

LINCOLN NATIONAL CORP  
Form 10-Q  
August 01, 2013

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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended June 30, 2013

OR

Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 1-6028

LINCOLN NATIONAL CORPORATION

(Exact name of registrant as specified in its charter)

|  |   |
|--|---|
| Indiana<br>(State or other jurisdiction of<br>incorporation or organization)                             | 35-1140070<br>(I.R.S. Employer<br>Identification No.) |
| 150 N. Radnor Chester Road, Suite A305, Radnor, Pennsylvania<br>(Address of principal executive offices) | 19087<br>(Zip Code)                                   |

(484) 583-1400

(Registrant's telephone number, including area code)

Not Applicable

(Former name, former address and former fiscal year, if changed since last report.)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of “large accelerated filer,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of July 29, 2013, there were 264,492,889 shares of the registrant’s common stock outstanding.

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Lincoln National Corporation

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## PART I – FINANCIAL INFORMATION

## Item 1. Financial Statements

## LINCOLN NATIONAL CORPORATION

## CONSOLIDATED BALANCE SHEETS

(in millions, except share data)

|  | As of<br>June 30,<br>2013<br>(Unaudited) | As of<br>December 31,<br>2012 |
|--|--|-------------------------------|
| <b>ASSETS</b>  |  |                               |
| Investments:   |  |                               |
| Available-for-sale securities, at fair value:  |  |                               |
| Fixed maturity securities (amortized cost: 2013 – \$75,469; 2012 – \$72,718)                       | \$ 80,235                                | \$ 82,036                     |
| Variable interest entities' fixed maturity securities (amortized cost: 2013 – \$680; 2012 – \$677) | 698                                      | 708                           |
| Equity securities (cost: 2013 – \$192; 2012 – \$137)   | 209                                      | 157                           |
| Trading securities   | 2,391                                    | 2,554                         |
| Mortgage loans on real estate  | 7,033                                    | 7,029                         |
| Real estate  | 60                                       | 65                            |
| Policy loans   | 2,700                                    | 2,766                         |
| Derivative investments   | 1,683                                    | 2,652                         |
| Other investments  | 1,158                                    | 1,098                         |
| Total investments  | 96,167                                   | 99,065                        |
| Cash and invested cash   | 2,574                                    | 4,230                         |
| Deferred acquisition costs and value of business acquired  | 8,214                                    | 6,667                         |
| Premiums and fees receivable   | 430                                      | 380                           |
| Accrued investment income  | 1,052                                    | 1,015                         |
| Reinsurance recoverables   | 6,385                                    | 6,449                         |
| Funds withheld reinsurance assets  | 788                                      | 837                           |
| Goodwill   | 2,273                                    | 2,273                         |
| Other assets   | 2,655                                    | 2,580                         |
| Separate account assets  | 102,783                                  | 95,373                        |
| Total assets   | \$ 223,321                               | \$ 218,869                    |
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>  |  |                               |
| Liabilities  |  |                               |
| Future contract benefits   | \$ 18,214                                | \$ 19,780                     |
| Other contract holder funds  | 73,830                                   | 72,218                        |
| Short-term debt  | 506                                      | 200                           |
| Long-term debt   | 5,050                                    | 5,439                         |
| Reinsurance related embedded derivatives   | 131                                      | 215                           |
| Funds withheld reinsurance liabilities   | 926                                      | 940                           |

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|  |         |         |
|--|---------|---------|
| Deferred gain on business sold through reinsurance | 282     | 319     |
| Payables for collateral on investments             | 4,252   | 4,181   |
| Variable interest entities' liabilities            | 101     | 128     |
| Other liabilities                                  | 3,929   | 5,103   |
| Separate account liabilities                       | 102,783 | 95,373  |
| Total liabilities                                  | 210,004 | 203,896 |

Contingencies and Commitments (See Note 8)

Stockholders' Equity

|   |            |            |
|---|------------|------------|
| Preferred stock – 10,000,000 shares authorized; Series A – 4,164 and 9,532 shares issued and outstanding as of June 30, 2013, and December 31, 2012, respectively | -          | -          |
| Common stock – 800,000,000 shares authorized; 264,316,340 and 271,402,586 shares issued and outstanding as of June 30, 2013, and December 31, 2012, respectively  | 6,937      | 7,121      |
| Retained earnings   | 4,487      | 4,044      |
| Accumulated other comprehensive income (loss)   | 1,893      | 3,808      |
| Total stockholders' equity  | 13,317     | 14,973     |
| Total liabilities and stockholders' equity  | \$ 223,321 | \$ 218,869 |

See accompanying Notes to Consolidated Financial Statements



## LINCOLN NATIONAL CORPORATION

## CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)

(Unaudited, in millions, except per share data)

|   | For the Three<br>Months Ended<br>June 30, |          | For the Six<br>Months Ended<br>June 30, |          |
|---|---|----------|---|----------|
|   | 2013                                      | 2012     | 2013                                    | 2012     |
| Revenues  |   |          |   |          |
| Insurance premiums  | \$ 674                                    | \$ 630   | \$ 1,328                                | \$ 1,219 |
| Insurance fees  | 983                                       | 885      | 1,941                                   | 1,788    |
| Net investment income   | 1,213                                     | 1,197    | 2,363                                   | 2,362    |
| Realized gain (loss):   |   |          |   |          |
| Total other-than-temporary impairment losses on securities                              | (20)                                      | (50)     | (39)                                    | (147)    |
| Portion of loss recognized in other comprehensive income                                | 1   | 17       | 6                                       | 67       |
| Net other-than-temporary impairment losses on securities<br>recognized in earnings      | (19)                                      | (33)     | (33)                                    | (80)     |
| Realized gain (loss), excluding other-than-temporary<br>impairment losses on securities | 2   | 76       | (43)                                    | 37       |
| Total realized gain (loss)  | (17)                                      | 43       | (76)                                    | (43)     |
| Amortization of deferred gain on business sold through reinsurance                      | 19  | 19       | 37                                      | 37       |
| Other revenues and fees   | 127                                       | 124      | 245                                     | 245      |
| Total revenues  | 2,999                                     | 2,898    | 5,838                                   | 5,608    |
| Expenses  |   |          |   |          |
| Interest credited   | 627                                       | 617      | 1,244                                   | 1,244    |
| Benefits  | 991                                       | 943      | 1,950                                   | 1,795    |
| Commissions and other expenses  | 898                                       | 828      | 1,792                                   | 1,684    |
| Interest and debt expense   | 65  | 68       | 129                                     | 135      |
| Total expenses  | 2,581                                     | 2,456    | 5,115                                   | 4,858    |
| Income (loss) from continuing operations before taxes                                   | 418                                       | 442      | 723                                     | 750      |
| Federal income tax expense (benefit)  | 101                                       | 121      | 167                                     | 185      |
| Income (loss) from continuing operations  | 317                                       | 321      | 556                                     | 565      |
| Income (loss) from discontinued operations, net of federal<br>income taxes              | -   | -        | -                                       | (1)      |
| Net income (loss)   | 317                                       | 321      | 556                                     | 564      |
| Other comprehensive income (loss), net of tax   | (1,688)                                   | 757      | (1,915)                                 | 700      |
| Comprehensive income (loss)   | \$ (1,371)                                | \$ 1,078 | \$ (1,359)                              | \$ 1,264 |
| Earnings (Loss) Per Common Share – Basic  |   |          |   |          |
| Income (loss) from continuing operations  | \$ 1.19                                   | \$ 1.14  | \$ 2.07                                 | \$ 1.97  |
| Income (loss) from discontinued operations  | -   | -        | -                                       | -        |
| Net income (loss)   | \$ 1.19                                   | \$ 1.14  | \$ 2.07                                 | \$ 1.97  |
| Earnings (Loss) Per Common Share – Diluted  |   |          |   |          |
| Income (loss) from continuing operations  | \$ 1.15                                   | \$ 1.09  | \$ 2.01                                 | \$ 1.93  |

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|  |         |         |         |         |
|--|---------|---------|---------|---------|
| Income (loss) from discontinued operations | -       | -       | -       | -       |
| Net income (loss)                          | \$ 1.15 | \$ 1.09 | \$ 2.01 | \$ 1.93 |

See accompanying Notes to Consolidated Financial Statements

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## LINCOLN NATIONAL CORPORATION

## CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

(Unaudited, in millions, except per share data)

|   | For the Six<br>Months Ended<br>June 30, |           |
|---|---|-----------|
|   | 2013                                    | 2012      |
| Common Stock  |   |           |
| Balance as of beginning-of-year                             | \$ 7,121                                | \$ 7,590  |
| Stock compensation/issued for benefit plans                 | 18                                      | 21        |
| Retirement of common stock/cancellation of shares           | (202)                                   | (300)     |
| Balance as of end-of-period                                 | 6,937                                   | 7,311     |
| Retained Earnings   |   |           |
| Balance as of beginning-of-year                             | 4,044                                   | 2,831     |
| Net income (loss)   | 556                                     | 564       |
| Retirement of common stock                                  | (48)                                    | -         |
| Dividends declared: Common (2013 – \$0.240; 2012 – \$0.160) | (65)                                    | (46)      |
| Balance as of end-of-period                                 | 4,487                                   | 3,349     |
| Accumulated Other Comprehensive Income (Loss)               |   |           |
| Balance as of beginning-of-year                             | 3,808                                   | 2,680     |
| Other comprehensive income (loss), net of tax               | (1,915)                                 | 700       |
| Balance as of end-of-period                                 | 1,893                                   | 3,380     |
| Total stockholders' equity as of end-of-period              | \$ 13,317                               | \$ 14,040 |

See accompanying Notes to Consolidated Financial Statements

## LINCOLN NATIONAL CORPORATION

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited, in millions)

|  | For the Six<br>Months Ended<br>June 30, |         |
|--|---|---------|
|  | 2013                                    | 2012    |
| <b>Cash Flows from Operating Activities</b>  |   |         |
| Net income (loss)  | \$ 556                                  | \$ 564  |
| Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities:   |   |         |
| Deferred acquisition costs, value of business acquired, deferred sales inducements<br>and deferred front-end loads deferrals and interest, net of amortization | (217)                                   | (114)   |
| Trading securities purchases, sales and maturities, net  | 63                                      | 67      |
| Change in premiums and fees receivable   | (50)                                    | 20      |
| Change in accrued investment income  | (37)                                    | (40)    |
| Change in future contract benefits and other contract holder funds   | (293)                                   | 120     |
| Change in reinsurance related assets and liabilities   | (59)                                    | (111)   |
| Change in federal income tax accruals  | 157                                     | 202     |
| Realized (gain) loss   | 76                                      | 43      |
| (Income) loss attributable to equity method investments  | (37)                                    | (82)    |
| Amortization of deferred gain on business sold through reinsurance   | (37)                                    | (37)    |
| (Gain) loss on disposal of discontinued operations   | -                                       | 1       |
| Other  | (67)                                    | (19)    |
| Net cash provided by (used in) operating activities  | 55                                      | 614     |
| <b>Cash Flows from Investing Activities</b>  |   |         |
| Purchases of available-for-sale securities   | (6,726)                                 | (5,717) |
| Sales of available-for-sale securities   | 449                                     | 369     |
| Maturities of available-for-sale securities  | 3,387                                   | 2,983   |
| Purchases of other investments   | (1,170)                                 | (1,398) |
| Sales or maturities of other investments   | 1,245                                   | 1,451   |
| Increase (decrease) in payables for collateral on investments  | 71                                      | 1,337   |
| Other  | (59)                                    | (47)    |
| Net cash provided by (used in) investing activities  | (2,803)                                 | (1,022) |
| <b>Cash Flows from Financing Activities</b>  |   |         |
| Issuance of long-term debt, net of issuance costs  | 50                                      | 298     |
| Deposits of fixed account values, including the fixed portion of variable  | 5,275                                   | 4,979   |
| Withdrawals of fixed account values, including the fixed portion of variable   | (2,513)                                 | (2,611) |
| Transfers to and from separate accounts, net   | (1,405)                                 | (1,160) |
| Common stock issued for benefit plans and excess tax benefits  | -                                       | (5)     |
| Repurchase of common stock   | (250)                                   | (300)   |

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|  |          |          |
|--|----------|----------|
| Dividends paid to common and preferred stockholders                                  | (65)     | (46)     |
| Net cash provided by (used in) financing activities                                  | 1,092    | 1,155    |
| Net increase (decrease) in cash and invested cash, including discontinued operations | (1,656)  | 747      |
| Cash and invested cash, including discontinued operations, as of beginning-of-year   | 4,230    | 4,510    |
| Cash and invested cash, including discontinued operations, as of end-of-period       | \$ 2,574 | \$ 5,257 |

See accompanying Notes to Consolidated Financial Statements

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LINCOLN NATIONAL CORPORATION

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

1. Nature of Operations and Basis of Presentation

Nature of Operations

Lincoln National Corporation and its majority-owned subsidiaries (“LNC” or the “Company,” which also may be referred to as “we,” “our” or “us”) operate multiple insurance businesses through four business segments. See Note 13 for additional details. The collective group of businesses uses “Lincoln Financial Group” as its marketing identity. Through our business segments, we sell a wide range of wealth protection, accumulation and retirement income products and solutions. These products include fixed and indexed annuities, variable annuities, universal life insurance (“UL”), variable universal life insurance (“VUL”), linked-benefit UL, indexed UL, term life insurance, employer-sponsored retirement plans and services, and group life, disability and dental.

Basis of Presentation

The accompanying unaudited consolidated financial statements are prepared in accordance with United States of America generally accepted accounting principles (“GAAP”) for interim financial information and with the instructions for the Securities and Exchange Commission (“SEC”) Quarterly Report on Form 10-Q, including Article 10 of Regulation S-X. Accordingly, they do not include all of the information and notes required by GAAP for complete financial statements. Therefore, the information contained in the Notes to Consolidated Financial Statements included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2012 (“2012 Form 10-K”), should be read in connection with the reading of these interim unaudited consolidated financial statements.

Certain GAAP policies, which significantly affect the determination of financial position, results of operations and cash flows, are summarized in our 2012 Form 10-K.

In the opinion of management, these statements include all normal recurring adjustments necessary for a fair presentation of the Company’s results. Operating results for the six month period ended June 30, 2013, are not necessarily indicative of the results that may be expected for the full year ending December 31, 2013. All material inter-company accounts and transactions have been eliminated in consolidation.

## 2. New Accounting Standards

### Adoption of New Accounting Standards

#### Balance Sheet Topic

In December 2011, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) No. 2011-11, “Disclosures about Offsetting Assets and Liabilities” (“ASU 2011-11”), and in January 2013, the FASB issued ASU No. 2013-01, “Clarifying the Scope of Disclosures about Offsetting Assets and Liabilities” (“ASU 2013-01”). For a more detailed description of ASU 2011-11 and ASU 2013-01, see “Future Adoption of New Accounting Standards – Balance Sheet Topic” in Note 2 of our 2012 Form 10-K. We adopted the disclosure requirements of ASU 2011-11, after considering the scope clarification in ASU 2013-01, as of January 1, 2013, and have included the required disclosures for all comparative periods in Note 5 of this quarterly report on Form 10-Q.

#### Comprehensive Income Topic

In February 2013, the FASB issued ASU No. 2013-02, “Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income” (“ASU 2013-02”), which requires enhanced reporting of such amounts either on the face of the financial statements or in the notes to the financial statements. For a more detailed description of ASU 2013-02, see “Future Adoption of New Accounting Standards – Comprehensive Income Topic” in Note 2 of our 2012 Form 10-K. We adopted the disclosure requirements in ASU 2013-02 as of January 1, 2013, and have elected to provide the required disclosure in the notes to our consolidated financial statements. We have prospectively included the required disclosures in Note 9 of this quarterly report on Form 10-Q.

#### Future Adoption of New Accounting Standards

#### Derivatives and Hedging Topic

In July 2013, the FASB issued ASU No. 2013-10, “Inclusion of the Fed Funds Effective Swap Rate (or Overnight Index Swap Rate) as a Benchmark Interest Rate for Hedge Accounting Purposes” (“ASU 2013-10”), which permits the Fed Funds Effective Swap Rate to be used as a benchmark interest rate for hedge accounting purposes under the FASB Accounting Standards Codification<sup>TM</sup> (“ASC”) in addition to interest rates on direct Treasury obligations of the U.S. government and the London Interbank Offered Rate swap rate. The amendments in ASU 2013-10 are effective prospectively for qualifying new or designated hedging relationships entered into, on, or after July 17, 2013. We are currently evaluating the impacts of ASU 2013-10 on our consolidated financial condition and results of operation.





#### Financial Services – Investment Companies Topic

In June 2013, the FASB issued ASU No. 2013-08, “Amendments to the Scope, Measurement, and Disclosure Requirements” (“ASU 2013-08”), which provides comprehensive accounting guidance for assessing whether an entity is an investment company. ASU 2013-08 requires an assessment of all the characteristics of an investment company through the use of a new two-tiered approach, which considers the entity’s purpose and design to determine whether it is an investment company. As a result of applying the new criteria in ASU 2013-08, an entity once considered an investment company may no longer meet the new criteria to be classified as such, and conversely, an entity not classified as an investment company, under current GAAP may satisfy the criteria to be classified as such upon the adoption of ASU 2013-08. If an entity is no longer classified as an investment company it must discontinue the application of investment company accounting guidance and present the change in status through a cumulative effect adjustment to the beginning balance of retained earnings in the period of adoption. If an entity becomes classified as an investment company, ASU 2013-08 should be applied prospectively with the effect of adoption recognized as an adjustment to opening net assets for the period of adoption. The amendments in ASU 2013-08 are effective for interim and annual reporting periods in fiscal years beginning after December 15, 2013, with early application prohibited. We will adopt the requirements in ASU 2013-08 effective January 1, 2014, and are currently evaluating the impact of adoption on our consolidated financial condition and results of operations.

#### Income Taxes Topic

In July 2013, the FASB issued ASU No. 2013-11, “Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists” (“ASU 2013-11”) in order to explicitly define the financial statement presentation requirements in GAAP. ASU 2013-11 provides guidance on the presentation of unrecognized tax benefits when net operating loss carryforwards, similar tax losses, or tax credit carryforwards exist. The amendments in the ASU are effective prospectively for interim and annual reporting periods in fiscal years beginning after December 15, 2013, with early application permitted. We will adopt the requirements of ASU 2013-11 effective January 1, 2014, and will include the new disclosure requirements in the notes to our consolidated financial statements upon adoption.

### 3. Variable Interest Entities (“VIEs”)

#### Consolidated VIEs

See Note 4 in our 2012 Form 10-K for a detailed discussion of our consolidated VIEs, which information is incorporated herein by reference.

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The following summarizes information regarding the credit-linked note (“CLN”) structures (dollars in millions) as of June 30, 2013:

|  | Amount and Date of Issuance |            |
|--|-----------------------------|------------|
|  | \$400                       | \$200      |
|  | December 2006               | April 2007 |
| Original attachment point (subordination)        | 5.50%                       | 2.05%      |
| Current attachment point (subordination)         | 4.17%                       | 1.48%      |
| Maturity   | 12/20/2016                  | 3/20/2017  |
| Current rating of tranche                        | BB                          | Ba2        |
| Current rating of underlying collateral pool     | Aa1-B3                      | Aaa-Caa2   |
| Number of defaults in underlying collateral pool | 2                           | 2          |
| Number of entities                               | 123                         | 99         |
| Number of countries                              | 20                          | 21         |

The following summarizes the exposure of the CLN structures' underlying collateral by industry and rating as of June 30, 2013:

|                                  | AAA  | AA    | A     | BBB   | BB   | B    | CCC  | Total  |
|----------------------------------|------|-------|-------|-------|------|------|------|--------|
| Financial intermediaries         | 0.0% | 2.1%  | 7.0%  | 1.4%  | 0.0% | 0.0% | 0.0% | 10.5%  |
| Telecommunications               | 0.0% | 0.0%  | 5.0%  | 5.0%  | 0.0% | 0.5% | 0.0% | 10.5%  |
| Oil and gas                      | 0.4% | 2.1%  | 1.0%  | 4.6%  | 0.0% | 0.0% | 0.0% | 8.1%   |
| Utilities                        | 0.0% | 0.0%  | 2.6%  | 2.0%  | 0.0% | 0.0% | 0.0% | 4.6%   |
| Chemicals and plastics           | 0.0% | 0.0%  | 2.3%  | 1.2%  | 0.4% | 0.0% | 0.0% | 3.9%   |
| Drugs                            | 0.3% | 2.2%  | 1.2%  | 0.0%  | 0.0% | 0.0% | 0.0% | 3.7%   |
| Retailers (except food and drug) | 0.0% | 0.0%  | 2.1%  | 0.9%  | 0.5% | 0.0% | 0.0% | 3.5%   |
| Industrial equipment             | 0.0% | 0.0%  | 2.6%  | 0.7%  | 0.0% | 0.0% | 0.0% | 3.3%   |
| Sovereign                        | 0.0% | 0.7%  | 1.2%  | 1.3%  | 0.0% | 0.0% | 0.0% | 3.2%   |
| Conglomerates                    | 0.0% | 2.3%  | 0.9%  | 0.0%  | 0.0% | 0.0% | 0.0% | 3.2%   |
| Forest products                  | 0.0% | 0.0%  | 0.0%  | 1.6%  | 1.4% | 0.0% | 0.0% | 3.0%   |
| Other                            | 0.0% | 4.1%  | 15.4% | 17.8% | 4.6% | 0.3% | 0.3% | 42.5%  |
| Total                            | 0.7% | 13.5% | 41.3% | 36.5% | 6.9% | 0.8% | 0.3% | 100.0% |

Asset and liability information (dollars in millions) for the consolidated VIEs included on our Consolidated Balance Sheets was as follows:

|                                  | As of June 30, 2013   |                  |                | As of December 31, 2012 |                  |                |
|----------------------------------|-----------------------|------------------|----------------|-------------------------|------------------|----------------|
|                                  | Number of Instruments | Notional Amounts | Carrying Value | Number of Instruments   | Notional Amounts | Carrying Value |
| <b>Assets</b>                    |                       |                  |                |                         |                  |                |
| Fixed maturity securities:       |                       |                  |                |                         |                  |                |
| Asset-backed credit card loan    | N/A                   | \$ -             | \$ 593         | N/A                     | \$ -             | \$ 598         |
| U.S. government bonds            | N/A                   | -                | 105            | N/A                     | -                | 110            |
| Excess mortality swap            | 1                     | 100              | -              | 1                       | 100              | -              |
| Total assets <sup>(1)</sup>      | 1                     | \$ 100           | \$ 698         | 1                       | \$ 100           | \$ 708         |
| <b>Liabilities</b>               |                       |                  |                |                         |                  |                |
| Non-qualifying hedges:           |                       |                  |                |                         |                  |                |
| Credit default swaps             | 2                     | \$ 600           | \$ 101         | 2                       | \$ 600           | \$ 128         |
| Contingent forwards              | 2                     | -                | -              | 2                       | -                | -              |
| Total liabilities <sup>(2)</sup> | 4                     | \$ 600           | \$ 101         | 4                       | \$ 600           | \$ 128         |

- (1) Reported in variable interest entities' fixed maturity securities on our Consolidated Balance Sheets.  
 (2) Reported in variable interest entities' liabilities on our Consolidated Balance Sheets.

For details related to the fixed maturity available-for-sale ("AFS") securities for these VIEs, see Note 4.

As described more fully in Note 1 of our 2012 Form 10-K, we regularly review our investment holdings for other-than-temporary impairment ("OTTI"). Based upon this review, we believe that the AFS fixed maturity securities were not other-than-temporarily impaired as of June 30, 2013.

The gains (losses) for the consolidated VIEs (in millions) recorded on our Consolidated Statements of Comprehensive Income (Loss) were as follows:

|  | For the Three<br>Months<br>Ended<br>June 30,<br>2013 |         | For the Six<br>Months<br>Ended<br>June 30,<br>2012 |       |
|--|--|---------|--|-------|
| Non-Qualifying Hedges                      |  |         |  |       |
| Credit default swaps                       | \$ 11  | \$ (10) | \$ 27  | \$ 61 |
| Contingent forwards                        | -  | -       | -  | (2)   |
| Total non-qualifying hedges <sup>(1)</sup> | \$ 11  | \$ (10) | \$ 27  | \$ 59 |

- (1) Reported in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).

## Unconsolidated VIEs

See Note 4 in our 2012 Form 10-K for a detailed discussion of our unconsolidated VIEs, which information is incorporated herein by reference.

We invest in certain limited partnerships (“LPs”) that operate qualified affordable housing projects that we have concluded are VIEs. We receive returns from the LPs in the form of income tax credits that are guaranteed by creditworthy third parties, and our exposure to loss is limited to the capital we invest in the LPs. We are not the primary beneficiary of these VIEs as we do not have the power to direct the most significant activities of the LPs. Our maximum exposure to loss was \$80 million and \$92 million as of June 30, 2013, and December 31, 2012, respectively.

## 4. Investments

## AFS Securities

Pursuant to the Fair Value Measurements and Disclosures Topic of the FASB ASC, we have categorized AFS securities into a three-level hierarchy, based on the priority of the inputs to the respective valuation technique. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3), as described in Note 1 in our 2012 Form 10-K, which also includes additional disclosures regarding our fair value measurements.

The amortized cost, gross unrealized gains, losses and OTTI and fair value of AFS securities (in millions) were as follows:

|   | As of June 30, 2013 |             |                   |       | Fair Value |
|---|---------------------|-------------|-------------------|-------|------------|
|   | Amortized Cost      | Gross Gains | Unrealized Losses | OTTI  |            |
| Fixed maturity securities:                      |                     |             |                   |       |            |
| Corporate bonds                                 | \$ 63,980           | \$ 4,978    | \$ 929            | \$ 91 | \$ 67,938  |
| U.S. government bonds                           | 378                 | 36          | 6                 | -     | 408        |
| Foreign government bonds                        | 508                 | 56          | -                 | -     | 564        |
| Residential mortgage-backed securities ("RMBS") | 4,816               | 312         | 10                | 40    | 5,078      |

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|  |           |          |          |        |           |
|--|-----------|----------|----------|--------|-----------|
| Commercial mortgage-backed securities ("CMBS") | 857       | 46       | 3        | 17     | 883       |
| Collateralized debt obligations ("CDOs")       | 174       | -        | 2        | 7      | 165       |
| State and municipal bonds                      | 3,622     | 442      | 16       | -      | 4,048     |
| Hybrid and redeemable preferred securities     | 1,134     | 90       | 73       | -      | 1,151     |
| VIEs' fixed maturity securities                | 680       | 18       | -        | -      | 698       |
| Total fixed maturity securities                | 76,149    | 5,978    | 1,039    | 155    | 80,933    |
| Equity securities                              | 192       | 18       | 1        | -      | 209       |
| Total AFS securities                           | \$ 76,341 | \$ 5,996 | \$ 1,040 | \$ 155 | \$ 81,142 |

|  | As of December 31, 2012 |             |                   |        | Fair Value |
|--|-------------------------|-------------|-------------------|--------|------------|
|  | Amortized Cost          | Gross Gains | Unrealized Losses | OTTI   |            |
| Fixed maturity securities:                 |                         |             |                   |        |            |
| Corporate bonds                            | \$ 60,124               | \$ 8,219    | \$ 219            | \$ 108 | \$ 68,016  |
| U.S. government bonds                      | 383                     | 59          | -                 | -      | 442        |
| Foreign government bonds                   | 562                     | 92          | -                 | -      | 654        |
| RMBS                                       | 5,763                   | 471         | 3                 | 60     | 6,171      |
| CMBS                                       | 970                     | 68          | 16                | 19     | 1,003      |
| CDOs                                       | 189                     | 2           | 3                 | 8      | 180        |
| State and municipal bonds                  | 3,546                   | 814         | 7                 | -      | 4,353      |
| Hybrid and redeemable preferred securities | 1,181                   | 106         | 70                | -      | 1,217      |
| VIEs' fixed maturity securities            | 677                     | 31          | -                 | -      | 708        |
| Total fixed maturity securities            | 73,395                  | 9,862       | 318               | 195    | 82,744     |
| Equity securities                          | 137                     | 22          | 2                 | -      | 157        |
| Total AFS securities                       | \$ 73,532               | \$ 9,884    | \$ 320            | \$ 195 | \$ 82,901  |

The amortized cost and fair value of fixed maturity AFS securities by contractual maturities (in millions) as of June 30, 2013, were as follows:

|  | Amortized<br>Cost | Fair<br>Value |
|--|-------------------|---------------|
| Due in one year or less                | \$ 2,577          | \$ 2,631      |
| Due after one year through five years  | 13,707            | 14,812        |
| Due after five years through ten years | 25,010            | 26,334        |
| Due after ten years                    | 29,008            | 31,030        |
| Subtotal                               | 70,302            | 74,807        |
| Mortgage-backed securities ("MBS")     | 5,673             | 5,961         |
| CDOs                                   | 174               | 165           |
| Total fixed maturity AFS securities    | \$ 76,149         | \$ 80,933     |

Actual maturities may differ from contractual maturities because issuers may have the right to call or pre-pay obligations.

