 | \$(2,001) |) \$218,303 |
| Mortgage-backed securities | 1,156,983 | 9,538 | (22,574) |) 1,143,947 |
| Obligations of states and political subdivisions | 277,320 | 1,706 | (12,402) |) 266,624 |
| Total debt securities | 1,654,460 | 11,391 | (36,977) |) 1,628,874 |
| Equity securities | 4,996 | 32 | — | 5,028 |
| Total | \$1,659,456 | \$11,423 | \$(36,977) |) \$1,633,902 |
| December 31, 2012 | | | | |
| Securities available for sale: | | | | |
| U.S. government corporations and agencies | \$21,002 | \$443 | \$(1) |) \$21,444 |
| Mortgage-backed securities | 1,027,234 | 19,002 | (10,035) |) 1,036,201 |
| Obligations of states and political subdivisions | 403,077 | 23,560 | (192) |) 426,445 |
| Total debt securities | 1,451,313 | 43,005 | (10,228) |) 1,484,090 |
| Equity securities | 5,508 | 733 | — | 6,241 |
| Total | \$1,456,821 | \$43,738 | \$(10,228) |) \$1,490,331 |

At both December 31, 2013, and December 31, 2012, the amortized cost of the available for sale securities is net of \$184,000 of credit related other-than-temporary impairment ("OTTI").

The amortized cost, gross unrealized gains and losses and estimated fair values of held to maturity securities as of December 31, 2013, and December 31, 2012, are summarized in the table below, in thousands:

| | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Estimated Fair Value |
|--|-------------------|------------------------------|-------------------------------|----------------------------|
| December 31, 2013 | | | | |
| Securities held to maturity: | | | | |
| Mortgage-backed securities | \$5,973 | \$199 | \$(321) |) \$5,851 |
| Obligations of states and political subdivisions | 231,525 | 5,801 | (5,740) |) 231,586 |
| Total | \$237,498 | \$6,000 | \$(6,061) |) \$237,437 |
| December 31, 2012 | | | | |
| Securities held to maturity: | | | | |
| Mortgage-backed securities | \$7,040 | \$492 | \$(12) |) \$7,520 |
| Obligations of states and political subdivisions | 48,462 | — | — | 48,462 |
| Total | \$55,502 | \$492 | \$(12) |) \$55,982 |

During the fourth quarter of 2013, Heartland transferred \$180.9 million of bank qualified municipal bonds from available for sale to held to maturity. The bonds were transferred at fair value at the date of transfer.

At December 31, 2013, the amortized cost of the held to maturity securities is net of \$797,000 of credit related OTTI and \$517,000 of non-credit related OTTI. At December 31, 2012, the amortized cost of the held to maturity securities

is net of \$797,000 of credit related OTTI and \$612,000 of non credit related OTTI.

Approximately 87% of Heartland's mortgage-backed securities are issuances of government-sponsored enterprises.

The amortized cost and estimated fair value of debt securities available for sale at December 31, 2013, and December 31, 2012, by contractual maturity are as follows, in thousands. Expected maturities will differ from contractual maturities because issuers may have the right to call or prepay obligations with or without penalties.

| | December 31, 2013 | |
|-----------------------------|-------------------|----------------------|
| | Amortized Cost | Estimated Fair Value |
| Due in 1 year or less | \$ 12,780 | \$ 12,900 |
| Due in 1 to 5 years | 151,326 | 151,445 |
| Due in 5 to 10 years | 102,100 | 99,828 |
| Due after 10 years | 231,271 | 220,754 |
| Total debt securities | 497,477 | 484,927 |
| Mortgage-backed securities | 1,156,983 | 1,143,947 |
| Equity securities | 4,996 | 5,028 |
| Total investment securities | \$ 1,659,456 | \$ 1,633,902 |

| | December 31, 2012 | |
|-----------------------------|-------------------|----------------------|
| | Amortized Cost | Estimated Fair Value |
| Due in 1 year or less | \$ 4,266 | \$ 4,320 |
| Due in 1 to 5 years | 44,947 | 46,912 |
| Due in 5 to 10 years | 55,943 | 59,506 |
| Due after 10 years | 318,923 | 337,151 |
| Total debt securities | 424,079 | 447,889 |
| Mortgage-backed securities | 1,027,234 | 1,036,201 |
| Equity securities | 5,508 | 6,241 |
| Total investment securities | \$ 1,456,821 | \$ 1,490,331 |

The amortized cost and estimated fair value of debt securities held to maturity at December 31, 2013, and December 31, 2012, by contractual maturity are as follows, in thousands. Expected maturities will differ from contractual maturities because issuers may have the right to call or prepay obligations with or without penalties.

| | December 31, 2013 | |
|-----------------------------|-------------------|----------------------|
| | Amortized Cost | Estimated Fair Value |
| Due in 1 year or less | \$— | \$— |
| Due in 1 to 5 years | — | — |
| Due in 5 to 10 years | 53,121 | 55,019 |
| Due after 10 years | 178,404 | 176,567 |
| Total debt securities | 231,525 | 231,586 |
| Mortgage-backed securities | 5,973 | 5,851 |
| Total investment securities | \$ 237,498 | \$ 237,437 |

| | December 31, 2012 | |
|-----------------------------|-------------------|----------------------|
| | Amortized Cost | Estimated Fair Value |
| Due in 1 year or less | \$— | \$— |
| Due in 1 to 5 years | 510 | 510 |
| Due in 5 to 10 years | 11,638 | 11,638 |
| Due after 10 years | 36,314 | 36,314 |
| Total debt securities | 48,462 | 48,462 |
| Mortgage-backed securities | 7,040 | 7,520 |
| Total investment securities | \$55,502 | \$55,982 |

As of December 31, 2013, securities with a fair value of \$779.0 million were pledged to secure public and trust deposits, short-term borrowings and for other purposes as required by law.

Gross gains and losses realized related to sales of securities available for sale for the years ended December 31, 2013, 2012, and 2011 are summarized as follows, in thousands:

| | 2013 | 2012 | 2011 |
|-------------------------------------|-----------|-----------|-----------|
| Available for Sale Securities sold: | | | |
| Proceeds from sales | \$546,532 | \$576,083 | \$493,167 |
| Gross security gains | 8,895 | 15,387 | 15,302 |
| Gross security losses | 1,774 | 1,389 | 2,198 |

The following tables summarize, in thousands, the amount of unrealized losses, defined as the amount by which cost or amortized cost exceeds fair value, and the related fair value of investments with unrealized losses in Heartland's securities portfolio as of December 31, 2013, and December 31, 2012. The investments were segregated into two categories: those that have been in a continuous unrealized loss position for less than 12 months and those that have been in a continuous unrealized loss position for 12 or more months. The reference point for determining how long an investment was in an unrealized loss position was December 31, 2013, and December 31, 2012, respectively. Securities for which Heartland has taken credit-related OTTI write-downs are categorized as being "less than 12 months" or "12 months or longer" in a continuous loss position based on the point in time that the fair value declined to below the cost basis and not the period of time since the credit-related OTTI write-down.

| Securities available for sale | Less than 12 months | | 12 months or longer | | Total | |
|--|---------------------|-------------------|---------------------|-------------------|-------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| December 31, 2013 | | | | | | |
| U.S. government corporations and agencies | \$196,345 | \$(2,001) | \$— | \$— | \$196,345 | \$(2,001) |
| Mortgage-backed securities | 640,684 | (17,064) | 118,229 | (5,510) | 758,913 | (22,574) |
| Obligations of states and political subdivisions | 196,987 | (11,452) | 10,714 | (950) | 207,701 | (12,402) |
| Total temporarily impaired securities | \$1,034,016 | \$(30,517) | \$128,943 | \$(6,460) | \$1,162,959 | \$(36,977) |
| December 31, 2012 | | | | | | |
| U.S. government corporations and agencies | \$1,517 | \$(1) | \$— | \$— | \$1,517 | \$(1) |
| Mortgage-backed securities | 332,842 | (9,121) | 24,489 | (914) | 357,331 | (10,035) |
| Obligations of states and political subdivisions | 22,503 | (192) | — | — | 22,503 | (192) |
| | \$356,862 | \$(9,314) | \$24,489 | \$(914) | \$381,351 | \$(10,228) |

Total temporarily impaired
securities

| Securities held to maturity | Less than 12 months | | 12 months or longer | | Total | |
|--|---------------------|-------------------|---------------------|-------------------|------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| December 31, 2013 | | | | | | |
| Mortgage-backed securities | \$2,170 | \$(319) | \$834 | \$(2) | \$3,004 | \$(321) |
| Obligations of states and political subdivisions | 47,175 | (3,508) | 21,505 | (2,232) | 68,680 | (5,740) |
| Total temporarily impaired securities | \$49,345 | \$(3,827) | \$22,339 | \$(2,234) | \$71,684 | \$(6,061) |
| December 31, 2012 | | | | | | |
| Mortgage-backed securities | \$— | \$— | \$3,296 | \$(12) | \$3,296 | \$(12) |
| Obligations of states and political subdivisions | — | — | — | — | — | — |
| Total temporarily impaired securities | \$— | \$— | \$3,296 | \$(12) | \$3,296 | \$(12) |

Heartland reviews the investment securities portfolio on a quarterly basis to monitor its exposure to OTTI. A determination as to whether a security's decline in fair value is other-than-temporary takes into consideration numerous factors and the relative significance of any single factor can vary by security. Some factors Heartland may consider in the OTTI analysis include the length of time the security has been in an unrealized loss position, changes in security ratings, financial condition of the issuer, as well as security and industry specific economic conditions. In addition, with regard to debt securities, Heartland may also evaluate payment structure, whether there are defaulted payments or expected defaults, prepayment speeds, and the value of any underlying collateral. For certain debt securities in unrealized loss positions, Heartland prepares cash flow analyses to compare the present value of cash flows expected to be collected from the security with the amortized cost basis of the security. During the first quarter of 2012, Heartland experienced deterioration in the credit support on three private label mortgage-backed securities which resulted in a credit-related OTTI loss. The underlying collateral on these securities experienced an increased level of defaults and a slowing of voluntary prepayments causing the present value of the forward expected cash flows, using prepayment and default vectors, to be below the amortized cost basis of the securities. Based on Heartland's evaluation, a \$981,000 OTTI on three private label mortgage-backed securities attributable to credit-related losses was recorded in March 2012. The other-than-temporary credit-related losses were \$797,000 in the held to maturity category and \$184,000 in the available for sale category. Heartland had not previously recorded an OTTI loss on debt securities.

The remaining unrealized losses on Heartland's mortgage-backed securities are the result of changes in market interest rates or widening of market spreads subsequent to the initial purchase of the securities and not related to concerns regarding the underlying credit of the issuers or the underlying collateral. It is expected that the securities will not be settled at a price less than the amortized cost of the investment. Because the decline in fair value is attributable to changes in interest rates or widening market spreads and not credit quality, and because Heartland has the intent and ability to hold these investments until a market price recovery or to maturity and does not believe it will be required to sell the securities before maturity, these investments are not considered other-than-temporarily impaired.

Unrealized losses on Heartland's obligations of states and political subdivisions are the result of changes in market interest rates or widening of market spreads subsequent to the initial purchase of the securities. Management monitors the published credit ratings of these securities and the stability of the underlying municipalities. Because the decline in fair value is attributable to changes in interest rates or widening market spreads due to insurance company downgrades and not underlying credit quality, and because Heartland has the intent and ability to hold these investments until a market price recovery or to maturity and does not believe it will be required to sell the securities before maturity, these investments are not considered other-than-temporarily impaired.

There were no gross realized gains or losses on the sale of available for sale securities with OTTI write-downs for the periods ended December 31, 2013 or December 31, 2012.

The following table shows the detail of total OTTI write-downs included in earnings, in thousands:

| | For the Years Ended December 31, | | |
|---|----------------------------------|-------|------|
| | 2013 | 2012 | 2011 |
| OTTI write-downs included in earnings: | | | |
| Available for sale debt securities: | | | |
| Mortgage-backed securities | \$— | \$184 | \$— |
| Held to maturity debt securities: | | | |
| Mortgage-backed securities | — | 797 | — |
| Total debt security OTTI write-downs included in earnings | \$— | \$981 | \$— |

The following table shows the detail of OTTI write-downs on debt securities included in earnings and the related changes in other accumulated comprehensive income (AOCI) for the same securities, in thousands:

| | For the Years Ended December 31, | | |
|--|----------------------------------|-----------|------|
| | 2013 | 2012 | 2011 |
| OTTI on debt securities | | | |
| Recorded as part of gross realized losses: | | | |
| Credit related OTTI | \$— | \$981 | \$— |
| Intent to sell OTTI | — | — | — |
| Total recorded as part of gross realized losses | — | 981 | — |
| Recorded directly to AOCI for non-credit related impairment: | | | |
| Mortgage-backed securities | — | 683 | — |
| Accretion of non-credit related impairment | (95 |) (71 |) — |
| Total changes to AOCI for non-credit related impairment | (95 |) 612 | — |
| Total OTTI losses (accretion) recorded on debt securities | \$(95 |) \$1,593 | \$— |

Heartland has not experienced any OTTI writedowns since the initial impairment charge in the first quarter of 2012.

Included in other securities at December 31, 2013 and 2012, were shares of stock in each Federal Home Loan Bank (the "FHLB") of Des Moines, Chicago, Dallas, San Francisco, Seattle and Topeka at an amortized cost of \$15.6 million and \$11.6 million, respectively. At December 31, 2013 and 2012, the Heartland's banks had \$0 and \$380,000, respectively, in shares of stock in the Federal Reserve Bank (the "FRB").

The Heartland banks are required to maintain FHLB stock as members of the various FHLBs as required by these institutions. As a member of the Federal Reserve System, Heartland's Heritage subsidiary had shares of stock in the FRB. These equity securities are "restricted" in that they can only be sold back to the respective institutions or another member institution at par. Therefore, they are less liquid than other marketable equity securities and their fair value approximates amortized cost. Heartland considers its FHLB and FRB stock as a long-term investment that provides access to competitive products and liquidity. Heartland evaluates impairment in these investments based on the ultimate recoverability of the par value and at December 31, 2013, did not consider the investments to be other than temporarily impaired.

FIVE
LOANS AND LEASES

Loans and leases as of December 31, 2013, and December 31, 2012, were as follows, in thousands:

| | December 31, 2013 | December 31, 2012 |
|--|-------------------|-------------------|
| Loans and leases receivable held to maturity: | | |
| Commercial | \$950,197 | \$712,308 |
| Commercial real estate | 1,529,683 | 1,289,184 |
| Agricultural and agricultural real estate | 376,735 | 328,311 |
| Residential real estate | 349,349 | 249,689 |
| Consumer | 294,145 | 245,678 |
| Gross loans and leases receivable held to maturity | 3,500,109 | 2,825,170 |
| Unearned discount | (168 |) (676 |
| Deferred loan fees | (2,989 |) (2,945 |
| Total net loans and leases receivable held to maturity | 3,496,952 | 2,821,549 |
| Loans covered under loss share agreements: | | |
| Commercial and commercial real estate | 2,314 | 3,074 |
| Agricultural and agricultural real estate | 543 | 748 |
| Residential real estate | 2,280 | 2,645 |
| Consumer | 612 | 786 |
| Total loans covered under loss share agreements | 5,749 | 7,253 |
| Allowance for loan and lease losses | (41,685 |) (38,715 |
| Loans and leases receivable, net | \$3,461,016 | \$2,790,087 |

Heartland has certain lending policies and procedures in place that are designed to provide for an acceptable level of credit risk. The board of directors reviews and approves these policies and procedures on a regular basis. A reporting system supplements the review process by providing management and the board with frequent reports related to loan production, loan quality, concentrations of credit, loan delinquencies and nonperforming loans and potential problem loans. Diversification in the loan portfolio is also a means of managing risk associated with fluctuations in economic conditions.

The commercial and commercial real estate loan portfolio includes a wide range of business loans, including lines of credit for working capital and operational purposes and term loans for the acquisition of equipment and real estate. Although most loans are made on a secured basis, loans may be made on an unsecured basis where warranted by the overall financial condition of the borrower. Terms of commercial business loans generally range from one to five years. Commercial loans and leases are primarily made based on the identified cash flow of the borrower and secondarily on the underlying collateral provided by the borrower. The collateral for most of these loans and leases is based upon a discount from its market value. The primary repayment risks of commercial loans and leases are that the cash flow of the borrowers may be unpredictable, and the collateral securing these loans may fluctuate in value. Heartland seeks to minimize these risks in a variety of ways. The underwriting analysis includes credit verification, analysis of global cash flows, appraisals and a review of the financial condition of the borrower. Personal guarantees are frequently required as a tertiary form of repayment. In addition, when underwriting loans for commercial real estate, careful consideration is given to the property's operating history, future operating projections, current and projected occupancy, location and physical condition. Heartland also utilizes government guaranteed lending through the U.S. Small Business Administration and the USDA Rural Development Business and Industry Program to assist customers with longer-term funding and to reduce risk.

Agricultural loans, many of which are secured by crops, machinery and real estate, are provided to finance capital improvements and farm operations as well as acquisitions of livestock and machinery. Agricultural loans present

unique credit risks relating to adverse weather conditions, loss of livestock due to disease or other factors, declines in market prices for agricultural products and the impact of government regulations. The ultimate repayment of agricultural loans is dependent upon the profitable operation or management of the agricultural entity. In underwriting agricultural loans, lending personnel work closely with their customers to review budgets and cash flow projections for the ensuing crop year. These budgets and cash flow projections are monitored closely during the year and reviewed with the customers at least annually. Lending personnel also work closely with governmental agencies, including the Farm Service Agency, to help agricultural customers obtain credit enhancement products such as loan guarantees or interest assistance.

Heartland originates first-lien, adjustable-rate and fixed-rate, one-to-four-family residential real estate loans for the construction, purchase or refinancing of a single family residential property. These loans are principally collateralized by owner-occupied properties and are amortized over 10 to 30 years. Heartland typically sells longer-term, low-rate, residential mortgage loans in the secondary market with servicing rights retained. This practice allows Heartland to better manage interest rate risk and liquidity risk. The Heartland bank subsidiaries participate in lending programs sponsored by U.S. government agencies such as Veterans Administration and Federal Home Administration when justified by market conditions.

Consumer lending includes motor vehicle, home improvement, home equity and small personal credit lines. Consumer loans typically have shorter terms, lower balances, higher yields and higher risks of default than one- to four-family residential mortgage loans. Consumer loan collections are dependent on the borrower's continuing financial stability, and are therefore more likely to be affected by adverse personal circumstances. Risk is reduced through underwriting criteria, which include credit verification, appraisals, a review of the borrower's financial condition, and personal cash flows. A security interest, with title insurance when necessary, is taken in the underlying real estate. Heartland's consumer finance subsidiary, Citizens Finance Parent Co., typically lends to borrowers with past credit problems or limited credit histories, which comprises approximately 23% of Heartland's total consumer loan portfolio.

Loans are considered past due if the required principal and interest payments have not been received as of the date such payments were due. Heartland's policy is to discontinue the accrual of interest income on any loan or lease when, in the opinion of management, there is a reasonable doubt as to the timely collection of the interest and principal, normally when a loan or lease is 90 days past due. When interest accruals are deemed uncollectible, interest credited to income in the current year is reversed and interest accrued in prior years is charged to the allowance for loan and lease losses. Nonaccrual loans and leases are returned to an accrual status when, in the opinion of management, the financial position of the borrower indicates that there is no longer any reasonable doubt as to the timely payment of interest and principal.

Under Heartland's credit practices, a loan is impaired when, based on current information and events, it is probable that Heartland will be unable to collect all amounts due according to the contractual terms of the loan agreement. Loan impairment is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, except where more practical, at the observable market price of the loan or the fair value of the collateral if the loan is collateral dependent.

