

SUPPORTSOFT INC  
Form 8-K  
June 28, 2002

---

**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

---

**FORM 8-K**

**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

Date of Report: June 28, 2002

---

**SUPPORTSOFT, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**  
(State or Other Jurisdiction of  
Incorporation)

**000-30901**  
(Commission File Number)

**94-3282005**  
(I. R.S. Employer  
Identification Number)

**575 Broadway, Redwood City, CA**  
(Address of principal executive offices)

**94063**  
(Zip Code)

**(650) 556-9440**  
(Registrant's telephone number,  
including area code)

---

**Item 5. *Other Events.***

On June 19, 2002, SupportSoft, Inc., a Delaware corporation and the registrant herein, announced the immediate appointment of Dick Williams to SupportSoft's Board of Directors.

-2-