The fair value and gross unrealized losses, including the portion of OTTI recognized in other comprehensive income (loss) ("OCI"), of AFS securities (dollars in millions), aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, were as follows:

|   | As of June 30, 2013                    |   |                               |   |               |   |
|---|--|---|-------------------------------|---|---------------|---|
|   | Less Than or Equal<br>to Twelve Months |   | Greater Than<br>Twelve Months |   | Total         | Gross<br>Unrealized<br>Losses and<br>OTTI |
|   | Fair<br>Value                          | Gross<br>Unrealized<br>Losses and<br>OTTI | Fair<br>Value                 | Gross<br>Unrealized<br>Losses and<br>OTTI | Fair<br>Value |   |
| Fixed maturity securities:                    |  |   |                               |   |               |   |
| Corporate bonds                               | \$ 14,856                              | \$ 858                                    | \$ 786                        | \$ 162                                    | \$ 15,642     | \$ 1,020                                  |
| U.S. government bonds                         | 149                                    | 6   | -                             | -   | 149           | 6   |
| RMBS  | 653                                    | 35  | 139                           | 15  | 792           | 50  |
| CMBS  | 141                                    | 18  | 56                            | 2   | 197           | 20  |
| CDOs  | 53                                     | 8   | 48                            | 1   | 101           | 9   |
| State and municipal bonds                     | 229                                    | 12  | 24                            | 4   | 253           | 16  |
| Hybrid and redeemable<br>preferred securities | 99                                     | 6   | 226                           | 67  | 325           | 73  |
| Total fixed maturity securities               | 16,180                                 | 943                                       | 1,279                         | 251                                       | 17,459        | 1,194                                     |

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|                      |           |        |          |        |           |          |
|----------------------|-----------|--------|----------|--------|-----------|----------|
| Equity securities    | 29        | 1      | -        | -      | 29        | 1        |
| Total AFS securities | \$ 16,209 | \$ 944 | \$ 1,279 | \$ 251 | \$ 17,488 | \$ 1,195 |

Total number of AFS securities in an unrealized  
loss position 1,331

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|  | As of December 31, 2012                   |        |   |        |               |   |
|--|---|--------|---|--------|---------------|---|
|  | Less Than or<br>Equal<br>to Twelve Months |        | Greater Than<br>Twelve Months             |        | Total         |   |
|  | Gross<br>Unrealized<br>Losses and<br>OTTI |        | Gross<br>Unrealized<br>Losses and<br>OTTI |        | Fair<br>Value | Gross<br>Unrealized<br>Losses and<br>OTTI |
|  | Fair<br>Value                             | OTTI   | Fair<br>Value                             | OTTI   | Fair<br>Value | OTTI                                      |
| Fixed maturity securities:                                       |   |        |   |        |               |   |
| Corporate bonds  | \$ 2,853                                  | \$ 145 | \$ 934                                    | \$ 182 | \$ 3,787      | \$ 327                                    |
| RMBS   | 272                                       | 39     | 199                                       | 24     | 471           | 63  |
| CMBS   | 66  | 16     | 113                                       | 19     | 179           | 35  |
| CDOs   | 10  | 8      | 53  | 3      | 63            | 11  |
| State and municipal bonds  | 64  | 1      | 24  | 6      | 88            | 7   |
| Hybrid and redeemable<br>preferred securities                    | 71  | 3      | 293                                       | 67     | 364           | 70  |
| Total fixed maturity securities                                  | 3,336                                     | 212    | 1,616                                     | 301    | 4,952         | 513                                       |
| Equity securities  | 7   | 2      | -   | -      | 7             | 2   |
| Total AFS securities   | \$ 3,343                                  | \$ 214 | \$ 1,616                                  | \$ 301 | \$ 4,959      | \$ 515                                    |
| Total number of AFS securities in an unrealized<br>loss position |   |        |   |        |               | 626                                       |

For information regarding our investments in VIEs, see Note 3.

We perform detailed analysis on the AFS securities backed by pools of residential and commercial mortgages that are most at risk of impairment based on factors discussed in Note 1 in our 2012 Form 10-K. Selected information for these securities in a gross unrealized loss position (in millions) was as follows:

|   | As of June 30, 2013 |               |                    |
|---|---------------------|---------------|--------------------|
|   | Amortized<br>Cost   | Fair<br>Value | Unrealized<br>Loss |
| Total   |                     |               |                    |
| AFS securities backed by pools of residential mortgages | \$ 1,336            | \$ 1,197      | \$ 139             |
| AFS securities backed by pools of commercial mortgages  | 240                 | 213           | 27                 |
| Total   | \$ 1,576            | \$ 1,410      | \$ 166             |

Subject to Detailed Analysis

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|   |          |        |        |
|---|----------|--------|--------|
| AFS securities backed by pools of residential mortgages | \$ 1,098 | \$ 966 | \$ 132 |
| AFS securities backed by pools of commercial mortgages  | 43       | 33     | 10     |
| Total   | \$ 1,141 | \$ 999 | \$ 142 |

|   | As of December 31, 2012 |            |                 |
|---|-------------------------|------------|-----------------|
|   | Amortized Cost          | Fair Value | Unrealized Loss |
| Total   |                         |            |                 |
| AFS securities backed by pools of residential mortgages | \$ 1,181                | \$ 980     | \$ 201          |
| AFS securities backed by pools of commercial mortgages  | 236                     | 192        | 44              |
| Total   | \$ 1,417                | \$ 1,172   | \$ 245          |
| Subject to Detailed Analysis                            |                         |            |                 |
| AFS securities backed by pools of residential mortgages | \$ 1,173                | \$ 972     | \$ 201          |
| AFS securities backed by pools of commercial mortgages  | 56                      | 40         | 16              |
| Total   | \$ 1,229                | \$ 1,012   | \$ 217          |

For the six months ended June 30, 2013 and 2012, we recorded OTTI for AFS securities backed by pools of residential and commercial mortgages of \$19 million and \$34 million, pre-tax, respectively, and before associated amortization expense for deferred acquisition costs (“DAC”), value of business acquired (“VOBA”), deferred sales inducements (“DSI”) and deferred front-end loads (“DFEL”), of which \$(3) million was recognized in OCI and \$22 million and \$37 million, respectively, was recognized in net income (loss).

The fair value, gross unrealized losses, the portion of OTTI recognized in OCI (in millions) and number of AFS securities where the fair value had declined and remained below amortized cost by greater than 20% were as follows:

|   | As of June 30, 2013 |                               |       | Number<br>of<br>Securities <sup>(1)</sup> |
|---|---------------------|-------------------------------|-------|---|
|   | Fair<br>Value       | Gross<br>Unrealized<br>Losses | OTTI  |   |
| Less than six months                                | \$ 227              | \$ 71                         | \$ 7  | 29  |
| Six months or greater, but less than nine months    | -                   | -                             | -     | 5   |
| Nine months or greater, but less than twelve months | -                   | -                             | -     | 1   |
| Twelve months or greater                            | 285                 | 94                            | 89    | 97  |
| Total   | \$ 512              | \$ 165                        | \$ 96 | 132                                       |

|   | As of December 31, 2012 |                               |        | Number<br>of<br>Securities <sup>(1)</sup> |
|---|-------------------------|-------------------------------|--------|---|
|   | Fair<br>Value           | Gross<br>Unrealized<br>Losses | OTTI   |   |
| Less than six months                                | \$ 34                   | \$ 9                          | \$ 1   | 14  |
| Nine months or greater, but less than twelve months | 15                      | 10                            | -      | 3   |
| Twelve months or greater                            | 395                     | 179                           | 128    | 131                                       |
| Total   | \$ 444                  | \$ 198                        | \$ 129 | 148                                       |

<sup>(1)</sup> We may reflect a security in more than one aging category based on various purchase dates.

We regularly review our investment holdings for OTTI. Our gross unrealized losses, including the portion of OTTI recognized in OCI, on AFS securities increased \$680 million for the six months ended June 30, 2013. As discussed further below, we believe the unrealized loss position as of June 30, 2013, did not represent OTTI as (i) we did not intend to sell these fixed maturity AFS securities; (ii) it is not more likely than not that we will be required to sell the fixed maturity AFS securities before recovery of their amortized cost basis; (iii) the estimated future cash flows were equal to or greater than the amortized cost basis of the debt securities; and (iv) we had the ability and intent to hold the equity AFS securities for a period of time sufficient for recovery.

Based upon this evaluation as of June 30, 2013, management believes we have the ability to generate adequate amounts of cash from our normal operations (e.g., insurance premiums and fees and investment income) to meet cash requirements with a prudent margin of safety without requiring the sale of our temporarily-impaired securities.

As of June 30, 2013, the unrealized losses associated with our corporate bond securities were attributable primarily to securities that were backed by commercial loans and individual issuer companies. For our corporate bond securities with commercial loans as the underlying collateral, we evaluated the projected credit losses in the underlying collateral and concluded that we had sufficient subordination or other credit enhancement when compared with our estimate of credit losses for the individual security and we expected to recover the entire amortized cost for each security. For individual issuers, we performed detailed analysis of the financial performance of the issuer and determined that we expected to recover the entire amortized cost for each security.

As of June 30, 2013, the unrealized losses associated with our MBS and CDOs were attributable primarily to collateral losses and credit spreads. We assessed for credit impairment using a cash flow model that incorporates key assumptions including default rates, severities and prepayment rates. We estimated losses for a security by forecasting the underlying loans in each transaction. The forecasted loan performance was used to project cash flows to the various tranches in the structure, as applicable. Our forecasted cash flows also considered, as applicable, independent industry analyst reports and forecasts, sector credit ratings and other independent market data. Based upon our assessment of the expected credit losses of the security given the performance of the underlying collateral compared to our subordination or other credit enhancement, we expected to recover the entire amortized cost basis of each temporarily-impaired security.

As of June 30, 2013, the unrealized losses associated with our hybrid and redeemable preferred securities were attributable primarily to wider credit spreads caused by illiquidity in the market and subordination within the capital structure, as well as credit risk of specific issuers. For our hybrid and redeemable preferred securities, we evaluated the financial performance of the issuer based upon credit performance and investment ratings and determined that we expected to recover the entire amortized cost of each security.

Changes in the amount of credit loss of OTTI recognized in net income (loss) where the portion related to other factors was recognized in OCI (in millions) on fixed maturity AFS securities were as follows:

|   | For the Three<br>Months Ended |        | For the Six<br>Months Ended |        |
|---|-------------------------------|--------|-----------------------------|--------|
|   | June 30,<br>2013              | 2012   | June 30,<br>2013            | 2012   |
| Balance as of beginning-of-period   | \$ 437                        | \$ 410 | \$ 424                      | \$ 390 |
| Increases attributable to:  |                               |        |                             |        |
| Credit losses on securities for which an OTTI was not previously recognized | 19                            | 21     | 20                          | 56     |
| Credit losses on securities for which an OTTI was previously recognized     | 5                             | 19     | 21                          | 42     |
| Decreases attributable to:  |                               |        |                             |        |
| Securities sold   | (48)                          | (35)   | (52)                        | (73)   |
| Balance as of end-of-period   | \$ 413                        | \$ 415 | \$ 413                      | \$ 415 |

During the six months ended June 30, 2013 and 2012, we recorded credit losses on securities for which an OTTI was not previously recognized as we determined the cash flows expected to be collected would not be sufficient to recover the entire amortized cost basis of the debt security. The credit losses we recorded on securities for which an OTTI was not previously recognized were attributable primarily to one or a combination of the following reasons:

- Failure of the issuer of the security to make scheduled payments;
- Deterioration of creditworthiness of the issuer;
- Deterioration of conditions specifically related to the security;
- Deterioration of fundamentals of the industry in which the issuer operates; and
- Deterioration of the rating of the security by a rating agency.

We recognize the OTTI attributed to the noncredit portion as a separate component in OCI referred to as unrealized OTTI on AFS securities.

Details of the amount of credit loss of OTTI recognized in net income (loss) for which a portion related to other factors was recognized in OCI (in millions), were as follows:

|                 | As of June 30, 2013 |       |             |        |                      |
|-----------------|---------------------|-------|-------------|--------|----------------------|
|                 | Gross<br>Unrealized |       | Losses      | Fair   | OTTI<br>in<br>Credit |
|                 | Amortized<br>Cost   | Gains | and<br>OTTI | Value  | Losses               |
| Corporate bonds | \$ 280              | \$ 10 | \$ 66       | \$ 224 | \$ 112               |
| RMBS            | 593                 | 19    | 26          | 586    | 194                  |
| CMBS            | 38                  | 3     | 13          | 28     | 107                  |
| Total           | \$ 911              | \$ 32 | \$ 105      | \$ 838 | \$ 413               |

|                 | As of December 31, 2012 |       |             |        |                      |
|-----------------|-------------------------|-------|-------------|--------|----------------------|
|                 | Gross<br>Unrealized     |       | Losses      | Fair   | OTTI<br>in<br>Credit |
|                 | Amortized<br>Cost       | Gains | and<br>OTTI | Value  | Losses               |
| Corporate bonds | \$ 299                  | \$ 4  | \$ 98       | \$ 205 | \$ 104               |
| RMBS            | 636                     | 22    | 40          | 618    | 227                  |
| CMBS            | 41                      | 1     | 16          | 26     | 93                   |
| Total           | \$ 976                  | \$ 27 | \$ 154      | \$ 849 | \$ 424               |

#### Mortgage Loans on Real Estate

See Note 1 in our 2012 Form 10-K for information regarding our accounting policy relating to mortgage loans on real estate.

Mortgage loans on real estate principally involve commercial real estate. The commercial loans are geographically diversified throughout the U.S. with the largest concentrations in California and Texas, which accounted for 32% of mortgage loans on real estate as of June 30, 2013, and December 31, 2012.

The following provides the current and past due composition of our mortgage loans on real estate (in millions):

|  | As of<br>June 30,<br>2013 | As of<br>December<br>31,<br>2012 |
|--|---------------------------|----------------------------------|
| Current  | \$ 7,021                  | \$ 7,011                         |
| 60 to 90 days past due   | 11                        | 8                                |
| Greater than 90 days past due  | 3                         | 24                               |
| Valuation allowance associated with impaired mortgage loans on real estate | (8)                       | (21)                             |
| Unamortized premium (discount)   | 6                         | 7                                |
| Total carrying value   | \$ 7,033                  | \$ 7,029                         |

The number of impaired mortgage loans on real estate, each of which had an associated specific valuation allowance, and the carrying value of impaired mortgage loans on real estate (dollars in millions) were as follows:

|  | As of<br>June 30,<br>2013 | As of<br>December<br>31,<br>2012 |
|--|---------------------------|----------------------------------|
| Number of impaired mortgage loans on real estate                           | 5                         | 10                               |
| Principal balance of impaired mortgage loans on real estate                | \$ 41                     | \$ 75                            |
| Valuation allowance associated with impaired mortgage loans on real estate | (8)                       | (21)                             |
| Carrying value of impaired mortgage loans on real estate                   | \$ 33                     | \$ 54                            |

The changes in the valuation allowance associated with impaired mortgage loans on real estate (in millions) were as follows:

| As of<br>June 30, | As of |
|-------------------|-------|
|-------------------|-------|

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|                                 | December<br>31, |       |
|---------------------------------|-----------------|-------|
|                                 | 2013            | 2012  |
| Balance as of beginning-of-year | \$ 21           | \$ 31 |
| Additions                       | -               | 14    |
| Charge-offs, net of recoveries  | (13)            | (24)  |
| Balance as of end-of-period     | \$ 8            | \$ 21 |

The average carrying value on the impaired mortgage loans on real estate (in millions) was as follows:

|  | For the Three<br>Months Ended<br>June 30,<br>2013 |    | For the Six<br>Months Ended<br>June 30,<br>2013 |    | 2012 |    |
|--|---|----|---|----|------|----|
| Average carrying value for impaired mortgage loans on real estate    | \$  | 35 | \$  | 49 | \$   | 56 |
| Interest income recognized on impaired mortgage loans on real estate |   | -  |   | -  |      | -  |
| Interest income collected on impaired mortgage loans on real estate  |   | -  |   | 1  |      | -  |

As described in Note 1 in our 2012 Form 10-K, we use the loan-to-value and debt-service coverage ratios as credit quality indicators for our mortgage loans, which were as follows (dollars in millions):

|               | As of June 30, 2013 |            |                             | As of December 31, 2012 |            |                             |
|---------------|---------------------|------------|-----------------------------|-------------------------|------------|-----------------------------|
|               | Principal Amount    | % of Total | Debt-Service Coverage Ratio | Principal Amount        | % of Total | Debt-Service Coverage Ratio |
| Less than 65% | \$ 5,827            | 82.9%      | 1.73                        | \$ 5,677                | 80.6%      | 1.68                        |
| 65% to 74%    | 761                 | 10.8%      | 1.44                        | 897                     | 12.7%      | 1.39                        |
| 75% to 100%   | 396                 | 5.6%       | 0.83                        | 386                     | 5.5%       | 0.84                        |



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|                                     |          |        |      |          |        |      |
|-------------------------------------|----------|--------|------|----------|--------|------|
| Greater than 100%                   | 49       | 0.7%   | 0.76 | 83       | 1.2%   | 0.66 |
| Total mortgage loans on real estate | \$ 7,033 | 100.0% |      | \$ 7,043 | 100.0% |      |

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## Alternative Investments

As of June 30, 2013, and December 31, 2012, alternative investments included investments in 102 and 98 different partnerships, respectively, and the portfolio represented less than 1% of our overall invested assets.

## Realized Gain (Loss) Related to Certain Investments

The detail of the realized gain (loss) related to certain investments (in millions) was as follows:

|  | For the Three<br>Months Ended<br>June 30, |         | For the Six<br>Months Ended<br>June 30, |         |
|--|---|---------|---|---------|
|  | 2013                                      | 2012    | 2013                                    | 2012    |
| Fixed maturity AFS securities:   |   |         |   |         |
| Gross gains  | \$ 4                                      | \$ 3    | \$ 11                                   | \$ 8    |
| Gross losses   | (25)                                      | (49)    | (43)                                    | (112)   |
| Equity AFS securities:   |   |         |   |         |
| Gross gains  | -   | -       | 6                                       | 1       |
| Gross losses   | (1)                                       | -       | (1)                                     | -       |
| Gain (loss) on other investments   | 1   | (5)     | (1)                                     | 2       |
| Associated amortization of DAC, VOBA, DSI and DFEL<br>and changes in other contract holder funds | (4)                                       | -       | (11)                                    | 2       |
| Total realized gain (loss) related to certain investments  | \$ (25)                                   | \$ (51) | \$ (39)                                 | \$ (99) |

Details underlying write-downs taken as a result of OTTI (in millions) that were recognized in net income (loss) and included in realized gain (loss) on AFS securities above, and the portion of OTTI recognized in OCI (in millions) were as follows:

|                                      | For the Three<br>Months Ended<br>June 30, |         | For the Six<br>Months Ended<br>June 30, |         |
|--------------------------------------|---|---------|---|---------|
|                                      | 2013                                      | 2012    | 2013                                    | 2012    |
| OTTI Recognized in Net Income (Loss) |   |         |   |         |
| Corporate bonds                      | \$ (7)                                    | \$ (10) | \$ (10)                                 | \$ (29) |

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|  |         |         |         |         |
|--|---------|---------|---------|---------|
| RMBS   | (5)     | (14)    | (16)    | (32)    |
| CMBS   | (12)    | (16)    | (14)    | (36)    |
| CDOs   | -       | -       | (1)     | -       |
| Gross OTTI recognized in net income (loss)         | (24)    | (40)    | (41)    | (97)    |
| Associated amortization of DAC, VOBA, DSI and DFEL | 5       | 7       | 8       | 17      |
| Net OTTI recognized in net income (loss), pre-tax  | \$ (19) | \$ (33) | \$ (33) | \$ (80) |
| .  |         |         |         |         |
| Portion of OTTI Recognized in OCI                  |         |         |         |         |
| Gross OTTI recognized in OCI                       | \$ 1    | \$ 21   | \$ 7    | \$ 79   |
| Change in DAC, VOBA, DSI and DFEL                  | -       | (4)     | (1)     | (12)    |
| Net portion of OTTI recognized in OCI, pre-tax     | \$ 1    | \$ 17   | \$ 6    | \$ 67   |

Determination of Credit Losses on Corporate Bonds and CDOs

As of June 30, 2013, and December 31, 2012, we reviewed our corporate bond and CDO portfolios for potential shortfall in contractual principal and interest based on numerous subjective and objective inputs. The factors used to determine the amount of credit loss for each individual security, include, but are not limited to, near term risk, substantial discrepancy between book and market value, sector or company-specific volatility, negative operating trends and trading levels wider than peers.

Credit ratings express opinions about the credit quality of a security. Securities rated investment grade, that is those rated BBB- or higher by Standard & Poor's ("S&P") Rating Services or Baa3 or higher by Moody's Investors Service ("Moody's"), are generally considered by the rating agencies and market participants to be low credit risk. As of June 30, 2013, and December 31, 2012, 96% of the fair value of our corporate bond portfolio was rated investment grade. As of June 30, 2013, and December 31, 2012, the portion of our corporate bond portfolio rated below investment grade had an amortized cost of \$3.1 billion and \$3.0 billion, respectively, and a fair value of \$3.0 billion and \$2.9 billion, respectively. As of June 30, 2013, and December 31, 2012, 93% of the fair value of our CDO portfolio was rated investment grade. As of June 30, 2013, and December 31, 2012, the portion of our CDO portfolio rated below investment grade had an amortized cost of \$18 million and \$21 million, respectively, and fair value of \$12 million and \$13 million, respectively. Based upon the analysis discussed above, we believed as of June 30, 2013, and December 31, 2012, that we would recover the amortized cost of each investment grade corporate bond and CDO security.

For securities where we recorded an OTTI recognized in net income (loss) for the six months ended June 30, 2013 and 2012, the recovery as a percentage of amortized cost was 96% and 92% for corporate bonds, respectively, and 94% and 0% for CDOs, respectively.

#### Determination of Credit Losses on MBS

As of June 30, 2013, and December 31, 2012, default rates were projected by considering underlying MBS loan performance and collateral type. Projected default rates on existing delinquencies vary between 10% to 100% depending on loan type and severity of delinquency status. In addition, we estimate the potential contributions of currently performing loans that may become delinquent in the future based on the change in delinquencies and loan liquidations experienced in the recent history. Finally, we develop a default rate timing curve by aggregating the defaults for all loans in the pool (delinquent loans, foreclosure and real estate owned and new delinquencies from currently performing loans) and the associated loan-level loss severities.

We use certain available loan characteristics such as lien status, loan sizes and occupancy to estimate the loss severity of loans. Second lien loans are assigned 100% severity, if defaulted. For first lien loans, we assume a minimum of 30% severity with higher severity assumed for investor properties and further adjusted by housing price assumptions. With the default rate timing curve and loan-level severity, we derive the future expected credit losses.

#### Payables for Collateral on Investments

The carrying value of the payables for collateral on investments (in millions) included on our Consolidated Balance Sheets and the fair value of the related investments or collateral consisted of the following:

|  | As of June 30,<br>2013 |               | As of December<br>31, 2012 |               |
|--|------------------------|---------------|----------------------------|---------------|
|  | Carrying<br>Value      | Fair<br>Value | Carrying<br>Value          | Fair<br>Value |
| Collateral payable held for derivative investments <sup>(1)</sup>                            | \$ 1,418               | \$ 1,418      | \$ 2,567                   | \$ 2,567      |
| Securities pledged under securities lending agreements <sup>(2)</sup>                        | 177                    | 171           | 197                        | 189           |
| Securities pledged under reverse repurchase agreements <sup>(3)</sup>                        | 280                    | 293           | 280                        | 294           |
| Securities pledged for Term Asset-Backed Securities<br>Loan Facility ("TALF") <sup>(4)</sup> | 37                     | 50            | 37                         | 52            |
| Investments pledged for Federal Home Loan Bank of<br>Indianapolis ("FHLBI") <sup>(5)</sup>   | 2,340                  | 3,777         | 1,100                      | 1,936         |

|  |          |          |          |          |
|--|----------|----------|----------|----------|
| Total payables for collateral on investments | \$ 4,252 | \$ 5,709 | \$ 4,181 | \$ 5,038 |
|--|----------|----------|----------|----------|

- (1) We obtain collateral based upon contractual provisions with our counterparties. These agreements take into consideration the counterparties' credit rating as compared to ours, the fair value of the derivative investments and specified thresholds that if exceeded result in the receipt of cash that is typically invested in cash and invested cash. See Note 5 for details about maximum collateral potentially required to post on our credit default swaps.
- (2) Our pledged securities under securities lending agreements are included in fixed maturity AFS securities on our Consolidated Balance Sheets. We generally obtain collateral in an amount equal to 102% and 105% of the fair value of the domestic and foreign securities, respectively. We value collateral daily and obtain additional collateral when deemed appropriate. The cash received in our securities lending program is typically invested in cash and invested cash or fixed maturity AFS securities.
- (3) Our pledged securities under reverse repurchase agreements are included in fixed maturity AFS securities on our Consolidated Balance Sheets. We obtain collateral in an amount equal to 95% of the fair value of the securities, and our agreements with third parties contain contractual provisions to allow for additional collateral to be obtained when necessary. The cash received in our reverse repurchase program is typically invested in fixed maturity AFS securities.
- (4) Our pledged securities for TALF are included in fixed maturity AFS securities on our Consolidated Balance Sheets. We obtain collateral in an amount that has typically averaged 90% of the fair value of the TALF securities. The cash received in these transactions is invested in fixed maturity AFS securities.
- (5) Our pledged investments for FHLBI are included in fixed maturity AFS securities and mortgage loans on real estate on our Consolidated Balance Sheets. The collateral requirements are generally 105% to 115% of the fair value for fixed maturity AFS securities and 155% to 175% of the fair value for mortgage loans on real estate. The cash received in these transactions is primarily invested in cash and invested cash or fixed maturity AFS securities.

For information related to balance sheet offsetting of our securities lending and reverse repurchase agreements, see Note 5.

Increase (decrease) in payables for collateral on investments (in millions) included on the Consolidated Statements of Cash Flows consisted of the following:

|   | For the Six<br>Months Ended<br>June 30, |          |
|---|---|----------|
|   | 2013                                    | 2012     |
| Collateral payable held for derivative investments                  | \$ (1,149)                              | \$ 461   |
| Securities pledged under securities lending agreements              | (20)                                    | -        |
| Securities pledged for TALF   | -                                       | (124)    |
| Investments pledged for FHLBI                                       | 1,240                                   | 1,000    |
| Total increase (decrease) in payables for collateral on investments | \$ 71                                   | \$ 1,337 |

#### Investment Commitments

As of June 30, 2013, our investment commitments were \$865 million, which included \$342 million of LPs, \$105 million of private placement securities and \$418 million of mortgage loans on real estate.

#### Concentrations of Financial Instruments

As of June 30, 2013, and December 31, 2012, our most significant investments in one issuer were our investments in securities issued by the Federal Home Loan Mortgage Corporation with a fair value of \$3.4 billion and \$3.8 billion, respectively, or 3% and 4% of our invested assets portfolio, respectively, and our investments in securities issued by Fannie Mae with a fair value of \$2.1 billion and \$2.2 billion, respectively, or 2% of our invested assets portfolio. These investments are included in corporate bonds in the tables above.

As of June 30, 2013, and December 31, 2012, our most significant investments in one industry were our investment securities in the electric industry with a fair value of \$8.8 billion and \$8.7 billion, respectively, or 9% of our invested assets portfolio, and our investment securities in the banking industry with a fair value of \$5.0 billion, or 5% of our invested assets portfolio. We utilized the industry classifications to obtain the concentration of financial instruments amount; as such, this amount will not agree to the AFS securities table above.

#### 5. Derivative Instruments

We maintain an overall risk management strategy that incorporates the use of derivative instruments to minimize significant unplanned fluctuations in earnings that are caused by interest rate risk, foreign currency exchange risk, equity market risk, default risk, basis risk and credit risk. See Note 1 in our 2012 Form 10-K for a detailed discussion of the accounting treatment for derivative instruments. See Note 6 in our 2012 Form 10-K for a detailed discussion of our derivative instruments and use of them in our overall risk management strategy, which information is incorporated herein by reference. See Note 12 for additional disclosures related to the fair value of our derivative instruments and Note 3 for derivative instruments related to our consolidated VIEs.