The following table shows the balance in the allowance for loan and lease losses at December 31, 2013, and December 31, 2012, and the related loan balances, disaggregated on the basis of impairment methodology, in thousands. Loans evaluated under ASC 310-10-35 include loans on nonaccrual status and troubled debt restructurings, which are individually evaluated for impairment, and other impaired loans deemed to have similar risk characteristics. All other loans are collectively evaluated for impairment under ASC 450-20. Heartland has made no changes to the accounting for the allowance for loan and lease losses policy during 2013 or 2012.

| | Allowance For Loan and Lease Losses | | | Gross Loans and Leases Receivable Held to Maturity | | |
|---|-------------------------------------|---------------------------------|----------|---|--|-------------|
| | Ending Balance Under ASC 310-10-35 | Ending Balance Under ASC 450-20 | Total | Ending Balance Evaluated for Impairment Under ASC 310-10-35 | Ending Balance Evaluated for Impairment Under ASC 450-20 | Total |
| December 31, 2013 | | | | | | |
| Commercial | \$2,817 | \$10,282 | \$13,099 | \$14,644 | \$935,553 | \$950,197 |
| Commercial real estate | 818 | 13,334 | 14,152 | 28,299 | 1,501,384 | 1,529,683 |
| Agricultural and agricultural real estate | 756 | 2,236 | 2,992 | 16,667 | 360,068 | 376,735 |
| Residential real estate | 605 | 3,115 | 3,720 | 7,214 | 342,135 | 349,349 |
| Consumer | 1,721 | 6,001 | 7,722 | 5,137 | 289,008 | 294,145 |
| Total | \$6,717 | \$34,968 | \$41,685 | \$71,961 | \$3,428,148 | \$3,500,109 |
| December 31, 2012 | | | | | | |
| Commercial | \$1,350 | \$10,038 | \$11,388 | \$9,031 | \$703,277 | \$712,308 |
| Commercial real estate | 1,112 | 13,361 | 14,473 | 45,583 | 1,243,601 | 1,289,184 |
| Agricultural and agricultural real estate | 109 | 2,029 | 2,138 | 16,128 | 312,183 | 328,311 |
| Residential real estate | 783 | 2,760 | 3,543 | 7,443 | 242,246 | 249,689 |
| Consumer | 1,270 | 5,903 | 7,173 | 5,391 | 240,287 | 245,678 |
| Total | \$4,624 | \$34,091 | \$38,715 | \$83,576 | \$2,741,594 | \$2,825,170 |

The following table presents nonaccrual loans, accruing loans past due 90 days or more and troubled debt restructured loans not covered under loss share agreements at December 31, 2013, and December 31, 2012, in thousands. There were no nonaccrual leases, accruing leases past due 90 days or more or restructured leases at December 31, 2013, and December 31, 2012.

| | December 31, 2013 | December 31, 2012 |
|---|-------------------|-------------------|
| Nonaccrual loans | \$29,313 | \$38,675 |
| Nonaccrual troubled debt restructured loans | 13,081 | 4,481 |
| Total nonaccrual loans | \$42,394 | \$43,156 |
| Accruing loans past due 90 days or more | 24 | — |
| Performing troubled debt restructured loans | \$19,353 | \$21,121 |

Heartland had \$32.5 million of troubled debt restructured loans at December 31, 2013, of which \$13.1 million were classified as nonaccrual and \$19.4 million were accruing according to the restructured terms. Heartland had \$25.6 million of troubled debt restructured loans at December 31, 2012, of which \$4.5 million were classified as nonaccrual and \$21.1 million were accruing according to the restructured terms.

The following table provides information on troubled debt restructured loans that were modified during the years ended December 31, 2013, and December 31, 2012, in thousands:

| | For the Years Ended | | | December 31, 2012 | | |
|---|---------------------|--------------------------------------|---------------------------------------|-------------------|--------------------------------------|---------------------------------------|
| | December 31, 2013 | | | December 31, 2012 | | |
| | Number of Loans | Pre-Modification Recorded Investment | Post-Modification Recorded Investment | Number of Loans | Pre-Modification Recorded Investment | Post-Modification Recorded Investment |
| Commercial | 4 | \$ 17,934 | \$ 17,934 | — | \$ — | \$ — |
| Commercial real estate | 5 | 1,797 | 1,797 | 1 | 13 | 13 |
| Total commercial and commercial real estate | 9 | 19,731 | 19,731 | 1 | 13 | 13 |
| Agricultural and agricultural real estate | 8 | 4,349 | 4,349 | 2 | 256 | 256 |
| Residential real estate | 4 | 762 | 762 | 2 | 1,239 | 1,239 |
| Consumer | 1 | 166 | 166 | — | — | — |
| Total | 22 | \$ 25,008 | \$ 25,008 | 5 | \$ 1,508 | \$ 1,508 |

The pre-modification and post-modification recorded investment represents amounts as of the date of loan modification. Since the modifications on these loans have been only interest rate concessions and term extensions, not principal reductions, the pre-modification and post-modification recorded investment amounts are the same. Included in the troubled debt restructured loans for the year ended December 31, 2013 are four commercial real estate loans totaling \$1.6 million which were acquired with the acquisitions in the fourth quarter of 2013. At December 31, 2013, there were no commitments to extend credit to any of the borrowers with an existing TDR.

The following table provides information on troubled debt restructured loans for which there was a payment default during the years ended December 31, 2013, and December 31, 2012, in thousands, that had been modified during the 12-month period prior to the default:

| | With Payment Defaults During the Following Periods | | | |
|---|--|---------------------|-------------------|---------------------|
| | For the Years Ended | | December 31, 2012 | |
| | December 31, 2013 | December 31, 2013 | December 31, 2012 | December 31, 2012 |
| | Number of Loans | Recorded Investment | Number of Loans | Recorded Investment |
| Commercial | 3 | \$ 11,598 | — | \$ — |
| Commercial real estate | 1 | 480 | — | — |
| Total commercial and commercial real estate | 4 | 12,078 | — | — |
| Agricultural and agricultural real estate | — | — | — | — |
| Residential real estate | 2 | 165 | 2 | 59 |
| Consumer | — | — | — | — |
| Total | 6 | \$ 12,243 | 2 | \$ 59 |

For the year ended December 31, 2013, acquired commercial loans totaling \$61,000 and acquired commercial real estate loans totaling \$480,000 are included in the table above. These loans were acquired in the fourth quarter of 2013.

Heartland's internal rating system is a series of grades reflecting management's risk assessment, based on its analysis of the borrower's financial condition. The "pass" category consists of all loans that are not in the "nonpass" category, categorized into a range of loan grades that reflect increasing, though still acceptable, risk. Movement of risk through the various grade levels in the pass category is monitored for early identification of credit deterioration. The "nonpass" category consists of special mention, substandard, doubtful and loss loans. The "special mention" rating is attached to loans where the borrower exhibits negative financial trends due to borrower specific or systemic conditions that, if left

uncorrected, threaten its capacity to meet its debt obligations. The borrower is believed to have sufficient financial flexibility to react to and resolve its negative financial situation. These credits are closely monitored for improvement or deterioration. The "substandard" rating is assigned to loans that are inadequately protected by the current sound net worth and paying capacity of the borrower and may be further at risk due to deterioration in the value of collateral pledged. Well-defined weaknesses jeopardize liquidation of the debt. These loans are still considered collectible, however, a distinct possibility exists that Heartland will sustain some loss if deficiencies are not corrected. Substandard loans may exhibit some or all of the following weaknesses: deteriorating trends, lack of earnings,

inadequate debt service capacity, excessive debt and/or lack of liquidity. The "doubtful" rating is assigned to loans where identified weaknesses make collection or liquidation in full, on the basis of existing facts, conditions and values, highly questionable and improbable. These borrowers are usually in default, lack liquidity and capital, as well as resources necessary to remain an operating entity. Specific pending events, such as capital injections, liquidations or perfection of liens on additional collateral, may strengthen the credit, thus deferring classification of the loan as loss until exact status can be determined. The "loss" rating is assigned to loans considered uncollectible. As of December 31, 2013, Heartland had one loan classified as doubtful and no loans classified as loss. Loans are placed on "nonaccrual" when management does not expect to collect payments of principal and interest in full or when principal or interest has been in default for a period of 90 days or more, unless the loan is both well secured and in the process of collection.

The following table presents loans and leases not covered by loss share agreements by credit quality indicator at December 31, 2013, and December 31, 2012, in thousands:

| | Pass | Nonpass | Total |
|--|-------------|-----------|-------------|
| December 31, 2013 | | | |
| Commercial | \$871,825 | \$78,372 | \$950,197 |
| Commercial real estate | 1,390,820 | 138,863 | 1,529,683 |
| Total commercial and commercial real estate | 2,262,645 | 217,235 | 2,479,880 |
| Agricultural and agricultural real estate | 335,821 | 40,914 | 376,735 |
| Residential real estate | 333,161 | 16,188 | 349,349 |
| Consumer | 284,148 | 9,997 | 294,145 |
| Total gross loans and leases receivable held to maturity | \$3,215,775 | \$284,334 | \$3,500,109 |
| December 31, 2012 | | | |
| Commercial | \$661,118 | \$51,190 | \$712,308 |
| Commercial real estate | 1,134,784 | 154,400 | 1,289,184 |
| Total commercial and commercial real estate | 1,795,902 | 205,590 | 2,001,492 |
| Agricultural and agricultural real estate | 286,264 | 42,047 | 328,311 |
| Residential real estate | 227,925 | 21,764 | 249,689 |
| Consumer | 235,232 | 10,446 | 245,678 |
| Total gross loans and leases receivable held to maturity | \$2,545,323 | \$279,847 | \$2,825,170 |

The nonpass category in the table above is comprised of approximately 59% special mention, 38% substandard, and 3% doubtful as of December 31, 2013. The percent of nonpass loans on nonaccrual status as of December 31, 2013, was 15%. As of December 31, 2012, the nonpass category in the table above was comprised of approximately 50% special mention and 50% substandard. The percent of nonpass loans on nonaccrual status as of December 31, 2012, was 15%. The doubtful loan category at December 31, 2013 consists of one loan, which is on nonaccrual, and has a specific reserve of \$2.2 million. Loans delinquent 30-89 days as a percentage of total loans were .30% at December 31, 2013. Changes in credit risk are monitored on a continuous basis and changes in risk ratings are made when identified. All impaired loans are reviewed at least annually.

The following table sets forth information regarding Heartland's accruing and nonaccrual loans and leases not covered by loss share agreements at December 31, 2013, and December 31, 2012, in thousands:

| | Accruing Loans and Leases | | | | | | |
|--|---------------------------|------------------------|--------------------------------|-------------------|-------------|------------|---------------------------|
| | 30-59 Days Past Due | 60-89 Days Past Due | 90 Days or More Past Due | Total Past Due | Current | Nonaccrual | Total Loans and Leases |
| December 31, 2013 | | | | | | | |
| Commercial | \$697 | \$741 | \$— | \$1,438 | \$935,508 | \$13,251 | \$950,197 |
| Commercial real estate | 3,042 | 199 | 24 | 3,265 | 1,511,618 | 14,800 | 1,529,683 |
| Total commercial and commercial real estate | 3,739 | 940 | 24 | 4,703 | 2,447,126 | 28,051 | 2,479,880 |
| Agricultural and agricultural real estate | 818 | — | — | 818 | 369,907 | 6,010 | 376,735 |
| Residential real estate | 1,199 | 56 | — | 1,255 | 342,735 | 5,359 | 349,349 |
| Consumer | 2,624 | 1,089 | — | 3,713 | 287,458 | 2,974 | 294,145 |
| Total gross loans and leases receivable held to maturity | \$8,380 | \$2,085 | \$24 | \$10,489 | \$3,447,226 | \$42,394 | \$3,500,109 |
| December 31, 2012 | | | | | | | |
| Commercial | \$1,143 | \$525 | \$— | \$1,668 | \$708,459 | \$2,181 | \$712,308 |
| Commercial real estate | 1,631 | 494 | — | 2,125 | 1,259,112 | 27,947 | 1,289,184 |
| Total commercial and commercial real estate | 2,774 | 1,019 | — | 3,793 | 1,967,571 | 30,128 | 2,001,492 |
| Agricultural and agricultural real estate | 687 | — | — | 687 | 324,545 | 3,079 | 328,311 |
| Residential real estate | 1,278 | 234 | — | 1,512 | 241,860 | 6,317 | 249,689 |
| Consumer | 2,434 | 803 | — | 3,237 | 238,809 | 3,632 | 245,678 |
| Total gross loans and leases receivable held to maturity | \$7,173 | \$2,056 | \$— | \$9,229 | \$2,772,785 | \$43,156 | \$2,825,170 |

The majority of Heartland's impaired loans are those that are nonaccrual, are past due 90 days or more and still accruing or have had their terms restructured in a troubled debt restructuring. The following tables present, for impaired loans not covered by loss share agreements and by category of loan, the unpaid principal balance that was contractually due at December 31, 2013, and December 31, 2012, the outstanding loan balance recorded on the consolidated balance sheets at December 31, 2013, and December 31, 2012, any related allowance recorded for those loans as of December 31, 2013, and December 31, 2012, the average outstanding loan balance recorded on the consolidated balance sheets during the years ended December 31, 2013 and December 31, 2012, and the interest income recognized on the impaired loans during the year ended December 31, 2013, and year ended December 31, 2012, in thousands:

| | Unpaid Principal Balance | Loan Balance | Related Allowance Recorded | Year-to-Date Avg. Loan Balance | Year-to-Date Interest Income Recognized |
|---|--------------------------------|-----------------|----------------------------------|--------------------------------------|--|
| December 31, 2013 | | | | | |
| Impaired loans with a related allowance: | | | | | |
| Commercial | \$7,901 | \$7,901 | \$2,817 | \$5,343 | \$38 |
| Commercial real estate | 9,164 | 8,909 | 818 | 7,686 | 282 |
| Total commercial and commercial real estate | 17,065 | 16,810 | 3,635 | 13,029 | 320 |
| Agricultural and agricultural real estate | 13,818 | 13,818 | 756 | 7,537 | 354 |
| Residential real estate | 2,460 | 2,460 | 605 | 3,179 | 13 |
| Consumer | 3,485 | 3,485 | 1,721 | 3,490 | 100 |
| Total loans held to maturity | \$36,828 | \$36,573 | \$6,717 | \$27,235 | \$787 |
| Impaired loans without a related allowance: | | | | | |
| Commercial | \$7,724 | \$6,743 | \$— | \$9,394 | \$89 |
| Commercial real estate | 24,830 | 19,390 | — | 25,676 | 538 |
| Total commercial and commercial real estate | 32,554 | 26,133 | — | 35,070 | 627 |
| Agricultural and agricultural real estate | 2,849 | 2,849 | — | 9,985 | 189 |
| Residential real estate | 5,345 | 4,754 | — | 4,198 | 80 |
| Consumer | 1,652 | 1,652 | — | 1,515 | 37 |
| Total loans held to maturity | \$42,400 | \$35,388 | \$— | \$50,768 | \$933 |
| Total impaired loans held to maturity: | | | | | |
| Commercial | \$15,625 | \$14,644 | \$2,817 | \$14,737 | \$127 |
| Commercial real estate | 33,994 | 28,299 | 818 | 33,362 | 820 |
| Total commercial and commercial real estate | 49,619 | 42,943 | 3,635 | 48,099 | 947 |
| Agricultural and agricultural real estate | 16,667 | 16,667 | 756 | 17,522 | 543 |
| Residential real estate | 7,805 | 7,214 | 605 | 7,377 | 93 |
| Consumer | 5,137 | 5,137 | 1,721 | 5,005 | 137 |
| Total impaired loans held to maturity | \$79,228 | \$71,961 | \$6,717 | \$78,003 | \$1,720 |

| | Unpaid Principal Balance | Loan Balance | Related Allowance Recorded | Year-to-Date Avg. Loan Balance | Year-to-Date Interest Income Recognized |
|---|--------------------------------|-----------------|----------------------------------|--------------------------------------|--|
| December 31, 2012 | | | | | |
| Impaired loans with a related allowance: | | | | | |
| Commercial | \$2,904 | \$2,904 | \$1,350 | \$5,082 | \$88 |
| Commercial real estate | 6,403 | 6,384 | 1,112 | 12,671 | 813 |
| Total commercial and commercial real estate | 9,307 | 9,288 | 2,462 | 17,753 | 901 |
| Agricultural and agricultural real estate | 1,493 | 1,493 | 109 | 379 | 83 |
| Residential real estate | 3,197 | 3,170 | 783 | 2,737 | 89 |
| Consumer | 3,876 | 3,836 | 1,270 | 3,781 | 204 |
| Total loans held to maturity | \$17,873 | \$17,787 | \$4,624 | \$24,650 | \$1,277 |
| Impaired loans without a related allowance: | | | | | |
| Commercial | \$6,596 | \$6,127 | \$— | \$3,813 | \$186 |
| Commercial real estate | 48,967 | 39,199 | — | 41,814 | 689 |
| Total commercial and commercial real estate | 55,563 | 45,326 | — | 45,627 | 875 |
| Agricultural and agricultural real estate | 14,654 | 14,635 | — | 13,728 | 539 |
| Residential real estate | 4,741 | 4,273 | — | 3,861 | 65 |
| Consumer | 1,708 | 1,555 | — | 1,630 | 18 |
| Total loans held to maturity | \$76,666 | \$65,789 | \$— | \$64,846 | \$1,497 |
| Total impaired loans held to maturity: | | | | | |
| Commercial | \$9,500 | \$9,031 | \$1,350 | \$8,895 | \$274 |
| Commercial real estate | 55,370 | 45,583 | 1,112 | 54,485 | 1,502 |
| Total commercial and commercial real estate | 64,870 | 54,614 | 2,462 | 63,380 | 1,776 |
| Agricultural and agricultural real estate | 16,147 | 16,128 | 109 | 14,107 | 622 |
| Residential real estate | 7,938 | 7,443 | 783 | 6,598 | 154 |
| Consumer | 5,584 | 5,391 | 1,270 | 5,411 | 222 |
| Total impaired loans held to maturity | \$94,539 | \$83,576 | \$4,624 | \$89,496 | \$2,774 |

On July 2, 2009, Heartland acquired all deposits of The Elizabeth State Bank in Elizabeth, Illinois through its subsidiary Galena State Bank & Trust Co. based in Galena, Illinois, in a whole bank loss sharing transaction facilitated by the FDIC. As of July 2, 2009, The Elizabeth State Bank had loans of \$42.7 million. The estimated fair value of the loans acquired was \$37.8 million.

The acquired loans and other real estate owned are covered by two loss share agreements between the FDIC and Galena State Bank & Trust Co., which affords Galena State Bank & Trust Co. significant loss protection. Under the loss share agreements, the FDIC covers 80% of the covered loan and other real estate owned losses (referred to as covered assets) up to \$10 million and 95% of losses in excess of that amount. The term for loss sharing on

non-residential real estate losses is five years with respect to losses and eight years with respect to recoveries, while the term for loss sharing on residential real estate loans is ten years with respect to losses and recoveries. The reimbursable losses from the FDIC are based on the book value of the relevant loan as determined by the FDIC at the date of the transaction. New loans made after the acquisition are not covered by the loss share agreements.

The Elizabeth State Bank acquisition was accounted for under the acquisition method of accounting in accordance with ASC 805, "Business Combinations." Purchased loans acquired in a business combination, which include loans purchased in The Elizabeth State Bank acquisition, are recorded at estimated fair value on their purchase date, but the purchaser cannot carry over the related allowance for loan and lease losses. Purchased loans are accounted for under ASC 310-30, "Loans and Debt Securities with Deteriorated Credit Quality," when the loans have evidence of credit deterioration since origination and it is probable at the date of the acquisition that Heartland will not collect all contractually required principal and interest payments. Evidence of credit quality deterioration at the purchase date included statistics such as past due and nonaccrual status.

Generally, acquired loans that meet Heartland's definition for nonaccrual status fall within the scope of ASC 310-30. The difference between contractually required payments at acquisition and the cash flows expected to be collected at acquisition is referred to as the nonaccretable difference which is included in the carrying value of the loans. Subsequent decreases to the expected cash flows will generally result in a provision for loan and lease losses. Subsequent increases in cash flows result in a reversal of the provision for loan and lease losses to the extent of prior charges, or a reclassification of the difference from nonaccretable to accretable with a positive impact on future interest income. Further, any excess of cash flows expected at acquisition over the estimated fair value is referred to as the accretable yield and is recognized into interest income over the remaining life of the loan when there is a reasonable expectation about the amount and timing of such cash flows.

The carrying amount of the loans covered by these loss share agreements at December 31, 2013, and December 31, 2012, consisted of purchased impaired and nonimpaired loans as summarized in the following table, in thousands:

| | December 31, 2013 | | | December 31, 2012 | | |
|---|--------------------------|------------------------------|---------------------|--------------------------|------------------------------|---------------------|
| | Impaired Purchased Loans | Non Impaired Purchased Loans | Total Covered Loans | Impaired Purchased Loans | Non Impaired Purchased Loans | Total Covered Loans |
| Commercial and commercial real estate | \$549 | \$1,765 | \$2,314 | \$598 | \$2,476 | \$3,074 |
| Agricultural and agricultural real estate | — | 543 | 543 | — | 748 | 748 |
| Residential real estate | — | 2,280 | 2,280 | — | 2,645 | 2,645 |
| Consumer loans | 538 | 74 | 612 | 89 | 697 | 786 |
| Total Covered Loans | \$1,087 | \$4,662 | \$5,749 | \$687 | \$6,566 | \$7,253 |

On the acquisition date, the preliminary estimate of the contractually required payments receivable for all loans with evidence of credit deterioration since origination acquired in the acquisition was \$13.8 million and the estimated fair value of the loans was \$9.0 million. At December 31, 2013, and December 31, 2012, a majority of these loans were valued based upon the liquidation value of the underlying collateral, because the expected cash flows are primarily based on the liquidation of underlying collateral and the timing and amount of the cash flows could not be reasonably estimated. There was no allowance for loan and lease losses related to these ASC 310-30 loans at December 31, 2013, and December 31, 2012.

On the acquisition date, the preliminary estimate of the contractually required payments receivable for all nonimpaired loans acquired in the acquisition was \$28.9 million and the estimated fair value of the loans was \$28.7 million.

Loans are made in the normal course of business to directors, officers and principal holders of equity securities of Heartland. The terms of these loans, including interest rates and collateral, are similar to those prevailing for comparable transactions and do not involve more than a normal risk of collectibility. Changes in such loans during the years ended December 31, 2013 and 2012, were as follows, in thousands:

| | 2013 | 2012 |
|------------------------------|-----------|----------|
| Balance at beginning of year | \$97,611 | \$68,749 |
| Advances | 85,058 | 41,989 |
| Repayments | (69,065) | (13,127) |
| Balance at end of year | \$113,604 | \$97,611 |

SIX ALLOWANCE FOR LOAN AND LEASE LOSSES

Changes in the allowance for loan and lease losses for the years ended December 31, 2013, 2012, and 2011 were as follows, in thousands:

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| | 2013 | 2012 | 2011 |
|---|-----------|-----------|-----------|
| Balance at beginning of year | \$38,715 | \$36,808 | \$42,693 |
| Provision for loan and lease losses | 9,697 | 8,202 | 29,365 |
| Recoveries on loans and leases previously charged-off | 4,820 | 8,209 | 4,730 |
| Loans and leases charged-off | (11,547) | (14,504) | (39,980) |
| Balance at end of year | \$41,685 | \$38,715 | \$36,808 |

Changes in the allowance for loan and lease losses by loan category for the years ended December 31, 2013 and December 31, 2012, were as follows, in thousands:

| | Commercial | Commercial Real Estate | Agricultural | Residential Real Estate | Consumer | Unallocated | Total |
|---------------------------------|------------|---------------------------|--------------|----------------------------|----------|-------------|-----------|
| Balance at December 31, 2012 | \$11,388 | \$14,473 | \$2,138 | \$3,543 | \$7,173 | \$— | \$38,715 |
| Charge-offs | (2,460) | (3,251) | (23) | (1,036) | (4,777) | — | (11,547) |
| Recoveries | 1,019 | 2,378 | 110 | 158 | 1,155 | — | 4,820 |
| Provision | 3,152 | 552 | 767 | 1,055 | 4,171 | — | 9,697 |
| Balance at December 31, 2013 | \$13,099 | \$14,152 | \$2,992 | \$3,720 | \$7,722 | \$— | \$41,685 |

| | Commercial | Commercial Real Estate | Agricultural | Residential Real Estate | Consumer | Unallocated | Total |
|---------------------------------|------------|---------------------------|--------------|----------------------------|----------|-------------|-----------|
| Balance at December 31, 2011 | \$10,549 | \$14,621 | \$1,763 | \$3,001 | \$6,874 | \$— | \$36,808 |
| Charge-offs | (1,799) | (6,898) | (1) | (988) | (4,818) | — | (14,504) |
| Recoveries | 1,966 | 5,194 | 81 | 164 | 804 | — | 8,209 |
| Provision | 672 | 1,556 | 295 | 1,366 | 4,313 | — | 8,202 |
| Balance at December 31, 2012 | \$11,388 | \$14,473 | \$2,138 | \$3,543 | \$7,173 | \$— | \$38,715 |

SEVEN PREMISES, FURNITURE AND EQUIPMENT

Premises, furniture and equipment as of December 31, 2013 and December 31, 2012, were as follows, in thousands:

| | 2013 | 2012 |
|--|-----------|-----------|
| Land and land improvements | \$36,679 | \$35,114 |
| Buildings and building improvements | 115,052 | 106,891 |
| Furniture and equipment | 54,393 | 50,672 |
| Total | 206,124 | 192,677 |
| Less accumulated depreciation | (70,410) | (64,383) |
| Premises, furniture and equipment, net | \$135,714 | \$128,294 |

Depreciation expense on premises, furniture and equipment was \$7.7 million, \$6.4 million and \$6.3 million for 2013, 2012, and 2011, respectively.

EIGHT GOODWILL, CORE DEPOSIT INTANGIBLES AND OTHER INTANGIBLE ASSETS

Heartland had goodwill of \$35.6 million and \$30.6 million at December 31, 2013, and December 31, 2012, respectively.

Heartland recorded \$5.0 million of goodwill in connection with the acquisition of Morrill Bancshares, Inc., the holding company for Morrill & Janes Bank and Trust Company, based in Merriam, Kansas on October 18, 2013. The goodwill associated with this transaction is not deductible for tax purposes. As part of the Morrill & Janes Bank and Trust Company acquisition, Heartland recognized core deposit intangibles of \$8.5 million that are expected to be amortized over a period of 8 years. The core deposit intangibles associated with this transaction are not deductible for

tax purposes.

Heartland recorded no goodwill in conjunction with the Freedom Bank acquisition. In conjunction with the Freedom Bank acquisition, Heartland recognized core deposit intangibles of \$890,000 that are expected to be amortized over a period of 8 years. The core deposit intangibles associated with this transaction are not deductible for tax purposes.

Heartland recorded \$681,000 of goodwill in connection with the acquisition of the three branches from Liberty Bank, FSB on July 13, 2012. Heartland recorded \$645,000 in connection with the acquisition of FSI on November 16, 2012. Goodwill recorded related to the Heritage acquisition on December 7, 2012 was \$3.4 million. The goodwill associated with the Liberty and Heritage acquisitions is deductible for tax purposes.

Other intangible assets consist of core deposit intangibles, mortgage servicing rights and customer relationship intangible. The gross carrying amount of other intangible assets and the associated accumulated amortization at December 31, 2013, and December 31, 2012, are presented in the table below, in thousands:

| | December 31, 2013 | | | December 31, 2012 | | |
|----------------------------------|-----------------------|--------------------------|---------------------|-----------------------|--------------------------|---------------------|
| | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
| Amortizing intangible assets: | | | | | | |
| Core deposit intangibles | \$21,069 | \$10,345 | \$10,724 | \$11,668 | \$9,327 | \$2,341 |
| Mortgage servicing rights | 32,160 | 10,372 | 21,788 | 22,892 | 7,239 | 15,653 |
| Customer relationship intangible | 1,177 | 730 | 447 | 1,177 | 685 | 492 |
| Total | \$54,406 | \$21,447 | \$32,959 | \$35,737 | \$17,251 | \$18,486 |

The following table shows the estimated future amortization expense for amortizable intangible assets, in thousands:

| | Core Deposit Intangibles | Mortgage Servicing Rights | Customer Relationship Intangible | Total |
|--------------------------|--------------------------|---------------------------|----------------------------------|---------|
| Year ending December 31, | | | | |
| 2014 | \$2,180 | \$7,263 | \$43 | \$9,486 |
| 2015 | 1,780 | 5,810 | 42 | 7,632 |
| 2016 | 1,575 | 4,358 | 41 | 5,974 |
| 2017 | 1,393 | 2,905 | 40 | 4,338 |
| 2018 | 1,232 | 1,452 | 39 | 2,723 |
| Thereafter | 2,564 | — | 242 | 2,806 |

Projections of amortization expense for mortgage servicing rights are based on existing asset balances and the existing interest rate environment as of December 31, 2013. Heartland's actual experience may be significantly different depending upon changes in mortgage interest rates and market conditions. Mortgage loans serviced for others were \$3.05 billion and \$2.20 billion as of December 31, 2013, and December 31, 2012, respectively. Custodial escrow balances maintained in connection with the mortgage loan servicing portfolio were approximately \$12.8 million and \$10.0 million as of December 31, 2013 and December 31, 2012, respectively. The fair value of Heartland's mortgage servicing rights was estimated at \$32.0 million and \$16.0 million at December 31, 2013, and December 31, 2012, respectively. Valuation allowances of \$0 and \$496,000, were required as of December 31, 2013, and December 31, 2012, respectively.

The majority of Heartland's mortgage servicing rights portfolio is comprised of loans serviced for the Federal National Mortgage Association ("FNMA") and the Federal Home Loan Mortgage Corporation ("FHLMC"), which are separated into 15- and 30-year tranches. At December 31, 2013, the 30-year tranche had a fair value of \$23.7 million in comparison with the book value of \$16.4 million. At December 31, 2012, the 30-year tranche had a fair value of \$12.6 million in comparison with the book value of \$12.6 million, which was net of the related valuation allowance of \$496,000. At December 31, 2013, the 15-year tranche had a fair value of \$4.7 million in comparison with the book value of \$3.1 million. At December 31, 2012, the 15-year tranche had a fair value of \$3.3 million in comparison with the book value of \$3.0 million.

In addition to servicing FNMA and FHLMC loans, Heartland became an authorized servicer of Government National Mortgage Association ("GNMA") mortgages in late 2012. At December 31, 2013, the GNMA tranche had a fair value of \$3.5 million and a book value of \$2.3 million.

The fair value of mortgage servicing rights is calculated based upon a discounted cash flow analysis. Cash flow assumptions, including prepayment speeds, servicing costs and escrow earnings are considered in the calculation. The average constant prepayment rate was 9.65% and 17.99% for the valuations for December 31, 2013, and December 31, 2012, respectively. The discount rate was 10.15% and 10.06% for the valuations for December 31, 2013 and December 31, 2012, respectively. The

average capitalization rate for 2013 ranged from .79 to 1.39 and for 2012 from .79 to 1.07. Fees collected for the servicing of mortgage loans for others were \$6.9 million, \$4.4 million and \$3.6 million for the years ended December 31, 2013, 2012, and 2011, respectively.

The following table summarizes, in thousands, the changes in capitalized mortgage servicing rights:

| | 2013 | 2012 |
|------------------------|----------|----------|
| Balance at January 1 | \$15,653 | \$11,276 |
| Originations | 12,769 | 11,451 |
| Amortization | (7,314) | (6,597) |
| Purchased MSR | 184 | — |
| Valuation adjustment | 496 | (477) |
| Balance at December 31 | \$21,788 | \$15,653 |

NINE DEPOSITS

At December 31, 2013, the scheduled maturities of time certificates of deposit were as follows, in thousands:

| | |
|------------|-----------|
| 2014 | \$497,059 |
| 2015 | 158,788 |
| 2016 | 100,814 |
| 2017 | 59,251 |
| 2018 | 40,223 |
| Thereafter | 36,541 |
| | \$892,676 |

The aggregate amount of time certificates of deposit in denominations of \$100,000 or more as of December 31, 2013 and December 31, 2012, were \$354.2 million and \$308.8 million, respectively.

Interest expense on deposits for the years ended December 31, 2013, 2012, and 2011, was as follows, in thousands:

| | 2013 | 2012 | 2011 |
|--|----------|----------|----------|
| Savings and money market accounts | \$6,674 | \$6,736 | \$9,090 |
| Time certificates of deposit in denominations of \$100,000 or more | 4,403 | 4,776 | 5,928 |
| Other time deposits | 8,891 | 10,718 | 14,206 |
| Interest expense on deposits | \$19,968 | \$22,230 | \$29,224 |

TEN SHORT-TERM BORROWINGS

Short-term borrowings as of December 31, 2013 and 2012, were as follows, in thousands:

| | 2013 | 2012 |
|---|-----------|-----------|
| Securities sold under agreement to repurchase | \$234,659 | \$203,355 |
| Federal funds purchased | 69,097 | 5,525 |
| Advances from the FHLB | 105,000 | 10,000 |
| Notes payable to unaffiliated banks | — | 5,746 |
| Total | \$408,756 | \$224,626 |

At December 31, 2013, Heartland has one credit line with an unaffiliated bank with revolving borrowing capacity of \$20.0 million. At December 31, 2012, Heartland had two credit lines with two unaffiliated banks, each with revolving borrowing capacity of \$5.0 million. At December 31, 2013 and 2012, Heartland had no outstanding balance on any

lines of credit.

The agreement with the lender of the revolving credit line of \$20.0 million and the term loan (as indicated in Note 11) contains specific financial covenants, all of which Heartland was in compliance with at December 31, 2013 and 2012:

Heartland will maintain regulatory capital at well capitalized levels on a consolidated basis.

Heartland will maintain on a consolidated basis a minimum return on average assets of at least .50% tested quarterly on a rolling four-quarter basis.

On a consolidated basis, Heartland's nonperforming assets to Tier 1 capital and allowance for loan and lease losses will not exceed 30%, measured continuously.

Heartland will maintain on a consolidated basis a minimum allowance for loan and lease losses to gross loans and leases ratio of 1.00%.

Heartland will inform the lender of any material regulatory non-compliance or written agreement concerning Heartland or any of its subsidiaries.

A senior officer of Heartland will submit a written quarterly statement of compliance with the financial covenants established under the credit agreement.

All retail repurchase agreements as of December 31, 2013 and 2012 were due within twelve months.

Average and maximum balances and rates on aggregate short-term borrowings outstanding during the years ended December 31, 2013, December 31, 2012, and December 31, 2011 were as follows, in thousands:

| | 2013 | 2012 | 2011 | | |
|---|-----------|-----------|-----------|---|--|
| Maximum month-end balance | \$408,756 | \$298,662 | \$270,081 | | |
| Average month-end balance | 274,352 | 248,048 | 197,527 | | |
| Weighted average interest rate for the year | 0.31 | % 0.32 | % 0.44 | % | |
| Weighted average interest rate at year-end | 0.19 | % 0.31 | % 0.35 | % | |

Dubuque Bank and Trust Company is a participant in the Borrower-In-Custody of Collateral Program at the Federal Reserve Bank of Chicago, which provides the capability to borrow short-term funds under the Discount Window Program. Advances under this program were collateralized by a portion of the commercial loan portfolio of Dubuque Bank and Trust Company in the amount of \$100.8 million at December 31, 2013, and \$101.3 million at December 31, 2012. There were no borrowings under the Discount Window Program outstanding at year-end 2013 and 2012.

ELEVEN

OTHER BORROWINGS

Other borrowings outstanding at December 31, 2013 and 2012 were as follows, in thousands:

| | 2013 | 2012 |
|---|------------|------------|
| Advances from the FHLB; weighted average call dates at December 31, 2013 and 2012 were October 2014 and December 2013, respectively; and weighted average interest rates were 3.06% and 3.11%, respectively | \$ 113,453 | \$ 143,195 |
| Wholesale repurchase agreements; weighted average call dates at December 31, 2013 and 2012 were April 2014 and May 2013, respectively; and weighted average interest rates were 3.38% and 3.12%, respectively | 60,000 | 85,000 |
| Trust preferred securities | 124,860 | 108,250 |
| Senior notes | 37,500 | 37,500 |
| Note payable to unaffiliated bank | 11,719 | 13,002 |
| Contracts payable for purchase of real estate and other assets | 2,577 | 2,078 |
| Total | \$350,109 | \$389,025 |

The Heartland banks are members of the FHLB of Des Moines, Chicago, Dallas, San Francisco, Seattle and Topeka. The advances from the FHLB are collateralized by the Heartland banks' investments in FHLB stock of \$14.2 million and \$9.6 million at December 31, 2013 and 2012, respectively. In addition, the FHLB advances are collateralized with pledges of one- to four-family residential mortgages, commercial and agricultural mortgages and securities totaling \$1.32 billion at December 31, 2013, and \$1.12 billion at December 31, 2012. At December 31, 2013, Heartland had \$310.6 million of FHLB borrowing capacity. As a national association, Heritage Bank, N.A. held stock in the Federal Reserve Bank of San Francisco totaling \$380,000 at December 31, 2012.

Heartland has entered into various wholesale repurchase agreements which had balances totaling \$60.0 million and \$85.0 million at December 31, 2013 and 2012, respectively. A schedule of Heartland's wholesale repurchase agreements outstanding as of December 31, 2013, were as follows, in thousands:

| Counterparty: | Amount | Interest Rate as of 12/31/13 ⁽¹⁾ | | Issue Date | Maturity Date | Callable Date |
|--------------------------|-----------|---|------------------|------------|---------------|---------------|
| Citigroup Global Markets | \$ 15,000 | 3.32 | % | 04/17/2008 | 04/17/2015 | 04/17/2014 |
| Citigroup Global Markets | 20,000 | 3.61 | % ⁽²⁾ | 04/17/2008 | 04/17/2018 | 04/17/2014 |
| Barclays Capital | 10,000 | 4.07 | % | 07/01/2008 | 07/01/2018 | 07/01/2014 |
| Citigroup Global Markets | 15,000 | 2.69 | % | 01/23/2009 | 01/23/2014 | — |
| | \$60,000 | | | | | |

(1) Interest rates are fixed with the exception of the interest rate on the \$20.0 million transaction with Citigroup Global Markets.

(2) Interest rate resets quarterly on the 17th of January, April, July and October of each year until maturity. Embedded within the contract is a cap interest rate of 3.61%.

Heartland has seven wholly-owned trust subsidiaries that were formed to issue trust preferred securities, which includes two wholly-owned trust subsidiaries acquired with the Morrill Bancshares, Inc. acquisition in 2013. The proceeds from the offerings were used to purchase junior subordinated debentures from Heartland. The proceeds are being used for general corporate purposes. Heartland has the option to shorten the maturity date to a date not earlier than the callable date. Heartland may not shorten the maturity date without prior approval of the Board of Governors of the Federal Reserve System, if required. Prior redemption is permitted under certain circumstances, such as changes in tax or regulatory capital rules. In connection with these offerings, the balance of deferred issuance costs included in other assets was \$158,000 as of December 31, 2013. These deferred costs are amortized on a straight-line basis over the life of the debentures. The majority of the interest payments are due quarterly. A schedule of Heartland's trust preferred offerings outstanding as of December 31, 2013, were as follows, in thousands:

| | Amount Issued | Interest Rate | | Interest Rate as of 12/31/13 ⁽¹⁾ | Maturity Date | Callable Date |
|---|---------------|------------------|------|---|---------------|---------------|
| Heartland Financial Statutory Trust III | \$20,619 | 8.25% | | 8.25 % | 10/10/2033 | 03/31/2014 |
| Heartland Financial Statutory Trust IV | 25,774 | 2.75% over LIBOR | 2.99 | % ⁽²⁾ | 03/17/2034 | 03/17/2014 |
| Heartland Financial Statutory Trust V | 20,619 | 1.33% over LIBOR | 1.57 | % ⁽³⁾ | 04/07/2036 | 04/07/2014 |
| Heartland Financial Statutory Trust VI | 20,619 | 6.75% | 6.75 | % ⁽⁴⁾ | 09/15/2037 | 03/15/2014 |
| Heartland Financial Statutory Trust VII | 20,619 | 1.48% over LIBOR | 1.72 | % ⁽⁵⁾ | 09/01/2037 | 06/01/2014 |
| Morrill Statutory Trust I | 8,524 | 3.25% over LIBOR | 3.50 | % | 12/26/2032 | 03/26/2014 |
| Morrill Statutory Trust II | 8,086 | 2.85% over LIBOR | 3.09 | % | 12/17/2033 | 12/17/2014 |
| | \$124,860 | | | | | |

(1) Effective weighted average interest rate as of December 31, 2013, was 5.85% due to interest rate swap transactions on the variable rate securities as discussed in Note 12 to Heartland's consolidated financial statements.

(2) Effective interest rate as of December 31, 2013, was 5.33% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

(3) Effective interest rate as of December 31, 2013, was 4.69% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

(4) Interest rate is fixed at 6.75% through June 15, 2017 then resets to 1.48% over LIBOR for the remainder of the term.