We have derivative instruments with off-balance-sheet risks whose notional or contract amounts exceed the credit exposure. Outstanding derivative instruments with off-balance-sheet risks (in millions) were as follows:

|   | As of June 30, 2013 |                     |           | As of December 31, 2012 |                     |           |
|---|---------------------|---------------------|-----------|-------------------------|---------------------|-----------|
|   | Notional<br>Amounts | Fair Value<br>Asset | Liability | Notional<br>Amounts     | Fair Value<br>Asset | Liability |
| Qualifying Hedges   |                     |                     |           |                         |                     |           |
| Cash flow hedges:   |                     |                     |           |                         |                     |           |
| Interest rate contracts <sup>(1)</sup>                      | \$ 3,804            | \$ 535              | \$ 160    | \$ 3,214                | \$ 462              | \$ 224    |
| Foreign currency contracts <sup>(1)</sup>                   | 565                 | 40                  | 17        | 420                     | 39                  | 26        |
| Total cash flow hedges                                      | 4,369               | 575                 | 177       | 3,634                   | 501                 | 250       |
| Fair value hedges:  |                     |                     |           |                         |                     |           |
| Interest rate contracts <sup>(1)</sup>                      | 875                 | 144                 | 5         | 875                     | 269                 | -         |
| Non-Qualifying Hedges                                       |                     |                     |           |                         |                     |           |
| Interest rate contracts <sup>(1)</sup>                      | 43,777              | 403                 | 565       | 36,539                  | 1,042               | 475       |
| Foreign currency contracts <sup>(1)</sup>                   | 15                  | -                   | -         | 48                      | -                   | -         |
| Equity market contracts <sup>(1)</sup>                      | 19,347              | 1,368               | 60        | 19,857                  | 1,734               | 170       |
| Equity collar <sup>(1)</sup>                                | -                   | -                   | -         | 9                       | 1                   | -         |
| Credit contracts <sup>(2)</sup>                             | 148                 | -                   | 8         | 148                     | -                   | 11        |
| Embedded derivatives:                                       |                     |                     |           |                         |                     |           |
| Indexed annuity and universal life contracts <sup>(3)</sup> | -                   | -                   | 862       | -                       | -                   | 732       |
| Guaranteed living benefit reserves ("GLB") <sup>(3)</sup>   | -                   | 292                 | -         | -                       | -                   | 909       |
| Reinsurance related <sup>(4)</sup>                          | -                   | -                   | 131       | -                       | -                   | 215       |
| Total derivative instruments                                | \$ 68,531           | \$ 2,782            | \$ 1,808  | \$ 61,110               | \$ 3,547            | \$ 2,762  |

<sup>(1)</sup> Reported in derivative investments on our Consolidated Balance Sheets.

<sup>(2)</sup> Reported in other liabilities on our Consolidated Balance Sheets.

<sup>(3)</sup> Reported in future contract benefits on our Consolidated Balance Sheets.

<sup>(4)</sup> Reported in reinsurance related embedded derivatives on our Consolidated Balance Sheets.

The maturity of the notional amounts of derivative instruments (in millions) was as follows:

|  | Remaining Life as of June 30, 2013 |                |                 |                  |                  | Total     |
|--|------------------------------------|----------------|-----------------|------------------|------------------|-----------|
|  | Less Than<br>1 Year                | 1 – 5<br>Years | 6 – 10<br>Years | 11 – 30<br>Years | Over 30<br>Years |           |
| Interest rate contracts <sup>(1)</sup> | \$ 3,967                           | \$ 20,890      | \$ 12,793       | \$ 9,593         | \$ 1,213         | \$ 48,456 |



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|   |           |           |           |          |          |           |
|---|-----------|-----------|-----------|----------|----------|-----------|
| Foreign currency contracts <sup>(2)</sup>             | 48        | 150       | 243       | 139      | -        | 580       |
| Equity market contracts                               | 10,205    | 3,897     | 5,222     | 21       | 2        | 19,347    |
| Credit contracts                                      | -         | 148       | -         | -        | -        | 148       |
| Total derivative instruments<br>with notional amounts | \$ 14,220 | \$ 25,085 | \$ 18,258 | \$ 9,753 | \$ 1,215 | \$ 68,531 |

(1) As of June 30, 2013, the latest maturity date for which we were hedging our exposure to the variability in future cash flows for these instruments was April 2067.

(2) As of June 30, 2013, the latest maturity date for which we were hedging our exposure to the variability in future cash flows for these instruments was April 2028.

The change in our unrealized gain (loss) on derivative instruments in accumulated OCI (in millions) was as follows:

|  | For the Six<br>Months Ended<br>June 30, |        |
|--|---|--------|
|  | 2013                                    | 2012   |
| Balance as of beginning-of-year  | \$ 163                                  | \$ 119 |
| Other comprehensive income (loss):   |   |        |
| Unrealized holding gains (losses) arising during the year:                       |   |        |
| Cash flow hedges:  |   |        |
| Interest rate contracts  | 106                                     | 38     |
| Foreign currency contracts   | 12                                      | (3)    |
| Fair value hedges:   |   |        |
| Interest rate contracts  | 2                                       | 2      |
| Change in foreign currency exchange rate adjustment                              | 18                                      | 2      |
| Change in DAC, VOBA, DSI and DFEL  | 4                                       | 4      |
| Income tax benefit (expense)   | (49)                                    | (16)   |
| Less:  |   |        |
| Reclassification adjustment for gains (losses) included<br>in net income (loss): |   |        |
| Cash flow hedges:  |   |        |
| Interest rate contracts <sup>(1)</sup>   | (10)                                    | (11)   |
| Foreign currency contracts <sup>(1)</sup>  | 2                                       | 2      |
| Fair value hedges:   |   |        |
| Interest rate contracts <sup>(2)</sup>   | 2                                       | 2      |
| Associated amortization of DAC, VOBA, DSI and DFEL                               | 1                                       | 1      |
| Income tax benefit (expense)   | 2                                       | 2      |
| Balance as of end-of-period  | \$ 259                                  | \$ 150 |

<sup>(1)</sup> The OCI offset is reported within net investment income on our Consolidated Statements of Comprehensive Income (Loss).

<sup>(2)</sup> The OCI offset is reported within interest and debt expense on our Consolidated Statements of Comprehensive Income (Loss).

The gains (losses) on derivative instruments (in millions) recorded within income (loss) from continuing operations on our Consolidated Statements of Comprehensive Income (Loss) were as follows:

|   | For the Three<br>Months Ended<br>June 30,<br>2013 |        | For the Six<br>Months Ended<br>June 30,<br>2012 |          |
|---|---|--------|---|----------|
| Qualifying Hedges   |   |        |   |          |
| Cash flow hedges:   |   |        |   |          |
| Interest rate contracts <sup>(1)</sup>                      | \$ (4)  | \$ (4) | \$ (10)   | \$ (11)  |
| Foreign currency contracts <sup>(1)</sup>                   | -   | -      | 1   | 2        |
| Total cash flow hedges                                      | (4)   | (4)    | (9)   | (9)      |
| Fair value hedges:  |   |        |   |          |
| Interest rate contracts <sup>(2)</sup>                      | 9   | 11     | 18  | 23       |
| Non-Qualifying Hedges                                       |   |        |   |          |
| Interest rate contracts <sup>(3)</sup>                      | (488)   | 606    | (662)   | 190      |
| Foreign currency contracts <sup>(3)</sup>                   | (2)   | -      | (13)  | (4)      |
| Equity market contracts <sup>(3)</sup>                      | (44)  | 275    | (579)   | (545)    |
| Equity market contracts <sup>(4)</sup>                      | 3   | (8)    | 15  | 6        |
| Credit contracts <sup>(3)</sup>                             | 2   | (1)    | 3   | 5        |
| Embedded derivatives:                                       |   |        |   |          |
| Indexed annuity and universal life contracts <sup>(3)</sup> | (19)  | 24     | (149)   | (80)     |
| GLB reserves <sup>(3)</sup>                                 | 491   | (862)  | 1,201   | 291      |
| Reinsurance related <sup>(3)</sup>                          | 68  | (27)   | 83  | (19)     |
| Total derivative instruments                                | \$ 16   | \$ 14  | \$ (92)   | \$ (142) |

<sup>(1)</sup> Reported in net investment income on our Consolidated Statements of Comprehensive Income (Loss).

<sup>(2)</sup> Reported in interest and debt expense on our Consolidated Statements of Comprehensive Income (Loss).

<sup>(3)</sup> Reported in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).

<sup>(4)</sup> Reported in commissions and other expenses on our Consolidated Statements of Comprehensive Income (Loss).

Gains (losses) (in millions) on derivative instruments designated and qualifying as cash flow hedges were as follows:

|  | For the<br>Three<br>Months<br>Ended<br>June 30,<br>2013 |  | For the Six<br>Months<br>Ended<br>June 30,<br>2012 |  |
|--|---|--|--|--|
|--|---|--|--|--|

Gain (loss) recognized as a component of OCI with  
the offset to net investment income \$ (5) \$ (6) \$ (9) \$ (10)

As of June 30, 2013, \$23 million of the deferred net losses on derivative instruments in accumulated OCI were expected to be reclassified to earnings during the next 12 months. This reclassification would be due primarily to the interest rate variances related to the interest rate swap agreements.

For the six months ended June 30, 2013 and 2012, there were no material reclassifications to earnings due to hedged firm commitments no longer deemed probable or due to hedged forecasted transactions that had not occurred by the end of the originally specified time period.

Gains (losses) (in millions) on derivative instruments designated and qualifying as fair value hedges were as follows:

|   | For the<br>Three<br>Months<br>Ended<br>June 30,<br>2013 |      | For the Six<br>Months<br>Ended<br>June 30,<br>2012 |      |
|---|---|------|--|------|
| Gain (loss) recognized as a component of OCI with<br>the offset to interest expense | \$ 1  | \$ 1 | \$ 2   | \$ 2 |

Information related to our open credit default swap liabilities for which we are the seller (dollars in millions) was as follows:

As of June 30, 2013

|                           | Reason<br>for | Nature<br>of | Credit<br>Rating of<br>Underlying | Number<br>of | Fair<br>Value  | Maximum<br>Potential<br>Payout |
|---------------------------|---------------|--------------|-----------------------------------|--------------|----------------|--------------------------------|
| Maturity                  | Entering      | Recourse     | Obligation <sup>(1)</sup>         | Instruments  | <sup>(2)</sup> |                                |
| 12/20/2016 <sup>(3)</sup> | (4)           | (5)          | BBB-                              | 3            | \$ (3)         | \$ 68                          |
| 3/20/2017 <sup>(3)</sup>  | (4)           | (5)          | BBB-                              | 4            | (5)            | 80                             |
|                           |               |              |                                   | 7            | \$ (8)         | \$ 148                         |

As of December 31, 2012

|                           | Reason<br>for | Nature<br>of | Credit<br>Rating of<br>Underlying | Number<br>of | Fair<br>Value  | Maximum<br>Potential<br>Payout |
|---------------------------|---------------|--------------|-----------------------------------|--------------|----------------|--------------------------------|
| Maturity                  | Entering      | Recourse     | Obligation <sup>(1)</sup>         | Instruments  | <sup>(2)</sup> |                                |
| 12/20/2016 <sup>(3)</sup> | (4)           | (5)          | BBB-                              | 3            | \$ (4)         | \$ 68                          |
| 3/20/2017 <sup>(3)</sup>  | (4)           | (5)          | BBB-                              | 4            | (7)            | 80                             |
|                           |               |              |                                   | 7            | \$ (11)        | \$ 148                         |

- (1) Represents average credit ratings based on the midpoint of the applicable ratings among Moody's, S&P and Fitch Ratings, as scaled to the corresponding S&P ratings.
- (2) Broker quotes are used to determine the market value of credit default swaps.
- (3) These credit default swaps were sold to a counterparty of the consolidated VIEs discussed in Note 4 in our 2012 Form 10-K.
- (4) Credit default swaps were entered into in order to generate income by providing default protection in return for a quarterly payment.
- (5) Sellers do not have the right to demand indemnification or compensation from third parties in case of a loss (payment) on the contract.

Details underlying the associated collateral of our open credit default swaps for which we are the seller, if credit risk related contingent features were triggered (in millions), are as follows:

|   | As of<br>June 30,<br>2013 | As of<br>December<br>31,<br>2012 |
|---|---------------------------|----------------------------------|
| Maximum potential payout                        | \$ 148                    | \$ 148                           |
| Less: Counterparty thresholds                   | -                         | -                                |
| Maximum collateral potentially required to post | \$ 148                    | \$ 148                           |

Certain of our credit default swap agreements contain contractual provisions that allow for the netting of collateral with our counterparties related to all of our collateralized financing transactions that we have outstanding. If these netting agreements were not in place, we would have been required to post \$8 million as of June 30, 2013, after considering the fair values of the associated investments counterparties' credit ratings as compared to ours and specified thresholds that once exceeded result in the payment of cash.

### Credit Risk

We are exposed to credit loss in the event of non-performance by our counterparties on various derivative contracts and reflect assumptions regarding the credit or non-performance risk ("NPR"). The NPR is based upon assumptions for each counterparty's credit spread over the estimated weighted average life of the counterparty exposure less collateral held. As of June 30, 2013, the NPR adjustment was \$3 million. The credit risk associated with such agreements is minimized by purchasing such agreements from financial institutions with long-standing, superior performance records. Additionally, we maintain a policy of requiring all derivative contracts to be governed by an International Swaps and Derivatives Association ("ISDA") Master Agreement. We are required to maintain minimum ratings as a matter of routine practice in negotiating ISDA agreements. Under some ISDA agreements, our insurance subsidiaries have agreed to maintain certain financial strength or claims-paying ratings. A downgrade below these levels could result in termination of derivative contracts, at which time any amounts payable by us would be dependent on the market value of the underlying derivative contracts. In certain transactions, we and the counterparty have entered into a credit support annex requiring either party to post collateral when net exposures exceed pre-determined thresholds. These thresholds vary by counterparty and credit rating. The amount of such exposure is essentially the net replacement cost or market value less collateral held for such agreements with each counterparty if the net market value is in our favor. As of June 30, 2013, our exposure was \$105 million.

The amounts recognized (in millions) by S&P credit rating of counterparty, for which we had the right to reclaim cash collateral or were obligated to return cash collateral, were as follows:

| S&P<br>Credit<br>Rating of<br>Counterparty | As of June 30, 2013  |  | As of December 31,<br>2012   |  |
|--|--|--|--|--|
|  | Collateral<br>Posted<br>by<br>Counter-<br>Party<br>(Held<br>by<br>LNC) | Collateral<br>Posted by<br>LNC<br>(Held by<br>Counter-<br>Party) | Collateral<br>Posted<br>by<br>Counter-<br>Party<br>(Held<br>by<br>LNC) | Collateral<br>Posted by<br>LNC<br>(Held by<br>Counter-<br>Party) |
| AA   | \$ -   | \$ -   | \$ 41  | \$ -   |
| AA-  | 22   | (7)  | 58   | -  |
| A+   | 160  | -  | 605  | -  |
| A  | 564  | (40)   | 770  | (68)   |
| A-   | 931  | (75)   | 1,214  | -  |
| BBB  | 19   | -  | 4  | -  |
|  | \$ 1,696   | \$ (122)   | \$ 2,692   | \$ (68)  |

#### Balance Sheet Offsetting

Information related to our derivative instruments, securities lending transactions and reverse repurchase agreements and the effects of offsetting on our Consolidated Balance Sheets (in millions) were as follows:

| Financial Assets                  | As of June 30, 2013       |                                       |  | Total    |
|-----------------------------------|---------------------------|---------------------------------------|--|----------|
|                                   | Derivative<br>Instruments | Embedded<br>Derivative<br>Instruments | Securities<br>Lending and<br>Reverse<br>Repurchase<br>Agreements |          |
| Gross amount of recognized assets | \$ 2,490                  | \$ 292                                | \$ -   | \$ 2,782 |
| Gross amounts offset              | (807)                     | -                                     | -  | (807)    |

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|                           |         |        |      |         |
|---------------------------|---------|--------|------|---------|
| Net amount of assets      | 1,683   | 292    | -    | 1,975   |
| Gross amounts not offset: |         |        |      |         |
| Cash collateral received  | (1,574) | -      | -    | (1,574) |
| Net amount                | \$ 109  | \$ 292 | \$ - | \$ 401  |

Financial Liabilities

|  |        |        |          |          |
|--|--------|--------|----------|----------|
| Gross amount of recognized liabilities | \$ 815 | \$ 993 | \$ 2,834 | \$ 4,642 |
| Gross amounts offset                   | (807)  | -      | -        | (807)    |
| Net amount of liabilities              | 8      | 993    | 2,834    | 3,835    |
| Gross amounts not offset:              |        |        |          |          |
| Financial instruments                  | -      | -      | (2,834)  | (2,834)  |
| Net amount                             | \$ 8   | \$ 993 | \$ -     | \$ 1,001 |



|  | As of December 31, 2012   |                                       |  |          |
|--|---------------------------|---------------------------------------|--|----------|
|  | Derivative<br>Instruments | Embedded<br>Derivative<br>Instruments | Securities<br>Lending and<br>Reverse<br>Repurchase<br>Agreements | Total    |
| <b>Financial Assets</b>                |                           |                                       |  |          |
| Gross amount of recognized assets      | \$ 3,547                  | \$ -                                  | \$ -   | \$ 3,547 |
| Gross amounts offset                   | (895)                     | -                                     | -  | (895)    |
| Net amount of assets                   | 2,652                     | -                                     | -  | 2,652    |
| Gross amounts not offset:              |                           |                                       |  |          |
| Cash collateral received               | (2,624)                   | -                                     | -  | (2,624)  |
| Net amount                             | \$ 28                     | \$ -                                  | \$ -   | \$ 28    |
| <b>Financial Liabilities</b>           |                           |                                       |  |          |
| Gross amount of recognized liabilities | \$ 906                    | \$ 1,856                              | \$ 1,614   | \$ 4,376 |
| Gross amounts offset                   | (895)                     | -                                     | -  | (895)    |
| Net amount of liabilities              | 11                        | 1,856                                 | 1,614  | 3,481    |
| Gross amounts not offset:              |                           |                                       |  |          |
| Financial instruments                  | -                         | -                                     | (1,614)  | (1,614)  |
| Net amount                             | \$ 11                     | \$ 1,856                              | \$ -   | \$ 1,867 |

## 6. Federal Income Taxes

The effective tax rate is a ratio of tax expense over pre-tax income (loss). The effective tax rate was 24% and 23% for the three and six months ended June 30, 2013, respectively. The effective tax rate was 27% and 25% for the three and six months ended June 30, 2012, respectively. The effective tax rate on pre-tax income from continuing operations was lower than the prevailing corporate federal income tax rate. Differences in the effective rates and the U.S. statutory rate of 35% were the result of certain tax preferred investment income, separate account dividends-received deduction, foreign tax credits and other tax preference items.

## 7. Guaranteed Benefit Features

Information on the guaranteed death benefit (“GDB”) features outstanding (dollars in millions) was as follows (our variable contracts with guarantees may offer more than one type of guarantee in each contract; therefore, the amounts listed are not mutually exclusive):

|  | As of<br>June 30,<br>2013 | As of<br>December 31,<br>2012 |
|--|---------------------------|-------------------------------|
| <b>Return of Net Deposits</b>            |                           |                               |
| Total account value                      | \$ 69,577                 | \$ 63,478                     |
| Net amount at risk <sup>(1)</sup>        | 347                       | 392                           |
| Average attained age of contract holders | 60 years                  | 60 years                      |
| <b>Minimum Return</b>                    |                           |                               |
| Total account value                      | \$ 145                    | \$ 149                        |
| Net amount at risk <sup>(1)</sup>        | 32                        | 37                            |
| Average attained age of contract holders | 73 years                  | 73 years                      |
| Guaranteed minimum return                | 5%                        | 5%                            |
| <b>Anniversary Contract Value</b>        |                           |                               |
| Total account value                      | \$ 23,661                 | \$ 23,019                     |
| Net amount at risk <sup>(1)</sup>        | 879                       | 1,133                         |
| Average attained age of contract holders | 68 years                  | 67 years                      |

<sup>(1)</sup> Represents the amount of death benefit in excess of the account balance. The decrease in net amount at risk when comparing June 30, 2013, to December 31, 2012, was attributable primarily to the increase in the equity markets during the first six months of 2013.

The determination of GDB liabilities is based on models that involve a range of scenarios and assumptions, including those regarding expected market rates of return and volatility, contract surrender rates and mortality experience. The following summarizes the balances of and changes in the liabilities for GDBs (in millions), which were recorded in future contract benefits on our Consolidated Balance Sheets:

|                                 | For the Six<br>Months Ended<br>June 30, |       |
|---------------------------------|---|-------|
|                                 | 2013                                    | 2012  |
| Balance as of beginning-of-year | \$ 104                                  | \$ 84 |
| Changes in reserves             | 7                                       | 7     |
| Benefits paid                   | (12)                                    | (24)  |
| Balance as of end-of-period     | \$ 99                                   | \$ 67 |

Account balances of variable annuity contracts with guarantees (in millions) were invested in separate account investment options as follows:

|                      | As of<br>June 30,<br>2013 | As of<br>December<br>31,<br>2012 |
|----------------------|---------------------------|----------------------------------|
| Domestic equity      | \$ 41,066                 | \$ 37,899                        |
| International equity | 15,822                    | 14,850                           |
| Bonds                | 22,383                    | 21,174                           |
| Money market         | 8,964                     | 7,747                            |
| Total                | \$ 88,235                 | \$ 81,670                        |

|   |     |     |
|---|-----|-----|
| Percent of total variable annuity separate account values | 98% | 98% |
|---|-----|-----|

Future contract benefits also includes reserves for our secondary guarantee products sold through our Life Insurance segment. These UL and VUL products with secondary guarantees represented 28% of total life insurance in-force reserves as of June 30, 2013, and 30% of total sales for these products for the six months ended June 30, 2013.

## 8. Contingencies and Commitments

Regulatory bodies, such as state insurance departments, the SEC, Financial Industry Regulatory Authority and other regulatory bodies regularly make inquiries and conduct examinations or investigations concerning our compliance with, among other things, insurance laws, securities laws, laws governing the activities of broker-dealers, registered investment advisors and unclaimed property laws.

LNC and its subsidiaries are involved in various pending or threatened legal or regulatory proceedings, including purported class actions, arising from the conduct of business both in the ordinary course and otherwise. In some of the matters, very large and/or indeterminate amounts, including punitive and treble damages, are sought. Modern pleading practice in the U.S. permits considerable variation in the assertion of monetary damages or other relief. Jurisdictions may permit claimants not to specify the monetary damages sought or may permit claimants to state only that the amount sought is sufficient to invoke the jurisdiction of the trial court. In addition, jurisdictions may permit plaintiffs to allege monetary damages in amounts well exceeding reasonably possible verdicts in the jurisdiction for similar matters. This variability in pleadings, together with the actual experiences of LNC in litigating or resolving through settlement numerous claims over an extended period of time, demonstrates to management that the monetary relief which may be specified in a lawsuit or claim bears little relevance to its merits or disposition value.

Due to the unpredictable nature of litigation, the outcome of a litigation matter and the amount or range of potential loss at particular points in time is normally difficult to ascertain. Uncertainties can include how fact finders will evaluate documentary evidence and the credibility and effectiveness of witness testimony, and how trial and appellate courts will apply the law in the context of the pleadings or evidence presented, whether by motion practice, or at trial or on appeal. Disposition valuations are also subject to the uncertainty of how opposing parties and their counsel will themselves view the relevant evidence and applicable law.

We establish liabilities for litigation and regulatory loss contingencies when information related to the loss contingencies shows both that it is probable that a loss has been incurred and the amount of the loss can be reasonably estimated. It is possible that some matters could require us to pay damages or make other expenditures or establish accruals in amounts that could not be estimated as of June 30, 2013. While the potential future charges could be material in the particular quarterly or annual periods in which they are recorded, based on information currently known by management, management does not believe any such charges are likely to have a material adverse effect on LNC's financial position.

See Note 13 to the consolidated financial statements in our 2012 Form 10-K for additional discussion of commitments and contingencies, which information is incorporated herein by reference.

## 9. Shares and Stockholders' Equity

## Common and Preferred Shares

The changes in our preferred and common stock (number of shares) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |             | For the Six<br>Months Ended<br>June 30, |              |
|--|---|-------------|---|--------------|
|  | 2013                                      | 2012        | 2013                                    | 2012         |
| <b>Series A Preferred Stock</b>                          |   |             |   |              |
| Balance as of beginning-of-period                        | 9,532                                     | 9,632       | 9,532                                   | 10,072       |
| Conversion of convertible preferred stock <sup>(1)</sup> | (5,368)                                   | -           | (5,368)                                 | (440)        |
| Balance as of end-of-period                              | 4,164                                     | 9,632       | 4,164                                   | 9,632        |
| <b>Common Stock</b>                                      |   |             |   |              |
| Balance as of beginning-of-period                        | 268,457,558                               | 285,412,303 | 271,402,586                             | 291,319,222  |
| Conversion of convertible preferred stock <sup>(1)</sup> | 85,888                                    | -           | 85,888                                  | 7,040        |
| Stock compensation/issued for benefit plans              | 96,740                                    | 230,198     | 524,169                                 | 334,395      |
| Retirement/cancellation of shares                        | (4,323,846)                               | (6,473,530) | (7,696,303)                             | (12,491,686) |
| Balance as of end-of-period                              | 264,316,340                               | 279,168,971 | 264,316,340                             | 279,168,971  |
| <b>Common Stock as of End-of-Period</b>                  |   |             |   |              |
| Assuming conversion of preferred stock                   | 264,382,964                               | 279,323,083 | 264,382,964                             | 279,323,083  |
| Diluted basis  | 273,924,900                               | 286,820,300 | 273,924,900                             | 286,820,300  |

<sup>(1)</sup> Represents the conversion of Series A preferred stock into common stock.

Our common and Series A preferred stocks are without par value.

## Average Shares

A reconciliation of the denominator (number of shares) in the calculations of basic and diluted earnings (loss) per common share was as follows:

|   | For the Three<br>Months Ended<br>June 30, |             | For the Six<br>Months Ended<br>June 30, |             |
|---|---|-------------|---|-------------|
|   | 2013                                      | 2012        | 2013                                    | 2012        |
| Weighted-average shares, as used in basic calculation   | 266,367,162                               | 282,085,602 | 268,305,694                             | 285,570,764 |
| Shares to cover exercise of outstanding warrants  | 10,150,032                                | 10,150,192  | 10,150,070                              | 10,150,231  |
| Shares to cover conversion of preferred stock   | 146,840                                   | 154,112     | 149,661                                 | 154,305     |
| Shares to cover non-vested stock  | 1,351,093                                 | 1,110,662   | 1,316,907                               | 1,060,676   |
| Average stock options outstanding during the period   | 2,600,595                                 | 507,944     | 2,163,605                               | 554,614     |
| Assumed acquisition of shares with assumed proceeds from exercising outstanding warrants  | (2,903,393)                               | (4,887,102) | (3,266,708)                             | (4,760,822) |
| Assumed acquisition of shares with assumed proceeds and benefits from exercising stock options (at average market price for the period) | (1,912,155)                               | (346,700)   | (1,592,213)                             | (380,239)   |
| Shares repurchaseable from measured but unrecognized stock option expense   | (141,826)                                 | (1,768)     | (112,577)                               | (8,224)     |
| Average deferred compensation shares  | -   | 1,187,598   | -                                       | 1,206,501   |
| Weighted-average shares, as used in diluted calculation   | 275,658,348                               | 289,960,540 | 277,114,439                             | 293,547,806 |

In the event the average market price of LNC common stock exceeds the issue price of stock options and the options have a dilutive effect to our earnings per share (“EPS”), such options will be shown in the table above.

We have participants in our deferred compensation plans who selected LNC stock as the measure for the investment return attributable to their deferral amounts. For the three and six months ended June 30, 2012, the effect of settling this obligation in LNC stock (“equity classification”) was more dilutive than the scenario of settling it in cash (“liability classification”). Therefore, for our EPS calculation for these periods, we added these shares to the denominator and adjusted the numerator to present net income as if the shares had been accounted for under equity classification by removing the mark-to-market adjustment included in net income attributable to these

deferred units of LNC stock. The amount of this adjustment was \$4 million and \$(2) million for the three and six months ended June 30, 2012, respectively.

The income used in the calculation of our diluted EPS is our net income (loss) reduced by preferred stock dividends.

#### Accumulated OCI (“AOCI”)

The following summarizes the components and changes in accumulated OCI (in millions):

|  | For the Six<br>Months Ended<br>June 30, |          |
|--|---|----------|
|  | 2013                                    | 2012     |
| Unrealized Gain (Loss) on AFS Securities   |   |          |
| Balance as of beginning-of-year  | \$ 4,066                                | \$ 2,947 |
| Unrealized holding gains (losses) arising during the year                          | (4,635)                                 | 1,276    |
| Change in foreign currency exchange rate adjustment                                | (16)                                    | (6)      |
| Change in DAC, VOBA, DSI, future contract benefits and other contract holder funds | 1,483                                   | (261)    |
| Income tax benefit (expense)   | 1,110                                   | (395)    |
| Less:  |   |          |
| Reclassification adjustment for gains (losses) included in net income (loss)       | (27)                                    | (103)    |
| Associated amortization of DAC, VOBA, DSI and DFEL                                 | (12)                                    | 1        |
| Income tax benefit (expense)   | 14                                      | 36       |
| Balance as of end-of-period  | \$ 2,033                                | \$ 3,627 |
| Unrealized OTTI on AFS Securities  |   |          |
| Balance as of beginning-of-year  | \$ (107)                                | \$ (110) |
| (Increases) attributable to:   |   |          |
| Gross OTTI recognized in OCI during the year                                       | (7)                                     | (79)     |
| Change in DAC, VOBA, DSI and DFEL  | 1                                       | 12       |
| Income tax benefit (expense)   | 2                                       | 26       |
| Decreases attributable to:   |   |          |
| Sales, maturities or other settlements of AFS securities                           | 47                                      | 62       |
| Change in DAC, VOBA, DSI and DFEL  | (5)                                     | (8)      |
| Income tax benefit (expense)   | (15)                                    | (20)     |
| Balance as of end-of-period  | \$ (84)                                 | \$ (117) |
| Unrealized Gain (Loss) on Derivative Instruments                                   |   |          |
| Balance as of beginning-of-year  | \$ 163                                  | \$ 119   |

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|  |          |          |
|--|----------|----------|
| Unrealized holding gains (losses) arising during the year                    | 120      | 37       |
| Change in foreign currency exchange rate adjustment                          | 18       | 2        |
| Change in DAC, VOBA, DSI and DFEL  | 4        | 4        |
| Income tax benefit (expense)   | (49)     | (16)     |
| Less:  |          |          |
| Reclassification adjustment for gains (losses) included in net income (loss) | (6)      | (7)      |
| Associated amortization of DAC, VOBA, DSI and DFEL                           | 1        | 1        |
| Income tax benefit (expense)   | 2        | 2        |
| Balance as of end-of-period  | \$ 259   | \$ 150   |
| Foreign Currency Translation Adjustment                                      |          |          |
| Balance as of beginning-of-year  | \$ (4)   | \$ 1     |
| Foreign currency translation adjustment arising during the year              | (1)      | (8)      |
| Income tax benefit (expense)   | -        | 3        |
| Balance as of end-of-period  | \$ (5)   | \$ (4)   |
| Funded Status of Employee Benefit Plans                                      |          |          |
| Balance as of beginning-of-year  | \$ (310) | \$ (278) |
| Adjustment arising during the year   | -        | 1        |
| Balance as of end-of-period  | \$ (310) | \$ (277) |



The following summarizes the reclassifications out of AOCI (in millions) for the six months ended June 30, 2013, and the associated line item in the Consolidated Statements of Comprehensive Income (Loss):

|   |         |   |
|---|---------|---|
| Unrealized Gain (Loss) on AFS Securities              |         |   |
| Gross reclassification                                | \$ (27) | Total realized gain (loss)                            |
| Change in DAC, VOBA, DSI, and DFEL                    | (12)    | Total realized gain (loss)                            |
| Reclassification before income tax benefit (expense)  | (39)    | Income (loss) from continuing operations before taxes |
| Income tax benefit (expense)                          | 14      | Federal income tax expense (benefit)                  |
| Reclassification, net of income tax                   | \$ (25) | Net income (loss)                                     |
| Unrealized OTTI on AFS Securities                     |         |   |
| Gross reclassification                                | \$ 47   | Total realized gain (loss)                            |
| Change in DAC, VOBA, DSI, and DFEL                    | (5)     | Total realized gain (loss)                            |
| Reclassification before income tax benefit (expense)  | 42      | Income (loss) from continuing operations before taxes |
| Income tax benefit (expense)                          | (15)    | Federal income tax expense (benefit)                  |
| Reclassification, net of income tax                   | \$ 27   | Net income (loss)                                     |
| Unrealized Gain (Loss) on Derivative Instruments      |         |   |
| Gross reclassifications:                              |         |   |
| Interest rate contracts                               | \$ (10) | Net investment income                                 |
| Interest rate contracts                               | 2       | Interest and debt expense                             |
| Foreign currency contracts                            | 2       | Net investment income                                 |
| Total gross reclassifications                         | (6)     |   |
| Change in DAC, VOBA, DSI, and DFEL                    | 1       | Commissions and other expenses                        |
| Reclassifications before income tax benefit (expense) | (5)     | Income (loss) from continuing operations before taxes |
| Income tax benefit (expense)                          | 2       | Federal income tax expense (benefit)                  |
| Reclassification, net of income tax                   | \$ (3)  | Net income (loss)                                     |

#### 10. Realized Gain (Loss)

Details underlying realized gain (loss) (in millions) reported on our Consolidated Statements of Comprehensive Income (Loss) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |         | For the Six<br>Months Ended<br>June 30, |         |
|--|---|---------|---|---------|
|  | 2013                                      | 2012    | 2013                                    | 2012    |
| Total realized gain (loss) related to certain investments <sup>(1)</sup>         | \$ (25)                                   | \$ (51) | \$ (39)                                 | \$ (99) |
| Realized gain (loss) on the mark-to-market on certain instruments <sup>(2)</sup> | (9)                                       | (19)    | (1)                                     | 39      |
| Indexed annuity and universal life net derivative results: <sup>(3)</sup>        |   |         |   |         |
| Gross gain (loss)  | (1)                                       | (3)     | (13)                                    | 19      |
| Associated amortization of DAC, VOBA, DSI and DFEL                               | -   | 1       | 2                                       | (5)     |
| Variable annuity net derivatives results: <sup>(4)</sup>                         |   |         |   |         |
| Gross gain (loss)  | 25  | 148     | (25)                                    | 14      |
| Associated amortization of DAC, VOBA, DSI and DFEL                               | (7)                                       | (33)    | -                                       | (11)    |
| Total realized gain (loss)   | \$ (17)                                   | \$ 43   | \$ (76)                                 | \$ (43) |

(1) See “Realized Gain (Loss) Related to Certain Investments” section in Note 4.

(2) Represents changes in the fair values of certain derivative investments (not including those associated with our variable annuity net derivatives results), reinsurance related embedded derivatives and trading securities.

(3) Represents the net difference between the change in the fair value of the S&P 500 call options that we hold and the change in the fair value of the embedded derivative liabilities of our indexed annuity and universal life products along with changes in the fair value of embedded derivative liabilities related to index call options we may purchase in the future to hedge contract holder index allocations applicable to future reset periods for our indexed annuity products.

(4) Includes the net difference in the change in embedded derivative reserves of our GLB products and the change in the fair value of the derivative instruments we own to hedge GDB and GLB products, including the cost of purchasing the hedging instruments.

## 11. Stock-Based Incentive Compensation Plans

We sponsor two stock-based incentive plans for our employees and directors and for the employees and agents of our subsidiaries that provide for the issuance of stock options, performance shares (performance-vested shares as opposed to service-vested shares), stock appreciation rights (“SARs”) and restricted stock units (“RSUs”). We issue new shares to satisfy option exercises.

LNC stock-based awards granted were as follows:

|                           | For the<br>Three<br>Months<br>Ended<br>June 30,<br>2013 | For the<br>Six<br>Months<br>Ended<br>June 30,<br>2013 |
|---------------------------|---|---|
| 10-year LNC stock options | -   | 1,019,968   |
| Performance shares        | -   | 260,114   |
| SARs                      | -   | 112,990   |
| RSUs                      | 3,040   | 553,204   |
| Non-employee:             |   |   |
| Agent stock options       | -   | 82,317  |
| Director stock options    | -   | 58,720  |
| Director RSUs             | 9,040   | 19,144  |

## 12. Fair Value of Financial Instruments

The carrying values and estimated fair values of our financial instruments (in millions) were as follows:

|   | As of June 30, 2013 |            | As of December 31, 2012 |            |
|---|---------------------|------------|-------------------------|------------|
|   | Carrying Value      | Fair Value | Carrying Value          | Fair Value |
| <b>Assets</b>   |                     |            |                         |            |
| <b>AFS securities:</b>  |                     |            |                         |            |
| Fixed maturity securities   | \$ 80,235           | \$ 80,235  | \$ 82,036               | \$ 82,036  |
| VIEs' fixed maturity securities                                   | 698                 | 698        | 708                     | 708        |
| Equity securities   | 209                 | 209        | 157                     | 157        |
| Trading securities  | 2,391               | 2,391      | 2,554                   | 2,554      |
| Mortgage loans on real estate                                     | 7,033               | 7,434      | 7,029                   | 7,704      |
| Derivative investments  | 1,683               | 1,683      | 2,652                   | 2,652      |
| Other investments   | 1,158               | 1,158      | 1,098                   | 1,098      |
| Cash and invested cash  | 2,574               | 2,574      | 4,230                   | 4,230      |
| Future contract benefits – GLB reserves embedded derivatives      | 292                 | 292        | -                       | -          |
| Separate account assets   | 102,783             | 102,783    | 95,373                  | 95,373     |
| <b>Liabilities</b>  |                     |            |                         |            |
| <b>Future contract benefits:</b>                                  |                     |            |                         |            |
| Indexed annuity and universal life contracts embedded derivatives | (862)               | (862)      | (732)                   | (732)      |
| GLB reserves embedded derivatives                                 | -                   | -          | (909)                   | (909)      |
| <b>Other contract holder funds:</b>                               |                     |            |                         |            |
| Remaining guaranteed interest and similar contracts               | (851)               | (851)      | (867)                   | (867)      |
| Account values of certain investment contracts                    | (28,819)            | (30,672)   | (28,540)                | (32,688)   |
| Short-term debt <sup>(1)</sup>                                    | (506)               | (512)      | (200)                   | (204)      |
| Long-term debt  | (5,050)             | (5,404)    | (5,439)                 | (5,824)    |
| Reinsurance related embedded derivatives                          | (131)               | (131)      | (215)                   | (215)      |
| VIEs' liabilities – derivative instruments                        | (101)               | (101)      | (128)                   | (128)      |
| Other liabilities – credit default swaps                          | (8)                 | (8)        | (11)                    | (11)       |

<sup>(1)</sup> The difference between the carrying value and fair value of short-term debt as of June 30, 2013, and December 31, 2012, related to current maturities of long-term debt.

## Valuation Methodologies and Associated Inputs for Financial Instruments Not Carried at Fair Value

The following discussion outlines the methodologies and assumptions used to determine the fair value of our financial instruments not carried at fair value on our Consolidated Balance Sheets. Considerable judgment is required to develop these assumptions used to measure fair value. Accordingly, the estimates shown are not necessarily indicative of the amounts that would be realized in a one-time, current market exchange of all of our financial instruments.

### Mortgage Loans on Real Estate

The fair value of mortgage loans on real estate is established using a discounted cash flow method based on credit rating, maturity and future income. The ratings for mortgages in good standing are based on property type, location, market conditions, occupancy, debt-service coverage, loan-to-value, quality of tenancy, borrower and payment record. The fair value for impaired mortgage loans is based on the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's market price or the fair value of the collateral if the loan is collateral dependent. The inputs used to measure the fair value of our mortgage loans on real estate are classified as Level 2 within the fair value hierarchy.

### Other Investments

The carrying value of our assets classified as other investments approximates fair value. Other investments include LPs and other privately held investments that are accounted for using the equity method of accounting and the carrying value is based on our proportional share of the net assets of the LPs. The inputs used to measure the fair value of our other investments are classified as Level 3 within the fair value hierarchy.

### Other Contract Holder Funds

Other contract holder funds include remaining guaranteed interest and similar contracts and account values of certain investment contracts. The fair value for the remaining guaranteed interest and similar contracts is estimated using discounted cash flow calculations as of the balance sheet date. These calculations are based on interest rates currently offered on similar contracts with maturities that are consistent with those remaining for the contracts being valued. As of June 30, 2013, and December 31, 2012, the remaining guaranteed interest and similar contracts carrying value approximated fair value. The fair value of the account values of certain investment contracts is based on their approximate surrender value as of the balance sheet date. The inputs used to measure the fair value of our other contract holder funds are classified as Level 3 within the fair value hierarchy.

### Short-Term and Long-Term Debt

The fair value of long-term debt is based on quoted market prices. For short-term debt, excluding current maturities of long-term debt, the carrying value approximates fair value. The inputs used to measure the fair value of our short-term and long-term debt are classified as Level 2 within the fair value hierarchy.

### Financial Instruments Carried at Fair Value

We did not have any assets or liabilities measured at fair value on a nonrecurring basis as of June 30, 2013, or December 31, 2012, and we noted no changes in our valuation methodologies between these periods.

The following summarizes our financial instruments carried at fair value (in millions) on a recurring basis by the fair value hierarchy levels described in “Summary of Significant Accounting Policies” in Note 1 of our 2012 Form 10-K:

|   | As of June 30, 2013  |  |                 |                        |
|---|--|--|-----------------|------------------------|
|   | Quoted<br>Prices<br>in<br>Active<br>Markets for Significant<br>Identical Assets<br>(Level 1) |  |                 | Total<br>Fair<br>Value |
|   | Significant<br>Observable<br>Inputs<br>(Level 2)   | Significant<br>Unobservable<br>Inputs<br>(Level 3) |                 |                        |
| <b>Assets</b>   |  |  |                 |                        |
| <b>Investments:</b>   |  |  |                 |                        |
| <b>Fixed maturity AFS securities:</b>   |  |  |                 |                        |
| Corporate bonds   | \$ 60  | \$ 66,086  | \$ 1,792        | \$ 67,938              |
| U.S. government bonds   | 381  | 27   | -               | 408                    |
| Foreign government bonds  | -  | 489  | 75              | 564                    |
| RMBS  | -  | 5,077  | 1               | 5,078                  |
| CMBS  | -  | 855  | 28              | 883                    |
| CDOs  | -  | 22   | 143             | 165                    |
| State and municipal bonds   | -  | 4,018  | 30              | 4,048                  |
| Hybrid and redeemable preferred securities  | 45   | 1,013  | 93              | 1,151                  |
| VIEs' fixed maturity securities   | 104  | 594  | -               | 698                    |
| Equity AFS securities   | 3  | 59   | 147             | 209                    |
| Trading securities  | -  | 2,338  | 53              | 2,391                  |
| Derivative investments  | -  | (140)  | 1,823           | 1,683                  |
| Cash and invested cash  | -  | 2,574  | -               | 2,574                  |
| Future contract benefits – GLB reserves<br>embedded derivatives                                 | -  | -  | 292             | 292                    |
| Separate account assets   | 1,591  | 101,192  | -               | 102,783                |
| <b>Total assets</b>   | <b>\$ 2,184</b>  | <b>\$ 184,204</b>                                  | <b>\$ 4,477</b> | <b>\$ 190,865</b>      |
| <b>Liabilities</b>  |  |  |                 |                        |
| Future contract benefits – indexed annuity<br>and universal life contracts embedded derivatives | \$ -   | \$ -   | \$ (862)        | \$ (862)               |
| Long-term debt  | -  | (1,203)  | -               | (1,203)                |
| Reinsurance related embedded derivatives  | -  | (131)  | -               | (131)                  |
| VIEs' liabilities – derivative instruments  | -  | -  | (101)           | (101)                  |
| Other liabilities – credit default swaps  | -  | -  | (8)             | (8)                    |
| <b>Total liabilities</b>  | <b>\$ -</b>  | <b>\$ (1,334)</b>                                  | <b>\$ (971)</b> | <b>\$ (2,305)</b>      |





|  | As of December 31, 2012  |  |                        |            |
|--|--|--|------------------------|------------|
|  | Quoted<br>Prices<br>in<br>Active<br>Markets for<br>Identical<br>Assets<br>(Level<br>1) |  |                        |            |
|  | Significant<br>Observable<br>Inputs<br>(Level 2)                                       | Significant<br>Unobservable<br>Inputs<br>(Level 3) | Total<br>Fair<br>Value |            |
| Assets   |  |  |                        |            |
| Investments:   |  |  |                        |            |
| Fixed maturity AFS securities:                                       |  |  |                        |            |
| Corporate bonds  | \$ 65  | \$ 66,446  | \$ 1,505               | \$ 68,016  |
| U.S. government bonds  | 411  | 30   | 1                      | 442        |
| Foreign government bonds   | -  | 608  | 46                     | 654        |
| RMBS   | -  | 6,168  | 3                      | 6,171      |
| CMBS   | -  | 976  | 27                     | 1,003      |
| CDOs   | -  | 26   | 154                    | 180        |
| State and municipal bonds  | -  | 4,321  | 32                     | 4,353      |
| Hybrid and redeemable preferred securities                           | 30   | 1,069  | 118                    | 1,217      |
| VIEs' fixed maturity securities                                      | 110  | 598  | -                      | 708        |
| Equity AFS securities  | 44   | 26   | 87                     | 157        |
| Trading securities   | 2  | 2,496  | 56                     | 2,554      |
| Derivative investments   | -  | 626  | 2,026                  | 2,652      |
| Cash and invested cash   | -  | 4,230  | -                      | 4,230      |
| Separate account assets  | 1,519  | 93,854   | -                      | 95,373     |
| Total assets   | \$ 2,181   | \$ 181,474   | \$ 4,055               | \$ 187,710 |
| Liabilities  |  |  |                        |            |
| Future contract benefits:  |  |  |                        |            |
| Indexed annuity and universal life contracts<br>embedded derivatives |  |  |                        |            |
|  | \$ -   | \$ -   | \$ (732)               | \$ (732)   |
| GLB reserves embedded derivatives                                    | -  | -  | (909)                  | (909)      |
| Long-term debt   | -  | (1,203)  | -                      | (1,203)    |
| Reinsurance related embedded derivatives                             | -  | (215)  | -                      | (215)      |
| VIEs' liabilities – derivative instruments                           | -  | -  | (128)                  | (128)      |
| Other liabilities – credit default swaps                             | -  | -  | (11)                   | (11)       |
| Total liabilities  | \$ -   | \$ (1,418)   | \$ (1,780)             | \$ (3,198) |



The following summarizes changes to our financial instruments carried at fair value (in millions) and classified within Level 3 of the fair value hierarchy. This summary excludes any effect of amortization of DAC, VOBA, DSI and DFEL. The gains and losses below may include changes in fair value due in part to observable inputs that are a component of the valuation methodology.

|  | For the Three Months Ended June 30, 2013 |                                    |   |  |   | Ending<br>Fair<br>Value |
|--|--|------------------------------------|---|--|---|-------------------------|
|  | Beginning<br>Fair<br>Value               | Items<br>Included<br>Net<br>Income | Gains<br>(Losses)<br>in<br>OCI<br>and<br>Other <sup>(1)</sup> | Issuances,<br>Sales,<br>Maturities,<br>Settlements,<br>Calls,<br>Net | Transfers<br>In or<br>Out<br>of<br>Level 3,<br>Net <sup>(2)</sup> |                         |
| Investments: <sup>(3)</sup>  |  |                                    |   |  |   |                         |
| Fixed maturity AFS securities:                                       |  |                                    |   |  |   |                         |
| Corporate bonds  | \$ 1,825                                 | \$ (5)                             | \$ (25)   | \$ 198   | \$ (201)  | \$ 1,792                |
| Foreign government bonds   | 76                                       | -                                  | (1)   | -  | -   | 75                      |
| RMBS   | 1  | -                                  | -   | -  | -   | 1                       |
| CMBS   | 27                                       | 1                                  | 3   | (3)  | -   | 28                      |
| CDOs   | 149                                      | -                                  | -   | (6)  | -   | 143                     |
| State and municipal bonds  | 32                                       | -                                  | (2)   | -  | -   | 30                      |
| Hybrid and redeemable<br>preferred securities                        | 102                                      | -                                  | (3)   | -  | (6)   | 93                      |
| Equity AFS securities  | 110                                      | -                                  | -   | 37   | -   | 147                     |
| Trading securities   | 54                                       | 1                                  | (2)   | (1)  | 1   | 53                      |
| Derivative investments   | 1,835                                    | 10                                 | 28  | (50)   | -   | 1,823                   |
| Future contract benefits: <sup>(4)</sup>                             |  |                                    |   |  |   |                         |
| Indexed annuity and universal life<br>contracts embedded derivatives | (853)                                    | (19)                               | -   | 10   | -   | (862)                   |
| GLB reserves embedded derivatives                                    | (199)                                    | 491                                | -   | -  | -   | 292                     |
| VIEs' liabilities – derivative instruments <sup>(5)</sup>            | (113)                                    | 12                                 | -   | -  | -   | (101)                   |
| Other liabilities – credit default swaps <sup>(6)</sup>              | (10)                                     | 2                                  | -   | -  | -   | (8)                     |
| Total, net   | \$ 3,036                                 | \$ 493                             | \$ (2)  | \$ 185   | \$ (206)  | \$ 3,506                |

|  | For the Three Months Ended June 30, 2012 |                                    |  |                               |                                      |                         |
|--|--|------------------------------------|--|-------------------------------|--------------------------------------|-------------------------|
|  |  |                                    | Gains<br>(Losses)                        | Issuances,<br>Sales           | Transfers<br>In or<br>Out            |                         |
|  | Beginning in<br>Fair<br>Value            | Items<br>Included<br>Net<br>Income | in<br>OCI<br>and<br>Other <sup>(1)</sup> | Settlements,<br>Calls,<br>Net | of<br>Level 3,<br>Net <sup>(2)</sup> | Ending<br>Fair<br>Value |
| Investments: <sup>(3)</sup>  |  |                                    |  |                               |                                      |                         |
| Fixed maturity AFS securities:                                       |  |                                    |  |                               |                                      |                         |
| Corporate bonds  | \$ 1,932                                 | \$ (4)                             | \$ (11)                                  | \$ 45                         | \$ (284)                             | \$ 1,678                |
| U.S. government bonds  | 1  | -                                  | -  | -                             | -                                    | 1                       |
| Foreign government bonds   | 99                                       | -                                  | 3  | -                             | -                                    | 102                     |
| RMBS   | 98                                       | -                                  | 1  | 98                            | (13)                                 | 184                     |
| CMBS   | 32                                       | (2)                                | 2  | (1)                           | 8                                    | 39                      |
| CDOs   | 102                                      | -                                  | -  | 18                            | -                                    | 120                     |
| State and municipal bonds  | -  | -                                  | -  | 32                            | -                                    | 32                      |
| Hybrid and redeemable<br>preferred securities                        | 116                                      | -                                  | (3)                                      | -                             | 16                                   | 129                     |
| Equity AFS securities  | 61                                       | -                                  | (1)                                      | 25                            | -                                    | 85                      |
| Trading securities   | 68                                       | 1                                  | -  | 2                             | 1                                    | 72                      |
| Derivative investments   | 2,037                                    | 228                                | 155                                      | 97                            | -                                    | 2,517                   |
| Future contract benefits: <sup>(4)</sup>                             |  |                                    |  |                               |                                      |                         |
| Indexed annuity and universal life<br>contracts embedded derivatives | (480)                                    | 24                                 | -  | 25                            | -                                    | (431)                   |
| GLB reserves embedded derivatives                                    | (1,064)                                  | (862)                              | -  | -                             | -                                    | (1,926)                 |
| VIEs' liabilities – derivative instruments <sup>(5)</sup>            | (221)                                    | (10)                               | -  | -                             | -                                    | (231)                   |
| Other liabilities – credit default swaps <sup>(6)</sup>              | (10)                                     | (1)                                | -  | -                             | -                                    | (11)                    |
| Total, net   | \$ 2,771                                 | \$ (626)                           | \$ 146                                   | \$ 341                        | \$ (272)                             | \$ 2,360                |

|   | For the Six Months Ended June 30, 2013 |          |          |              |           |          |
|---|--|----------|----------|--------------|-----------|----------|
|   | Beginning                              | Items    | Gains    | Purchases,   | Transfers | Ending   |
|   | in                                     | Included | (Losses) | Issuances,   | In or     | Fair     |
|   | OCI                                    | in       | OCI      | Sales,       | Out       | Fair     |
|   | and                                    | OCI      | and      | Maturities,  | Level 3,  | Fair     |
|   | Other                                  | Other    | Other    | Settlements, | Level 3,  | Fair     |
|   | (1)                                    | (1)      | (1)      | Calls,       | Level 3,  | Fair     |
|   | (1)                                    | (1)      | (1)      | Net          | Net       | Value    |
|   | (1)                                    | (1)      | (1)      | Net          | Net       | Value    |
| Investments: <sup>(3)</sup>                                       |  |          |          |              |           |          |
| Fixed maturity AFS securities:                                    |  |          |          |              |           |          |
| Corporate bonds   | \$ 1,505                               | \$ (1)   | \$ (14)  | \$ 182       | \$ 120    | \$ 1,792 |
| U.S. government bonds   | 1                                      | -        | -        | (1)          | -         | -        |
| Foreign government bonds  | 46                                     | -        | (1)      | 30           | -         | 75       |
| RMBS  | 3                                      | -        | -        | (2)          | -         | 1        |
| CMBS  | 27                                     | -        | 5        | (4)          | -         | 28       |
| CDOs  | 154                                    | (1)      | 2        | (12)         | -         | 143      |
| State and municipal bonds   | 32                                     | -        | (2)      | -            | -         | 30       |
| Hybrid and redeemable preferred securities                        | 118                                    | (1)      | 2        | -            | (26)      | 93       |
| Equity AFS securities   | 87                                     | -        | 2        | 58           | -         | 147      |
| Trading securities  | 56                                     | 1        | (4)      | (1)          | 1         | 53       |
| Derivative investments  | 2,026                                  | (248)    | 69       | (24)         | -         | 1,823    |
| Future contract benefits: <sup>(4)</sup>                          |  |          |          |              |           |          |
| Indexed annuity and universal life contracts embedded derivatives | (732)                                  | (149)    | -        | 19           | -         | (862)    |
| GLB reserves embedded derivatives                                 | (909)                                  | 1,201    | -        | -            | -         | 292      |
| VIEs' liabilities – derivative instruments <sup>(5)</sup>         | (128)                                  | 27       | -        | -            | -         | (101)    |
| Other liabilities – credit default swaps <sup>(6)</sup>           | (11)                                   | 3        | -        | -            | -         | (8)      |
| Total, net  | \$ 2,275                               | \$ 832   | \$ 59    | \$ 245       | \$ 95     | \$ 3,506 |

|   | For the Six Months Ended June 30, 2012 |          |           |              |           |          |
|---|--|----------|-----------|--------------|-----------|----------|
|   |  |          |           | Purchases,   | Transfers |          |
|   |  | Items    | Gains     | Issuances,   | In or     | Ending   |
|   | Beginning in                           | Included | (Losses)  | Sales,       | Out       | Fair     |
|   | Fair                                   | Net      | in        | Maturities,  | Level 3,  | Value    |
|   | Value                                  | Income   | OCI       | Settlements, | Net (2)   |          |
|   |  |          | and       | Calls,       |           |          |
|   |  |          | Other (1) | Net          |           |          |
| Investments: (3)  |  |          |           |              |           |          |
| Fixed maturity AFS securities:                                    |  |          |           |              |           |          |
| Corporate bonds   | \$ 1,888                               | \$ (17)  | \$ (5)    | \$ 25        | \$ (213)  | \$ 1,678 |
| U.S. government bonds   | 1                                      | -        | -         | -            | -         | 1        |
| Foreign government bonds  | 97                                     | -        | 4         | -            | 1         | 102      |
| RMBS  | 158                                    | (3)      | 3         | 94           | (68)      | 184      |
| CMBS  | 34                                     | (5)      | 9         | (8)          | 9         | 39       |
| CDOs  | 102                                    | -        | 4         | 14           | -         | 120      |
| State and municipal bonds   | -                                      | -        | -         | 32           | -         | 32       |
| Hybrid and redeemable preferred securities                        | 100                                    | -        | 3         | -            | 26        | 129      |
| Equity AFS securities   | 56                                     | -        | 4         | 25           | -         | 85       |
| Trading securities  | 68                                     | 1        | 1         | -            | 2         | 72       |
| Derivative investments  | 2,470                                  | (289)    | 67        | 269          | -         | 2,517    |
| Future contract benefits: (4)                                     |  |          |           |              |           |          |
| Indexed annuity and universal life contracts embedded derivatives | (399)                                  | (80)     | -         | 48           | -         | (431)    |
| GLB reserves embedded derivatives                                 | (2,217)                                | 291      | -         | -            | -         | (1,926)  |
| VIEs' liabilities – derivative instruments(5)                     | (291)                                  | 60       | -         | -            | -         | (231)    |
| Other liabilities – credit default swaps(6)                       | (16)                                   | 5        | -         | -            | -         | (11)     |
| Total, net  | \$ 2,051                               | \$ (37)  | \$ 90     | \$ 499       | \$ (243)  | \$ 2,360 |

(1) The changes in fair value of the interest rate swaps are offset by an adjustment to derivative investments (see Note 5).