(5) Effective interest rate as of December 31, 2013, was 4.70% due to an interest rate swap transaction as discussed in Note 12 to Heartland's consolidated financial statements.

For regulatory purposes, \$124.9 million and \$108.3 million of the trust preferred securities qualified as Tier 1 capital as of December 31, 2013 and 2012, respectively.

On March 7, 2012, Heartland exercised its call option on \$5.0 million of its trust preferred capital securities that were at a fixed rate of 10.60%. The prepayment fee of \$238,000 and the remaining unamortized issuance costs of \$64,000 were expensed upon redemption.

Between 2010 and 2012, Heartland completed private debt offerings of its senior notes. The notes were sold in a private placement to various accredited investors. The senior notes are unsecured and bear interest at 5% per annum payable quarterly.

The maturity schedule of the senior notes is such that \$17.5 million mature on December 1, 2015; \$7.0 million will mature on each of February 1, 2017, and February 1, 2018; and \$6.0 million will mature on February 1, 2019. Total senior notes outstanding were \$37.5 million as of both December 31, 2013, and December 31, 2012.

On April 20, 2011, Heartland entered into a \$15.0 million amortizing term loan with an unaffiliated bank with a maturity date of April 20, 2016. At the time of origination, Heartland entered into an interest rate swap transaction designated as a cash flow hedge, with the bank to fix the term loan at 5.14% for the full five-year term.

Future payments at December 31, 2013, for other borrowings follow in the table below, in thousands. Callable FHLB advances and wholesale repurchase agreements are included in the table at their call date.

| | |
|------------|------------|
| 2014 | \$ 140,838 |
| 2015 | 36,892 |
| 2016 | 14,547 |
| 2017 | 12,197 |
| 2018 | 10,190 |
| Thereafter | 135,445 |
| Total | \$ 350,109 |

TWELVE DERIVATIVE FINANCIAL INSTRUMENTS

Heartland uses derivative financial instruments as part of its interest rate risk management strategy. As part of the strategy, Heartland considers the use of interest rate swaps, caps, floors and collars and certain interest rate lock commitments and forward sales of securities related to mortgage banking activities. Heartland's current strategy includes the use of interest rate swaps, interest rate lock commitments, and forward sales of mortgage securities. Heartland's objectives are to add stability to its net interest margin and to manage its exposure to movement in interest rates. The contract or notional amount of a derivative is used to determine, along with the other terms of the derivative, the amounts to be exchanged between the counterparties. Heartland is exposed to credit risk in the event of nonperformance by counterparties to financial instruments. Heartland minimizes this risk by entering into derivative contracts with large, stable financial institutions. Heartland has not experienced any losses from nonperformance by these counterparties. Heartland monitors counterparty risk in accordance with the provisions of ASC 815. In addition, interest rate-related derivative instruments generally contain language outlining collateral pledging requirements for each counterparty. Collateral must be posted when the market value exceeds certain threshold limits which are determined by credit ratings of each counterparty. Heartland was required to pledge \$5.4 million and \$6.7 million of cash as collateral at December 31, 2013, and December 31, 2012, respectively. Heartland's counterparties were required to pledge \$540,000 at December 31, 2013 and \$0 at December 31, 2012, respectively.

Heartland's derivative and hedging instruments are recorded at fair value on the consolidated balance sheets. See Note 20, "Fair Value," for additional fair value information and disclosures.

Cash Flow Hedges

Heartland has variable rate funding which creates exposure to variability in interest payments due to changes in interest rates. To manage the interest rate risk related to the variability of interest payments, Heartland has entered into various interest rate swap agreements. Amounts reported in accumulated other comprehensive income related to derivatives will be reclassified to interest expense as interest payments are received or made on Heartland's variable-rate liabilities. For the twelve months ended December 31, 2013, the change in net unrealized losses on cash flow hedges reflects changes in the fair value of the swaps and reclassification from accumulated other comprehensive income to interest expense totaling \$2.1 million. For the next twelve months, Heartland estimates that cash payments and reclassification from accumulated other comprehensive income to interest expense will total \$2.1 million.

Heartland executed an interest rate swap transaction on April 5, 2011, with an effective date of April 20, 2011, and an expiration date of April 20, 2016, to effectively convert \$15.0 million of its newly issued variable rate amortizing debt to fixed rate debt. For accounting purposes, this swap transaction is designated as a cash flow hedge of the changes in cash flows attributable to changes in one-month LIBOR, the benchmark interest rate being hedged, associated with the interest payments made on an amount of Heartland's debt principal equal to the then-outstanding swap notional amount. At inception, Heartland asserted that the underlying principal balance would remain outstanding throughout the hedge transaction making it probable that sufficient LIBOR-based interest payments would exist through the maturity date of the swap.

During the first quarter of 2009, Heartland entered into three forward-starting interest rate swap transactions to effectively convert \$65.0 million of its variable interest rate subordinated debentures (issued in connection with the trust preferred securities of Heartland Financial Statutory Trust IV, V and VII) to fixed interest rate debt. For accounting purposes, these three swap transactions are designated as cash flow hedges of the changes in cash flows attributable to changes in LIBOR, the benchmark interest rate being hedged, associated with the interest payments made on \$65.0 million of Heartland's subordinated debentures (issued in connection with the trust preferred securities of Heartland Financial Statutory Trust IV, V and VII) that reset quarterly on a specified reset date. At inception, Heartland asserted that the underlying principal balance would remain outstanding throughout the hedge transaction making it probable that sufficient LIBOR-based interest payments would exist through the maturity date of the swaps.

The table below identifies the balance sheet category and fair values of Heartland's derivative instruments designated as cash flow hedges at December 31, 2013, and December 31, 2012, in thousands:

| | Notional Amount | Fair Value | Balance Sheet Category | Receive Rate | Weighted Average Pay Rate | Maturity |
|--------------------|-----------------|------------|------------------------|--------------|---------------------------|--------------|
| December 31, 2013 | | | | | | |
| Interest rate swap | \$11,719 | \$(457) |) Other Liabilities | 2.917 | % 5.140 | % 04/20/2016 |
| Interest rate swap | 25,000 | (146) |) Other Liabilities | 0.244 | % 2.580 | % 03/17/2014 |
| Interest rate swap | 20,000 | (1,507) |) Other Liabilities | 0.239 | % 3.220 | % 03/01/2017 |
| Interest rate swap | 20,000 | (1,587) |) Other Liabilities | 0.243 | % 3.355 | % 01/07/2020 |
| December 31, 2012 | | | | | | |
| Interest rate swap | \$13,002 | \$(711) |) Other Liabilities | 2.961 | % 5.140 | % 04/20/2016 |
| Interest rate swap | 25,000 | (708) |) Other Liabilities | 0.308 | % 2.580 | % 03/17/2014 |
| Interest rate swap | 20,000 | (2,186) |) Other Liabilities | 0.311 | % 3.220 | % 03/01/2017 |
| Interest rate swap | 20,000 | (3,020) |) Other Liabilities | 0.351 | % 3.355 | % 01/07/2020 |

The table below identifies the gains and losses recognized on Heartland's derivative instruments designated as cash flow hedges for the year ended December 31, 2013, and December 31, 2012, in thousands:

| | Effective Portion | | Ineffective Portion | | |
|--------------------|----------------------|------------------------------------|-------------------------------------|----------------|----------------------|
| | Recognized in OCI | Reclassified from AOCI into Income | Recognized in Income on Derivatives | Category | Amount of Gain(Loss) |
| | Amount of Gain(Loss) | Category | Amount of Gain(Loss) | Category | Amount of Gain(Loss) |
| December 31, 2013 | | | | | |
| Interest rate swap | \$254 | Interest Expense | \$(276) |) Other Income | \$— |
| Interest rate swap | 562 | Interest Expense | (583) |) Other Income | — |
| Interest rate swap | 679 | Interest Expense | (594) |) Other Income | — |
| Interest rate swap | 1,433 | Interest Expense | (616) |) Other Income | — |
| December 31, 2012 | | | | | |
| Interest rate swap | \$14 | Interest Expense | \$(298) |) Other Income | \$— |

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| | | | | | | | |
|--------------------|------|------------------|------------------|------|--------------|--------------|---|
| Interest rate swap | 324 | Interest Expense | (536 |) | Other Income | — | |
| Interest rate swap | (122 |) | Interest Expense | (561 |) | Other Income | — |
| Interest rate swap | (436 |) | Interest Expense | (589 |) | Other Income | — |

Mortgage Derivatives

Heartland also has entered into interest rate lock commitments to originate residential mortgage loans held for sale and forward commitments to sell residential mortgage loans and mortgage backed securities that are considered derivative instruments. The fair value of these commitments is recorded on the consolidated balance sheets with the changes in fair value recorded in the consolidated statements of income as a component of gains on sale of loans held for sale. These derivative contracts are designated as free standing derivative contracts and are not designated against specific assets and liabilities on the consolidated balance sheets or forecasted transactions and therefore do not qualify for hedge accounting treatment.

The table below identifies the balance sheet category and fair values of Heartland's derivative instruments not designated as hedging instruments at December 31, 2013, and December 31, 2012, in thousands:

| | Notional Amount | Fair Value | Balance Sheet Category |
|---|--------------------|---------------|---------------------------|
| December 31, 2013 | | | |
| Interest rate lock commitments (mortgage) | \$63,370 | \$1,809 | Other Assets |
| Forward commitments | 117,637 | 1,206 | Other Assets |
| Forward commitments | 53,277 | (133) |) Other Liabilities |
| December 31, 2012 | | | |
| Interest rate lock commitments (mortgage) | \$267,397 | \$9,353 | Other Assets |
| Forward commitments | 168,910 | 462 | Other Assets |
| Forward commitments | 351,996 | (1,221) |) Other Liabilities |

The table below identifies the income statement category of the gains and losses recognized in income on Heartland's derivative instruments not designated as hedging instruments for the year ended December 31, 2013, and December 31, 2012, in thousands:

| | Income Statement Category | Year-to-Date Gain(Loss) Recognized |
|---|--------------------------------------|--|
| December 31, 2013 | | |
| Interest rate lock commitments (mortgage) | Gains on Sale of Loans Held for Sale | \$(10,518) |
| Forward commitments | Gains on Sale of Loans Held for Sale | 1,832 |
| December 31, 2012 | | |
| Interest rate lock commitments (mortgage) | Gains on Sale of Loans Held for Sale | \$8,235 |
| Forward commitments | Gains on Sale of Loans Held for Sale | 110 |

THIRTEEN INCOME TAXES

Income taxes for the years ended December 31, 2013, 2012, and 2011 were as follows, in thousands:

| | 2013 | 2012 | 2011 |
|----------------|---------|----------|---------|
| Current: | | | |
| Federal | \$5,025 | \$11,513 | \$4,639 |
| State | 2,549 | 5,366 | 1,300 |
| Total current | \$7,574 | \$16,879 | \$5,939 |
| Deferred: | | | |
| Federal | \$2,447 | \$404 | \$2,905 |
| State | 314 | 101 | 1,458 |
| Total deferred | \$2,761 | \$505 | \$4,363 |

| | | | |
|--------------------------|----------|----------|----------|
| Total income tax expense | \$10,335 | \$17,384 | \$10,302 |
|--------------------------|----------|----------|----------|

The income tax provisions above do not include the effects of income tax deductions resulting from exercises of stock options and the vesting of stock awards in the amounts of \$98,000, \$222,000, and \$108,000 in 2013, 2012, and 2011 respectively, which were recorded as increases to stockholders' equity.

Temporary differences between the amounts reported in the financial statements and the tax basis of assets and liabilities result in deferred taxes. Deferred tax assets and liabilities at December 31, 2013 and 2012, were as follows, in thousands:

| | 2013 | 2012 |
|--|------------|------------|
| Deferred tax assets: | | |
| Tax effect of net unrealized loss on securities available for sale reflected in stockholders' equity | \$9,766 | \$— |
| Tax effect of net unrealized loss on derivatives reflected in stockholders' equity | \$1,270 | \$2,280 |
| Securities | 1,257 | 1,865 |
| Allowance for loan and lease losses | 15,766 | 14,908 |
| Deferred compensation | 4,674 | 3,547 |
| Organization and acquisitions costs | 393 | 289 |
| Net operating loss carryforwards | 4,463 | 3,691 |
| Non-accrual loan interest | 830 | 939 |
| OREO writedowns | 1,781 | 3,340 |
| Rehab tax credit projects | 2,438 | 2,162 |
| Mortgage repurchase obligation | 882 | 998 |
| Other | 778 | 246 |
| Gross deferred tax assets | 44,298 | 34,265 |
| Valuation allowance | (4,615) | (4,167) |
| Total deferred tax assets | \$39,683 | \$30,098 |
| Deferred tax liabilities: | | |
| Tax effect of net unrealized gain on securities available for sale reflected in stockholders' equity | \$— | \$(12,353) |
| Premises, furniture and equipment | (8,660) | (7,877) |
| Tax bad debt reserves | (523) | (600) |
| Purchase accounting | (5,323) | (2,085) |
| Prepaid expenses | (621) | (604) |
| Mortgage servicing rights | (8,996) | (6,421) |
| Deferred loan fees | (75) | (134) |
| Other | (324) | (318) |
| Gross deferred tax liabilities | \$(24,522) | \$(30,392) |
| Net deferred tax asset (liability) | \$15,161 | \$(294) |

The deferred tax assets (liabilities) related to net unrealized gains (losses) on securities available for sale and the deferred tax assets and liabilities related to net unrealized gains (losses) on derivatives had no effect on income tax expense as these gains and losses, net of taxes, were recorded in other comprehensive income. Beginning in 2013, Heartland had a federal low-income housing tax credit carryforward of approximately \$217,000 that expires in 2033, and an alternative minimum tax ("AMT") credit carryforward of approximately \$256,000 available to reduce future federal income taxes over an indefinite period. As a result of acquisitions, Heartland had net operating loss carryforwards for federal income tax purposes of approximately \$6.0 million at December 31, 2013, and \$4.6 million at December 31, 2012. The associated deferred tax asset was \$2.0 million at December 31, 2013, and \$1.6 million at December 31, 2012. These net carryforwards expire beginning December 31, 2026, through December 31, 2033, and are subject to an annual limitation of approximately \$524,000. Net operating loss carryforwards for state income tax purposes were approximately \$41.6 million at December 31, 2013, and \$38.4 million at December 31, 2012. The

associated deferred tax asset, net of federal tax, was \$2.4 million at December 31, 2013, and \$2.1 million at December 31, 2012. These carryforwards expire beginning December 31, 2021, through December 31, 2033. A valuation allowance against the deferred tax asset due to the uncertainty surrounding the utilization of these state net operating loss carryforwards was \$1.9 million at December 31, 2013, and \$2.0 million at December 31, 2012. During both 2013 and 2012, Heartland had book writedowns on investments that, for tax purposes, would generate capital losses upon disposal. Due

to the uncertainty of Heartland's ability to utilize the potential capital losses, a valuation allowance for these potential losses totaled \$2.4 million at December 31, 2013, and \$2.2 million at December 31, 2012. Realization of the deferred tax asset over time is dependent upon the existence of taxable income in carryback periods or the ability to generate sufficient taxable income in future periods. In determining that realization of the deferred tax asset was more likely than not, Heartland gave consideration to a number of factors including its taxable income during carryback periods, its recent earnings history, its expectations for earnings in the future and, where applicable, the expiration dates associated with its tax carryforwards.

The actual income tax expense from continuing operations differs from the expected amounts (computed by applying the U.S. federal corporate tax rate of 35% to income before income taxes) as follows, in thousands:

| | 2013 | 2012 | 2011 |
|--|----------|----------|----------|
| Computed "expected" tax on net income | \$16,493 | \$23,511 | \$13,421 |
| Increase (decrease) resulting from: | | | |
| Nontaxable interest income | (5,622) | (4,539) | (3,725) |
| State income taxes, net of federal tax benefit | 1,861 | 3,099 | 2,056 |
| Nondeductible goodwill and other intangibles | — | — | — |
| Tax credits | (1,696) | (6,669) | (798) |
| Valuation allowance | 209 | 1,851 | — |
| Other | (910) | 131 | (652) |
| Income taxes | \$10,335 | \$17,384 | \$10,302 |
| Effective tax rates | 21.9 % | 25.9 % | 26.9 % |

Heartland's income taxes included federal historic rehabilitation tax credits totaling \$898,000 during 2013 and \$5.8 million during 2012. Additionally, investments in certain low-income housing partnerships at Dubuque Bank and Trust Company totaled \$4.3 million at December 31, 2013, \$4.5 million at December 31, 2012, and \$7.6 million at December 31, 2011. These investments generated federal low-income housing tax credits of \$798,000 for the years ended December 31, 2013, 2012, and 2011. These investments are expected to generate federal low-income housing tax credits of approximately \$798,000 for 2014, \$755,000 for 2015, \$581,000 for 2016 through 2019 and \$241,000 for 2020.

On December 31, 2013, the amount of unrecognized tax benefits was \$779,000, including \$96,000 of accrued interest and penalties. On December 31, 2012, the amount of unrecognized tax benefits was \$773,000, including \$80,000 of accrued interest and penalties. If recognized, the entire amount of the unrecognized tax benefits would affect the effective tax rate. A reconciliation of the beginning and ending balances for liabilities associated with unrecognized tax benefits for the years ended December 31, 2013 and 2012, follows, in thousands:

| | 2013 | 2012 |
|---|--------|--------|
| Balance at January 1 | \$773 | \$751 |
| Additions for tax positions related to the current year | 65 | 241 |
| Additions for tax positions related to prior years | 188 | 67 |
| Reductions for tax positions related to prior years | (247) | (286) |
| Balance at December 31 | \$779 | \$773 |

The tax years ended December 31, 2010, and later remain subject to examination by the Internal Revenue Service. For state purposes, the tax years ended December 31, 2009, and later remain open for examination. Income tax reviews are currently underway with the Colorado Department of Revenue for the years 2008 through 2011 and with the Illinois Department of Revenue for the years 2010 and 2011. During 2012, an income tax review was completed with the Illinois Department of Revenue for the years 2007 and 2008, which resulted in a net tax refund of \$29,000. Heartland does not anticipate any significant increase or decrease in unrecognized tax benefits during the next twelve months.

FOURTEEN
EMPLOYEE BENEFIT PLANS

Heartland sponsors a defined contribution retirement plan covering substantially all employees. Contributions to this plan are subject to approval by the Heartland Board of Directors. The Heartland subsidiaries fund and record as an expense all approved contributions. Costs of these contributions, charged to operating expenses, were \$2.6 million, \$2.6 million, and \$2.2 million for 2013, 2012, and 2011, respectively. This plan includes an employee savings program, under which the Heartland subsidiaries make matching contributions of up to 3% of the participants' wages in 2013, 2012, and 2011. Costs charged to operating expenses with respect to the matching contributions were \$1.9 million, \$1.6 million, and \$1.3 million for 2013, 2012, and 2011, respectively.

FIFTEEN
COMMITMENTS AND CONTINGENT LIABILITIES

Heartland leases certain land and facilities under operating leases. Minimum future rental commitments at December 31, 2013 for all non-cancelable leases were as follows, in thousands:

| | |
|------------|----------|
| 2014 | \$3,890 |
| 2015 | 3,469 |
| 2016 | 3,386 |
| 2017 | 2,547 |
| 2018 | 2,035 |
| Thereafter | 9,836 |
| | \$25,163 |

Rental expense for premises and equipment leased under operating leases was \$4.4 million, \$2.8 million, and \$2.0 million for 2013, 2012, and 2011, respectively. Some of the Heartland banks lease or sublease portions of the office space they own to third parties. In addition, DB&T Community Development Corp. leases properties it owns to third parties. Occupancy expense is presented net of rental income of \$505,000, \$496,000, and \$1.3 million for 2013, 2012, and 2011, respectively.

Heartland utilizes a variety of financial instruments in the normal course of business to meet the financial needs of customers and to manage its exposure to fluctuations in interest rates. These financial instruments include lending related and other commitments as indicated below as well as derivative instruments shown in Note 12. The Heartland banks make various commitments and incur certain contingent liabilities that are not presented in the accompanying consolidated financial statements. The commitments and contingent liabilities include various guarantees, commitments to extend credit and standby letters of credit.

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The Heartland banks evaluate each customer's creditworthiness on a case-by-case basis. The amount of collateral obtained, if deemed necessary by the Heartland banks upon extension of credit, is based upon management's credit evaluation of the counterparty. Collateral held varies but may include accounts receivable, inventory, property, plant and equipment and income-producing commercial properties. Standby letters of credit and financial guarantees written are conditional commitments issued by the Heartland banks to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. At December 31, 2013, and December 31, 2012, commitments to extend credit aggregated \$1.14 billion and \$844.6 million, respectively, and standby letters

of credit aggregated \$39.7 million and \$29.5 million, respectively.

Heartland enters into commitments to sell mortgage loans to reduce interest rate risk on certain mortgage loans held for sale and loan commitments which were recorded in the consolidated balance sheets at their fair values. Heartland does not anticipate any material loss as a result of the commitments and contingent liabilities. Residential mortgage loans sold to others are predominantly conventional residential first lien mortgages originated under Heartland's usual underwriting procedures, and are most often sold on a nonrecourse basis. Heartland's agreements to sell residential mortgage loans in the normal course of business usually require certain representations and warranties on the underlying loans sold, related to credit information, loan documentation, collateral, and insurability, which if subsequently are untrue or breached, could require Heartland to repurchase

certain loans affected. Heartland had a recorded repurchase obligation of \$2.3 million and \$2.6 million at December 31, 2013, and December 31, 2012, respectively.

Heartland has a loss reserve for unfunded commitments, including loan commitments and letters of credit. At December 31, 2013 and December 31, 2012, the reserve for unfunded commitments, which is included in other liabilities on the consolidated balance sheets, was approximately \$78,000 and \$98,000, respectively. The appropriateness of the reserve for unfunded commitments is reviewed on a quarterly basis, based upon changes in the amounts of commitments, delinquencies and economic conditions.

There are certain legal proceedings pending against Heartland and its subsidiaries at December 31, 2013, that are ordinary routine litigation incidental to business. While the ultimate outcome of current legal proceedings cannot be predicted with certainty, it is the opinion of management that the resolution of these legal actions should not have a material effect on Heartland's consolidated financial position or results of operations.

SIXTEEN STOCK-BASED COMPENSATION

Heartland may grant, through its Nominating and Compensation Committee (the "Compensation Committee") non-qualified and incentive stock options, stock appreciation rights, stock awards, restricted stock, restricted stock units and cash incentive awards, under its 2012 Long-Term Incentive Plan (the "Plan"). The Plan, which was approved by stockholders in May 2012 and replaces Heartland's 2005 Long-Term Incentive Plan with respect to grants after such approval, reserved 462,323 shares of common stock at December 31, 2013 for issuance under future awards that may be granted under the Plan to employees and directors of, and service providers to, Heartland or its subsidiaries.

The cost of employee services received in exchange for an award of equity instruments is measured based upon the fair value of the award on the grant date and is recognized in the income statement over the vesting period of the award. The fair value of stock options is estimated on the date of the grant using the Black-Scholes model. The fair value of restricted stock and restricted stock units is based on the fair value of the underlying shares of common stock on the date of the grant.

Options

Although the Plan provides authority to the Compensation Committee to grant stock options, no options were granted during the years ended December 31, 2013, 2012 and 2011. Prior to 2009, options were typically granted annually with an expiration date 10 years after the date of grant. Vesting was generally over a five-year service period with portions of a grant becoming exercisable at three years, four years and five years after the date of grant. The exercise price of stock options granted is established by the Compensation Committee, but the exercise price for the stock options may not be less than the fair market value of the shares on the date that the options are granted or, if greater, the par value of a share of stock. A summary of the status of the stock options as of December 31, 2013, 2012, and 2011, and changes during the years ended December 31, 2013, 2012, and 2011, follows:

| | 2013 | | 2012 | | 2011 | |
|----------------------------|-----------|------------------------------------|------------|------------------------------------|-----------|------------------------------------|
| | Shares | Weighted-Average Exercise Price | Shares | Weighted-Average Exercise Price | Shares | Weighted-Average Exercise Price |
| Outstanding at January 1 | 377,907 | \$ 22.62 | 570,762 | \$ 21.06 | 672,721 | \$ 20.27 |
| Granted | — | — | — | — | — | — |
| Exercised | (96,921) | 19.73 | (172,521) | 17.39 | (53,625) | 9.65 |
| Forfeited | (19,050) | 23.79 | (20,334) | 23.42 | (48,334) | 22.73 |
| Outstanding at December 31 | 261,936 | \$ 23.60 | 377,907 | \$ 22.62 | 570,762 | \$ 21.06 |
| | 261,936 | \$ 23.60 | 333,024 | \$ 23.16 | 436,245 | \$ 20.86 |

Options exercisable at
December 31

At December 31, 2013, the vested options have a weighted average remaining contractual life of 2.92 years. The intrinsic value for the vested options as of December 31, 2013, was \$1.4 million. The intrinsic value for the total of all options exercised during year ended December 31, 2013, was \$878,000. The total fair value of shares under stock options that vested during the year ended December 31, 2013, was \$10,000. Total compensation costs recorded for stock options were \$10,000, \$157,000, and \$308,000 for 2013, 2012, and 2011, respectively.

Cash received from options exercised for the year ended December 31, 2013, was \$1.9 million, with a related tax benefit of \$98,000. Cash received from options exercised for the year ended December 31, 2012, was \$3.0 million, with a related tax benefit of \$222,000.

Restricted Stock Units

The Plan also permits the Compensation Committee to grant other stock-based benefits, including restricted stock units (“RSUs”). On January 22, 2013, the Compensation Committee granted RSUs with respect to 72,595 shares of common stock and on January 17, 2012, the Compensation Committee granted RSUs with respect to 94,001 shares of common stock to key policy-making employees. The RSUs, which represent the right, without payment, to receive shares of Heartland common stock at a specified date in the future based on specific vesting conditions, vest over five years in three equal installments on the third, fourth and fifth anniversaries of the grant date, will be settled in common stock upon vesting, and will not be entitled to dividends until vested. The time-based RSUs terminate upon termination of employment, except that the 2012 RSUs continue to vest after retirement if retirement occurs after the employee has attained age 62 and has provided at least five years of service to Heartland. Although the 2013 time-based RSUs do not vest at retirement, the Compensation Committee may exercise its discretion to provide for vesting upon retirement if the participant signs a non-solicitation and non-compete agreement.

In addition to the RSUs referenced in the preceding paragraph, the Compensation Committee granted performance-based RSUs with respect to 40,990 shares of common stock on January 22, 2013, and performance-based RSUs with respect to 49,801 shares of common stock on January 17, 2012, to key policy-making employees. These RSUs vest based first on performance measures tied to Heartland's earnings and assets on December 31 of the grant year, and then on time-based vesting conditions. For the grants in 2012, vesting occurs on December 31, 2014, and for the grants in 2013, vesting occurs on December 31, 2015. A summary of the status of RSUs as of December 31, 2013, 2012, and 2011, and changes during the years ended December 31, 2013, 2012, and 2011, follows:

| | 2013 | 2012 | | 2011 | | |
|----------------------------|-----------|--|-----------|--|----------|--|
| | Shares | Weighted-Average Grant Date Fair Value | Shares | Weighted-Average Grant Date Fair Value | Shares | Weighted-Average Grant Date Fair Value |
| Outstanding at January 1 | 348,897 | \$ 15.75 | 211,279 | \$ 15.79 | 97,950 | \$ 13.95 |
| Granted | 126,685 | 26.92 | 149,002 | 16.36 | 122,350 | 17.26 |
| Exercised | (43,388) | 17.00 | — | — | — | — |
| Forfeited | (79,124) | 20.79 | (11,384) | 16.03 | (9,021) | 15.68 |
| Outstanding at December 31 | 353,070 | \$ 18.48 | 348,897 | \$ 15.75 | 211,279 | \$ 15.79 |

The total fair value of shares under RSUs that vested during the year ended December 31, 2013, was \$836,000. Total compensation costs recorded for RSUs were \$1.7 million, \$1.8 million and \$659,000, for 2013, 2012, and 2011, respectively. As of December 31, 2013, there were \$2.6 million of total unrecognized compensation costs related to the 2012 Long-Term Incentive Plan for RSUs which are expected to be recognized through 2016.

In addition, for the years ended December 31, 2013, 2012, and 2011, 5,200 shares of stock awarded each year to Heartland directors in return for services performed. The related compensation expense recorded was \$127,000, \$90,000, and \$83,000 for the respective years.

Employee Stock Purchase Plan

Heartland also maintains an employee stock purchase plan (the “ESPP”), adopted in 2006, that permits all eligible employees to purchase shares of Heartland common stock at a price of not less than 95% of the fair market value (as determined by the Compensation Committee) on the determination date. A maximum of 500,000 shares is available

for sale under the ESPP. For the year ended December 31, 2013, 23,239 shares were purchased under the 2006 ESPP. For the year ended December 31, 2012, 42,879 shares were purchased under the 2006 ESPP. For the year ended December 31, 2011, 3,500 shares were purchased under the 2006 ESPP. Under ASC Topic 718, compensation expense related to the ESPP of \$194,000 was recorded in 2013, \$151,000 was recorded in 2012, and \$39,000 was recorded in 2011 because the price of the shares purchased was set at the beginning of the year for the purchases at the end of the year.

SEVENTEEN STOCKHOLDER RIGHTS PLAN

Heartland adopted an Amended and Restated Rights Agreement (the "Rights Plan"), dated as of January 17, 2012, which became effective upon approval by the stockholders on May 16, 2012. The primary purpose of the Extended Rights Agreement was to extend the term of the Rights Agreement dated as of June 7, 2002, for an additional ten years and to expand the definition of beneficial owners to include certain forms of indirect ownership. Under the terms of the Rights Plan, a preferred share purchase right (a "Right") is automatically issued with each outstanding share of Heartland common stock and, unless redeemed or unless there is a "Distribution Date," the Rights trade with the shares of common stock until expiration of the Plan on January 17, 2022. Each Right entitles the holder to purchase from Heartland one-thousandth of a share of Series A Junior Participating Preferred Stock, \$1.00 value (the "Preferred Stock"), at a price of \$70.00 per one one-thousandth of a share of Preferred Stock, subject to adjustment. The Rights are not currently exercisable, and will not become exercisable until a Distribution Date.

The Preferred Stock has a preferential quarterly dividend rate equal to the greater of \$1.00 per share or 1,000 times the dividend declared on one share of the Common Stock, a preference over common stock in liquidation equal to the greater of \$1,000 per share or 1,000 times the payment made on one share of common stock, 1,000 votes per share voting together with the common stock, customary anti-dilution provisions and other rights that approximate the rights of one share of common stock.

The Rights separate from the common stock and become exercisable only on the tenth day (the "Distribution Date") following the earlier of (i) a public announcement that a person or group of affiliated or associated persons (subject to certain exclusions, "Acquiring Persons") has commenced an offer to acquire "beneficial ownership" of 15% or more of our outstanding common stock, or (ii) actual acquisition of this level of beneficial ownership.

If any person or group of affiliated or associated persons becomes an Acquiring Person, each holder of a Right, other than Rights that were or are beneficially owned by the Acquiring Person (which will thereafter be void), will have the right to receive upon exercise that number of shares of Common Stock having a market value of two times the Purchase Price.

In 2002, when the Rights Plan was originally created, Heartland designated 16,000 shares, par value \$1.00 per share, of Series A Junior Participating preferred stock. There are no shares issued and outstanding and Heartland does not anticipate issuing any shares of Series A Junior Participating preferred stock except as may be required under the Extended Rights Agreement.

EIGHTEEN CAPITAL ISSUANCE AND REDEMPTION

Preferred Stock

On September 15, 2011, Heartland entered into a Securities Purchase Agreement ("Purchase Agreement") with the Secretary of the Treasury ("Treasury"), pursuant to which Heartland issued and sold to Treasury 81,698 shares of its Senior Non-Cumulative Perpetual Preferred Stock, Series C ("Series C Preferred Stock"), having a liquidation preference of \$1,000 per share ("Liquidation Amount"), for aggregate proceeds of \$81.7 million. The issuance was made pursuant to the Small Business Lending Fund ("SBLF"), a \$30 billion fund established under the Small Business Jobs Act of 2010 that encourages lending to small businesses by providing capital to qualified community banks with assets of less than \$10 billion.

The Series C Preferred Stock qualifies as Tier 1 capital for Heartland. Non-cumulative dividends are payable quarterly on the Series C Preferred Stock, beginning October 1, 2011. The dividend rate is calculated as a percentage of the aggregate Liquidation Amount of the outstanding Series C Preferred Stock and is based on changes in the level of Qualified Small Business Lending ("QSBL"). Based upon Heartland's level of QSBL compared to the baseline level calculated under the terms of the Purchase Agreement, the dividend rate for the initial dividend period, which is from the date of issuance through September 30, 2011, was set at 5.00%. For the 2nd through 10th calendar quarters, the annual dividend rate was adjustable to between 1.00% and 5.00%, to reflect the amount of change in Heartland's level of QSBL. For the 11th calendar quarter (starting January 1, 2014) through 4.5 years after issuance (March 15, 2016), the dividend rate is fixed at 1.00% based upon the increase in QSBL as compared to the baseline. Heartland's baseline was revised from \$916.0 million, which would have required growth in QSBL of \$91.6 million, to \$1.24 billion due to acquisitions, which required growth of \$124.0 million to have the dividend rate paid to the U.S. Treasury reduced to 1.00%. Any reduction in the dividend rate paid to the U.S. Treasury does not begin until QSBL has grown by more than 2.5% over the baseline. Through December 31, 2013, Heartland's QSBL had grown by \$135.0 million or 10.9%. The dividend rate on Heartland's \$81.7 million preferred stock issued to the U.S. Treasury was 2.00% for the first quarter of 2013 and was reduced to 1.00% for the remaining nine quarters due to the increase in QSBL.

The Series C Preferred Stock is non-voting, except in limited circumstances. In the event that Heartland misses five dividend payments, whether or not consecutive, the holder of the Series C Preferred Stock will have the right, but not the obligation, to appoint a representative as an observer on Heartland's Board of Directors. In the event that Heartland misses six dividend payments, whether or not consecutive, and if the then outstanding aggregate Liquidation Amount of the Series C Preferred Stock is at least \$25.0 million, then the holder of the Series C Preferred Stock will have the right to designate two directors to the Board of Directors of Heartland. Heartland may redeem the shares of Series C Preferred Stock, in whole or in part, at any time at a redemption price equal to the sum of the Liquidation Amount per share and the per share amount of any unpaid dividends for the then-current period, subject to any required prior approval by Heartland's primary federal banking regulator.

The terms of the Series C Preferred Stock impose limits on Heartland's ability to pay dividends on and repurchase shares of its common stock and other securities. In general, Heartland may declare and pay dividends on its common stock or any other stock junior to the Series C Preferred Stock, or repurchase shares of any such stock, only if after payment of such dividends or repurchase of such shares, Heartland's Tier 1 Capital would be at least \$247.7 million. If, however Heartland fails to declare and pay dividends on the Series C Preferred Stock in a given quarter, then during such quarter and for the next three quarters following such missed dividend payment Heartland may not pay dividends on or repurchase any common stock or any other securities that are junior to (or in parity with) the Series C Preferred Stock, except in very limited circumstances. If any Series C Preferred Stock remains outstanding on the 10th anniversary of issuance, Heartland may not pay any further dividends on its common stock or any other junior stock until the Series C Preferred Stock is redeemed in full.

On September 15, 2011, Heartland entered into a letter agreement ("Repurchase Document") with Treasury, pursuant to which, Heartland redeemed from Treasury, in part using the proceeds from the issuance of the Series C Preferred Stock, all 81,698 outstanding shares of its Fixed Rate Cumulative Perpetual Preferred Stock, Series B ("Series B Preferred Stock"), for a redemption price of \$81.7 million, including accrued but unpaid dividends to the date of redemption. As a result of its redemption of the Series B Preferred Stock, Heartland is no longer subject to the limits provided for under the TARP Capital Purchase Program with respect to future executive compensation decisions and other matters. When the Series B Preferred Stock was issued, \$6.3 million of the \$81.7 million purchase price was assigned to the associated Warrant and the remaining \$75.4 million was assigned to the carrying value of the Series B Preferred Stock. The \$6.3 million discount was being amortized over five years, the anticipated life of the Series B Preferred Stock. Upon redemption of the Series B Preferred Stock, \$2.6 million of the remaining unamortized discount was recognized.

On September 28, 2011, Heartland repurchased from Treasury a warrant to purchase 609,687 shares of Heartland common stock, \$1.00 par value per share, at an exercise price of \$20.10 per share ("Warrant"), issued to Treasury on December 19, 2008, in connection with participation in the TARP Capital Purchase Program. Heartland paid an aggregate purchase price of \$1.8 million for the repurchase of the Warrant, which has been cancelled.

Shelf Registration

Heartland filed a universal shelf registration statement with the SEC on August 28, 2013, which became effective on September 9, 2013, to register up to \$75 million in securities. The shelf registration statement provides Heartland with the ability to raise capital, subject to SEC rules and limitations, if Heartland's board of directors decides to do so.

NINETEEN

REGULATORY CAPITAL REQUIREMENTS AND RESTRICTIONS ON SUBSIDIARY DIVIDENDS

The Heartland banks are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory, and possibly additional

discretionary, actions by regulators that, if undertaken, could have a direct material effect on the Heartland banks' financial statements. The regulations prescribe specific capital adequacy guidelines that involve quantitative measures of a bank's assets, liabilities and certain off balance sheet items as calculated under regulatory accounting practices. Capital classification is also subject to qualitative judgments by the regulators about components, risk weightings and other factors.

Quantitative measures established by regulation to ensure capital adequacy require the Heartland banks to maintain minimum amounts and ratios (set forth in the table below) of total and Tier 1 capital (as defined in the regulations) to risk-weighted assets (as defined), and of Tier 1 capital (as defined) to average assets (as defined). Management believes, as of December 31, 2013 and 2012, that the Heartland banks met all capital adequacy requirements to which they were subject.

As of December 31, 2013 and 2012, the FDIC categorized each of the Heartland banks as well capitalized under the regulatory framework for prompt corrective action. To be categorized as well capitalized, the Heartland banks must maintain minimum

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total risk-based, Tier 1 risk-based and Tier 1 leverage ratios as set forth in the following table. There are no conditions or events since that notification that management believes have changed each institution's category.