(2) Transfers in or out of Level 3 for AFS and trading securities are displayed at amortized cost as of the beginning-of-period. For AFS and trading securities, the difference between beginning-of-period amortized cost and beginning-of-period fair value was included in OCI and earnings, respectively, in prior periods.

(3) Amortization and accretion of premiums and discounts are included in net investment income on our Consolidated Statements of Comprehensive Income (Loss). Gains (losses) from sales, maturities, settlements and calls and OTTI are included in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).

(4) Gains (losses) from sales, maturities, settlements and calls are included in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).

(5) The changes in fair value of the credit default swaps and contingency forwards are included in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).

(6) Gains (losses) from sales, maturities, settlements and calls are included in net investment income on our Consolidated Statements of Comprehensive Income (Loss).



The following provides the components of the items included in issuances, sales, maturities, settlements and calls, net, excluding any effect of amortization of DAC, VOBA, DSI and DFEL and changes in future contract benefits, (in millions) as reported above:

## For the Three Months Ended June 30, 2013

|  | Issuances | Sales   | Maturities | Settlements | Calls   | Total  |
|--|-----------|---------|------------|-------------|---------|--------|
| Investments:   |           |         |            |             |         |        |
| Fixed maturity AFS securities:   |           |         |            |             |         |        |
| Corporate bonds  | \$ 257    | \$ (22) | \$ -       | \$ (11)     | \$ (26) | \$ 198 |
| CMBS   | -         | -       | -          | (2)         | (1)     | (3)    |
| CDOs   | -         | -       | -          | (6)         | -       | (6)    |
| Equity AFS securities  | 38        | (1)     | -          | -           | -       | 37     |
| Trading securities   | -         | -       | -          | (1)         | -       | (1)    |
| Derivative investments   | 42        | (8)     | (84)       | -           | -       | (50)   |
| Future contract benefits – indexed annuity and universal life contracts embedded derivatives | (18)      | -       | -          | 28          | -       | 10     |
| Total, net   | \$ 319    | \$ (31) | \$ (84)    | \$ 8        | \$ (27) | \$ 185 |

## For the Three Months Ended June 30, 2012

|  | Issuances | Sales   | Maturities | Settlements | Calls  | Total  |
|--|-----------|---------|------------|-------------|--------|--------|
| Investments:   |           |         |            |             |        |        |
| Fixed maturity AFS securities:   |           |         |            |             |        |        |
| Corporate bonds  | \$ 80     | \$ (26) | \$ -       | \$ (8)      | \$ (1) | \$ 45  |
| RMBS   | 103       | -       | -          | (5)         | -      | 98     |
| CMBS   | -         | -       | -          | (1)         | -      | (1)    |
| CDOs   | 23        | -       | -          | (5)         | -      | 18     |
| State and municipal bonds  | 32        | -       | -          | -           | -      | 32     |
| Equity AFS securities  | 25        | -       | -          | -           | -      | 25     |
| Trading securities   | 2         | -       | -          | -           | -      | 2      |
| Derivative investments   | 165       | (10)    | (58)       | -           | -      | 97     |
| Future contract benefits – indexed annuity and universal life contracts embedded derivatives | (25)      | -       | -          | 50          | -      | 25     |
| Total, net   | \$ 405    | \$ (36) | \$ (58)    | \$ 31       | \$ (1) | \$ 341 |



## For the Six Months Ended June 30, 2013

|  | Issuance | Sales   | Maturities | Settlements | Calls   | Total  |
|--|----------|---------|------------|-------------|---------|--------|
| Investments:   |          |         |            |             |         |        |
| Fixed maturity AFS securities:   |          |         |            |             |         |        |
| Corporate bonds  | \$ 268   | \$ (23) | \$ (4)     | \$ (27)     | \$ (32) | \$ 182 |
| U.S. government bonds  | -        | -       | -          | (1)         | -       | (1)    |
| Foreign government bonds   | 30       | -       | -          | -           | -       | 30     |
| RMBS   | -        | -       | -          | (2)         | -       | (2)    |
| CMBS   | -        | -       | -          | (3)         | (1)     | (4)    |
| CDOs   | -        | -       | -          | (12)        | -       | (12)   |
| Equity AFS securities  | 63       | (5)     | -          | -           | -       | 58     |
| Trading securities   | -        | -       | -          | (1)         | -       | (1)    |
| Derivative investments   | 74       | 44      | (142)      | -           | -       | (24)   |
| Future contract benefits – indexed annuity<br>and universal life contracts embedded<br>derivatives | (37)     | -       | -          | 56          | -       | 19     |
| Total, net   | \$ 398   | \$ 16   | \$ (146)   | \$ 10       | \$ (33) | \$ 245 |

|  | For the Six Months Ended June 30, 2012 |         |            |             |        |        |
|--|--|---------|------------|-------------|--------|--------|
|  | Issuance                               | Sales   | Maturities | Settlements | Calls  | Total  |
| Investments:   |  |         |            |             |        |        |
| Fixed maturity AFS securities:   |  |         |            |             |        |        |
| Corporate bonds  | \$ 91                                  | \$ (27) | \$ -       | \$ (35)     | \$ (4) | \$ 25  |
| RMBS   | 103                                    | -       | -          | (9)         | -      | 94     |
| CMBS   | -                                      | -       | -          | (8)         | -      | (8)    |
| CDOs   | 23                                     | -       | -          | (9)         | -      | 14     |
| State and municipal bonds  | 32                                     | -       | -          | -           | -      | 32     |
| Equity AFS securities  | 25                                     | -       | -          | -           | -      | 25     |
| Trading securities   | 2                                      | -       | -          | (2)         | -      | -      |
| Derivative investments   | 373                                    | 3       | (107)      | -           | -      | 269    |
| Future contract benefits – indexed annuity and universal life contracts embedded derivatives | (35)                                   | -       | -          | 83          | -      | 48     |
| Total, net   | \$ 614                                 | \$ (24) | \$ (107)   | \$ 20       | \$ (4) | \$ 499 |

The following summarizes changes in unrealized gains (losses) included in net income, excluding any effect of amortization of DAC, VOBA, DSI and DFEL and changes in future contract benefits, related to financial instruments carried at fair value classified within Level 3 that we still held (in millions):

|   | For the Three Months Ended |          | For the Six Months Ended |          |
|---|----------------------------|----------|--------------------------|----------|
|   | June 30, 2013              | 2012     | June 30, 2013            | 2012     |
| Investments: <sup>(1)</sup>                                       |                            |          |                          |          |
| Derivative investments  | \$ (4)                     | \$ 240   | \$ (251)                 | \$ (332) |
| Future contract benefits: <sup>(1)</sup>                          |                            |          |                          |          |
| Indexed annuity and universal life contracts embedded derivatives | 13                         | (3)      | 20                       | 19       |
| GLB reserves embedded derivatives                                 | 557                        | (814)    | 1,318                    | 369      |
| VIEs' liabilities – derivative instruments <sup>(1)</sup>         | 11                         | (10)     | 27                       | 60       |
| Other liabilities – credit default swaps <sup>(2)</sup>           | 2                          | (1)      | 2                        | 5        |
| Total, net  | \$ 579                     | \$ (588) | \$ 1,116                 | \$ 121   |

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- (1) Included in realized gain (loss) on our Consolidated Statements of Comprehensive Income (Loss).  
 (2) Included in net investment income on our Consolidated Statements of Comprehensive Income (Loss).

The following provides the components of the transfers in and out of Level 3 (in millions) as reported above:

|  | For the Three<br>Months Ended<br>June 30, 2013 |                   |          | For the Three<br>Months Ended<br>June 30, 2012 |                   |          |
|--|--|-------------------|----------|--|-------------------|----------|
|  | Transfers<br>In to<br>Level<br>3               | Out of<br>Level 3 | Total    | Transfers<br>In to<br>Level<br>3               | Out of<br>Level 3 | Total    |
| Investments:                               |  |                   |          |  |                   |          |
| Fixed maturity AFS securities:             |  |                   |          |  |                   |          |
| Corporate bonds                            | \$ 41  | \$ (242)          | \$ (201) | \$ 90  | \$ (374)          | \$ (284) |
| RMBS                                       | -  | -                 | -        | -  | (13)              | (13)     |
| CMBS                                       | -  | -                 | -        | 8  | -                 | 8        |
| Hybrid and redeemable preferred securities | -  | (6)               | (6)      | 16   | -                 | 16       |
| Trading securities                         | 1  | -                 | 1        | 1  | -                 | 1        |
| Total, net                                 | \$ 42  | \$ (248)          | \$ (206) | \$ 115   | \$ (387)          | \$ (272) |

|  | For the Six<br>Months Ended<br>June 30, 2013 |                                |        | For the Six<br>Months Ended<br>June 30, 2012 |                                |          |
|--|--|--------------------------------|--------|--|--------------------------------|----------|
|  | Transfer<br>In to<br>Level<br>3              | Transfers<br>Out of<br>Level 3 | Total  | Transfer<br>In to<br>Level<br>3              | Transfers<br>Out of<br>Level 3 | Total    |
| Investments:                               |  |                                |        |  |                                |          |
| Fixed maturity AFS securities:             |  |                                |        |  |                                |          |
| Corporate bonds                            | \$ 165                                       | \$ (45)                        | \$ 120 | \$ 146                                       | \$ (359)                       | \$ (213) |
| Foreign government bonds                   | -  | -                              | -      | 1  | -                              | 1        |
| RMBS                                       | -  | -                              | -      | -  | (68)                           | (68)     |
| CMBS                                       | -  | -                              | -      | 9  | -                              | 9        |
| Hybrid and redeemable preferred securities | -  | (26)                           | (26)   | 35   | (9)                            | 26       |
| Trading securities                         | 1  | -                              | 1      | 2  | -                              | 2        |
| Total, net                                 | \$ 166                                       | \$ (71)                        | \$ 95  | \$ 193                                       | \$ (436)                       | \$ (243) |

Transfers in and out of Level 3 are generally the result of observable market information on a security no longer being available or becoming available to our pricing vendors. For the six months ended June 30, 2013 and 2012, our corporate bonds and RMBS transfers in and out were attributable primarily to the securities' observable market information no longer being available or becoming available. Transfers in and out of Levels 1 and 2 are generally the result of a change in the type of input used to measure the fair value of an asset or liability at the end of the reporting period. When quoted prices in active markets become available, transfers from Level 2 to Level 1 will result. When quoted prices in active markets become unavailable, but we are able to employ a valuation methodology using significant observable inputs, transfers from Level 1 to Level 2 will result. For the six months ended June 30, 2013 and 2012, the transfers between Levels 1 and 2 of the fair value hierarchy were less than \$1 million for our financial instruments carried at fair value.

The following summarizes the fair value (in millions), valuation techniques and significant unobservable inputs of the Level 3 fair value measurements as of June 30, 2013:

|   | Fair Value | Valuation Technique    | Significant Unobservable Inputs  | Assumption or Input Ranges  |
|---|------------|------------------------|--|---|
| <b>Assets</b>   |            |                        |  |   |
| <b>Investments:</b>   |            |                        |  |   |
| Fixed maturity AFS and trading securities:                    |            |                        |  |   |
| Corporate bonds   | \$ 1,236   | Discounted cash flow   | Liquidity/duration adjustment <sup>(1)</sup>   | 0.6 % - 15.1 %  |
| Foreign government bonds                                      | 76         | Discounted cash flow   | Liquidity/duration adjustment <sup>(1)</sup>   | 2.7 % - 4.2 %   |
| Hybrid and redeemable preferred stock                         | 20         | Discounted cash flow   | Liquidity/duration adjustment <sup>(1)</sup>   | 2.4 %   |
| Equity AFS and trading securities                             | 14         | Discounted cash flow   | Liquidity/duration adjustment <sup>(1)</sup>   | 4.3 % - 4.5 %   |
| Future contract benefits – GLB reserves embedded derivatives  | 292        | Monte Carlo simulation | Long-term lapse rate <sup>(2)</sup><br>Utilization of guaranteed withdrawal <sup>(3)</sup><br>NPR <sup>(4)</sup><br>Mortality rate <sup>(5)</sup><br>Volatility <sup>(6)</sup> | 1.0 % - 27.0 %<br>90.0 % - 100.0 %<br>0.0 % - 0.57 %<br>(7)<br>1.0 % - 35.0 % |
| <b>Liabilities</b>  |            |                        |  |   |
| Future contract benefits – indexed annuity and universal life |            |                        |  |   |
| contracts embedded derivatives                                | (862)      | Discounted cash flow   | Lapse rate <sup>(2)</sup><br>Mortality rate <sup>(5)</sup>   | 1.0 % - 15.0 %<br>(7)   |

<sup>(1)</sup> The liquidity/duration adjustment input represents an estimated market participant composite of adjustments attributable to liquidity premiums, expected durations, structures and credit quality that would be applied to the market observable information of an investment.

<sup>(2)</sup> The lapse rate input represents the estimated probability of a contract surrendering during a year, and thereby forgoing any future benefits. The range for indexed annuity and universal life contracts represents the lapse rates during the surrender charge period.

<sup>(3)</sup>

The utilization of guaranteed withdrawals input represents the estimated percentage of contract holders that utilize the guaranteed withdrawal feature.

- (4) The NPR input represents the estimated additional credit spread that market participants would apply to the market observable discount rate when pricing a contract.
- (5) The mortality rate input represents the estimated probability of when an individual belonging to a particular group, categorized according to age or some other factor such as gender, will die.
- (6) The volatility input represents overall volatilities assumed for the underlying variable annuity funds, which include a mixture of equity and fixed income assets. Fair value of the variable annuity GLB embedded derivatives would increase if higher volatilities were used for valuation.
- (7) Based on the “Annuity 2000 Mortality Table” developed by the Society of Actuaries Committee on Life Insurance Research that was adopted by the National Association of Insurance Commissioners in 1996 for our mortality input.

From the table above, we have excluded Level 3 fair value measurements obtained from independent, third-party pricing sources. We do not develop the significant inputs used to measure the fair value of these assets and liabilities, and the information regarding the significant inputs is not readily available to us. Independent broker-quoted fair values are non-binding quotes developed by market makers or broker-dealers obtained from third-party sources recognized as market participants. The fair value of a broker-quoted asset or liability is based solely on the receipt of an updated quote from a single market maker or a broker-dealer recognized as a market participant as we do not adjust broker quotes when used as the fair value measurement for an asset or liability. Significant increases or decreases in any of the quotes received from a third-party broker-dealer may result in a significantly higher or lower fair value measurement.

Changes in any of the significant inputs presented in the table above may result in a significant change in the fair value measurement of the asset or liability as follows:

- Investments – An increase in the liquidity/duration adjustment input would result in a decrease in the fair value measurement.
- Indexed annuity and universal life contracts – An increase in the lapse rate or mortality rate inputs would result in a decrease in the fair value measurement.

- GLB reserves embedded derivatives – Assuming our GLB reserves embedded derivatives are in a liability position: an increase in our lapse rate, NPR or mortality rate inputs would result in a decrease in the fair value measurement; and an increase in the utilization of guarantee withdrawal or volatility inputs would result in an increase in the fair value measurement.

For each category discussed above, the unobservable inputs are not inter-related; therefore, a directional change in one input will not affect the other inputs.

As part of our on-going valuation process, we assess the reasonableness of our valuation techniques or models and make adjustments as necessary. For more information, see “Summary of Significant Accounting Policies” in Note 1 of our 2012 Form 10-K.

### 13. Segment Information

We provide products and services and report results through our Annuities, Retirement Plan Services, Life Insurance and Group Protection segments. We also have Other Operations, which includes the financial data for operations that are not directly related to the business segments. Our reporting segments reflect the manner by which our chief operating decision makers view and manage the business. See Note 22 of our 2012 Form 10-K for a brief description of these segments and Other Operations.

Segment operating revenues and income (loss) from operations are internal measures used by our management and Board of Directors to evaluate and assess the results of our segments. Income (loss) from operations is GAAP net income excluding the after-tax effects of the following items, as applicable:

- Realized gains and losses associated with the following (“excluded realized gain (loss)”):
  - § Sales or disposals of securities;
  - § Impairments of securities;
  - § Changes in the fair value of derivatives, embedded derivatives within certain reinsurance arrangements and trading securities;
  - § Changes in the fair value of the derivatives we own to hedge our GDB riders within our variable annuities;
  - § Changes in the fair value of the embedded derivatives of our GLB riders accounted for at fair value, net of the change in the fair value of the derivatives we own to hedge them; and
  - § Changes in the fair value of the embedded derivative liabilities related to index call options we may purchase in the future to hedge contract holder index allocations applicable to future reset periods for our indexed annuity products accounted for at fair value;
- Changes in reserves resulting from benefit ratio unlocking on our GDB and GLB riders;
- Income (loss) from reserve changes, net of related amortization, on business sold through reinsurance;
- Gains (losses) on early extinguishment of debt;

- Losses from the impairment of intangible assets;
- Income (loss) from discontinued operations; and
- Income (loss) from the initial adoption of new accounting standards.

Operating revenues represent GAAP revenues excluding the pre-tax effects of the following items, as applicable:

- Excluded realized gain (loss);
- Revenue adjustments from the initial adoption of new accounting standards;
- Amortization of DFEL arising from changes in GDB and GLB benefit ratio unlocking; and
- Amortization of deferred gains arising from reserve changes on business sold through reinsurance.

We use our prevailing corporate federal income tax rate of 35% while taking into account any permanent differences for events recognized differently in our financial statements and federal income tax returns when reconciling our non-GAAP measures to the most comparable GAAP measure. Operating revenues and income (loss) from operations do not replace revenues and net income as the GAAP measures of our consolidated results of operations.



Segment information (in millions) was as follows:

|  | For the Three<br>Months Ended<br>June 30,<br>2013 |          | For the Six<br>Months Ended<br>June 30,<br>2012 |          |
|--|---|----------|---|----------|
| Revenues   |   |          |   |          |
| Operating revenues:  |   |          |   |          |
| Annuities  | \$ 817  | \$ 734   | \$ 1,594  | \$ 1,465 |
| Retirement Plan Services   | 271   | 258      | 531   | 510      |
| Life Insurance   | 1,284   | 1,235    | 2,525   | 2,463    |
| Group Protection   | 575   | 540      | 1,125   | 1,043    |
| Other Operations   | 102   | 113      | 203   | 219      |
| Excluded realized gain (loss), pre-tax   | (51)  | 18       | (142)   | (95)     |
| Amortization of deferred gain arising from reserve changes on business sold through reinsurance, pre-tax | 1   | 1        | 2   | 2        |
| Amortization of DFEL associated with benefit ratio unlocking, pre-tax                                    | -   | (1)      | -   | 1        |
| Total revenues   | \$ 2,999  | \$ 2,898 | \$ 5,838  | \$ 5,608 |

|   | For the Three<br>Months Ended<br>June 30,<br>2013 |        | For the Six<br>Months Ended<br>June 30,<br>2012 |        |
|---|---|--------|---|--------|
| Net Income (Loss)   |   |        |   |        |
| Income (loss) from operations:  |   |        |   |        |
| Annuities   | \$ 195  | \$ 158 | \$ 353  | \$ 294 |
| Retirement Plan Services  | 39  | 38     | 75  | 73     |
| Life Insurance  | 135   | 135    | 247   | 275    |
| Group Protection  | 22  | 27     | 37  | 43     |
| Other Operations  | (40)  | (39)   | (77)  | (73)   |
| Excluded realized gain (loss), after-tax  | (33)  | 12     | (92)  | (61)   |
| Income (expense) from reserve changes (net of related amortization) on business sold through reinsurance, after-tax | 1   | -      | 1   | 1      |
| Benefit ratio unlocking, after-tax  | (2)   | (10)   | 12  | 13     |
| Income (loss) from continuing operations, after-tax   | 317   | 321    | 556   | 565    |
| Income (loss) from discontinued operations, after-tax   | -   | -      | -   | (1)    |

|                   |        |        |        |        |
|-------------------|--------|--------|--------|--------|
| Net income (loss) | \$ 317 | \$ 321 | \$ 556 | \$ 564 |
|-------------------|--------|--------|--------|--------|

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following Management's Discussion and Analysis ("MD&A") is intended to help the reader understand the financial condition as of June 30, 2013, compared with December 31, 2012, and the results of operations for the three and six months ended June 30, 2013, compared with the corresponding periods in 2012 of Lincoln National Corporation and its consolidated subsidiaries. Unless otherwise stated or the context otherwise requires, "LNC," "Lincoln," "Company," "we," "our" or "us" refers to Lincoln National Corporation and its consolidated subsidiaries. The MD&A is provided as a supplement to, and should be read in conjunction with our consolidated financial statements and the accompanying notes to the consolidated financial statements ("Notes") presented in "Part I – Item 1. Financial Statements"; our Form 10-K for the year ended December 31, 2012 ("2012 Form 10-K"), including the sections entitled "Part I – Item 1A. Risk Factors," "Part II – Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" and "Part II – Item 8. Financial Statements and Supplementary Data"; our quarterly report on Form 10-Q filed in 2013; and our current reports on Form 8-K filed in 2013.

In this report, in addition to providing consolidated revenues and net income (loss), we also provide segment operating revenues and income (loss) from operations because we believe they are meaningful measures of revenues and the profitability of our operating segments. Financial information that follows is presented in conformity with accounting principles generally accepted in the United States of America ("GAAP"), unless otherwise indicated. See Note 1 in our 2012 Form 10-K for a discussion of GAAP.

Operating revenues and income (loss) from operations are the financial performance measures we use to evaluate and assess the results of our segments. Accordingly, we define and report operating revenues and income (loss) from operations by segment in Note 13. Our management believes that operating revenues and income (loss) from operations explain the results of our ongoing businesses in a manner that allows for a better understanding of the underlying trends in our current businesses because the excluded items are unpredictable and not necessarily indicative of current operating fundamentals or future performance of the business segments, and, in many instances, decisions regarding these items do not necessarily relate to the operations of the individual segments. In addition, we believe that our definitions of operating revenues and income (loss) from operations will provide investors with a more valuable measure of our performance because it better reveals trends in our business.

**FORWARD-LOOKING STATEMENTS – CAUTIONARY LANGUAGE**

Certain statements made in this report and in other written or oral statements made by us or on our behalf are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 ("PSLRA"). A forward-looking statement is a statement that is not a historical fact and, without limitation, includes any statement that may predict, forecast, indicate or imply future results, performance or achievements, and may contain words like: "believe," "anticipate," "expect," "estimate," "project," "will," "shall" and other words or phrases with similar meaning in connection with a discussion of future operating or financial performance. In particular, these include statements relating to future actions, trends in our businesses, prospective services or products, future performance or financial

results and the outcome of contingencies, such as legal proceedings. We claim the protection afforded by the safe harbor for forward-looking statements provided by the PSLRA.

Forward-looking statements involve risks and uncertainties that may cause actual results to differ materially from the results contained in the forward-looking statements. Risks and uncertainties that may cause actual results to vary materially, some of which are described within the forward-looking statements, include, among others:

- Deterioration in general economic and business conditions that may affect account values, investment results, guaranteed benefit liabilities, premium levels, claims experience and the level of pension benefit costs, funding and investment results;
- Adverse global capital and credit market conditions could affect our ability to raise capital, if necessary, and may cause us to realize impairments on investments and certain intangible assets, including goodwill and the valuation allowance against deferred tax assets, which may reduce future earnings and/or affect our financial condition and ability to raise additional capital or refinance existing debt as it matures;
- Because of our holding company structure, the inability of our subsidiaries to pay dividends to the holding company in sufficient amounts could harm the holding company's ability to meet its obligations;
- Legislative, regulatory or tax changes, both domestic and foreign, that affect the cost of, or demand for, our subsidiaries' products, the required amount of reserves and/or surplus, or otherwise affect our ability to conduct business, including changes to statutory reserve requirements related to secondary guarantee universal life and annuities; regulations regarding captive reinsurance arrangements; restrictions on revenue sharing and 12b-1 payments; and the potential for U.S. federal tax reform;
- Declines in or sustained low interest rates causing a reduction in investment income, the interest margins of our businesses, estimated gross profits ("EGPs") and demand for our products;
- Rapidly increasing interest rates causing contract holders to surrender life insurance and annuity policies, thereby causing realized investment losses, and reduced hedge performance related to variable annuities;
- Uncertainty about the effect of rules and regulations to be promulgated under the Dodd-Frank Wall Street Reform and Consumer Protection Act on us and the economy and the financial services sector in particular;
- The initiation of legal or regulatory proceedings against us, and the outcome of any legal or regulatory proceedings, such as: adverse actions related to present or past business practices common in businesses in which we compete; adverse decisions in significant actions including, but not limited to, actions brought by federal and state authorities and class action cases; new decisions that result in changes in law; and unexpected trial court rulings;

- A decline in the equity markets causing a reduction in the sales of our subsidiaries' products, a reduction of asset-based fees that our subsidiaries charge on various investment and insurance products, an acceleration of the net amortization of deferred acquisition costs ("DAC"), value of business acquired ("VOBA"), deferred sales inducements ("DSI") and deferred front-end loads ("DFEL") and an increase in liabilities related to guaranteed benefit features of our subsidiaries' variable annuity products;
- Ineffectiveness of our risk management policies and procedures, including various hedging strategies used to offset the effect of changes in the value of liabilities due to changes in the level and volatility of the equity markets and interest rates;
- A deviation in actual experience regarding future persistency, mortality, morbidity, interest rates or equity market returns from the assumptions used in pricing our subsidiaries' products, in establishing related insurance reserves and in the net amortization of DAC, VOBA, DSI and DFEL, which may reduce future earnings;
- Changes in GAAP, including convergence with International Financial Reporting Standards ("IFRS"), that may result in unanticipated changes to our net income;
- Lowering of one or more of our debt ratings issued by nationally recognized statistical rating organizations and the adverse effect such action may have on our ability to raise capital and on our liquidity and financial condition;
- Lowering of one or more of the insurer financial strength ratings of our insurance subsidiaries and the adverse effect such action may have on the premium writings, policy retention, profitability of our insurance subsidiaries and liquidity;
- Significant credit, accounting, fraud, corporate governance or other issues that may adversely affect the value of certain investments in our portfolios, as well as counterparties to which we are exposed to credit risk, requiring that we realize losses on investments;
- Inability to protect our intellectual property rights or claims of infringement of the intellectual property rights of others;
- Interruption in telecommunication, information technology or other operational systems or failure to safeguard the confidentiality or privacy of sensitive data on such systems;
- The effect of acquisitions and divestitures, restructurings, product withdrawals and other unusual items;
- The adequacy and collectibility of reinsurance that we have purchased;
- Acts of terrorism, a pandemic, war or other man-made and natural catastrophes that may adversely affect our businesses and the cost and availability of reinsurance;
- Competitive conditions, including pricing pressures, new product offerings and the emergence of new competitors, that may affect the level of premiums and fees that our subsidiaries can charge for their products;
- The unknown effect on our subsidiaries' businesses resulting from changes in the demographics of their client base, as aging baby-boomers move from the asset-accumulation stage to the asset-distribution stage of life; and
- Loss of key management, financial planners or wholesalers.

The risks included here are not exhaustive. Our annual report on Form 10-K, quarterly report on Form 10-Q, current reports on Form 8-K and other documents filed with the Securities and Exchange Commission ("SEC") include additional factors that could affect our businesses and financial performance. Moreover, we operate in a rapidly changing and competitive environment. New risk factors emerge from time to time, and it is not possible for management to predict all such risk factors.

Further, it is not possible to assess the effect of all risk factors on our businesses or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements. Given these risks and uncertainties, investors should not place undue reliance on forward-looking statements as a prediction of actual results. In addition, we disclaim any obligation to update any forward-looking statements to reflect events or circumstances that occur after the date of this report.

## INTRODUCTION

### Executive Summary

We are a holding company that operates multiple insurance and retirement businesses through subsidiary companies. Through our business segments, we sell a wide range of wealth protection, accumulation and retirement income products and solutions. These products include fixed and indexed annuities, variable annuities, universal life insurance (“UL”), variable universal life insurance (“VUL”), linked-benefit universal life, indexed UL, term life insurance, employer-sponsored retirement plans and services, and group life, disability and dental.