The Heartland banks' actual capital amounts and ratios are also presented in the tables below, in thousands:

| | Actual | | For Capital Adequacy Purposes | | To Be Well Capitalized Under Prompt Corrective Action Provisions | | |
|--|-----------|-------|-------------------------------|-------|--|-------|---|
| | Amount | Ratio | Amount | Ratio | Amount | Ratio | |
| As of December 31, 2013 | | | | | | | |
| Total Capital (to Risk-Weighted Assets) | | | | | | | |
| Consolidated | \$599,038 | 14.69 | % \$326,252 | 8.00 | % N/A | | |
| Dubuque Bank and Trust Company | 141,184 | 12.30 | 91,854 | 8.00 | 114,818 | 10.00 | % |
| Galena State Bank & Trust Co. | 27,398 | 13.42 | 16,328 | 8.00 | 20,410 | 10.00 | |
| Riverside Community Bank | 36,324 | 14.79 | 19,654 | 8.00 | 24,568 | 10.00 | |
| Wisconsin Bank & Trust | 59,747 | 13.08 | 36,556 | 8.00 | 45,696 | 10.00 | |
| New Mexico Bank & Trust | 96,816 | 14.82 | 52,254 | 8.00 | 65,317 | 10.00 | |
| Arizona Bank & Trust | 47,335 | 14.59 | 25,960 | 8.00 | 32,451 | 10.00 | |
| Rocky Mountain Bank | 50,314 | 14.24 | 28,257 | 8.00 | 35,321 | 10.00 | |
| Summit Bank & Trust | 11,600 | 12.79 | 7,253 | 8.00 | 9,067 | 10.00 | |
| Minnesota Bank & Trust | 14,475 | 12.13 | 9,547 | 8.00 | 11,933 | 10.00 | |
| Morrill & Janes Bank and Trust Company | 60,559 | 13.00 | 37,267 | 8.00 | 46,583 | 10.00 | |
| Tier 1 Capital (to Risk-Weighted Assets) | | | | | | | |
| Consolidated | \$537,964 | 13.19 | % \$163,126 | 4.00 | % N/A | | |
| Dubuque Bank and Trust Company | 130,859 | 11.40 | 45,927 | 4.00 | 68,891 | 6.00 | % |
| Galena State Bank & Trust Co. | 25,478 | 12.48 | 8,164 | 4.00 | 12,246 | 6.00 | |
| Riverside Community Bank | 33,252 | 13.53 | 9,827 | 4.00 | 14,741 | 6.00 | |
| Wisconsin Bank & Trust | 54,885 | 12.01 | 18,278 | 4.00 | 27,417 | 6.00 | |
| New Mexico Bank & Trust | 89,601 | 13.72 | 26,127 | 4.00 | 39,190 | 6.00 | |
| Arizona Bank & Trust | 43,269 | 13.33 | 12,980 | 4.00 | 19,470 | 6.00 | |
| Rocky Mountain Bank | 46,160 | 13.07 | 14,128 | 4.00 | 21,193 | 6.00 | |
| Summit Bank & Trust | 10,464 | 11.54 | 3,627 | 4.00 | 5,440 | 6.00 | |
| Minnesota Bank & Trust | 13,384 | 11.22 | 4,773 | 4.00 | 7,160 | 6.00 | |
| Morrill & Janes Bank and Trust Company | 60,153 | 12.91 | 18,633 | 4.00 | 27,950 | 6.00 | |
| Tier 1 Capital (to Average Assets) | | | | | | | |
| Consolidated | \$537,964 | 9.67 | % \$222,432 | 4.00 | % N/A | | |
| Dubuque Bank and Trust Company | 130,859 | 8.77 | 59,717 | 4.00 | 74,646 | 5.00 | % |
| Galena State Bank & Trust Co. | 25,478 | 8.65 | 11,787 | 4.00 | 14,734 | 5.00 | |
| Riverside Community Bank | 33,252 | 7.42 | 17,926 | 4.00 | 22,407 | 5.00 | |
| Wisconsin Bank & Trust | 54,885 | 8.76 | 25,070 | 4.00 | 31,337 | 5.00 | |
| New Mexico Bank & Trust | 89,601 | 8.84 | 40,530 | 4.00 | 50,663 | 5.00 | |
| Arizona Bank & Trust | 43,269 | 10.33 | 16,757 | 4.00 | 20,947 | 5.00 | |
| Rocky Mountain Bank | 46,160 | 10.01 | 18,439 | 4.00 | 23,049 | 5.00 | |
| Summit Bank & Trust | 10,464 | 9.16 | 4,567 | 4.00 | 5,709 | 5.00 | |
| Minnesota Bank & Trust | 13,384 | 8.14 | 6,575 | 4.00 | 8,218 | 5.00 | |
| Morrill & Janes Bank and Trust Company | 60,153 | 7.38 | 32,624 | 4.00 | 40,780 | 5.00 | |

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| | Actual | | For Capital Adequacy Purposes | | To Be Well Capitalized Under Prompt Corrective Action Provisions | | |
|--|-----------|-------|-------------------------------|-------|--|-------|---|
| | Amount | Ratio | Amount | Ratio | Amount | Ratio | |
| As of December 31, 2012 | | | | | | | |
| Total Capital (to Risk-Weighted Assets) | | | | | | | |
| Consolidated | \$532,502 | 15.35 | % \$277,485 | 8.00 | % | N/A | |
| Dubuque Bank and Trust Company | 138,698 | 12.44 | 89,164 | 8.00 | 111,455 | 10.00 | % |
| Galena State Bank & Trust Co. | 28,027 | 14.20 | 15,790 | 8.00 | 19,738 | 10.00 | |
| Riverside Community Bank | 30,097 | 13.03 | 18,476 | 8.00 | 23,095 | 10.00 | |
| Wisconsin Bank & Trust | 64,378 | 13.84 | 37,213 | 8.00 | 46,516 | 10.00 | |
| New Mexico Bank & Trust | 90,765 | 14.51 | 50,047 | 8.00 | 62,559 | 10.00 | |
| Arizona Bank & Trust | 30,903 | 14.13 | 17,499 | 8.00 | 21,874 | 10.00 | |
| Rocky Mountain Bank | 53,291 | 16.46 | 25,902 | 8.00 | 32,377 | 10.00 | |
| Summit Bank & Trust | 12,317 | 13.26 | 7,432 | 8.00 | 9,290 | 10.00 | |
| Minnesota Bank & Trust | 14,446 | 14.04 | 8,234 | 8.00 | 10,293 | 10.00 | |
| Heritage Bank, N.A. | 11,796 | 20.13 | 4,688 | 8.00 | 5,860 | 10.00 | |
| Tier 1 Capital (to Risk-Weighted Assets) | | | | | | | |
| Consolidated | \$463,371 | 13.36 | % \$138,743 | 4.00 | % | N/A | |
| Dubuque Bank and Trust Company | 129,473 | 11.62 | 44,582 | 4.00 | 66,873 | 6.00 | % |
| Galena State Bank & Trust Co. | 25,985 | 13.17 | 7,895 | 4.00 | 11,843 | 6.00 | |
| Riverside Community Bank | 27,206 | 11.78 | 9,238 | 4.00 | 13,857 | 6.00 | |
| Wisconsin Bank & Trust | 60,183 | 12.94 | 18,606 | 4.00 | 27,910 | 6.00 | |
| New Mexico Bank & Trust | 83,902 | 13.41 | 25,023 | 4.00 | 37,535 | 6.00 | |
| Arizona Bank & Trust | 28,116 | 12.85 | 8,750 | 4.00 | 13,125 | 6.00 | |
| Rocky Mountain Bank | 49,243 | 15.21 | 12,951 | 4.00 | 19,426 | 6.00 | |
| Summit Bank & Trust | 11,155 | 12.01 | 3,716 | 4.00 | 5,574 | 6.00 | |
| Minnesota Bank & Trust | 13,485 | 13.10 | 4,117 | 4.00 | 6,176 | 6.00 | |
| Heritage Bank, N.A. | 11,796 | 20.13 | 2,344 | 4.00 | 3,516 | 6.00 | |
| Tier 1 Capital (to Average Assets) | | | | | | | |
| Consolidated | \$463,371 | 9.84 | % \$188,284 | 4.00 | % | N/A | |
| Dubuque Bank and Trust Company | 129,473 | 8.73 | 59,341 | 4.00 | 74,176 | 5.00 | % |
| Galena State Bank & Trust Co. | 25,985 | 8.84 | 11,757 | 4.00 | 14,697 | 5.00 | |
| Riverside Community Bank | 27,206 | 6.53 | 16,660 | 4.00 | 20,825 | 5.00 | |
| Wisconsin Bank & Trust | 60,183 | 10.59 | 22,741 | 4.00 | 28,426 | 5.00 | |
| New Mexico Bank & Trust | 83,902 | 8.47 | 39,640 | 4.00 | 49,550 | 5.00 | |
| Arizona Bank & Trust | 28,116 | 9.93 | 11,327 | 4.00 | 14,158 | 5.00 | |
| Rocky Mountain Bank | 49,243 | 11.41 | 17,268 | 4.00 | 21,585 | 5.00 | |
| Summit Bank & Trust | 11,155 | 10.48 | 4,256 | 4.00 | 5,320 | 5.00 | |
| Minnesota Bank & Trust | 13,485 | 11.73 | 4,600 | 4.00 | 5,750 | 5.00 | |
| Heritage Bank, N.A. | 11,796 | 11.59 | 4,071 | 4.00 | 5,089 | 5.00 | |

The ability of Heartland to pay dividends to its stockholders is dependent upon dividends paid by its subsidiaries. The Heartland banks are subject to certain statutory and regulatory restrictions on the amount they may pay in dividends. To maintain acceptable capital ratios in the Heartland banks, certain portions of their retained earnings are not available for the payment of dividends. Retained earnings that could be available for the payment of dividends to Heartland totaled approximately \$215.9 million as of December 31, 2013, under the most restrictive minimum capital

requirements. Retained earnings that could be available for the payment of dividends to Heartland totaled approximately \$137.0 million as of December 31, 2013, under the capital requirements to remain well capitalized.

TWENTY FAIR VALUE

Heartland utilizes fair value measurements to record fair value adjustments to certain assets and liabilities and to determine fair value disclosures. Securities available for sale, trading securities and derivatives are recorded in the consolidated balance sheets at fair value on a recurring basis. Additionally, from time to time, Heartland may be required to record at fair value other assets on a nonrecurring basis such as loans held for sale, loans held to maturity and certain other assets including, but not limited to, mortgage servicing rights and other real estate owned. These nonrecurring fair value adjustments typically involve application of lower of cost or fair value accounting or write-downs of individual assets.

Fair Value Hierarchy

Under ASC 820, assets and liabilities are grouped at fair value in three levels, based on the markets in which the assets and liabilities are traded and the reliability of the assumptions used to determine fair value. These levels are:

Level 1 — Valuation is based upon quoted prices for identical instruments in active markets.

Level 2 — Valuation is based upon quoted prices for similar instruments in active markets, or similar instruments in markets that are not active, and model-based valuation techniques for all significant assumptions are observable in the market.

Level 3 — Valuation is generated from model-based techniques that use at least one significant assumption not observable in the market. These unobservable assumptions reflect estimates of assumptions that market participants would use in pricing the asset or liability. Valuation techniques include use of option pricing models, discounted cash flow models and similar techniques.

The following is a description of valuation methodologies used for assets and liabilities recorded at fair value on a recurring or non-recurring basis.

Assets

Securities Available for Sale and Held to Maturity

Securities available for sale are recorded at fair value on a recurring basis. Securities held to maturity are generally recorded at cost and are only recorded at fair value only to the extent a decline in fair value is determined to be other-than-temporary. Fair value measurement is based upon quoted prices, if available. If quoted prices are not available, fair values are measured using independent pricing models or other model-based valuation techniques such as the present value of future cash flows, adjusted for the security's credit rating, prepayment assumptions and other factors such as credit loss assumptions. Level 1 securities include those traded on an active exchange, such as the New York Stock Exchange, as well as U.S. Treasury securities. Level 2 securities include U.S. government and agency securities, mortgage-backed securities and private collateralized mortgage obligations, municipal bonds and corporate debt securities. The Level 3 securities consist primarily of Z tranche mortgage-backed securities. On a quarterly basis, a secondary independent pricing service is used for a sample of securities to validate the pricing from Heartland's primary pricing service.

Trading Assets

Trading assets are recorded at fair value and consist of securities held for trading purposes. The valuation method for trading securities is the same as the methodology used for securities classified as available for sale.

Loans Held for Sale

Loans held for sale are carried at the lower of cost or fair value on an aggregate basis. The fair value of loans held for sale is based on what secondary markets are currently offering for portfolios with similar characteristics. As such, Heartland classifies loans held for sale subjected to nonrecurring fair value adjustments as Level 2.

Loans Held to Maturity

Heartland does not record loans held to maturity at fair value on a recurring basis. However, from time to time, a loan is considered impaired and an allowance for loan losses is established. Loans for which it is probable that payment of interest and principal will not be made in accordance with the contractual terms of the loan agreement are considered impaired. Once a loan is identified as individually impaired, management measures impairment in accordance with ASC 310. The fair value of impaired loans is measured using one of the following impairment methods: 1) the present value of expected future cash flows discounted at the loan's effective interest rate or 2) the observable market price of the loan or the fair value of the collateral if the loan is collateral dependent. In accordance with ASC 820, impaired loans where an allowance is established based on the

fair value of collateral require classification in the fair value hierarchy. Heartland classifies impaired loans as nonrecurring Level 3.

Mortgage Servicing Rights

Mortgage servicing rights assets represent the value associated with servicing residential real estate loans that have been sold to outside investors with servicing retained. The fair value for servicing assets is determined through discounted cash flow analysis and utilizes discount rates, prepayment speeds and delinquency rate assumptions as inputs. All of these assumptions require a significant degree of management estimation and judgment. Mortgage servicing rights are subject to impairment testing. The carrying values of these rights are reviewed quarterly for impairment based upon the calculation of fair value as performed by an outside third party. For purposes of measuring impairment, the rights are stratified into certain risk characteristics including note type and note term. If the valuation model reflects a value less than the carrying value, mortgage servicing rights are adjusted to fair value through a valuation allowance. Heartland classifies mortgage servicing rights as nonrecurring with Level 3 measurement inputs.

Derivative Financial Instruments

Heartland's current interest rate risk strategy includes interest rate swaps, interest rate lock commitments, and forward sales of securities. The valuation of these instruments is determined using widely accepted valuation techniques including discounted cash flow analysis on the expected cash flows of each derivative. This analysis reflects the contractual terms of the derivatives, including the period to maturity, and uses observable market-based inputs, including interest rate curves and implied volatilities. To comply with the provisions of ASC 820, Heartland incorporates credit valuation adjustments to appropriately reflect both its own nonperformance risk and the respective counterparty's nonperformance risk in the fair value measurements. In adjusting the fair value of its derivative contracts for the effect of nonperformance risk, Heartland has considered the impact of netting any applicable credit enhancements, such as collateral postings, thresholds, mutual puts, and guarantees.

Although Heartland has determined that the majority of the inputs used to value its derivatives fall within Level 2 of the fair value hierarchy, the credit valuation adjustments associated with its derivatives utilize Level 3 inputs, such as estimates of current credit spreads to evaluate the likelihood of default by itself and its counterparties. However, as of December 31, 2013, and December 31, 2012, Heartland has assessed the significance of the impact of the credit valuation adjustments on the overall valuation of its derivative positions and has determined that the credit valuation adjustments are not significant to the overall valuation of its derivatives. As a result, Heartland has determined that its derivative valuations in their entirety are classified in Level 2 of the fair value hierarchy.

Mortgage Derivatives

Mortgage derivatives include interest rate lock commitments to originate held for sale residential mortgage loans for individual customers and forward commitments to sell residential mortgage loans to various investors. The fair value of these derivative instruments is primarily based on quoted prices for similar assets in active markets that Heartland has the ability to access and are classified in Level 2 of the fair value hierarchy.

Other Real Estate Owned

Other real estate owned ("OREO") represents property acquired through foreclosures and settlements of loans. Property acquired is carried at the fair value of the property at the time of acquisition (representing the property's cost basis), plus any acquisition costs, or the estimated fair value of the property, less disposal costs. Heartland considers third party appraisals, as well as independent fair value assessments from realtors or persons involved in selling OREO, in determining the fair value of particular properties. Accordingly, the valuation of OREO is subject to significant external and internal judgment. Heartland periodically reviews OREO to determine if the fair value of the property, less disposal costs, has declined below its recorded book value and records any adjustments accordingly. OREO is classified as nonrecurring Level 3.

The table below presents Heartland's assets and liabilities that are measured at fair value on a recurring basis as of December 31, 2013, and December 31, 2012, in thousands, aggregated by the level in the fair value hierarchy within which those measurements fall:

| | Total Fair Value | Level 1 | Level 2 | Level 3 |
|--|------------------|-----------|--------------|----------|
| December 31, 2013 | | | | |
| Trading securities | \$ 1,801 | \$ 1,801 | \$— | \$— |
| Securities available for sale | | | | |
| U.S.government corporations and agencies | 218,303 | 4,084 | 214,219 | — |
| Mortgage-backed securities | 1,143,947 | — | 1,140,649 | 3,298 |
| Obligations of states and and political subdivisions | 266,624 | — | 266,624 | — |
| Equity securities | 5,028 | — | 5,028 | — |
| Derivative assets | 3,015 | — | 3,015 | — |
| Total assets at fair value | \$ 1,638,718 | \$ 5,885 | \$ 1,629,535 | \$ 3,298 |
| Derivative liabilities | \$ 3,830 | \$— | \$ 3,830 | \$— |
| Total liabilities at fair value | \$ 3,830 | \$— | \$ 3,830 | \$— |
| December 31, 2012 | | | | |
| Trading securities | \$ 380 | \$ 380 | \$— | \$— |
| Securities available for sale | | | | |
| U.S.government corporations and agencies | 21,444 | 12,811 | 8,633 | — |
| Mortgage-backed securities | 1,036,201 | — | 1,032,112 | 4,089 |
| Obligations of states and and political subdivisions | 426,445 | — | 426,445 | — |
| Equity securities | 6,241 | — | 6,241 | — |
| Derivative assets | 9,815 | — | 9,815 | — |
| Total assets at fair value | \$ 1,500,526 | \$ 13,191 | \$ 1,483,246 | \$ 4,089 |
| Derivative liabilities | \$ 7,846 | \$— | \$ 7,846 | \$— |
| Total liabilities at fair value | \$ 7,846 | \$— | \$ 7,846 | \$— |

There were no transfers between Levels 1, 2 or 3 during the year ended December 31, 2013.

The tables below present Heartland's assets that are measured at fair value on a nonrecurring basis, in thousands:

Fair Value Measurements at December 31, 2013

| | Total | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Losses |
|---|----------|--|---|--|---------|
| Assets: | | | | | |
| Collateral dependent impaired loans: | | | | | |
| Commercial | \$7,229 | \$— | \$— | \$7,229 | \$919 |
| Commercial real estate | 7,749 | — | — | 7,749 | 1,881 |
| Agricultural and agricultural real estate | 13,062 | — | — | 13,062 | — |
| Residential real estate | 3,396 | — | — | 3,396 | — |
| Consumer | 1,763 | — | — | 1,763 | — |
| Total collateral dependent impaired loans | \$33,199 | \$— | \$— | \$33,199 | \$2,800 |
| Other real estate owned | \$29,852 | \$— | \$— | \$29,852 | \$2,799 |

Fair Value Measurements at December 31, 2012

| | Total | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Losses |
|---|----------|--|---|--|----------|
| Assets: | | | | | |
| Collateral dependent impaired loans: | | | | | |
| Commercial | \$7,681 | \$— | \$— | \$7,681 | \$1,799 |
| Commercial real estate | 44,471 | — | — | 44,471 | 6,898 |
| Agricultural and agricultural real estate | 16,019 | — | — | 16,019 | 1 |
| Residential real estate | 6,660 | — | — | 6,660 | 988 |
| Consumer | 4,121 | — | — | 4,121 | 4,818 |
| Total collateral dependent impaired loans | \$78,952 | \$— | \$— | \$78,952 | \$14,504 |
| Other real estate owned | \$35,822 | \$— | \$— | \$35,822 | \$6,953 |
| Mortgage servicing rights | \$15,956 | \$— | \$— | \$15,956 | \$477 |

The following table presents additional quantitative information about assets measured at fair value on a recurring and nonrecurring basis and for which Heartland has utilized Level 3 inputs to determine fair value, in thousands:

| Quantitative Information About Level 3 Fair Value Measurements | | | | |
|--|---------------------------|-----------------------------|--|---|
| | Fair Value at 12/31/13 | Valuation Technique | Unobservable Input | Range (Weighted Average) |
| Z-Tranche Securities | \$3,298 | Discounted cash flows | Pretax discount rate Actual defaults Actual deferrals | 7 - 9% 12.50-28.20% (20.80%) 5.10-16.00% (11.10%) |
| Collateral dependent impaired loans: | | | | |
| Commercial | 7,229 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Commercial real estate | 7,749 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Agricultural and agricultural real estate | 13,062 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Residential real estate | 3,396 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Consumer | 1,763 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Other real estate owned | 29,852 | Modified appraised value | Disposal costs Third party appraisal Appraisal discounts | NM* NM* NM* |

* Not Meaningful. Third party appraisals are obtained as to the value of the underlying asset, but disclosure of this information would not provide meaningful information, as the range will vary widely from loan to loan. Types of discounts considered included age of the appraisal, local market conditions, current condition of the property, and estimated sales costs. These discounts will also vary from loan to loan, thus providing range would not be meaningful.

Quantitative Information About Level 3 Fair Value Measurements

| | Fair Value at 12/31/12 | Valuation Technique | Unobservable Input | Range (Weighted Average) |
|---|---------------------------|-----------------------------|--|--|
| Z-Tranche Securities | \$4,089 | Discounted cash flows | Pretax discount rate Actual defaults Actual deferrals | 8 - 10% 13.94-20.94% (15.52%) 6.30-23.71% (11.32%) |
| Collateral dependent impaired loans: | | | | |
| Commercial | 7,681 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Commercial real estate | 44,471 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Agricultural and agricultural real estate | 16,019 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Residential real estate | 6,660 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Consumer | 4,121 | Modified appraised value | Third party appraisal Appraisal discount | NM* NM* |
| Other real estate owned | 35,822 | Modified appraised value | Disposal costs Third party appraisal Appraisal discounts Prepayment | NM* NM* NM* |
| Mortgage servicing rights | 15,956 | Discounted cash flows | speeds, servicing costs and escrow analysis | Average CPR Life 12.99 - 18.71% (18.05%) |

* Not Meaningful. Third party appraisals are obtained as to the value of the underlying asset, but disclosure of this information would not provide meaningful information, as the range will vary widely from loan to loan. Types of discounts considered included age of the appraisal, local market conditions, current condition of the property, and estimated sales costs. These discounts will also vary from loan to loan, thus providing range would not be meaningful.

The changes in Level 3 assets that are measured at fair value on a recurring basis are summarized in the following table, in thousands:

| | For the Years Ended | |
|--|---------------------|-------------------|
| | December 31, 2013 | December 31, 2012 |
| | Fair Value | Fair Value |
| Balance at January 1, | \$4,089 | \$3,151 |
| Total gains (losses): | | |
| Included in earnings | (1,587 |) — |
| Included in other comprehensive income | 826 | 938 |
| Purchases, issuances, sales and settlements: | | |
| Purchases | — | — |
| Sales | (30 |) — |
| Settlements | — | — |
| Balance at period end, | \$3,298 | \$4,089 |

The table below is a summary of the estimated fair value of Heartland's financial instruments as defined by ASC 825 as of December 31, 2013, and December 31, 2012, in thousands. The carrying amounts in the following table are recorded in the consolidated balance sheets under the indicated captions. In accordance with ASC 825, the assets and liabilities that are not financial instruments are not included in the disclosure, such as the value of the mortgage servicing rights, premises, furniture and equipment, goodwill and other intangibles and other liabilities.

Heartland does not believe that the estimated information presented below is representative of the earnings power or value of Heartland. The following analysis, which is inherently limited in depicting fair value, also does not consider any value associated with either existing customer relationships or the ability of Heartland to create value through loan origination, deposit gathering or fee generating activities. Many of the estimates presented below are based upon the use of highly subjective information and assumptions and, accordingly, the results may not be precise. Management believes that fair value estimates may not be comparable between financial institutions due to the wide range of permitted valuation techniques and numerous estimates which must be made. Furthermore, because the disclosed fair value amounts were estimated as of the balance sheet date, the amounts actually realized or paid upon maturity or settlement of the various financial instruments could be significantly different.

| | Carrying Amount | Estimated Fair Value | Fair Value Measurements at December 31, 2013 | | |
|---|--------------------|----------------------------|--|---|--|
| | | | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Financial assets: | | | | | |
| Cash and cash equivalents | \$125,270 | \$125,270 | \$125,270 | \$— | \$— |
| Time deposits in other financial institutions | 3,355 | 3,355 | 3,355 | — | — |
| Securities: | | | | | |
| Trading | 1,801 | 1,801 | 1,801 | — | — |
| Available for sale | 1,633,902 | 1,633,902 | 4,084 | 1,626,520 | 3,298 |
| Held to maturity | 237,498 | 237,437 | — | 237,437 | — |
| Other investments | 21,843 | 21,843 | — | 21,608 | 235 |
| Loans held for sale | 46,665 | 46,665 | — | 46,665 | — |
| Loans, net: | | | | | |
| Commercial | 936,305 | 930,501 | — | 923,272 | 7,229 |
| Commercial real estate | 1,516,352 | 1,512,773 | — | 1,505,024 | 7,749 |
| Agricultural and agricultural real estate | 374,203 | 378,086 | — | 365,024 | 13,062 |
| Residential real estate | 347,266 | 335,362 | — | 331,966 | 3,396 |
| Consumer | 286,890 | 273,139 | — | 271,376 | 1,763 |
| Total Loans, net | 3,461,016 | 3,429,861 | — | 3,396,662 | 33,199 |
| Mortgage derivatives | 3,015 | 3,015 | — | 3,015 | — |
| Financial liabilities: | | | | | |
| Deposits | | | | | |
| Demand deposits | 1,238,581 | 1,238,581 | — | 1,238,581 | — |
| Savings deposits | 2,535,242 | 2,535,242 | — | 2,535,242 | — |
| Time deposits | 892,676 | 892,676 | — | 892,676 | — |
| Short term borrowings | 408,756 | 408,756 | — | 408,756 | — |
| Other borrowings | 350,109 | 355,923 | — | 355,923 | — |
| Derivatives | 3,830 | 3,830 | — | 3,830 | — |

| | Fair Value Measurements at December 31, 2012 | | | | |
|---|---|----------------------------|--|--|--------|
| | Carrying Amount | Estimated Fair Value | Quoted Prices in Active Markets for Identical Assets (Level 1) | | |
| | | | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | |
| Financial assets: | | | | | |
| Cash and cash equivalents | \$168,054 | \$168,054 | \$168,054 | \$— | \$— |
| Time deposits in other financial institutions | — | — | — | — | — |
| Securities: | | | | | |
| Trading | 380 | 380 | 380 | — | — |
| Available for sale | 1,490,331 | 1,490,331 | 12,811 | 1,473,431 | 4,089 |
| Held to maturity | 55,502 | 55,982 | — | 55,982 | — |
| Other investments | 15,744 | 15,744 | — | 15,493 | 251 |
| Loans held for sale | 96,165 | 96,165 | — | 96,165 | — |
| Loans, net: | | | | | |
| Commercial | 700,225 | 691,605 | — | 683,924 | 7,681 |
| Commercial real estate | 1,275,770 | 1,281,031 | — | 1,236,560 | 44,471 |
| Agricultural and agricultural real estate | 326,867 | 329,443 | — | 313,424 | 16,019 |
| Residential real estate | 248,608 | 237,050 | — | 230,390 | 6,660 |
| Consumer | 238,617 | 241,978 | — | 237,857 | 4,121 |
| Total Loans, net | 2,790,087 | 2,781,107 | — | 2,702,155 | 78,952 |
| Mortgage derivatives | 9,815 | 9,815 | — | 9,815 | — |
| Financial liabilities: | | | | | |
| Deposits | | | | | |
| Demand deposits | 974,232 | 974,232 | — | 974,232 | — |
| Savings deposits | 2,004,438 | 2,004,438 | — | 2,004,438 | — |
| Time deposits | 866,990 | 866,990 | — | 866,990 | — |
| Short term borrowings | 224,626 | 224,626 | — | 224,626 | — |
| Other borrowings | 389,025 | 376,422 | — | 376,422 | — |
| Derivatives | 7,846 | 7,846 | — | 7,846 | — |

Cash and Cash Equivalents — The carrying amount is a reasonable estimate of fair value due to the short-term nature of these instruments.

Securities — For securities either held to maturity, available for sale or trading, fair value equals quoted market price if available. If a quoted market price is not available, fair value is estimated using quoted market prices for similar securities. For Level 3 securities, Heartland utilizes independent pricing provided by third party vendors or brokers.

Other Investments — Fair value measurement of other investments, which consists primarily of FHLB stock, are based on their redeemable value, which is at cost. The market for these securities is restricted to the issuer of the stock and subject to impairment evaluation. It is not practicable to determine the fair value of these securities within the fair value hierarchy due to the restrictions placed on their transferability.

Loans and Leases — The fair value of loans is estimated using an entrance price concept by discounting the future cash flows using the current rates at which similar loans would be made to borrowers with similar credit ratings and for the same remaining maturities. The fair value of impaired loans is measured using the fair value of the underlying collateral. The fair value of loans held for sale is estimated using quoted market prices.

Mortgage Derivatives — The fair value of these instruments is determined using widely accepted valuation techniques, including discounted cash flow analysis of the expected cash flows of each derivative. This analysis reflects the contractual terms of the derivatives, including the period to maturity, and uses observable market-based inputs, including interest rate curves and implied volatilities.

Derivatives — The fair value of all derivatives is estimated based on the amount that Heartland would pay or would be paid to terminate the contract or agreement, using current rates and, when appropriate, the current creditworthiness of the counter-party.

Deposits — The fair value of demand deposits, savings accounts and certain money market deposits is the amount payable on demand at the reporting date. The fair value of fixed maturity certificates of deposit is estimated using the rates currently offered for deposits of similar remaining maturities. If the fair value of the fixed maturity certificates of deposit is calculated at less than the carrying amount, the carrying value of these deposits is reported as the fair value.

Short-term and Other Borrowings — Rates currently available to Heartland for debt with similar terms and remaining maturities are used to estimate fair value of existing debt.

Commitments to Extend Credit, Unused Lines of Credit and Standby Letters of Credit — Based upon management's analysis of the off balance sheet financial instruments, there are no significant unrealized gains or losses associated with these financial instruments based upon review of the fees currently charged to enter into similar agreements, taking into account the remaining terms of the agreements and the present creditworthiness of the counterparties.

TWENTY-ONE

MORTGAGE SEGMENT REPORTING

Reportable segments include community banking and retail mortgage banking services. These segments were determined based on the products and services provided or the type of customers served and is consistent with the information that is used by Heartland's key decision makers to make operating decisions and to assess Heartland's performance. Community banking involves making loans to and generating deposits from individuals and businesses in the markets where Heartland has banks. Retail mortgage banking involves the origination of residential loans and subsequent sale of those loans to investors. The mortgage banking segment is a strategic business unit that offers different products and services. It is managed separately because the segment appeals to different markets and, accordingly, requires different technology and marketing strategies. The segment's most significant revenue and expense is non-interest income and non-interest expense, respectively. Heartland does not have other reportable operating segments. The accounting policies of the mortgage banking segment are the same as those described in the summary of significant accounting policies. All intersegment sales prices are market based. All of Heartland's goodwill is associated with the community banking segment.

The following table presents the financial information from Heartland's operating segments for the years ending December 31, 2013, December 31, 2012, and December 31, 2011, in thousands.

| | Community and Other Banking | Mortgage Banking | Total |
|----------------------------|--------------------------------|------------------|-------------|
| December 31, 2013 | | | |
| Net Interest Income | \$161,452 | \$2,376 | \$163,828 |
| Provision for loan losses | 9,697 | — | 9,697 |
| Total noninterest income | 49,810 | 39,808 | 89,618 |
| Total noninterest expense | 150,767 | 45,794 | 196,561 |
| Income before income taxes | \$50,798 | \$(3,610) |) \$47,188 |
| December 31, 2012 | | | |
| Net Interest Income | \$147,903 | \$2,253 | \$150,156 |
| Provision for loan losses | 8,202 | — | 8,202 |
| Total noninterest income | 50,947 | 57,715 | 108,662 |
| Total noninterest expense | 142,646 | 40,735 | 183,381 |
| Income before income taxes | \$48,002 | \$19,233 | \$67,235 |
| December 31, 2011 | | | |
| Net Interest Income | \$145,098 | \$296 | \$145,394 |
| Provision for loan losses | 29,365 | — | 29,365 |
| Total noninterest income | 44,757 | 14,820 | 59,577 |
| Total noninterest expense | 123,660 | 13,636 | 137,296 |
| Income before income taxes | \$36,830 | \$1,480 | \$38,310 |
| Segment Assets | | | |
| December 31, 2013 | \$5,850,976 | \$72,740 | \$5,923,716 |
| December 31, 2012 | 4,868,618 | 121,935 | 4,990,553 |
| December 31, 2011 | 4,237,922 | 67,136 | 4,305,058 |
| Average Loans | | | |
| December 31, 2013 | \$2,939,856 | \$76,577 | \$3,016,433 |
| December 31, 2012 | 2,605,151 | 91,301 | 2,696,452 |
| December 31, 2011 | 2,394,087 | 24,777 | 2,418,864 |

TWENTY-TWO
PARENT COMPANY ONLY FINANCIAL INFORMATION

Condensed financial information for Heartland Financial USA, Inc. is as follows:

BALANCE SHEETS

(Dollars in thousands)

| | December 31, | |
|---|--------------|------------|
| | 2013 | 2012 |
| Assets: | | |
| Cash and interest bearing deposits | \$ 17,912 | \$ 17,447 |
| Trading securities | 1,801 | 380 |
| Securities available for sale | 3,952 | 6,027 |
| Other investments, at cost | 235 | 235 |
| Investment in subsidiaries | 561,272 | 517,256 |
| Other assets | 33,407 | 29,303 |
| Due from subsidiaries | 6,000 | 7,000 |
| Total assets | \$ 624,579 | \$ 577,648 |
| Liabilities and stockholders' equity: | | |
| Other borrowings | \$ 174,153 | \$ 158,752 |
| Accrued expenses and other liabilities | 10,966 | 17,091 |
| Total liabilities | 185,119 | 175,843 |
| Stockholders' equity: | | |
| Preferred stock | 81,698 | 81,698 |
| Common stock | 18,399 | 16,828 |
| Capital surplus | 91,632 | 50,359 |
| Retained earnings | 265,067 | 236,279 |
| Accumulated other comprehensive income (loss) | (17,336 |) 16,641 |
| Treasury stock | — | — |
| Total stockholders' equity | 439,460 | 401,805 |
| Total liabilities and stockholders' equity | \$ 624,579 | \$ 577,648 |

INCOME STATEMENTS

(Dollars in thousands)

| | For the Years Ended December 31, | | |
|---|----------------------------------|----------|----------|
| | 2013 | 2012 | 2011 |
| Operating revenues: | | | |
| Dividends from subsidiaries | \$47,750 | \$42,800 | \$26,400 |
| Securities gains, net | 2,316 | — | 1,424 |
| Gain on trading account securities | 1,421 | 47 | 89 |
| Other | 726 | 664 | 476 |
| Total operating revenues | 52,213 | 43,511 | 28,389 |
| Operating expenses: | | | |
| Interest | 9,206 | 9,133 | 9,113 |
| Salaries and benefits | 5,104 | 6,191 | 5,741 |
| Professional fees | 3,671 | 3,100 | 2,498 |
| Other operating expenses | 1,577 | 2,417 | 3,146 |
| Total operating expenses | 19,558 | 20,841 | 20,498 |
| Equity in undistributed earnings (losses) | (1,275 |) 19,739 | 12,852 |
| Income before income tax benefit | 31,380 | 42,409 | 20,743 |
| Income tax benefit | 5,409 | 7,383 | 7,301 |
| Net income | 36,789 | 49,792 | 28,044 |
| Preferred dividends and discount | (1,093 |) (3,400 |) (7,640 |
| Net income available to common stockholders | \$35,696 | \$46,392 | \$20,404 |

STATEMENTS OF CASH FLOWS

(Dollars in thousands)

| | For the Years Ended December 31, | | |
|---|----------------------------------|----------|----------|
| | 2013 | 2012 | 2011 |
| Cash flows from operating activities: | | | |
| Net income | \$36,789 | \$49,792 | \$28,044 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Undistributed earnings (losses) of subsidiaries | 1,275 | (19,739) | (12,852) |
| Security gains, net | (2,316) | — | (1,424) |
| (Increase) decrease in due from subsidiaries | 1,000 | (4,250) | — |
| Increase (decrease) in accrued expenses and other liabilities | (6,125) | 4,448 | 5,714 |
| Increase in other assets | (4,104) | (7,163) | (2,157) |
| Increase in trading account securities | (1,421) | (47) | (89) |
| Other, net | 4,089 | 1,776 | (442) |
| Net cash provided by operating activities | 29,187 | 24,817 | 16,794 |
| Cash flows from investing activities: | | | |
| Capital contributions to subsidiaries | (69,429) | (32,841) | (6,000) |
| Purchases of other securities | — | (195) | — |
| Proceeds from sales of available for sale securities | 2,925 | — | 1,507 |
| Proceeds from sale of other investments | — | 155 | — |
| Net assets acquired | 44,697 | — | — |
| Net cash used by investing activities | (21,807) | (32,881) | (4,493) |
| Cash flows from financing activities: | | | |
| Net change in short-term borrowings | — | — | (5,000) |
| Proceeds from other borrowings | 80 | 10,000 | 18,165 |
| Repayments of other borrowings | (1,255) | (6,374) | (3,938) |
| Proceeds from issuance of preferred stock | — | — | 81,698 |
| Payment for the repurchase of preferred stock | — | — | (81,698) |
| Redemption of warrant | — | — | (1,800) |
| Cash dividends paid | (8,001) | (11,695) | (11,172) |
| Purchase of treasury stock | (2,004) | (2,937) | (389) |
| Proceeds from issuance of common stock | 4,265 | 9,557 | 1,428 |
| Net cash provided (used) by financing activities | (6,915) | (1,449) | (2,706) |
| Net increase (decrease) in cash and cash equivalents | 465 | (9,513) | 9,595 |
| Cash and cash equivalents at beginning of year | 17,447 | 26,960 | 17,365 |
| Cash and cash equivalents at end of year | \$17,912 | \$17,447 | \$26,960 |
| Supplemental disclosure: | | | |
| Stock consideration granted for acquisition | \$38,755 | \$— | \$— |

TWENTY-THREE

SUMMARY OF QUARTERLY FINANCIAL INFORMATION (UNAUDITED)

(Dollars in thousands, except per share data)

| 2013 | December 31 | September 30 | June 30 | March 31 |
|---|-------------|--------------|------------|------------|
| Net interest income | \$46,357 | \$39,880 | \$38,924 | \$38,667 |
| Provision for loan and lease losses | 2,049 | 5,149 | 1,862 | 637 |
| Net interest income after provision for loan and lease losses | 44,308 | 34,731 | 37,062 | 38,030 |
| Noninterest income | 17,574 | 20,718 | 24,858 | 26,468 |
| Noninterest expense | 53,901 | 47,147 | 48,766 | 46,747 |
| Income taxes | 46 | 1,492 | 3,598 | 5,199 |
| Net income | 7,935 | 6,810 | 9,556 | 12,552 |
| Net income available to noncontrolling interest, net of tax | — | — | — | (64) |
| Net income attributable to Heartland | 7,935 | 6,810 | 9,556 | 12,488 |
| Preferred stock dividends and discount | (204) | (276) | (205) | (408) |
| Net income available to common stockholders | 7,731 | 6,534 | 9,351 | 12,080 |
| Per share: | | | | |
| Earnings per share-basic | \$0.43 | \$0.39 | \$0.55 | \$0.72 |
| Earnings per share-diluted | 0.42 | 0.38 | 0.54 | 0.70 |
| Cash dividends declared on common stock | 0.10 | 0.10 | 0.10 | 0.10 |
| Book value per common share | 19.44 | 18.58 | 18.51 | 19.54 |
| Weighted average common shares outstanding | 18,096,345 | 16,935,581 | 16,907,405 | 16,851,672 |
| Weighted average diluted common shares outstanding | 18,360,470 | 17,221,154 | 17,203,924 | 17,187,180 |

(Dollars in thousands, except per share data)

| 2012 | December 31 | September 30 | June 30 | March 31 |
|---|-------------|--------------|----------|----------|
| Net interest income | \$37,974 | \$36,812 | \$37,177 | \$38,193 |
| Provision for loan and lease losses | 3,350 | (502) | 3,000 | 2,354 |
| Net interest income after provision for loan and lease losses | 34,624 | 37,314 | 34,177 | 35,839 |
| Noninterest income | 27,230 | 29,766 | 28,278 | 23,388 |
| Noninterest expense | 54,623 | 47,159 | 41,459 | 40,140 |
| Income taxes | (2,258) | 6,338 | 7,032 | 6,272 |
| Net income | 9,489 | 13,583 | 13,964 | 12,815 |
| Net income available to noncontrolling interest, net of tax | (82) | 4 | (7) | 26 |
| Net income attributable to Heartland | 9,407 | 13,587 | 13,957 | 12,841 |
| Preferred stock dividends and discount | (409) | (949) | (1,021) | (1,021) |
| Net income available to common stockholders | 8,998 | 12,638 | 12,936 | 11,820 |
| Per share: | | | | |
| Earnings per share-basic | \$0.54 | \$0.77 | \$0.79 | \$0.72 |
| Earnings per share-diluted | 0.54 | 0.75 | 0.77 | 0.71 |
| Cash dividends declared on common stock | 0.20 | 0.10 | 0.10 | 0.10 |
| Book value per common share | 19.02 | 18.81 | 17.65 | 17.09 |

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| | | | | |
|--|------------|------------|------------|------------|
| Weighted average common shares outstanding | 16,534,217 | 16,473,760 | 16,474,455 | 16,490,051 |
| Weighted average diluted common shares outstanding | 16,812,947 | 16,745,968 | 16,717,846 | 16,729,925 |

Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders

Heartland Financial USA, Inc.:

We have audited the accompanying consolidated balance sheets of Heartland Financial USA, Inc. and subsidiaries (the Company) as of December 31, 2013 and 2012, and the related consolidated statements of income, comprehensive income, changes in equity, and cash flows for each of the years in the three year period ended December 31, 2013.