We provide products and services and report results through our Annuities, Retirement Plan Services, Life Insurance and Group Protection segments. We also have Other Operations. These segments and Other Operations are described in “Part I – Item 1. Business” of our 2012 Form 10-K.

For information on how we derive our revenues, see the discussion in results of operations by segment below.

Our current market conditions, significant operational matters, industry trends, issues and outlook are described in “Introduction – Executive Summary” of our 2012 Form 10-K.

For factors that could cause actual results to differ materially from those set forth in this section, see “Forward-Looking Statements – Cautionary Language” above and “Part I – Item 1A. Risk Factors” in our 2012 Form 10-K.

## Critical Accounting Policies and Estimates

The MD&A included in our 2012 Form 10-K contains a detailed discussion of our critical accounting policies and estimates. The following information updates the “Critical Accounting Policies and Estimates” provided in our 2012 Form 10-K and, accordingly, should be read in conjunction with the “Critical Accounting Policies and Estimates” discussed in our 2012 Form 10-K.

### DAC, VOBA, DSI and DFEL

#### Unlocking

During the third quarter, we will conduct our annual comprehensive review of the assumptions and projection models underlying the amortization of DAC, VOBA, DSI, DFEL, embedded derivatives and reserves for life insurance and annuity products with living benefit and death benefit guarantees. See “DAC, VOBA, DSI and DFEL” in Note 1 of our 2012 Form 10-K for a detailed discussion of our unlocking process.

#### Reversion to the Mean (“RTM”)

As equity markets do not move in a systematic manner, we reset the baseline of account values from which EGPs are projected, which we refer to as our RTM process, as discussed in our 2012 Form 10-K.

Our long-term variable fund growth rate assumption, which is used in the determination of DAC, VOBA, DSI and DFEL amortization for the variable component of our variable annuity and VUL products, is an immediate drop of approximately 12% followed by growth going forward of 7.5% to 9% depending on the block of business and reflecting differences in contract holder fund allocations between fixed income and equity-type investments. If we were to have unlocked our RTM assumption in the corridor as of June 30, 2013, we would have recorded a favorable unlocking of approximately \$235 million, pre-tax, for Annuities, approximately \$20 million, pre-tax, for Retirement Plan Services, and approximately \$20 million, pre-tax, for Life Insurance.

#### Investments

## Investment Valuation

The following summarizes our available-for-sale (“AFS”) and trading securities and derivative investments carried at fair value by pricing source and fair value hierarchy level (in millions) as of June 30, 2013:

|  | Quoted<br>Prices<br>in Active<br>Markets<br>for<br>Identical<br>Assets | Significant<br>Observable<br>Inputs | Significant<br>Unobservable<br>Inputs | Total<br>Fair<br>Value |
|--|--|-------------------------------------|---------------------------------------|------------------------|
|  | (Level 1)  | (Level 2)                           | (Level 3)                             |                        |
| Priced by third-party pricing services     | \$ 593   | \$ 68,885                           | \$ -                                  | \$ 69,478              |
| Priced by independent broker<br>quotations | -  | -                                   | 2,839                                 | 2,839                  |
| Priced by matrices                         | -  | 11,553                              | -                                     | 11,553                 |
| Priced by other methods <sup>(1)</sup>     | -  | -                                   | 1,346                                 | 1,346                  |
| Total                                      | \$ 593   | \$ 80,438                           | \$ 4,185                              | \$ 85,216              |
| Percent of total                           | 1%   | 94%                                 | 5%                                    | 100%                   |

<sup>(1)</sup> Represents primarily securities for which pricing models were used to compute fair value.

For more information about the valuation of our financial instruments carried at fair value, see “Part II – Item 7. Management’s Discussion and Analysis of Financial Condition and Results of Operations – Introduction – Critical Accounting Policies and Estimates – Investments – Investment Valuation” in our 2012 Form 10-K and Note 12 herein.

As of June 30, 2013, we evaluated the markets that our securities trade in and concluded that none were inactive. We will continue to re-evaluate this conclusion, as needed, based on market conditions. We use unobservable inputs to measure the fair value of securities trading in less liquid or illiquid markets with limited or no pricing information. We obtain broker quotes for securities such as synthetic convertibles, index-linked certificates of deposit and collateralized debt obligations (“CDOs”) when sufficient security structure or other market information is not available to produce an evaluation. For broker-quoted only securities, non-binding quotes from market makers or broker-dealers are obtained from sources recognized as market participants. Broker-quoted securities are based solely on receipt of updated quotes from a single market maker or a broker-dealer recognized as a market participant. Our broker-quoted only securities are





generally classified as Level 3 of the fair value hierarchy. As of June 30, 2013, we used broker quotes for 55 securities as our final price source, representing approximately 1% of total securities owned.

## Derivatives

Our accounting policies for derivatives and the potential effect on interest spreads in a falling rate environment are discussed in Note 5 of this report and “Part II – Item 7A. Quantitative and Qualitative Disclosures About Market Risk” in our 2012 Form 10-K.

## Guaranteed Living Benefits (“GLB”)

Within our individual annuity business, approximately 72% of our variable annuity account values contained GLB features as of June 30, 2013. Declines in the equity markets increase our exposure to potential benefits with the GLB features, leading to an increase in our existing liability for those benefits. For example, a contract with a GLB feature is “in the money” if the contract holder’s account balance falls below the present value of guaranteed withdrawal or income benefits, assuming no lapses. As of June 30, 2013 and 2012, 6% and 14%, respectively, of all in-force contracts with a GLB feature were “in the money,” and our exposure, after reinsurance, as of June 30, 2013 and 2012, was \$480 million and \$755 million, respectively. However, the only way the contract holder can realize the excess of the present value of benefits over the account value of the contract is through a series of withdrawals or income payments that do not exceed a maximum amount. If, after the series of withdrawals or income payments, the account value is exhausted, the contract holder will receive a series of annuity payments. The account value can also fluctuate with equity market returns on a daily basis resulting in increases or decreases in the excess of the present value of benefits over account value.

For information on our variable annuity hedge program performance, see our discussion in “Realized Gain (Loss) and Benefit Ratio Unlocking – Variable Annuity Net Derivatives Results” below.

The following table presents our estimates of the potential instantaneous effect to realized gain (loss), which could result from sudden changes that may occur in equity markets, interest rates and implied market volatilities (in millions) at the levels indicated in the table and excludes the net cost of operating the hedging program. The amounts represent the estimated difference between the change in the portion of GLB reserves that is calculated on a fair value basis and the change in the value of the underlying hedge instruments after the amortization of DAC, VOBA, DSI and DFEL and taxes. These effects do not include any estimate of unlocking that could occur, nor do they estimate any change in the NPR component of the GLB reserve or any estimate of effects to our GLB benefit ratio unlocking. These estimates are based upon the recorded reserves as of June 28, 2013, and the related hedge

instruments in place as of that date. The effects presented in the table below are not representative of the aggregate impacts that could result if a combination of such changes to equity market returns, interest rates and implied volatilities occurred.

|                                   | In-Force Sensitivities |         |        |         |
|-----------------------------------|------------------------|---------|--------|---------|
| Equity Market Return              | -20%                   | -10%    | -5%    | 5%      |
| Hypothetical effect to net income | \$ (77)                | \$ (20) | \$ (5) | \$ (4)  |
|                                   | -50                    | -25     | +25    | +50     |
| Interest Rates                    | bps                    | bps     | bps    | bps     |
| Hypothetical effect to net income | \$ (10)                | \$ (3)  | \$ (3) | \$ (10) |
|                                   | -4%                    | -2%     | 2%     | 4%      |
| Implied Volatilities              |                        |         |        |         |
| Hypothetical effect to net income | \$ (3)                 | \$ (2)  | \$ 2   | \$ 3    |

The following table shows the effect (dollars in millions) of indicated changes in instantaneous shifts in equity market returns, interest rate scenarios and market implied volatilities:

|            | Assumptions of Changes In |                      |                             | Hypothetical         |
|------------|---------------------------|----------------------|-----------------------------|----------------------|
|            | Equity Market Return      | Interest Rate Yields | Market Implied Volatilities | Effect to Net Income |
| Scenario 1 | -5%                       | -12.5 bps            | +1%                         | \$ (9)               |
| Scenario 2 | -10%                      | -25.0 bps            | +2%                         | (35)                 |
| Scenario 3 | -20%                      | -50.0 bps            | +4%                         | (139)                |

The actual effects of the results illustrated in the two tables above could vary significantly depending on a variety of factors, many of which are out of our control, and consideration should be given to the following:

- The analysis is only valid as of June 28, 2013, due to changing market conditions, contract holder activity, hedge positions and other factors;
- The analysis assumes instantaneous shifts in the capital market factors and no ability to rebalance hedge positions prior to the market changes;
- The analysis assumes constant exchange rates and implied dividend yields;
- Assumptions regarding shifts in the market factors, such as assuming parallel shifts in interest rate and implied volatility term structures, may be overly simplistic and not indicative of actual market behavior in stress scenarios;



- It is very unlikely that one capital market sector (e.g., equity markets) will sustain such a large instantaneous movement without affecting other capital market sectors; and
- The analysis assumes that there is no tracking or basis risk between the funds and/or indices affecting the GLB reserves and the instruments utilized to hedge these exposures.

#### Acquisitions and Dispositions

The loss from discontinued operations for the six months ended June 30, 2012, related to a purchase price adjustment associated with the termination of a portion of the investment advisory agreement with Delaware Management Holdings, Inc., our former subsidiary.

For information about acquisitions and divestitures, see Note 3 in our 2012 Form 10-K.

#### RESULTS OF CONSOLIDATED OPERATIONS

Details underlying the consolidated results, deposits, net flows and account values (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Net Income (Loss)   |   |        |        |   |        |        |
| Income (loss) from operations:  |   |        |        |   |        |        |
| Annuities   | \$ 195                                    | \$ 158 | 23%    | \$ 353                                  | \$ 294 | 20%    |
| Retirement Plan Services  | 39  | 38     | 3%     | 75                                      | 73     | 3%     |
| Life Insurance  | 135                                       | 135    | 0%     | 247                                     | 275    | -10%   |
| Group Protection  | 22  | 27     | -19%   | 37                                      | 43     | -14%   |
| Other Operations  | (40)                                      | (39)   | -3%    | (77)                                    | (73)   | -5%    |
| Excluded realized gain (loss), after-tax  | (33)                                      | 12     | NM     | (92)                                    | (61)   | -51%   |
| Income (expense) from reserve changes<br>(net of related amortization) on business<br>sold through reinsurance, after-tax | 1   | -      | NM     | 1                                       | 1      | 0%     |
| Benefit ratio unlocking, after-tax  | (2)                                       | (10)   | 80%    | 12                                      | 13     | -8%    |
| Income (loss) from continuing   |   |        |        |   |        |        |

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|   |        |        |     |        |        |      |
|---|--------|--------|-----|--------|--------|------|
| operations, after-tax                                 | 317    | 321    | -1% | 556    | 565    | -2%  |
| Income (loss) from discontinued operations, after-tax | -      | -      | NM  | -      | (1)    | 100% |
| Net income (loss)                                     | \$ 317 | \$ 321 | -1% | \$ 556 | \$ 564 | -1%  |

|                          | For the Three Months Ended June 30, |          |        | For the Six Months Ended June 30, |           |        |
|--------------------------|-------------------------------------|----------|--------|-----------------------------------|-----------|--------|
|                          | 2013                                | 2012     | Change | 2013                              | 2012      | Change |
| <b>Deposits</b>          |                                     |          |        |                                   |           |        |
| Annuities                | \$ 4,181                            | \$ 2,867 | 46%    | \$ 7,400                          | \$ 5,347  | 38%    |
| Retirement Plan Services | 1,617                               | 1,291    | 25%    | 3,284                             | 2,802     | 17%    |
| Life Insurance           | 1,253                               | 1,137    | 10%    | 2,494                             | 2,297     | 9%     |
| Total deposits           | \$ 7,051                            | \$ 5,295 | 33%    | \$ 13,178                         | \$ 10,446 | 26%    |
| <b>Net Flows</b>         |                                     |          |        |                                   |           |        |
| Annuities                | \$ 1,703                            | \$ 701   | 143%   | \$ 2,588                          | \$ 994    | 160%   |
| Retirement Plan Services | 337                                 | 194      | 74%    | 681                               | 406       | 68%    |
| Life Insurance           | 889                                 | 713      | 25%    | 1,736                             | 1,454     | 19%    |
| Total net flows          | \$ 2,929                            | \$ 1,608 | 82%    | \$ 5,005                          | \$ 2,854  | 75%    |

|                          | As of June 30, |            |        |
|--------------------------|----------------|------------|--------|
|                          | 2013           | 2012       | Change |
| Account Values           |                |            |        |
| Annuities                | \$ 103,093     | \$ 90,377  | 14%    |
| Retirement Plan Services | 47,097         | 41,397     | 14%    |
| Life Insurance           | 38,446         | 36,121     | 6%     |
| Total account values     | \$ 188,636     | \$ 167,895 | 12%    |

Comparison of the Three and Six Months Ended June 30, 2013 to 2012

Net income decreased due primarily to the following:

- Losses on variable annuity net derivative results during 2013 (see “Realized Gain (Loss) and Benefit Ratio Unlocking” for details);
- Spread compression due to new money rates averaging below our current portfolio yields, partially offset by actions implemented to reduce interest crediting rates; and
- Higher death claims.

The decrease in net income was partially offset by growth in account values, insurance in force and group earned premiums.

During the three and six months ended June 30, 2013, we experienced better than expected commercial mortgage loan prepayments and bond make-whole premiums (see “Consolidated Investments – Net Investment Income” for additional information).

## RESULTS OF ANNUITIES

Income (Loss) from Operations

Details underlying the results for Annuities (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| <b>Operating Revenues</b>                     |   |        |        |   |        |        |
| Insurance premiums <sup>(1)</sup>             | \$ 24                                     | \$ 18  | 33%    | \$ 57                                   | \$ 35  | 63%    |
| Insurance fees                                | 391                                       | 323    | 21%    | 760                                     | 648    | 17%    |
| Net investment income                         | 273                                       | 279    | -2%    | 530                                     | 551    | -4%    |
| Operating realized gain (loss) <sup>(2)</sup> | 33  | 25     | 32%    | 64                                      | 53     | 21%    |
| Other revenues and fees <sup>(3)</sup>        | 96  | 89     | 8%     | 183                                     | 178    | 3%     |
| Total operating revenues                      | 817                                       | 734    | 11%    | 1,594                                   | 1,465  | 9%     |
| <b>Operating Expenses</b>                     |   |        |        |   |        |        |
| Interest credited                             | 157                                       | 163    | -4%    | 310                                     | 333    | -7%    |
| Benefits                                      | 62  | 49     | 27%    | 128                                     | 95     | 35%    |
| Commissions and other expenses                | 355                                       | 326    | 9%     | 720                                     | 678    | 6%     |
| Total operating expenses                      | 574                                       | 538    | 7%     | 1,158                                   | 1,106  | 5%     |
| Income (loss) from operations before taxes    | 243                                       | 196    | 24%    | 436                                     | 359    | 21%    |
| Federal income tax expense (benefit)          | 48  | 38     | 26%    | 83                                      | 65     | 28%    |
| Income (loss) from operations                 | \$ 195                                    | \$ 158 | 23%    | \$ 353                                  | \$ 294 | 20%    |

(1) Includes primarily our single-premium immediate annuities (“SPIA”), which have a corresponding offset in benefits for changes in reserves.

(2) See “Realized Gain (Loss) and Benefit Ratio Unlocking” below.

(3) Consists primarily of fees attributable to broker-dealer services that are subject to market volatility.

#### Comparison of the Three and Six Months Ended June 30, 2013 to 2012

Income from operations for this segment increased due primarily to higher insurance fees driven by higher average daily variable account values (see the “Account Value Information” table within “Insurance Fees” below for drivers of changes in our account values).



The increase in income from operations was partially offset by higher commissions and other expenses due to higher account values driving higher trail commissions, partially offset by higher average equity markets than our model projections assumed resulting in a lower amortization rate.

#### Additional Information

New deposits are an important component of net flows and key to our efforts to grow our business. Although deposits do not significantly affect current period income from operations, they are an important indicator of future profitability. We continue to monitor the marketplace and economic environment and make changes to our product offerings as needed to sustain the future profitability of our segment. In 2012, these changes included the introduction of risk-managed fund strategies, reductions to withdrawal rates for several guaranteed withdrawal benefit (“GWB”) riders, closure of the bonus share class variable annuity contracts, and targeted commission reductions for certain fixed indexed annuity products. For example, risk-managed fund strategies drove over 75% of variable annuity deposits in the second quarter of 2013.

The other component of net flows relates to the retention of the business. An important measure of retention is the lapse rate, which compares the amount of withdrawals to the average account values. The overall lapse rate for our annuity products was 8% for the three and six months ended June 30, 2013, compared to 7% and 8% for the corresponding periods in 2012.

Our fixed annuity business includes products with discretionary crediting rates that are reset on an annual basis and are not subject to surrender charges. Our ability to retain annual reset annuities will be subject to current competitive conditions at the time interest rates for these products reset. We expect to manage the effects of spreads on near-term income from operations through portfolio management and, to a lesser extent, crediting rate actions, which assumes no significant changes in net flows into or out of our fixed accounts or other changes that may cause interest rate spreads to differ from our expectations. For information on interest rate spreads and interest rate risk, see “Part I – Item 3. Quantitative and Qualitative Disclosures About Market Risk – Interest Rate Risk – Interest Rate Risk on Fixed Insurance Businesses” herein. For information on the interest rate risk due to falling interest rates, see “Part I – Item 1A. Risk Factors – Market Conditions – Changes in interest rates and sustained low interest rates may cause interest rate spreads to decrease and changes in interest rates may also result in increased contract withdrawals” in our 2012 Form 10-K.

We provide information about this segment’s operating revenue and operating expense line items, the period in which amounts are recognized, key drivers of changes and historical details underlying the line items and their associated drivers below.

For factors that could cause actual results to differ materially from those set forth in this section, see “Forward-Looking Statements – Cautionary Language” above and “Part I – Item 1A. Risk Factors” in our 2012 Form 10-K.

### Insurance Fees

Details underlying insurance fees, account values and net flows (in millions) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|--|---|--------|--------|---|--------|--------|
|  | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Insurance Fees                           |   |        |        |   |        |        |
| Mortality, expense and other assessments | \$ 389                                    | \$ 323 | 20%    | \$ 753                                  | \$ 643 | 17%    |
| Surrender charges                        | 4   | 4      | 0%     | 9                                       | 10     | -10%   |
| DFEL:                                    |   |        |        |   |        |        |
| Deferrals                                | (6)                                       | (7)    | 14%    | (11)                                    | (13)   | 15%    |
| Amortization, net of interest            | 4   | 3      | 33%    | 9                                       | 8      | 13%    |
| Total insurance fees                     | \$ 391                                    | \$ 323 | 21%    | \$ 760                                  | \$ 648 | 17%    |

|  | As of or For the Three<br>Months Ended |          |        | As of or For the Six<br>Months Ended |          |        |
|--|--|----------|--------|--------------------------------------|----------|--------|
|  | June 30,<br>2013                       | 2012     | Change | June 30,<br>2013                     | 2012     | Change |
| <b>Account Value Information</b>   |  |          |        |                                      |          |        |
| Variable annuity deposits <sup>(1)</sup>   | \$ 2,812                               | \$ 1,631 | 72%    | \$ 4,969                             | \$ 3,103 | 60%    |
| Increases (decreases) in variable annuity account values:  |  |          |        |                                      |          |        |
| Net flows <sup>(1)</sup>   | 866                                    | 11       | NM     | 1,199                                | (155)    | NM     |
| Change in market value <sup>(1)</sup>  | (224)                                  | (2,154)  | 90%    | 3,491                                | 3,390    | 3%     |
| Transfers to the variable portion of variable annuity products from the fixed portion of variable annuity products |  |          |        |                                      |          |        |
|  | 805                                    | 696      | 16%    | 1,567                                | 1,368    | 15%    |
| Variable annuity account values <sup>(1)</sup>   | 81,764                                 | 69,615   | 17%    | 81,764                               | 69,615   | 17%    |
| Average daily variable annuity account values <sup>(1)</sup>   | 82,301                                 | 69,222   | 19%    | 80,406                               | 69,113   | 16%    |
| Average daily S&P 500  | 1,610.39                               | 1,350.01 | 19%    | 1,562.91                             | 1,348.13 | 16%    |

<sup>(1)</sup> Excludes the fixed portion of variable.

We charge contract holders mortality and expense assessments on variable annuity accounts to cover insurance and administrative expenses. These assessments are a function of the rates priced into the product and the average daily variable account values. Average daily account values are driven by net flows and the equity markets. In addition, for our fixed annuity contracts and for some variable contracts, we collect surrender charges when contract holders surrender their contracts during their surrender charge periods to protect us from premature withdrawals. Insurance fees include charges on both our variable and fixed annuity products, but exclude the attributed fees on our GLB products; see “Part II – Item 7. Management’s Discussion and Analysis of Financial Condition and Results of Operations – Realized Gain (Loss) and Benefit Ratio Unlocking – Operating Realized Gain (Loss)” in our 2012 Form 10-K for discussion of these attributed fees.

## Net Investment Income and Interest Credited

Details underlying net investment income, interest credited (in millions) and our interest rate spread were as follows:

|  | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|--|---|--------|--------|---|--------|--------|
|  | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| <b>Net Investment Income</b>   |   |        |        |   |        |        |
| Fixed maturity securities, mortgage loans<br>on real estate and other, net of<br>investment expenses | \$ 222                                    | \$ 237 | -6%    | \$ 449                                  | \$ 475 | -5%    |
| Commercial mortgage loan prepayment<br>and bond make-whole premiums <sup>(1)</sup>                   | 18  | 4      | NM     | 22                                      | 6      | 267%   |
| Alternative investments <sup>(2)</sup>   | -   | -      | NM     | -                                       | 1      | -100%  |
| Surplus investments <sup>(3)</sup>   | 33  | 38     | -13%   | 59                                      | 69     | -14%   |
| Total net investment income  | \$ 273                                    | \$ 279 | -2%    | \$ 530                                  | \$ 551 | -4%    |
| <b>Interest Credited</b>   |   |        |        |   |        |        |
| Amount provided to contract holders  | \$ 150                                    | \$ 163 | -8%    | \$ 294                                  | \$ 329 | -11%   |
| DSI deferrals  | (2)                                       | (10)   | 80%    | (5)                                     | (18)   | 72%    |
| Interest credited before DSI<br>amortization   | 148                                       | 153    | -3%    | 289                                     | 311    | -7%    |
| DSI amortization   | 9   | 10     | -10%   | 21                                      | 22     | -5%    |
| Total interest credited  | \$ 157                                    | \$ 163 | -4%    | \$ 310                                  | \$ 333 | -7%    |

(1) See “Consolidated Investments – Commercial Mortgage Loan Prepayment and Bond Make-Whole Premiums” below for additional information.

(2) See “Consolidated Investments – Alternative Investments” below for additional information.

(3) Represents net investment income on the required statutory surplus for this segment and includes the effect of investment income on alternative investments for such assets that are held in the portfolios supporting statutory surplus versus the portfolios supporting product liabilities.

|   | For the Three<br>Months Ended<br>June 30, |      |                          | For the Six<br>Months Ended<br>June 30, |      |                          |
|---|---|------|--------------------------|---|------|--------------------------|
|   | 2013                                      | 2012 | Basis<br>Point<br>Change | 2013                                    | 2012 | Basis<br>Point<br>Change |
| <b>Interest Rate Spread</b>               |   |      |                          |   |      |                          |
| Fixed maturity securities, mortgage loans |   |      |                          |   |      |                          |

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|   |       |       |      |       |       |      |
|---|-------|-------|------|-------|-------|------|
| on real estate and other, net of<br>investment expenses             | 4.53% | 4.86% | (33) | 4.59% | 4.89% | (30) |
| Commercial mortgage loan prepayment<br>and bond make-whole premiums | 0.36% | 0.07% | 29   | 0.23% | 0.06% | 17   |
| Alternative investments   | 0.00% | 0.01% | (1)  | 0.00% | 0.01% | (1)  |
| Net investment income yield on<br>reserves                          | 4.89% | 4.94% | (5)  | 4.82% | 4.96% | (14) |
| Interest rate credited to contract<br>holders                       | 2.85% | 3.03% | (18) | 2.81% | 3.09% | (28) |
| Interest rate spread  | 2.04% | 1.91% | 13   | 2.01% | 1.87% | 14   |

|  | As of or For the<br>Three<br>Months Ended<br>June 30, |          |        | As of or For the Six<br>Months Ended<br>June 30, |          |        |
|--|---|----------|--------|--|----------|--------|
|  | 2013  | 2012     | Change | 2013   | 2012     | Change |
| <b>Other Information</b>   |   |          |        |  |          |        |
| Fixed annuity deposits <sup>(1)</sup>  | \$ 1,369  | \$ 1,236 | 11%    | \$ 2,431   | \$ 2,244 | 8%     |
| Increases (decreases) in fixed annuity account values:   |   |          |        |  |          |        |
| Net flows <sup>(1)</sup>   | 837   | 690      | 21%    | 1,389  | 1,149    | 21%    |
| Transfers from the fixed portion of variable annuity products to the variable portion of variable annuity products | (805)   | (696)    | -16%   | (1,567)  | (1,368)  | -15%   |
| Reinvested interest credited <sup>(1)</sup>  | 177   | 138      | 28%    | 455  | 408      | 12%    |
| Fixed annuity account values <sup>(1)</sup>  | 21,329  | 20,762   | 3%     | 21,329   | 20,762   | 3%     |
| Average fixed account values <sup>(1)</sup>  | 21,260  | 20,668   | 3%     | 21,166   | 20,601   | 3%     |
| Average invested assets on reserves  | 19,609  | 19,554   | 0%     | 19,544   | 19,538   | 0%     |

<sup>(1)</sup> Includes the fixed portion of variable.

A portion of our investment income earned is credited to the contract holders of our fixed annuity products, including the fixed portion of variable annuity contracts. We expect to earn a spread between what we earn on the underlying general account investments supporting the fixed annuity product line, including the fixed portion of variable annuity contracts, and what we credit to our fixed annuity contract holders' accounts, including the fixed portion of variable annuity contracts. Changes in commercial mortgage loan prepayments and bond make-whole premiums, investment income on alternative investments and surplus investment income can vary significantly from period to period due to a number of factors and, therefore, may contribute to investment income results that are not indicative of the underlying trends.

## Benefits

Benefits for this segment include changes in reserves of immediate annuity account values driven by premiums, changes in benefit reserves and our expected costs associated with purchases of derivatives used to hedge our benefit ratio unlocking. In addition, see footnote 1 under the "Income (Loss) from Operations" table above for a discussion of the increase in benefits.



## Commissions and Other Expenses

Details underlying commissions and other expenses (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Commissions and Other Expenses  |   |        |        |   |        |        |
| Commissions:  |   |        |        |   |        |        |
| Deferrable  | \$ 188                                    | \$ 132 | 42%    | \$ 330                                  | \$ 243 | 36%    |
| Non-deferrable  | 86  | 70     | 23%    | 173                                     | 142    | 22%    |
| General and administrative expenses   | 106                                       | 96     | 10%    | 200                                     | 193    | 4%     |
| Inter-segment reimbursement associated<br>with reserve financing and<br>LOC expenses <sup>(1)</sup> | -   | -      | NM     | 1                                       | -      | NM     |
| Taxes, licenses and fees  | 6   | 6      | 0%     | 16                                      | 14     | 14%    |
| Total expenses incurred, excluding<br>broker-dealer   | 386                                       | 304    | 27%    | 720                                     | 592    | 22%    |
| DAC deferrals   | (213)                                     | (149)  | -43%   | (376)                                   | (273)  | -38%   |
| Total pre-broker-dealer expenses<br>incurred, excluding amortization,<br>net of interest            | 173                                       | 155    | 12%    | 344                                     | 319    | 8%     |
| DAC and VOBA amortization, net<br>of interest:  |   |        |        |   |        |        |
| Unlocking   | -   | -      | NM     | 2                                       | -      | NM     |
| Amortization, net of interest,<br>excluding unlocking   | 92  | 86     | 7%     | 194                                     | 184    | 5%     |
| Broker-dealer expenses incurred   | 90  | 85     | 6%     | 180                                     | 175    | 3%     |
| Total commissions and other<br>expenses   | \$ 355                                    | \$ 326 | 9%     | \$ 720                                  | \$ 678 | 6%     |
| DAC Deferrals   |   |        |        |   |        |        |
| As a percentage of sales/deposits   | 5.1%                                      | 5.2%   |        | 5.1%                                    | 5.1%   |        |

<sup>(1)</sup> Represents reimbursements to Annuities from the Life Insurance segment for reserve financing, net of expenses incurred by Annuities for its use of letters of credit (“LOCs”). The inter-segment amounts are not reported on our Consolidated Statements of Comprehensive Income (Loss).