These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Heartland Financial USA, Inc. and subsidiaries as of December 31, 2013 and 2012, and the results of their operations and their cash flows for each of the years in the three year period ended December 31, 2013, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Heartland Financial USA, Inc.'s internal control over financial reporting as of December 31, 2013, based on criteria established in Internal Control - Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated March 14, 2014 expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting.

Des Moines, Iowa

March 14, 2014

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A. CONTROLS AND PROCEDURES

Under the direction of our Chief Executive Officer and Chief Financial Officer, we have evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) promulgated under the Securities and Exchange Act of 1934, as amended) as of December 31, 2013. Based on that evaluation, our management, including the Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective in ensuring that information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported within the time periods specified in applicable rules and forms and that such information is accumulated and communicated to management, including our Chief Executive Officer and Chief Financial Officer, in a manner that allows timely decisions regarding required disclosure.

MANAGEMENT'S ANNUAL REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Our management is responsible for establishing and maintaining effective internal control over financial reporting. Our internal control system was designed to provide reasonable assurance to our management, board of directors and stockholders regarding the reliability of financial reporting and the preparation and fair presentation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles. All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation. Our management, under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our internal control over financial reporting based upon the framework set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control - Integrated Framework (1992). Based on our assessment, which excluded Morrill & Janes Bank and Trust Company as described below, our internal control over financial reporting was effective as of December 31, 2013.

Heartland's most recent acquisition of Morrill & Janes Bank and Trust Company with assets of \$891 million and net income of \$1.1 million as of December 31, 2013, was excluded from the scope of this report as allowed by the Securities and Exchange Commission. Morrill & Janes Bank and Trust Company assets comprised 15% of Heartland's assets at December 31, 2013, and Morrill & Janes Bank and Trust Company's 2013 net income was 3% of Heartland's net income for 2013. Heartland's acquisition of Freedom Bank with assets of \$64 million and net income of \$65,000 as of December 31, 2013, was excluded from this report as allowed by the Securities and Exchange Commission. Freedom Bank's assets comprised 1% of Heartland's assets at December 31, 2013 and less than 1% of Heartland's net income for 2013.

KPMG LLP, the independent registered public accounting firm that audited Heartland's consolidated financial statements as of and for the year ended December 31, 2013, included herein, has issued a report on Heartland's internal control over financial reporting. This report follows management's report.

CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING

There were no significant changes to Heartland's disclosure controls or internal controls over financial reporting during the quarter ended December 31, 2013, that have materially affected or are reasonably likely to materially affect Heartland's internal control over financial reporting.

Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders

Heartland Financial USA, Inc.:

We have audited Heartland Financial USA, Inc.'s (the Company) internal control over financial reporting as of December 31, 2013, based on criteria established in Internal Control - Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Heartland Financial USA, Inc.'s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Heartland Financial USA, Inc. maintained, in all material respects, effective internal control over financial reporting as of December 31, 2013, based on criteria established in Internal Control - Integrated Framework (1992) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

The Company acquired The Morrill & Janes Bank and Trust Company, during 2013, and management excluded from its assessment of the effectiveness of the Company's internal control over financial reporting as of December 31, 2013, The Morrill & Janes Bank and Trust Company's internal control over financial reporting associated with total assets of \$891 million and net income of \$1.1 million included in the consolidated financial statements of the Company and subsidiaries as of and for the year ended December 31, 2013. Our audit of internal control over financial reporting of the Company also excluded an evaluation of the internal control over financial reporting of The Morrill & Janes Bank and Trust Company.

The Company acquired Freedom Bank, during 2013, and management excluded from its assessment of the effectiveness of the Company's internal control over financial reporting as of December 31, 2013, Freedom Bank's internal control over financial reporting associated with total assets of \$64 million and net income of \$65 thousand included in the consolidated financial statements of the Company and subsidiaries as of and for the year ended December 31, 2013. Our audit of internal control over financial reporting of the Company also excluded an evaluation of the internal control over financial reporting of Freedom Bank.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Heartland Financial USA, Inc. and subsidiaries as of December 31, 2013 and 2012, and the related consolidated statements of income, comprehensive income, changes in equity, and cash flows for each of the years in the three-year period ended December 31, 2013, and our report dated March 14, 2014 expressed an unqualified opinion on those consolidated financial statements.

Des Moines, Iowa

March 14, 2014

ITEM 9B. OTHER INFORMATION

Bryan R. McKeag, Executive Vice President and Chief Financial Officer of Heartland, signed a Change in Control Agreement on March 13, 2014. The form of the Change in Control Agreement is similar to that of our other named executive officers. Mr. McKeag's severance amount is an amount equal to one times his base compensation. Mr. McKeag's medical and dental benefits are for a term of 12 months.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The information in the Proxy Statement for Heartland's 2014 Annual Meeting of Stockholders to be held on May 21, 2014 (the "2014 Proxy Statement") under the captions "Election of Directors", "Security Ownership of Certain Beneficial Owners and Management", "Section 16(a) Beneficial Ownership Reporting Compliance" and "Corporate Governance and the Board of Directors" is incorporated by reference. The information regarding executive officers is included in Part I of this report.

ITEM 11. EXECUTIVE COMPENSATION

The information in our 2014 Proxy Statement, under the captions "Compensation Discussion and Analysis", "Corporate Governance and the Board of Directors - Committees of the Board - Compensation/Nominating Committee", "Compensation/Nominating Committee Report On Executive Compensation" and "Executive Compensation" is incorporated by reference.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

The information in our 2014 Proxy Statement, under the caption "Security Ownership of Certain Beneficial Owners and Management" and "Equity Compensation Plan Discussion" is incorporated by reference.

The following table sets forth information regarding outstanding options and shares available for future issuance under Heartland's equity plans as of December 31, 2013:

| Plan category | Number of shares to be issued upon exercise of outstanding options, warrants and rights (a) | Weighted-average exercise price of outstanding options, warrants and rights (b) | Number of shares remaining available for future issuance under equity compensation plans (excluding shares reflected in column (a)) (c) |
|--|--|--|--|
| Equity compensation plans approved by stockholders | 261,936 | \$23.60 | 834,932 ⁽¹⁾ |
| Equity compensation plans not approved by stockholders | — | \$— | — |
| Total | 261,936 | \$23.60 | 834,932 |

(1) Includes 462,323 shares available for use under the Heartland 2012 Long-Term Incentive Plan and 372,606 shares available for use under the 2006 Employee Stock Purchase Plan.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information in the 2014 Proxy Statement under the captions "Transactions with Management" and "Corporate Governance and the Board of Directors - Our Board of Directors - Independence" is incorporated by reference.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

The information in the 2014 Proxy Statement under the caption "Relationship with Independent Registered Public Accounting Firm" is incorporated by reference.

PART IV

ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES

(a) The documents filed as a part of this report are listed below:

1. Financial Statements
The consolidated financial statements of Heartland Financial USA, Inc. are included in Item 8 of this Form 10-K.
 2. Financial Statement Schedules
None
 3. Exhibits
The exhibits required by Item 601 of Regulation S-K are included along with this Form 10-K and are listed on the "Index of Exhibits" immediately following the signature page.
-

SIGNATURES

Pursuant to the requirements of Section 13 of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized on March 14, 2014.

Heartland Financial USA, Inc.

By: /s/ Lynn B. Fuller
Lynn B. Fuller
Principal Executive Officer

/s/ Bryan R. McKeag
Bryan R. McKeag
Executive Vice President, Chief Financial Officer

Date: March 14, 2014

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the Registrant and in the capacities indicated on March 14, 2014.

By: /s/ Lynn B. Fuller
Lynn B. Fuller
President, CEO, Chairman
and Director

/s/ John K. Schmidt
John K. Schmidt
Director

/s/ James F. Conlan

James F. Conlan
Director

/s/ Mark C. Falb

Mark C. Falb
Director

/s/ Thomas L. Flynn

Thomas L. Flynn
Director

/s/ John W. Cox, Jr.

John W. Cox, Jr.
Director

/s/ Duane E. White

Duane E. White
Director

/s/ Kurt M. Saylor

Kurt M. Saylor
Director

INDEX OF EXHIBITS

- 3.1 Restated Certificate of Incorporation of Heartland Financial USA, Inc. and Certificate of Designation of Series A Junior Participating Preferred Stock as filed with the Secretary of Delaware on June 10, 2002 (incorporated by reference to Exhibit 3.1 to the Registrant's Quarterly Report on Form 10-Q filed on November 7, 2008).
- 3.2 Amendment to Certificate of Incorporation of Heartland Financial USA, Inc. (incorporated by reference to Exhibit 3.1 to the Registrant's Quarterly Report on Form 10-Q filed on August 10, 2009).
- 3.3 Certificate of Designations of Senior Non-Cumulative Perpetual Preferred Stock, Series C, as filed with the Secretary of State of the State of Delaware on September 12, 2011 (incorporated by reference to Exhibit 3.1 to the Registrant's Current Report on Form 8-K filed on September 11, 2011).
- 3.4 Bylaws of Heartland Financial USA, Inc. (incorporated by reference to Exhibit 3.2 to the Registrant's Annual Report on Form 10-K filed on March 15, 2004).
- 4.1 Form of Specimen Stock Certificate for Heartland Financial USA, Inc. common stock (incorporated by reference to Exhibit 4.1 to Registrant's Registration Statement on Form S-4 (File No. 33-76228) filed on May 4, 1994).
- 4.2 Rights Agreement, dated as of January 17, 2012, between Heartland Financial USA, Inc. and Dubuque Bank and Trust Company, as Rights Agent (incorporated by reference to Exhibit 4.1 to Registrant's Form 8-A filed on May 17, 2012).
- 4.3 Form of Stock Certificate for Fixed Senior Non-Cumulative Perpetual Preferred Stock, Series C (incorporated by reference to Exhibit 4.1 to the Registrant's Current Report on Form 8-K filed on September 15, 2011).
- 10.1 Heartland Financial USA, Inc. Dividend Reinvestment Plan dated as of January 24, 2002 (incorporated by reference to the Registrant's Registration Statement on Form S-3 filed on January 25, 2002).
- 10.2 ⁽¹⁾ Heartland Financial USA, Inc. 2003 Stock Option Plan dated as of May 21, 2003 (incorporated by reference to Exhibit B to the Registrant's Proxy Statement on Form DEF14A filed on April 7, 2003).
- 10.3 Indenture by and between Heartland Financial USA, Inc. and U.S. Bank National Association, dated as of October 10, 2003 (incorporated by reference to Exhibit 10.1 to the Registrant's Quarterly Report on Form 10-Q filed on November 13, 2003).
- 10.4 Indenture by and between Heartland Financial USA, Inc. and U.S. Bank National Association dated as of March 17, 2004 (incorporated by reference to Exhibit 10.12 to the Registrant's Annual Report on Form 10-K filed on March 14, 2007).
- 10.5 Indenture by and between Heartland Financial USA, Inc. and Wells Fargo Bank, National Association, dated as of January 31, 2006 (incorporated by reference to Exhibit 10.19 to the Registrant's Annual Report on Form 10-K filed on March 10, 2006).
- 10.6 ⁽¹⁾

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Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan (incorporated by reference to Exhibit 10.01 to the Registrant's Current Report on Form 8-K filed on May 19, 2005).

10.7 Heartland Financial USA, Inc. 2006 Employee Stock Purchase Plan effective January 1, 2006 (incorporated by reference to Exhibit 10.02 to the Registrant's Current Report on Form 8-K filed on May 19, 2005).

- 10.8 (1) Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Non-Qualified Stock Option Awards (incorporated by reference to Exhibit 10.1 to the Registrant's Current Report on Form 8-K filed on February 10, 2006).
- 10.9 (1) Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Performance Restricted Stock Agreement (incorporated by reference to Exhibit 10.21 to the Registrant's Annual Report on Form 10-K filed on March 10, 2006).
- 10.10 Indenture between Heartland Financial USA, Inc. and Wilmington Trust Company dated as of June 26, 2007 (incorporated by reference to Exhibit 10.3 to the Registrant's Quarterly Report on Form 10-Q filed on August 9, 2007).
- 10.11 Indenture between Heartland Financial USA, Inc. and Wilmington Trust Company dated as of June 26, 2007 (incorporated by reference to Exhibit 10.3 to the Registrant's Quarterly Report on Form 10-Q filed on August 9, 2007).
- 10.12 (1) Heartland Financial USA, Inc. Policy on Director Fees and Policy on Expense Reimbursement For Directors (incorporated by reference to Exhibit 99.1 to the Registrant's Current Report on Form 8-K filed on December 5, 2007).
- 10.13 (1) Form of Split-Dollar Life Insurance Plan effective November 13, 2001, between the subsidiaries of Heartland Financial USA, Inc. and their selected officers, including four subsequent amendments effective January 1, 2002, May 1, 2002, September 16, 2003 and December 31, 2007. These plans are in place at Dubuque Bank and Trust Company, Galena State Bank & Trust Co., Riverside Community Bank, Wisconsin Bank & Trust and New Mexico Bank & Trust (incorporated by reference to Exhibit 10.1 to the Registrant's Quarterly Report on Form 10-Q filed on May 12, 2008).
- 10.14 (1) Form of Executive Supplemental Life Insurance Plan effective January 1, 2005, between the subsidiaries of Heartland Financial USA, Inc. and their selected officers, including a subsequent amendment effective December 31, 2007. These plans are in place at Dubuque Bank and Trust Company, Galena State Bank & Trust Co., Riverside Community Bank, Wisconsin Bank & Trust and New Mexico Bank & Trust (incorporated by reference to Exhibit 10.2 to the Registrant's Quarterly Report on Form 10-Q filed on May 12, 2008).
- 10.15 (1) Form of Executive Life Insurance Bonus Plan effective December 31, 2007, between Heartland Financial USA, Inc. and selected officers of Heartland Financial USA, Inc. and its subsidiaries, including a subsequent amendment effective December 31, 2007 (incorporated by reference to Exhibit 10.18 to the Registrant's Annual Report on Form 10-K filed on March 16, 2009).
- 10.16 (1) Form of Split-Dollar Agreement effective November 1, 2008, between the subsidiaries of Heartland Financial USA, Inc. and their selected officers. These plans are in place at Dubuque Bank and Trust Company, Galena State Bank & Trust Co., Riverside Community Bank, Wisconsin Bank & Trust, New Mexico Bank & Trust, Arizona Bank & Trust, Summit Bank & Trust, Minnesota Bank & Trust and Citizens Finance Co. (incorporated by reference to Exhibit 10.19 to the Registrant's Annual Report on Form 10-K filed on March 16, 2009).
- 10.17 (1) Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Performance Restricted Stock Unit Agreement with those individuals formerly subject to settlement restrictions due to Heartland's participation in the United States Treasury's Troubled Asset Relief Program.(incorporated by

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reference to Exhibit 10.23 to the Registrant's Annual Report on Form 10-K filed on March 16, 2010).

- 10.18 (1) Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Performance Restricted Stock Unit Agreement with those individuals not subject to settlement restrictions due to Heartland's participation in the United States Treasury's Troubled Asset Relief Program (incorporated by reference to Exhibit 10.24 to the Registrant's Annual Report on Form 10-K filed on March 16, 2010).
- 10.19 Form of Senior Notes of Heartland Financial USA, Inc. (incorporated by reference to Exhibit 10.26 to the Registrant's Annual Report on Form 10-K filed on March 16, 2011).
-

- 10.20 Promissory Note between Heartland Financial USA, Inc. and Bankers Trust Company dated as of April 20, 2011, including Loan Commitment Letter dated April 5, 2011 (incorporated by reference to Exhibit 10.1 to the Registrant's Quarterly Report on Form 10-Q filed on May 10, 2011).
- 10.21 ISDA Confirmation Letter between Heartland Financial USA, Inc. and Bankers Trust Company dated April 5, 2011 (incorporated by reference to Exhibit 10.2 to the Registrant's Quarterly Report on Form 10-Q filed on May 10, 2011).
- 10.22 Promissory Note between Heartland Financial USA, Inc. and Bankers Trust Company dated April 20, 2011 (incorporated by reference to Exhibit 10.3 to the Registrant's Quarterly Report on Form 10-Q filed on May 10, 2011).
- 10.23 Securities Purchase Agreement between Heartland Financial USA, Inc. and the Secretary of the Treasury dated September 15, 2011 (incorporated by reference to Exhibit 10.1 to the Registrant's Form 8-K filed on September 15, 2011).
- 10.24 Repurchase Document between Heartland Financial USA, Inc. and the United States Department of the Treasury dated September 15, 2011 (incorporated by reference to Exhibit 10.2 to the Registrant's Form 8-K filed on September 15, 2011).
- 10.25 Warrant Letter Agreement between Heartland Financial USA, Inc. and the United States Department of the Treasury dated September 28, 2011 (incorporated by reference to Exhibit 10.1 to the Registrant's Form 8-K filed on September 28, 2011).
- 10.26 ⁽¹⁾ Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Restricted Stock Unit Agreement for awards granted in January 2012. (incorporated by reference to Exhibit 10.1 to the Registrant's Quarterly Report on Form 10-Q filed on May 10, 2012).
- 10.27 ⁽¹⁾ Form of Agreement for Heartland Financial USA, Inc. 2005 Long-Term Incentive Plan Performance-Based Restricted Stock Unit Agreement for awards granted in January 2012. (incorporated by reference to Exhibit 10.2 to the Registrant's Quarterly Report on Form 10-Q filed on May 10, 2012).
- 10.28 ⁽¹⁾ Heartland Financial USA, Inc. 2012 Long-Term Incentive Plan (incorporated by reference to Exhibit 4.4 to the Registrant's Registration Statement on Form S-8 filed on May, 17 2012).
- 10.29 ⁽¹⁾ Form of Director Restricted Stock Unit Award under the Heartland Financial USA, Inc. 2012 Long-Term Incentive Plan (incorporated by reference to Exhibit 10.2 to the Registrant's Current Report on Form 8-K filed on May 21, 2012).
- 10.30 ⁽¹⁾ Form of Change In Control Agreements between Heartland Financial USA, Inc. and Lynn B. Fuller (multiple of 2 and health benefits term of 24 months) dated as of January 1, 2012 (incorporated by reference to Exhibit 10.33 to the Registrant's Annual Report on Form 10-K filed on March 15, 2013).
- 10.31 ⁽¹⁾ Form of Change In Control Agreements between Heartland Financial USA, Inc. and Kenneth J. Erickson (multiple of 1.5 and health benefits term of 18 months); Douglas J. Horstmann (multiple of 1 and health benefits term of 12 months) and Brian J. Fox (multiple of 1 and health benefits term of 12 months) dated as of January 1, 2012; and Bryan R. McKeag (multiple of 1 and health benefits term of 12 months) dated as of March 13, 2014 (incorporated by reference to Exhibit 10.34 to the Registrant's Annual Report on

Form 10-K filed on March 15, 2013).

10.32 (1)(2) Form of Time-Based Restricted Stock Unit Award Agreement for Heartland Financial USA, Inc. 2012 Long-Term Incentive Plan.

10.33 (1)(2) Form of Performance-Based Restricted Stock Unit Award Agreement for Heartland Financial USA, Inc. 2012 Long-Term Incentive Plan.

- 10.34 (2) Indenture by and between Morrill Bancshares, Inc. and State Street Bank and Trust Company of Connecticut, National Association dated as of December 19, 2002.
- 10.35 (2) Indenture by and between Morrill Bancshares, Inc. and U.S. Bank National Association dated as of December 17, 2003.
- 11 (2) Computation of Per Share Earnings
- 21.1 (2) Subsidiaries of the Registrant.
- 23.1 (2) Consent of KPMG LLP.
- 31.1 (2) Certification of Chief Executive Officer pursuant to Rule 13a-15.
- 31.2 (2) Certification of Chief Financial Officer pursuant to Rule 13a-15.
- 32.1 (2) Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 (2) Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 101 (2) Financial statement formatted in Extensible Business Reporting Language: (i) the Consolidated Balance Sheets, (ii) the Consolidated Statements of Income, (iii) the Consolidated Statements of Cash Flows, (iv) the Consolidated Statements of Changes in Equity and Comprehensive Income, and (v) the Notes to Consolidated Financial Statements.

(1) Management contracts or compensatory plans or arrangements.

(2) Filed herewith.