Commissions and other costs that result directly from and are essential to the successful acquisition of new or renewal business are deferred to the extent recoverable and are amortized over the lives of the contracts in relation to



EGPs. Certain of our commissions, such as trail commissions that are based on account values, are expensed as incurred rather than deferred and amortized.

Broker-dealer expenses that vary with and are related to sales are expensed as incurred and not deferred and amortized. Fluctuations in these expenses correspond with fluctuations in other revenues and fees.

## RESULTS OF RETIREMENT PLAN SERVICES

## Income (Loss) from Operations

Details underlying the results for Retirement Plan Services (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |       |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|-------|--------|---|--------|--------|
|   | 2013                                      | 2012  | Change | 2013                                    | 2012   | Change |
| Operating Revenues                            |   |       |        |   |        |        |
| Insurance fees                                | \$ 58                                     | \$ 53 | 9%     | \$ 114                                  | \$ 105 | 9%     |
| Net investment income                         | 211                                       | 202   | 4%     | 413                                     | 399    | 4%     |
| Other revenues and fees <sup>(1)</sup>        | 2   | 3     | -33%   | 4                                       | 6      | -33%   |
| Total operating revenues                      | 271                                       | 258   | 5%     | 531                                     | 510    | 4%     |
| Operating Expenses                            |   |       |        |   |        |        |
| Interest credited                             | 117                                       | 112   | 4%     | 233                                     | 223    | 4%     |
| Benefits                                      | -   | -     | NM     | 1                                       | -      | NM     |
| Commissions and other expenses                | 100                                       | 96    | 4%     | 195                                     | 190    | 3%     |
| Total operating expenses                      | 217                                       | 208   | 4%     | 429                                     | 413    | 4%     |
| Income (loss) from operations before<br>taxes | 54  | 50    | 8%     | 102                                     | 97     | 5%     |
| Federal income tax expense (benefit)          | 15  | 12    | 25%    | 27                                      | 24     | 13%    |
| Income (loss) from operations                 | \$ 39                                     | \$ 38 | 3%     | \$ 75                                   | \$ 73  | 3%     |

<sup>(1)</sup> Consists primarily of mutual fund account program fees for mid to large employers.

## Comparison of the Three Months and Six Months Ended June 30, 2013 to 2012

Income from operations for this segment increased due primarily to the following:

- Higher insurance fees driven by higher average daily account values (see the “Account Value Information” table within “Insurance Fees” below for drivers of changes in our account values); and
- Higher net investment income, net of interest credited, driven by:

§

Higher average fixed account values (see the “Other Information” table within “Net Investment Income and Interest Credited” below for drivers of changes in our account values); and  
§ Higher prepayment and bond make-whole premiums (see “Consolidated Investments – Commercial Mortgage Loan Prepayment and Bond Make-Whole Premiums” below for more information).  
partially offset by:

§ Spread compression due to new money rates averaging below our current portfolio yields, partially offset by actions implemented to reduce interest crediting rates.

The increase in income from operations was partially offset by higher commissions and other expenses due to higher account values driving higher trail commissions.

#### Additional Information

We expect to continue making strategic investments during 2013 to improve our infrastructure and expand distribution that will result in higher expenses.

Net flows in this business fluctuate based on the timing of larger plans being implemented on our platform and terminating over the course of the year, and we expect this trend will continue during 2013.

New deposits are an important component of net flows and key to our efforts to grow our business. Although deposits do not significantly affect current period income from operations, they are an important indicator of future profitability. The other component of net flows relates to the retention of the business. An important measure of retention is the lapse rate, which compares the amount of withdrawals to the average account values. The overall lapse rate for our annuity and mutual fund products was 11% for the three and six months ended June 30, 2013, compared to 11% and 12% for the corresponding periods in 2012.

Our lapse rate is negatively affected by the continued net outflows from our oldest blocks of annuities business (as presented on our Account Value Roll Forward table below as “Total Multi-Fund® and Other Variable Annuities”), which are also our higher margin product lines in this segment, due to the fact that they are mature blocks with much of the account values out of their surrender charge period. The proportion of these products to our total account values was 34% and 38% as of June 30, 2013 and 2012, respectively. Due

to this expected overall shift in business mix toward products with lower returns, a significant increase in new deposit production continues to be necessary to maintain earnings at current levels.

Our fixed annuity business includes products with discretionary and index-based crediting rates that are reset on a quarterly basis. Our ability to retain quarterly reset annuities will be subject to current competitive conditions at the time interest rates for these products reset. We expect to manage the effects of spreads on near-term income from operations through portfolio management and, to a lesser extent, crediting rate actions, which assumes no significant changes in net flows into or out of our fixed accounts or other changes that may cause interest rate spreads to differ from our expectations. For information on interest rate spreads and interest rate risk, see “Part I – Item 3. Quantitative and Qualitative Disclosures About Market Risk – Interest Rate Risk – Interest Rate Risk on Fixed Insurance Businesses” herein. For information on the interest rate risk due to falling interest rates, see “Part I – Item 1A. Risk Factors – Market Conditions – Changes in interest rates and sustained low interest rates may cause interest rate spreads to decrease and changes in interest rates may also result in increased contract withdrawals” in our 2012 Form 10-K.

We provide information about this segment’s operating revenue and operating expense line items, the period in which amounts are recognized, key drivers of changes and historical details underlying the line items and their associated drivers below.

For factors that could cause actual results to differ materially from those set forth in this section, see “Forward-Looking Statements – Cautionary Language” above and “Part I – Item 1A. Risk Factors” in our 2012 Form 10-K.

#### Insurance Fees

Details underlying insurance fees, account values and net flows (in millions) were as follows:

|                             | For the<br>Three<br>Months<br>Ended<br>June 30, |       |        | For the Six<br>Months Ended<br>June 30, |       |        |
|-----------------------------|---|-------|--------|---|-------|--------|
|                             | 2013  | 2012  | Change | 2013                                    | 2012  | Change |
| Insurance Fees              |   |       |        |   |       |        |
| Annuity expense assessments | \$ 47   | \$ 44 | 7%     | \$ 93                                   | \$ 88 | 6%     |
| Mutual fund fees            | 11  | 9     | 22%    | 20                                      | 16    | 25%    |
| Total expense assessments   | 58  | 53    | 9%     | 113                                     | 104   | 9%     |

|                      |       |       |    |        |        |    |
|----------------------|-------|-------|----|--------|--------|----|
| Surrender charges    | -     | -     | NM | 1      | 1      | 0% |
| Total insurance fees | \$ 58 | \$ 53 | 9% | \$ 114 | \$ 105 | 9% |

|  | For the Three<br>Months Ended<br>June 30, |           |        | For the Six<br>Months Ended<br>June 30, |           |        |
|--|---|-----------|--------|---|-----------|--------|
|  | 2013                                      | 2012      | Change | 2013                                    | 2012      | Change |
| <b>Account Value Roll Forward – By Product</b>         |   |           |        |   |           |        |
| <b>Total Micro – Small Segment:</b>                    |   |           |        |   |           |        |
| Balance as of beginning-of-period                      | \$ 7,373                                  | \$ 6,641  | 11%    | \$ 7,001                                | \$ 6,167  | 14%    |
| Gross deposits   | 366                                       | 372       | -2%    | 773                                     | 790       | -2%    |
| Withdrawals and deaths                                 | (369)                                     | (368)     | 0%     | (779)                                   | (780)     | 0%     |
| Net flows  | (3)                                       | 4         | NM     | (6)                                     | 10        | NM     |
| Transfers between fixed and variable accounts          | 1   | -         | NM     | (13)                                    | (11)      | -18%   |
| Investment increase and change in market value         | 6   | (175)     | 103%   | 395                                     | 304       | 30%    |
| Balance as of end-of-period                            | \$ 7,377                                  | \$ 6,470  | 14%    | \$ 7,377                                | \$ 6,470  | 14%    |
| <b>Total Mid – Large Segment:</b>                      |   |           |        |   |           |        |
| Balance as of beginning-of-period                      | \$ 22,776                                 | \$ 19,199 | 19%    | \$ 21,050                               | \$ 17,435 | 21%    |
| Gross deposits   | 1,093                                     | 746       | 47%    | 2,193                                   | 1,666     | 32%    |
| Withdrawals and deaths                                 | (542)                                     | (395)     | -37%   | (1,075)                                 | (900)     | -19%   |
| Net flows  | 551                                       | 351       | 57%    | 1,118                                   | 766       | 46%    |
| Transfers between fixed and variable accounts          | 7   | (5)       | 240%   | 19                                      | (7)       | NM     |
| Investment increase and change in market value         | 152                                       | (406)     | 137%   | 1,299                                   | 945       | 37%    |
| Balance as of end-of-period                            | \$ 23,486                                 | \$ 19,139 | 23%    | \$ 23,486                               | \$ 19,139 | 23%    |
| <b>Total Multi-Fund® and Other Variable Annuities:</b> |   |           |        |   |           |        |
| Balance as of beginning-of-period                      | \$ 16,293                                 | \$ 16,180 | 1%     | \$ 15,880                               | \$ 15,531 | 2%     |
| Gross deposits   | 158                                       | 173       | -9%    | 318                                     | 346       | -8%    |
| Withdrawals and deaths                                 | (369)                                     | (334)     | -10%   | (749)                                   | (716)     | -5%    |
| Net flows  | (211)                                     | (161)     | -31%   | (431)                                   | (370)     | -16%   |
| Investment increase and change in market value         | 152                                       | (231)     | 166%   | 785                                     | 627       | 25%    |
| Balance as of end-of-period                            | \$ 16,234                                 | \$ 15,788 | 3%     | \$ 16,234                               | \$ 15,788 | 3%     |
| <b>Total Annuities and Mutual Funds:</b>               |   |           |        |   |           |        |
| Balance as of beginning-of-period                      | \$ 46,442                                 | \$ 42,020 | 11%    | \$ 43,931                               | \$ 39,133 | 12%    |
| Gross deposits   | 1,617                                     | 1,291     | 25%    | 3,284                                   | 2,802     | 17%    |
| Withdrawals and deaths                                 | (1,280)                                   | (1,097)   | -17%   | (2,603)                                 | (2,396)   | -9%    |
| Net flows  | 337                                       | 194       | 74%    | 681                                     | 406       | 68%    |
| Transfers between fixed and variable accounts          | 8   | (5)       | 260%   | 6                                       | (18)      | 133%   |
| Investment increase and change in market value         | 310                                       | (812)     | 138%   | 2,479                                   | 1,876     | 32%    |

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|  |           |           |     |           |           |     |
|--|-----------|-----------|-----|-----------|-----------|-----|
| Balance as of end-of-period <sup>(1)</sup> | \$ 47,097 | \$ 41,397 | 14% | \$ 47,097 | \$ 41,397 | 14% |
|--|-----------|-----------|-----|-----------|-----------|-----|

<sup>(1)</sup> Includes mutual fund account values and other third-party trustee-held assets. These items are not included in the separate accounts reported on our Consolidated Balance Sheets as we do not have any ownership interest in them.

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|  | As of or For the Three<br>Months Ended |          |        | As of or For the Six<br>Months Ended |          |        |
|--|--|----------|--------|--------------------------------------|----------|--------|
|  | June 30,<br>2013                       | 2012     | Change | June 30,<br>2013                     | 2012     | Change |
| Account Value Information  |  |          |        |                                      |          |        |
| Variable annuity deposits <sup>(1)</sup>   | \$ 325                                 | \$ 409   | -21%   | \$ 763                               | \$ 877   | -13%   |
| Increases (decreases) in variable<br>annuity account values:   |  |          |        |                                      |          |        |
| Net flows <sup>(1)</sup>   | (157)                                  | (83)     | -89%   | (242)                                | (188)    | -29%   |
| Change in market value <sup>(1)</sup>  | 78                                     | (484)    | 116%   | 1,008                                | 773      | 30%    |
| Transfers from the variable portion<br>of variable annuity products to<br>to the fixed portion of variable<br>annuity products | (69)                                   | (53)     | -30%   | (147)                                | (114)    | -29%   |
| Variable annuity account values <sup>(1)</sup>   | 14,084                                 | 13,338   | 6%     | 14,084                               | 13,338   | 6%     |
| Average daily variable annuity account<br>values <sup>(1)</sup>  | 14,311                                 | 13,373   | 7%     | 14,141                               | 13,481   | 5%     |
| Average daily S&P 500  | 1,610.39                               | 1,350.01 | 19%    | 1,562.91                             | 1,348.13 | 16%    |

<sup>(1)</sup> Excludes the fixed portion of variable.

We charge expense assessments to cover insurance and administrative expenses. Expense assessments are generally equal to a percentage of the daily variable account values. Average daily account values are driven by net flows and the equity markets. Our expense assessments include fees we earn for the services that we provide to our mutual fund programs. In addition, for both our fixed and variable annuity contracts, we collect surrender charges when contract holders surrender their contracts during the surrender charge periods to protect us from premature withdrawals.

#### Net Investment Income and Interest Credited

Details underlying net investment income, interest credited (in millions) and our interest rate spread were as follows:

| For the Three<br>Months Ended |      |        | For the Six<br>Months Ended |      |        |
|-------------------------------|------|--------|-----------------------------|------|--------|
| June 30,<br>2013              | 2012 | Change | June 30,<br>2013            | 2012 | Change |



## Net Investment Income

|  |        |        |       |        |        |       |
|--|--------|--------|-------|--------|--------|-------|
| Fixed maturity securities, mortgage loans<br>on real estate and other, net of<br>investment expenses | \$ 185 | \$ 182 | 2%    | \$ 370 | \$ 364 | 2%    |
| Commercial mortgage loan prepayment and<br>bond make-whole premiums <sup>(1)</sup>                   | 9      | 1      | NM    | 12     | 2      | NM    |
| Alternative investments <sup>(2)</sup>   | -      | 1      | -100% | -      | 1      | -100% |
| Surplus investments <sup>(3)</sup>   | 17     | 18     | -6%   | 31     | 32     | -3%   |
| Total net investment income  | \$ 211 | \$ 202 | 4%    | \$ 413 | \$ 399 | 4%    |
| Interest Credited  | \$ 117 | \$ 112 | 4%    | \$ 233 | \$ 223 | 4%    |

(1) See “Consolidated Investments – Commercial Mortgage Loan Prepayment and Bond Make-Whole Premiums” below for additional information.

(2) See “Consolidated Investments – Alternative Investments” below for additional information.

(3) Represents net investment income on the required statutory surplus for this segment and includes the effect of investment income on alternative investments for such assets that are held in the portfolios supporting statutory surplus versus the portfolios supporting product liabilities.

|  | For the Three<br>Months Ended<br>June 30,<br>2013 |       |                          | For the Six<br>Months Ended<br>June 30,<br>2012 |       |                          |
|--|---|-------|--------------------------|---|-------|--------------------------|
|  |   |       | Basis<br>Point<br>Change |   |       | Basis<br>Point<br>Change |
| <b>Interest Rate Spread</b>  |   |       |                          |   |       |                          |
| Fixed maturity securities, mortgage loans<br>on real estate and other, net of<br>investment expenses | 5.01%   | 5.28% | (27)                     | 5.01%   | 5.30% | (29)                     |
| Commercial mortgage loan prepayment<br>and bond make-whole premiums                                  | 0.24%   | 0.02% | 22                       | 0.17%   | 0.03% | 14                       |
| Alternative investments  | 0.00%   | 0.02% | (2)                      | 0.00%   | 0.02% | (2)                      |
| Net investment income yield on reserves  | 5.25%   | 5.32% | (7)                      | 5.18%   | 5.35% | (17)                     |
| Interest rate credited to contract holders   | 3.11%   | 3.22% | (11)                     | 3.13%   | 3.22% | (9)                      |
| Interest rate spread   | 2.14%   | 2.10% | 4                        | 2.05%   | 2.13% | (8)                      |

|   | As of or For the<br>Three<br>Months Ended<br>June 30,<br>2013 |        |        | As of or For the Six<br>Months Ended<br>June 30,<br>2012 |        |        |
|---|---|--------|--------|--|--------|--------|
|   |   |        | Change |  |        | Change |
| <b>Other Information</b>  |   |        |        |  |        |        |
| Fixed annuity deposits <sup>(1)</sup>   | \$ 365  | \$ 346 | 5%     | \$ 808   | \$ 716 | 13%    |
| Increases (decreases) in fixed annuity<br>account values:   |   |        |        |  |        |        |
| Net flows <sup>(1)</sup>  | (98)  | (23)   | NM     | (111)  | (58)   | -91%   |
| Transfers to the fixed portion of<br>variable annuity products from<br>the variable portion of variable<br>annuity products | 69  | 53     | 30%    | 147  | 114    | 29%    |
| Reinvested interest credited <sup>(1)</sup>   | 118   | 112    | 5%     | 231  | 222    | 4%     |
| Fixed annuity account values <sup>(1)</sup>   | 15,035  | 14,003 | 7%     | 15,035   | 14,003 | 7%     |
| Average fixed account values <sup>(1)</sup>   | 14,970  | 13,903 | 8%     | 14,889   | 13,812 | 8%     |
| Average invested assets on reserves   | 14,721  | 13,800 | 7%     | 14,738   | 13,695 | 8%     |

<sup>(1)</sup> Includes the fixed portion of variable.

A portion of our investment income earned is credited to the contract holders of our fixed annuity products, including the fixed portion of variable annuity contracts. We expect to earn a spread between what we earn on the underlying general account investments supporting the fixed annuity product line, including the fixed portion of variable annuity contracts, and what we credit to our fixed annuity contract holders' accounts, including the fixed portion of variable annuity contracts. Commercial mortgage loan prepayments and bond make-whole premiums, investment income on alternative investments and surplus investment income can vary significantly from period to period due to a number of factors and, therefore, may contribute to investment income results that are not indicative of the underlying trends.

#### Benefits

Benefits for this segment include changes in benefit reserves and our expected costs associated with purchases of derivatives used to hedge our benefit ratio unlocking.

## Commissions and Other Expenses

Details underlying commissions and other expenses (in millions) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |       |        | For the Six<br>Months Ended<br>June 30, |        |        |
|--|---|-------|--------|---|--------|--------|
|  | 2013                                      | 2012  | Change | 2013                                    | 2012   | Change |
| Commissions and Other Expenses                   |   |       |        |   |        |        |
| Commissions:                                     |   |       |        |   |        |        |
| Deferrable                                       | \$ 4                                      | \$ 5  | -20%   | \$ 8                                    | \$ 10  | -20%   |
| Non-deferrable                                   | 14  | 12    | 17%    | 28                                      | 25     | 12%    |
| General and administrative expenses              | 75  | 75    | 0%     | 146                                     | 147    | -1%    |
| Taxes, licenses and fees                         | 4   | 3     | 33%    | 9                                       | 8      | 13%    |
| Total expenses incurred                          | 97  | 95    | 2%     | 191                                     | 190    | 1%     |
| DAC deferrals                                    | (7)                                       | (9)   | 22%    | (16)                                    | (19)   | 16%    |
| Total expenses recognized before<br>amortization | 90  | 86    | 5%     | 175                                     | 171    | 2%     |
| DAC and VOBA amortization, net of<br>interest    | 10  | 10    | 0%     | 20                                      | 19     | 5%     |
| Total commissions and other<br>expenses          | \$ 100                                    | \$ 96 | 4%     | \$ 195                                  | \$ 190 | 3%     |
| DAC Deferrals                                    |   |       |        |   |        |        |
| As a percentage of annuity sales/deposits        | 1.0%                                      | 1.2%  |        | 1.0%                                    | 1.2%   |        |

Commissions and other costs that result directly from and are essential to the successful acquisition of new or renewal business are deferred to the extent recoverable and are amortized over the lives of the contracts in relation to EGPs. Certain of our commissions, such as trail commissions that are based on account values, are expensed as incurred rather than deferred and amortized. Distribution expenses associated with the sale of mutual fund products are expensed as incurred. When comparing DAC and VOBA deferrals as a percentage of sales for the three and six months ended June 30, 2013, to the corresponding periods in 2012, the decrease is primarily a result of incurred deferrable commissions declining at a rate higher than sales due to changes in sales mix to products with lower commission rates.

## RESULTS OF LIFE INSURANCE

## Income (Loss) from Operations

Details underlying the results for Life Insurance (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Operating Revenues                            |   |        |        |   |        |        |
| Insurance premiums                            | \$ 119                                    | \$ 114 | 4%     | \$ 232                                  | \$ 222 | 5%     |
| Insurance fees                                | 534                                       | 510    | 5%     | 1,066                                   | 1,034  | 3%     |
| Net investment income                         | 625                                       | 606    | 3%     | 1,211                                   | 1,195  | 1%     |
| Operating realized gain (loss) <sup>(1)</sup> | -   | (1)    | 100%   | 2                                       | -      | NM     |
| Other revenues and fees                       | 6   | 6      | 0%     | 14                                      | 12     | 17%    |
| Total operating revenues                      | 1,284                                     | 1,235  | 4%     | 2,525                                   | 2,463  | 3%     |
| Operating Expenses                            |   |        |        |   |        |        |
| Interest credited                             | 325                                       | 312    | 4%     | 644                                     | 624    | 3%     |
| Benefits                                      | 500                                       | 474    | 5%     | 1,005                                   | 943    | 7%     |
| Commissions and other expenses                | 258                                       | 248    | 4%     | 508                                     | 487    | 4%     |
| Total operating expenses                      | 1,083                                     | 1,034  | 5%     | 2,157                                   | 2,054  | 5%     |
| Income (loss) from operations before<br>taxes | 201                                       | 201    | 0%     | 368                                     | 409    | -10%   |
| Federal income tax expense (benefit)          | 66  | 66     | 0%     | 121                                     | 134    | -10%   |
| Income (loss) from operations                 | \$ 135                                    | \$ 135 | 0%     | \$ 247                                  | \$ 275 | -10%   |

<sup>(1)</sup> See “Realized Gain (Loss) and Benefit Ratio Unlocking” below.

Comparison of the Three Months Ended June 30, 2013 to 2012

Income from operations for this segment remained flat as higher insurance fees due to growth in business in force were entirely offset by higher benefits due to higher death claims.

Comparison of the Six Months Ended June 30, 2013 to 2012

Income from operations for this segment decreased due primarily to the following:

- Higher benefits due to higher death claims; and
- Higher commissions and other expenses attributable to the effect of favorable unlocking during 2012.

The decrease in income from operations was partially offset by higher insurance fees due to growth in business in force.

Strategies to Address Statutory Reserve Strain

Our insurance subsidiaries have statutory surplus and risk-based capital (“RBC”) levels above current regulatory required levels. Term products and UL products containing secondary guarantees require reserves calculated pursuant to the Valuation of Life Insurance Policies Model Regulation (“XXX”) and Actuarial Guideline 38 (“AG38”), respectively. On September 12, 2012, the National Association of Insurance Commissioners (“NAIC”) adopted revisions to AG38. Effective as of December 31, 2012, reserves on in-force business written between July 1, 2005, and December 31, 2012, are subject to a minimum floor calculation. This floor calculation is based on assumptions that are generally consistent with the principles-based reserving framework developed by the NAIC. The AG38 revisions did not have a material impact on our total in-force reserves as of adoption. Reserves on new business written after December 31, 2012, are calculated using a modified formulaic approach. This approach results in higher reserves that exceed expected economic levels, which increases the surplus strain related to new sales. However, our insurance subsidiaries are employing strategies to reduce the surplus strain of holding the higher statutory reserves associated with term products and UL products containing secondary guarantees. As noted below, we have been successful in executing reinsurance solutions to release surplus to Other Operations. We will continue to manage our present reinsurance solutions and enter into new solutions to minimize the strain on our surplus.

Included in the LOCs issued as of June 30, 2013, was approximately \$2.8 billion of long-dated LOCs issued to support inter-company reinsurance arrangements. Approximately \$1.7 billion of such LOCs that will expire in 2031 were issued for UL products containing secondary guarantees. Approximately \$1.1 billion of such LOCs were issued for term business solutions (approximately \$175 million will expire in 2018 and approximately \$885 million will expire in 2023). We have also used the proceeds from senior note issuances of approximately \$875 million to execute long-term structured solutions supporting UL products containing secondary guarantees. LOCs and related capital market alternatives lower the capital effect of term and UL products containing secondary guarantees. An inability to obtain the necessary LOC capacity or other capital market alternatives could affect our returns on our in-force term and UL products containing secondary guarantees. However, we believe that our insurance subsidiaries have sufficient capital to support the increase in statutory reserves, based on our current reserve projections, if such structures are not available. See “Part I – Item 1A. Risk Factors – Legislative, Regulatory and Tax – Attempts to mitigate the impact of Regulation XXX and Actuarial Guideline 38 may fail in whole or in part resulting in an adverse effect on our financial condition and results of operations” in our 2012 Form 10-K for further information on XXX and AG38 reserves. See the table in “Commissions and Other Expenses” below for the presentation of our expenses associated with reserve financing.

#### Additional Information

We expect to manage the effects of spreads on near-term income from operations through portfolio management, which assumes no significant changes in net flows into or out of our fixed accounts or other changes that may cause interest rate spreads to differ from our expectations.

For information on interest rate spreads and interest rate risk, see “Part I – Item 3. Quantitative and Qualitative Disclosures About Market Risk – Interest Rate Risk – Interest Rate Risk on Fixed Insurance Businesses” herein. For information on the interest rate risk due to falling interest rates, see “Part I – Item 1A. Risk Factors – Market Conditions – Changes in interest rates and sustained low interest rates may cause interest rate spreads to decrease and changes in interest rates may also result in increased contract withdrawals” in our 2012 Form 10-K.

Sales are not recorded as a component of revenues (other than for traditional products) and do not have a significant effect on current quarter income from operations but are indicators of future profitability. Generally, we have higher sales during the second half of the year with the fourth quarter being our strongest.

We provide information about this segment’s operating revenue and operating expense line items, the period in which amounts are recognized, key drivers of changes and historical details underlying the line items and their associated drivers below.

For factors that could cause actual results to differ materially from those set forth in this section, see “Forward-Looking Statements – Cautionary Language” above and “Part I – Item 1A. Risk Factors” in our 2012 Form 10-K.





## Insurance Premiums

Insurance premiums relate to traditional products and are a function of the rates priced into the product and the level of insurance in force. Insurance in force, in turn, is driven by sales, persistency and mortality experience.

## Insurance Fees

Details underlying insurance fees, sales, net flows, account values and in-force face amount (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |          |        |
|---|---|--------|--------|---|----------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012     | Change |
| Insurance Fees  |   |        |        |   |          |        |
| Mortality assessments                                 | \$ 336                                    | \$ 329 | 2%     | \$ 667                                  | \$ 663   | 1%     |
| Expense assessments                                   | 218                                       | 204    | 7%     | 431                                     | 409      | 5%     |
| Surrender charges                                     | 15  | 20     | -25%   | 31                                      | 43       | -28%   |
| DFEL:   |   |        |        |   |          |        |
| Deferrals   | (75)                                      | (82)   | 9%     | (152)                                   | (165)    | 8%     |
| Amortization, net of interest:                        |   |        |        |   |          |        |
| Unlocking   | -   | -      | NM     | -                                       | (6)      | 100%   |
| Amortization, net of interest,<br>excluding unlocking | 40  | 39     | 3%     | 89                                      | 90       | -1%    |
| Total insurance fees                                  | \$ 534                                    | \$ 510 | 5%     | \$ 1,066                                | \$ 1,034 | 3%     |

| Sales by Product<br>UL: | For the Three<br>Months Ended<br>June 30, |      |        | For the Six<br>Months Ended<br>June 30, |      |        |
|-------------------------|---|------|--------|---|------|--------|
|                         | 2013                                      | 2012 | Change | 2013                                    | 2012 | Change |

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|                                      |          |          |      |          |          |      |
|--------------------------------------|----------|----------|------|----------|----------|------|
| Excluding MoneyGuard® and indexed UL | \$ 30    | \$ 41    | -27% | \$ 60    | \$ 81    | -26% |
| MoneyGuard®                          | 48       | 41       | 17%  | 94       | 82       | 15%  |
| Indexed UL                           | 11       | 10       | 10%  | 20       | 17       | 18%  |
| Total UL                             | 89       | 92       | -3%  | 174      | 180      | -3%  |
| VUL                                  | 32       | 12       | 167% | 55       | 21       | 162% |
| COLI and BOLI                        | 39       | 11       | 255% | 65       | 22       | 195% |
| Term                                 | 23       | 13       | 77%  | 39       | 26       | 50%  |
| Total sales                          | \$ 183   | \$ 128   | 43%  | \$ 333   | \$ 249   | 34%  |
| Net Flows                            |          |          |      |          |          |      |
| Deposits                             | \$ 1,253 | \$ 1,137 | 10%  | \$ 2,494 | \$ 2,297 | 9%   |
| Withdrawals and deaths               | (364)    | (424)    | 14%  | (758)    | (843)    | 10%  |
| Net flows                            | \$ 889   | \$ 713   | 25%  | \$ 1,736 | \$ 1,454 | 19%  |
| Contract Holder Assessments          | \$ 861   | \$ 800   | 8%   | \$ 1,689 | \$ 1,605 | 5%   |

|                               | As of June 30, |            |        |
|-------------------------------|----------------|------------|--------|
|                               | 2013           | 2012       | Change |
| Account Values                |                |            |        |
| UL                            | \$ 30,025      | \$ 28,607  | 5%     |
| VUL                           | 6,157          | 5,230      | 18%    |
| Interest-sensitive whole life | 2,264          | 2,284      | -1%    |
| Total account values          | \$ 38,446      | \$ 36,121  | 6%     |
| In-Force Face Amount          |                |            |        |
| UL and other                  | \$ 314,093     | \$ 308,763 | 2%     |
| Term insurance                | 286,939        | 273,305    | 5%     |
| Total in-force face amount    | \$ 601,032     | \$ 582,068 | 3%     |

Insurance fees relate only to interest-sensitive products and include mortality assessments, expense assessments (net of deferrals and amortization related to DFEL) and surrender charges. Mortality and expense assessments are deducted from our contract holders' account values. These amounts are a function of the rates priced into the product and premiums received, face amount in force and account values. Insurance in force, in turn, is driven by sales, persistency and mortality experience.

Sales in the table above and as discussed above were reported as follows:

- MoneyGuard® (our linked-benefit product) – 15% of single premium deposits;
- MoneyGuard® (flexible premium option), UL (excluding linked-benefit products) and VUL (including corporate-owned UL and VUL (“COLI”) and bank-owned UL and VUL (“BOLI”)) – first year commissionable premiums plus 5% of excess premiums received, including an adjustment for internal replacements of approximately 50% of commissionable premiums; and
- Term – 100% of annualized first year premiums.

UL products with secondary guarantees represented approximately 15% and 16% of sales for the three and six months ended June 30, 2013, respectively, as compared to approximately 30% for the corresponding periods in 2012. Changes in the marketplace and continuing efforts to increase sales of higher return products (i.e., pivot products) in a low interest rate environment are resulting in a shift in our business mix to products like VUL, indexed UL and term that are not primarily focused upon secondary guarantees.

#### Net Investment Income and Interest Credited

Details underlying net investment income, interest credited (in millions) and our interest rate spread were as follows:

|  | For the Three<br>Months Ended<br>June 30,<br>2013 |        |        | For the Six<br>Months Ended<br>June 30,<br>2012 |          |        |
|--|---|--------|--------|---|----------|--------|
|  | 2013  | 2012   | Change | 2013  | 2012     | Change |
| Net Investment Income  |   |        |        |   |          |        |
| Fixed maturity securities, mortgage loans on real estate and other, net of investment expenses | \$ 558  | \$ 547 | 2%     | \$ 1,112  | \$ 1,089 | 2%     |
| Commercial mortgage loan prepayment and bond make-whole premiums <sup>(1)</sup>                | 15  | 6      | 150%   | 18  | 8        | 125%   |

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|  |        |        |      |          |          |      |
|--|--------|--------|------|----------|----------|------|
| Alternative investments <sup>(2)</sup> | 16     | 13     | 23%  | 16       | 27       | -41% |
| Surplus investments <sup>(3)</sup>     | 36     | 40     | -10% | 65       | 71       | -8%  |
| Total net investment income            | \$ 625 | \$ 606 | 3%   | \$ 1,211 | \$ 1,195 | 1%   |
| Interest Credited                      | \$ 325 | \$ 312 | 4%   | \$ 644   | \$ 624   | 3%   |

(1) See “Consolidated Investments – Commercial Mortgage Loan Prepayment and Bond Make-Whole Premiums” below for additional information.

(2) See “Consolidated Investments – Alternative Investments” below for additional information.

(3) Represents net investment income on the required statutory surplus for this segment and includes the effect of investment income on alternative investments for such assets that are held in the portfolios supporting statutory surplus versus the portfolios supporting product liabilities.

|  | For the Three<br>Months Ended<br>June 30,<br>2013 |           |      | Basis<br>Point<br>Change | For the Six<br>Months Ended<br>June 30,<br>2013 |           |      | Basis<br>Point<br>Change |
|--|---|-----------|------|--------------------------|---|-----------|------|--------------------------|
| <b>Interest Rate Yields and Spread</b>   |   |           |      |                          |   |           |      |                          |
| Attributable to interest-sensitive products:   |   |           |      |                          |   |           |      |                          |
| Fixed maturity securities, mortgage loans<br>on real estate and other, net of<br>investment expenses | 5.57%   | 5.80%     | (23) |                          | 5.59%   | 5.80%     | (21) |                          |
| Commercial mortgage loan prepayment<br>and bond make-whole premiums                                  | 0.15%   | 0.07%     | 8    |                          | 0.09%   | 0.05%     | 4    |                          |
| Alternative investments  | 0.18%   | 0.15%     | 3    |                          | 0.09%   | 0.16%     | (7)  |                          |
| Net investment income yield<br>on reserves   | 5.90%   | 6.02%     | (12) |                          | 5.77%   | 6.01%     | (24) |                          |
| Interest rate credited to contract holders   | 3.92%   | 3.93%     | (1)  |                          | 3.92%   | 3.95%     | (3)  |                          |
| Interest rate spread   | 1.98%   | 2.09%     | (11) |                          | 1.85%   | 2.06%     | (21) |                          |
| Attributable to traditional products:  |   |           |      |                          |   |           |      |                          |
| Fixed maturity securities, mortgage loans<br>on real estate and other, net of<br>investment expenses | 5.61%   | 5.79%     | (17) |                          | 5.66%   | 5.76%     | (10) |                          |
| Commercial mortgage loan prepayment<br>and bond make-whole premiums                                  | 0.12%   | 0.04%     | 7    |                          | 0.09%   | 0.02%     | 6    |                          |
| Alternative investments  | 0.00%   | 0.02%     | (2)  |                          | 0.00%   | 0.01%     | (1)  |                          |
| Net investment income yield<br>on reserves   | 5.73%   | 5.85%     | (12) |                          | 5.75%   | 5.79%     | (5)  |                          |
| <br>   |   |           |      |                          |   |           |      |                          |
|  | For the Three<br>Months Ended<br>June 30,<br>2013 |           |      | Change                   | For the Six<br>Months Ended<br>June 30,<br>2013 |           |      | Change                   |
| <b>Averages</b>  |   |           |      |                          |   |           |      |                          |
| Attributable to interest-sensitive products:   |   |           |      |                          |   |           |      |                          |
| Invested assets on reserves  | \$ 35,678   | \$ 33,529 | 6%   |                          | \$ 35,385                                       | \$ 33,279 | 6%   |                          |
| Account values - universal and whole life  | 32,738  | 31,450    | 4%   |                          | 32,565  | 31,330    | 4%   |                          |
| Attributable to traditional products:  |   |           |      |                          |   |           |      |                          |
| Invested assets on reserves  | 4,399   | 4,273     | 3%   |                          | 4,376   | 4,278     | 2%   |                          |

A portion of the investment income earned for this segment is credited to contract holder accounts. Statutory reserves will typically grow at a faster rate than account values because of the AG38 reserve requirements. Invested assets are based upon the statutory reserve liabilities and are affected by various reserve adjustments, including financing transactions providing relief from AG38 reserve requirements. These financing transactions lead to a transfer of invested assets from this segment to Other Operations. We expect to earn a spread between what we earn on the underlying general account investments and what we credit to our contract holders' accounts. We use our investment income to offset the earnings effect of the associated growth of our policy reserves for traditional products. Commercial mortgage loan prepayments and bond make-whole premiums and investment income on alternative investments can vary significantly from period to period due to a number of factors, and, therefore, may contribute to investment income results that are not indicative of the underlying trends.

## Benefits

Details underlying benefits (dollars in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |          |        |
|---|---|--------|--------|---|----------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012     | Change |
| Benefits  |   |        |        |   |          |        |
| Death claims direct and assumed                                   | \$ 769                                    | \$ 777 | -1%    | \$ 1,634                                | \$ 1,580 | 3%     |
| Death claims ceded  | (348)                                     | (370)  | 6%     | (753)                                   | (785)    | 4%     |
| Reserves released on death  | (128)                                     | (136)  | 6%     | (267)                                   | (242)    | -10%   |
| Net death benefits  | 293                                       | 271    | 8%     | 614                                     | 553      | 11%    |
| Change in secondary guarantee life<br>insurance product reserves: |   |        |        |   |          |        |
| Unlocking   | -   | -      | NM     | -                                       | 9        | -100%  |
| Change in reserves, excluding<br>unlocking                        | 116                                       | 126    | -8%    | 248                                     | 245      | 1%     |
| Other benefits <sup>(1)</sup>                                     | 91  | 77     | 18%    | 143                                     | 136      | 5%     |
| Total benefits  | \$ 500                                    | \$ 474 | 5%     | \$ 1,005                                | \$ 943   | 7%     |
| Death claims per \$1,000 of in-force                              | 1.96                                      | 1.87   | 5%     | 2.06                                    | 1.91     | 8%     |

<sup>(1)</sup> Includes primarily traditional product changes in reserves and dividends.

Benefits for this segment includes claims incurred during the period in excess of the associated reserves for its interest-sensitive and traditional products. In addition, benefits includes the change in secondary guarantee life insurance product reserves. The reserve for secondary guarantees is affected by changes in expected future trends of expense assessments causing unlocking adjustments to this liability similar to DAC, VOBA and DFEL. See "Future Contract Benefits and Other Contract Holder Funds" in Note 1 of our 2012 Form 10-K for additional information.

## Commissions and Other Expenses

Details underlying commissions and other expenses (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Commissions and Other Expenses                        |   |        |        |   |        |        |
| Commissions   | \$ 146                                    | \$ 126 | 16%    | \$ 285                                  | \$ 256 | 11%    |
| General and administrative expenses                   | 117                                       | 116    | 1%     | 231                                     | 240    | -4%    |
| Expenses associated with reserve<br>financing         | 18  | 16     | 13%    | 36                                      | 32     | 13%    |
| Taxes, licenses and fees                              | 32  | 35     | -9%    | 68                                      | 69     | -1%    |
| Total expenses incurred                               | 313                                       | 293    | 7%     | 620                                     | 597    | 4%     |
| DAC and VOBA deferrals                                | (166)                                     | (143)  | -16%   | (322)                                   | (289)  | -11%   |
| Total expenses recognized before<br>amortization      | 147                                       | 150    | -2%    | 298                                     | 308    | -3%    |
| DAC and VOBA amortization, net of<br>interest:        |   |        |        |   |        |        |
| Unlocking   | -   | -      | NM     | -                                       | (33)   | 100%   |
| Amortization, net of interest,<br>excluding unlocking | 110                                       | 97     | 13%    | 208                                     | 210    | -1%    |
| Other intangible amortization                         | 1   | 1      | 0%     | 2                                       | 2      | 0%     |
| Total commissions and<br>other expenses               | \$ 258                                    | \$ 248 | 4%     | \$ 508                                  | \$ 487 | 4%     |
| DAC and VOBA Deferrals                                |   |        |        |   |        |        |
| As a percentage of sales                              | 90.7%                                     | 111.7% |        | 96.7%                                   | 116.1% |        |



Commissions and costs that result directly from and are essential to successful acquisition of new or renewal business are deferred to the extent recoverable and for our interest-sensitive products are generally amortized over the lives of the contracts in relation to EGPs. For our traditional products, DAC and VOBA are amortized on either a straight-line basis or as a level percent of premium of the related contracts, depending on the block of business. When comparing DAC and VOBA deferrals as a percentage of sales for the three and six months ended June 30, 2013, to the corresponding periods in 2012, the decrease is primarily a result of incurred deferrable commissions declining at a rate higher than sales due to changes in sales mix to products with lower commission rates.

## RESULTS OF GROUP PROTECTION

### Income (Loss) from Operations

Details underlying the results for Group Protection (in millions) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|--|---|--------|--------|---|--------|--------|
|  | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Operating Revenues                         |   |        |        |   |        |        |
| Insurance premiums                         | \$ 531                                    | \$ 495 | 7%     | \$ 1,039                                | \$ 958 | 8%     |
| Net investment income                      | 42  | 42     | 0%     | 81                                      | 81     | 0%     |
| Other revenues and fees                    | 2   | 3      | -33%   | 5                                       | 4      | 25%    |
| Total operating revenues                   | 575                                       | 540    | 6%     | 1,125                                   | 1,043  | 8%     |
| Operating Expenses                         |   |        |        |   |        |        |
| Interest credited                          | 1   | 1      | 0%     | 1                                       | 2      | -50%   |
| Benefits                                   | 397                                       | 368    | 8%     | 781                                     | 718    | 9%     |
| Commissions and other expenses             | 143                                       | 129    | 11%    | 286                                     | 257    | 11%    |
| Total operating expenses                   | 541                                       | 498    | 9%     | 1,068                                   | 977    | 9%     |
| Income (loss) from operations before taxes | 34  | 42     | -19%   | 57                                      | 66     | -14%   |
| Federal income tax expense (benefit)       | 12  | 15     | -20%   | 20                                      | 23     | -13%   |
| Income (loss) from operations              | \$ 22                                     | \$ 27  | -19%   | \$ 37                                   | \$ 43  | -14%   |

|  | For the<br>Three<br>Months<br>Ended<br>June 30,<br>2013 |       |      | Change | For the Six<br>Months<br>Ended<br>June 30,<br>2012 |      |  | Change |
|--|---|-------|------|--------|--|------|--|--------|
|  | 2013  | 2012  |      |        | 2013   | 2012 |  |        |
| Income (Loss) from Operations by<br>Product Line |   |       |      |        |  |      |  |        |
| Life   | \$ 6  | \$ 10 | -40% | \$ 5   | \$ 13  | -62% |  |        |
| Disability                                       | 16  | 17    | -6%  | 30     | 30   | 0%   |  |        |
| Dental   | (1)   | (1)   | 0%   | (1)    | (2)  | 50%  |  |        |
| Total non-medical                                | 21  | 26    | -19% | 34     | 41   | -17% |  |        |
| Medical  | 1   | 1     | 0%   | 3      | 2  | 50%  |  |        |
| Income (loss) from operations                    | \$ 22   | \$ 27 | -19% | \$ 37  | \$ 43  | -14% |  |        |

#### Comparison of the Three and Six Months Ended June 30, 2013 to 2012

Income from operations for this segment decreased due primarily to the following:

- Unfavorable mortality experience within our group life business; and
- Higher commissions and other expenses attributable to an increase in business and strategic investments in sales and distribution processes and technology platforms.

The decrease in income from operations was partially offset by growth in insurance premiums driven by normal, organic business growth in our non-medical products.

#### Additional Information

Management compares trends in actual loss ratios to pricing expectations because group-underwriting risks change over time. We expect normal fluctuations in our composite non-medical loss ratios of this segment, as claims experience is inherently uncertain. For every one

percent increase in the loss ratio above our expectation, we would expect an approximate annual \$11 million to \$13 million decrease to income from operations.

We are evaluating the potential effects that health care reform may have on the value and profitability of this segment's products and income from operations, including, but not limited to, potential changes to traditional sources of income for our brokers who may seek additional portfolio options and/or modification to compensation structures.

For information on the effects of current interest rates on our long-term disability claim reserves, see "Part II – Item 7A. Quantitative and Qualitative Disclosures About Market Risk – Interest Rate Risk – Interest Rate Risk on Fixed Insurance Businesses – Falling Rates" in our 2012 Form 10-K.

Sales relate to long-duration contracts sold to new contract holders and new programs sold to existing contract holders. We believe that the trend in sales is an important indicator of development of business in force over time.

We provide information about this segment's operating revenue and operating expense line items, the period in which amounts are recognized, key drivers of changes and historical details underlying the line items and their associated drivers below.

For factors that could cause actual results to differ materially from those set forth in this section, see "Forward-Looking Statements – Cautionary Language" above and "Part I – Item 1A. Risk Factors" in our 2012 Form 10-K.

#### Insurance Premiums

Details underlying insurance premiums (in millions) were as follows:

For the Three  
Months Ended

For the Six  
Months Ended

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|                                    | June 30, |        |        | June 30, |        |        |
|------------------------------------|----------|--------|--------|----------|--------|--------|
|                                    | 2013     | 2012   | Change | 2013     | 2012   | Change |
| Insurance Premiums by Product Line |          |        |        |          |        |        |
| Life                               | \$ 210   | \$ 191 | 10%    | \$ 415   | \$ 377 | 10%    |
| Disability                         | 222      | 203    | 9%     | 441      | 402    | 10%    |
| Dental                             | 50       | 47     | 6%     | 101      | 93     | 9%     |
| Total non-medical                  | 482      | 441    | 9%     | 957      | 872    | 10%    |
| Medical                            | 49       | 54     | -9%    | 82       | 86     | -5%    |
| Total insurance premiums           | \$ 531   | \$ 495 | 7%     | \$ 1,039 | \$ 958 | 8%     |
| Sales                              | \$ 95    | \$ 89  | 7%     | \$ 167   | \$ 156 | 7%     |

Our cost of insurance and policy administration charges are embedded in the premiums charged to our customers. The premiums are a function of the rates priced into the product and our business in force. Business in force, in turn, is driven by sales and persistency experience. Sales in the table above are the combined annualized premiums for our life, disability and dental products.

#### Net Investment Income

We use our investment income to offset the earnings effect of the associated build of our policy reserves, which are a function of our insurance premiums and the yields on our invested assets.

## Benefits and Interest Credited

Details underlying benefits and interest credited (in millions) and loss ratios by product line were as follows:

|   | For the Three<br>Months Ended<br>June 30, |        |        | For the Six<br>Months Ended<br>June 30, |        |        |
|---|---|--------|--------|---|--------|--------|
|   | 2013                                      | 2012   | Change | 2013                                    | 2012   | Change |
| Benefits and Interest Credited by<br>Product Line |   |        |        |   |        |        |
| Life  | \$ 162                                    | \$ 143 | 13%    | \$ 326                                  | \$ 289 | 13%    |
| Disability  | 156                                       | 142    | 10%    | 307                                     | 281    | 9%     |
| Dental  | 37  | 36     | 3%     | 77                                      | 74     | 4%     |
| Total non-medical                                 | 355                                       | 321    | 11%    | 710                                     | 644    | 10%    |
| Medical   | 43  | 48     | -10%   | 72                                      | 76     | -5%    |
| Total benefits and interest credited              | \$ 398                                    | \$ 369 | 8%     | \$ 782                                  | \$ 720 | 9%     |
| Loss Ratios by Product Line                       |   |        |        |   |        |        |
| Life  | 77.1%                                     | 75.0%  |        | 78.6%                                   | 76.6%  |        |
| Disability  | 70.1%                                     | 69.6%  |        | 69.6%                                   | 69.8%  |        |
| Dental  | 74.1%                                     | 76.5%  |        | 75.7%                                   | 79.2%  |        |
| Total non-medical                                 | 73.5%                                     | 72.7%  |        | 74.1%                                   | 73.8%  |        |
| Medical   | 88.8%                                     | 89.7%  |        | 89.0%                                   | 88.9%  |        |

## Commissions and Other Expenses

Details underlying commissions and other expenses (in millions) were as follows:

|  | For the Three<br>Months Ended<br>June 30, |      |        | For the Six<br>Months Ended<br>June 30, |      |        |
|--|---|------|--------|---|------|--------|
|  | 2013                                      | 2012 | Change | 2013                                    | 2012 | Change |

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|   |        |        |      |        |        |      |
|---|--------|--------|------|--------|--------|------|
| Commissions and Other Expenses                |        |        |      |        |        |      |
| Commissions                                   | \$ 62  | \$ 53  | 17%  | \$ 125 | \$ 107 | 17%  |
| General and administrative expenses           | 77     | 69     | 12%  | 144    | 130    | 11%  |
| Taxes, licenses and fees                      | 13     | 13     | 0%   | 26     | 25     | 4%   |
| Total expenses incurred                       | 152    | 135    | 13%  | 295    | 262    | 13%  |
| DAC deferrals                                 | (18)   | (17)   | -6%  | (33)   | (28)   | -18% |
| Total expenses recognized before amortization | 134    | 118    | 14%  | 262    | 234    | 12%  |
| DAC and VOBA amortization, net of interest    | 9      | 11     | -18% | 24     | 23     | 4%   |
| Total commissions and other expenses          | \$ 143 | \$ 129 | 11%  | \$ 286 | \$ 257 | 11%  |
| DAC Deferrals                                 |        |        |      |        |        |      |
| As a percentage of insurance premiums         | 3.4%   | 3.4%   |      | 3.2%   | 2.9%   |      |

Commissions and other costs that result directly from and are essential to the successful acquisition of new or renewal business are deferred to the extent recoverable and are amortized in relation to the revenue of the related contracts. Certain broker commissions that vary with and are related to paid premiums are expensed as incurred. The level of expenses is an important driver of profitability for this segment as group insurance contracts are offered within an environment that competes on the basis of price and service.

## RESULTS OF OTHER OPERATIONS

## Income (Loss) from Operations

Details underlying the results for Other Operations (in millions) were as follows:

|   | For the Three<br>Months Ended<br>June 30, |         |        | For the Six<br>Months Ended<br>June 30, |         |        |
|---|---|---------|--------|---|---------|--------|
|   | 2013                                      | 2012    | Change | 2013                                    | 2012    | Change |
| Operating Revenues  |   |         |        |   |         |        |
| Insurance premiums  | \$ -                                      | \$ 3    | -100%  | \$ 1                                    | \$ 4    | -75%   |
| Net investment income   | 63  | 68      | -7%    | 129                                     | 137     | -6%    |
| Amortization of deferred gain on<br>business sold through reinsurance | 18  | 18      | 0%     | 36                                      | 36      | 0%     |
| Media revenues (net)  | 19  | 21      | -10%   | 35                                      | 38      | -8%    |
| Other revenues and fees   | 2   | 3       | -33%   | 2                                       | 4       | -50%   |
| Total operating revenues  | 102                                       | 113     | -10%   | 203                                     | 219     | -7%    |
| Operating Expenses  |   |         |        |   |         |        |
| Interest credited   | 28  | 30      | -7%    | 55                                      | 61      | -10%   |
| Benefits  | 29  | 35      | -17%   | 56                                      | 63      | -11%   |
| Media expenses  | 15  | 16      | -6%    | 29                                      | 32      | -9%    |
| Other expenses  | 26  | 15      | 73%    | 52                                      | 36      | 44%    |
| Interest and debt expense   | 65  | 68      | -4%    | 129                                     | 135     | -4%    |
| Total operating expenses  | 163                                       | 164     | -1%    | 321                                     | 327     | -2%    |
| Income (loss) from operations before<br>taxes                         | (61)                                      | (51)    | -20%   | (118)                                   | (108)   | -9%    |
| Federal income tax expense (benefit)                                  | (21)                                      | (12)    | -75%   | (41)                                    | (35)    | -17%   |
| Income (loss) from operations   | \$ (40)                                   | \$ (39) | -3%    | \$ (77)                                 | \$ (73) | -5%    |

## Comparison of the Three and Six Months Ended June 30, 2013 to 2012

Loss from operations for Other Operations increased due primarily to growth in other expenses driven by an increase in our stock price and its effect on our deferred compensation plans (see "Other Expenses" below for more information), partially offset by lower interest and debt expense driven by a decline in both average balances of outstanding debt and rates.

## Additional Information

We provide information about Other Operations' operating revenue and operating expense line items, the period in which amounts are recognized, key drivers of changes and historical details underlying the line items and their associated drivers below.

For factors that could cause actual results to differ materially from those set forth in this section, see "Forward-Looking Statements – Cautionary Language" above and "Part I – Item 1A. Risk Factors" in our 2012 Form 10-K.

## Net Investment Income and Interest Credited

We utilize an internal formula to determine the amount of capital that is allocated to our business segments. Investment income on capital in excess of the calculated amounts is reported in Other Operations. If regulations require increases in our insurance segments' statutory reserves and surplus, the amount of capital retained by Other Operations would decrease and net investment income would be negatively affected.

Write-downs for other-than-temporary impairment ("OTTI") decrease the recorded value of our invested assets owned by our business segments. These write-downs are not included in the income from operations of our operating segments. When impairment occurs, assets are transferred to the business segments' portfolios and will reduce the future net investment income for Other Operations, but should not have an effect on a consolidated basis unless the impairments are related to defaulted securities. Statutory reserve adjustments for our business segments can also cause allocations of invested assets between the affected segments and Other Operations.

The majority of our interest credited relates to our reinsurance operations sold to Swiss Re in 2001. A substantial amount of the business was sold through indemnity reinsurance transactions, which is still recorded in our consolidated financial statements. The interest credited corresponds to investment income earnings on the assets we continue to hold for this business. There is no effect to income or loss in Other Operations or on a consolidated basis for these amounts because interest earned on the blocks that continue to be reinsured is passed through to Swiss Re in the form of interest credited.



## Benefits

Benefits are recognized when incurred for Institutional Pension products and disability income business.

## Other Expenses

Details underlying other expenses (in millions) were as follows:

|   | For the<br>Three<br>Months<br>Ended<br>June 30, |       |        | For the Six<br>Months<br>Ended<br>June 30, |       |        |
|---|---|-------|--------|--|-------|--------|
|   | 2013  | 2012  | Change | 2013                                       | 2012  | Change |
| General and administrative expenses:  |   |       |        |  |       |        |
| Legal   | \$ -  | \$ -  | NM     | \$ 1                                       | \$ 1  | 0%     |
| Branding  | 10  | 9     | 11%    | 13   | 17    | -24%   |
| Other <sup>(1)</sup>  | 23  | 13    | 77%    | 46   | 27    | 70%    |
| Total general and administrative expenses   | 33  | 22    | 50%    | 60   | 45    | 33%    |
| Taxes, licenses and fees  | (4)   | (4)   | 0%     | (3)  | (3)   | 0%     |
| Inter-segment reimbursement associated with reserve financing and LOC expenses <sup>(2)</sup> | (3)   | (3)   | 0%     | (5)  | (6)   | 17%    |
| Total other expenses  | \$ 26   | \$ 15 | 73%    | \$ 52                                      | \$ 36 | 44%    |

<sup>(1)</sup> Includes expenses that are corporate in nature including charitable contributions, the portion of our deferred compensation plan expense attributable to participants' selection of LNC stock as the measure for their investment return and other expenses not allocated to our business segments.

<sup>(2)</sup> Consists of reimbursements to Other Operations from the Life Insurance segment for the use of proceeds from certain issuances of senior notes that were used as long-term structured solutions, net of expenses incurred by Other Operations for its use of LOCs.

Interest and Debt Expense

Our current level of interest expense may not be indicative of the future due to, among other things, the timing of the use of cash, the availability of funds from our inter-company cash management program and the future cost of capital. For additional information on our financing activities, see “Review of Consolidated Financial Condition – Liquidity and Capital Resources – Sources of Liquidity and Cash Flow – Financing Activities” below.

## REALIZED GAIN (LOSS) AND BENEFIT RATIO UNLOCKING

Details underlying realized gain (loss), after-DAC <sup>(1)</sup> and benefit ratio unlocking (in millions) were as follows:

|  | For the Three<br>Months<br>Ended<br>June 30, |       |        | For the Six<br>Months Ended<br>June 30, |         |        |
|--|--|-------|--------|---|---------|--------|
|  | 2013   | 2012  | Change | 2013                                    | 2012    | Change |
| Components of Realized Gain (Loss),<br>Pre-Tax |  |       |        |   |         |        |
| Total operating realized gain (loss)           | \$ 34  | \$ 25 | 36%    | \$ 66                                   | \$ 52   | 27%    |
| Total excluded realized gain (loss)            | (51)   | 18    | NM     | (142)                                   | (95)    | -49%   |
| Total realized gain (loss), pre-tax            | \$ (17)                                      | \$ 43 | NM     | \$ (76)                                 | \$ (43) | -77%   |

## Reconciliation of Excluded Realized